

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 10 December, 2019 11:40 AM  
**To:** Loh, Chee-Heng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> Your Ref: 4172916511SG - RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

**Importance:** High

**Your Ref: 4172916511SG**  
**Our Ref: CC6/AIG18021896/T1ha3**

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES GBE 9669L (OI) AND YN 5532D (TP) ON 19/11/2018

We refer to the subject matter.

It was reported that Insured vehicle loss control, skidded and collided to TP vehicle. A copy of TP video footage was uploaded in merimen.

A letter was sent out to the Insured to notify TP claim and NCD issues. No further feedback till to date.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

| TP CLAIMED                   |                     | REVISED - TO OFFER |
|------------------------------|---------------------|--------------------|
| Cost of Repair (w/gst)       | \$ 25,021.95        | \$ 7,490.00        |
| Loss of Use (\$100 x 8 days) | \$ 800.00           | \$ 800.00          |
| LTA Search Fee               | \$ 7.49             | \$ 7.49            |
| <b>TOTAL</b>                 | <b>\$ 25,829.44</b> | <b>\$ 8,297.49</b> |

### TP VEHICLE DETAILS:

MARKET VALUE : \$70,000.00 (est)

LTA REBATE : \$ 9,164.00 (est)

NETT VALUE : \$60,836.00 (est)

Breakdown of days is as follows:

|                  |               |
|------------------|---------------|
| Recommended days | 8 Days        |
| <b>TOTAL</b>     | <b>8 Days</b> |

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 6 November, 2019 4:58 PM

**To:** Loh, Chee-Heng

**Cc:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis); Admin A; Vic (LKKAuto)

**Subject:** RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003 - LKK REF CC6/AIG18021896/T1ha3

Dear Chee Heng,

We refer to your below email and the contents were noted.

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Wednesday, 6 November, 2019 3:38 PM

**To:** Vic (LKKAuto)

**Cc:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Subject:** RE: Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE 4172916511SG-003

Dear Vic,

LOD docs uploaded into Merimen.

Kindly liaise with Selena on the claim.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

**Sent:** Tuesday, 29 October 2019 2:17 PM

**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Subject:** [EXTERNAL] Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE

**This message is from an external sender; be cautious with links and attachments.**

Your Ref: TBA

Our Ref: CCC/11/18/0007/ST

Dear Chee Heng

We refer to the above matter and wish to quantify our claim as follows:

|                                     |                   |
|-------------------------------------|-------------------|
| Cost of Repair                      | \$7,490.00        |
| Loss of Use (@<br>\$100.00 per day) | \$ 800.00         |
| LTA search fee                      | \$7.49            |
| <b>Total</b>                        | <b>\$8,297.49</b> |

Please find in attachment supporting documents and CCTV footage for your urgent attention.

Kindly let us have your offer asap.

Thank you

Regards

*Selena Tan*

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



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