

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 7 October, 2019 3:07 PM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST) - LKK REF CC6/AIG18021896/T1ha3
Attachments: 5532 A.PDF; 5532 B.PDF

Without Prejudice

Dear Karen / Patrick,

We refer to the below COR recommendation from our surveyor.

Kindly forward to us the LOD if available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Taufikh (LKKAUTO)
Sent: Monday, 22 July, 2019 12:41 PM
To: 'Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)'
Cc: Poh Kin (LKKAUTO)
Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Selena,

Refer attached , revised figure COR lumpsum \$7000 , 8 days.

Regards
Taufikh
Lkk AUTO

From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

Sent: Friday, 12 July 2019 9:29 AM

To: Taufikh (LKKAuto)

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Tan Yong Wei (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint); Melvin Lim Moo Shen (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint); Poh Kin (LKKAuto)

Subject: FW: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Dear Taufikh

Please let us know status urgently.

Thanks

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



From: Tan Yuwei (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint)

Sent: 02/07/2019 15:58

To: Taufikh@lkkauto.com; pohkin@lkkauto.com

Cc: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Tan Yong Wei (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint); Melvin Lim Moo Shen (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint)

Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Taufikh,

Refer to attached marking. We requested to add in items 27, 28 & 34.

Thanks.

Regards,

Yuwei

From: Taufikh (LKKAuto) [<mailto:Taufikh@lkkauto.com>]

Sent: 02/07/2019 09:40

To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Poh Kin (LKKAuto)

Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Selena,

COR lumpsum \$6500 , 8 days.

Regards

Taufikh

Lkk AUTO

From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]
Sent: Monday, 1 July 2019 11:02 AM
To: Taufikh (LKKAUTO)
Cc: Poh Kin (LKKAUTO)
Subject: FW: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Dear Taufikh

Despite several reminders, you have yet to finalise the survey.

Please take note should we fail to hear from you by 3rd July, Wednesday, we shall escalate the matter to your management.

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: 12/06/2019 16:53
To: Poh Kin (LKKAUTO)
Cc: Taufikh (LKKAUTO); Tan Yuwei (Auto Svcs/Ext Biz Svcs/Fleet Maint/Fleet Maint)
Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Dear Poh Kin

Understand your surveyor has taken photo of the dismantled parts. We only have the attached photos.

Please try to finalise urgently so that we can raise claim for our client.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Poh Kin (LKKAUTO) [<mailto:pohkin@lkkauto.com>]
Sent: 12/06/2019 09:40
To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Taufikh (LKKAUTO)

Subject: RE: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Importance: High

Dear Selena,

As spoken, kindly furnish us a copy of the dismantle/ after paint photo for surveyor necessary action.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

Sent: Tuesday, 11 June 2019 4:54 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Poh Kin

Any update ?

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 30/05/2019 17:01

To: pohkin@lkkauto.com

Subject: FW: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Poh Kin

Please rush so that we can raise our claim.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 13/05/2019 11:54

To: pohkin@lkkauto.com

Subject: FW: Accident involving YN5532D & GBE9669L on 19.11.2018 along CTE towards AYE (Our Ref: CCC/11/18/0007/ST)

Hi Poh Kin

Please let us have your finalised amount asap so that we can raise claim.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705

