

Vic (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 11 December, 2019 8:29 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 4172916511SG - RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Dear Vic,

Mandate approved in Merimen.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 10 December 2019 11:40 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] <SEEK MANDATE> Your Ref: 4172916511SG - RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3
Importance: High

This message is from an external sender; be cautious with links and attachments.

Your Ref: 4172916511SG
Our Ref: CC6/AIG18021896/T1ha3

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES GBE 9669L (OI) AND YN 5532D (TP) ON 19/11/2018

We refer to the subject matter.

It was reported that Insured vehicle loss control, skidded and collided to TP vehicle. A copy of TP video footage was uploaded in merimen.

A letter was sent out to the Insured to notify TP claim and NCD issues. No further feedback till to date.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 25,021.95	\$ 7,490.00
Loss of Use (\$100 x 8 days)	\$ 800.00	\$ 800.00
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 25,829.44	\$ 8,297.49

TP VEHICLE DETAILS:

MARKET VALUE : \$70,000.00 (est)

LTA REBATE : \$ 9,164.00 (est)

NETT VALUE : \$60,836.00 (est)

Breakdown of days is as follows:

Recommended days	8 Days
TOTAL	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 6 November, 2019 4:58 PM

To: Loh, Chee-Heng

Cc: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Admin A; Vic (LKKAuto)

Subject: RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Dear Chee Heng,

We refer to your below email and the contents were noted.

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Wednesday, 6 November, 2019 3:38 PM

To: Vic (LKKAuto)

Cc: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003

Dear Vic,

LOD docs uploaded into Merimen.

Kindly liaise with Selena on the claim.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

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From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]
Sent: Tuesday, 29 October 2019 2:17 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE

This message is from an external sender; be cautious with links and attachments.

Your Ref: TBA
Our Ref: CCC/11/18/0007/ST

Dear Chee Heng

We refer to the above matter and wish to quantify our claim as follows:

Cost of Repair	\$7,490.00
Loss of Use (@ \$100.00 per day)	\$ 800.00
LTA search fee	\$7.49
Total	\$8,297.49

Please find in attachment supporting documents and CCTV footage for your urgent attention.

Kindly let us have your offer asap.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



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