

## Vic (LKKAUTO)

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**From:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
<TanSelena@smrt.com.sg>  
**Sent:** Tuesday, 17 December, 2019 3:19 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3  
**Attachments:** Authorisation to Act & Release Voucher for YN5532D.PDF

Hi Vic

Attachments for you to issue cheque to **SMRT AUTOMOTIVE SERVICES PTE LTD**

Thank you

Regards

*Selena Tan*

Claims and Insurance Agency  
Direct line +65 6866 2653 | Direct fax +65 6368 7421  
60 Woodlands Industrial Park E4  
Singapore 757705



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 11/12/2019 08:49  
**To:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

WITHOUT PREJUDICE

Dear Selena,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$8,297.49** (all in) to settle your client's claim.

Kindly chop and sign the attached **DV and ATA** and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT AUTOMOTIVE SERVICES PTE LTD.**

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

**Sent:** Thursday, 28 November, 2019 1:47 PM

**To:** Vic (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto)

**Subject:** FW: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Dear Vic

Can we have your offer asap?

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



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**From:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Sent:** 22/11/2019 09:21

**To:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Subject:** FW: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Hi Vic

Any mandate from AIG so far?

Thanks

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 06/11/2019 16:58

**To:** Loh, Chee-Heng

**Cc:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Admin A; Vic (LKKAuto)

**Subject:** RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Dear Chee Heng,

We refer to your below email and the contents were noted.

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Wednesday, 6 November, 2019 3:38 PM

**To:** Vic (LKKAuto)

**Cc:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Subject:** RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003

Dear Vic,

LOD docs uploaded into Merimen.

Kindly liaise with Selena on the claim.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

**Sent:** Tuesday, 29 October 2019 2:17 PM

**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Subject:** [EXTERNAL] Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE

This message is from an external sender; be cautious with links and attachments.

Your Ref: TBA

Our Ref: CCC/11/18/0007/ST

Dear Chee Heng

We refer to the above matter and wish to quantify our claim as follows:

Cost of Repair	\$7,490.00
Loss of Use (@ \$100.00 per day)	\$ 800.00
LTA search fee	\$7.49
<b>Total</b>	<b>\$8,297.49</b>

Please find in attachment supporting documents and CCTV footage for your urgent attention.

Kindly let us have your offer asap.

Thank you

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



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