

**From:** [Selena Tan Lee See \(Auto Svcs/Claims & IA/Claims & IA/Taxis\)](#)  
**To:** [Loh, Chee-Heng](#)  
**Subject:** [EXTERNAL] Accident involving PUB vehicle YN5532D & GBE9669L on 19.11.2018 along AYE  
**Date:** Tuesday, 29 October 2019 2:22:06 PM  
**Attachments:** [image002.png](#)  
[Scan Docx, frm Claims WBUS Office.msg](#)

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**This message is from an external sender; be cautious with links and attachments.**

Your Ref: TBA

Our Ref: CCC/11/18/0007/ST

Dear Chee Heng

We refer to the above matter and wish to quantify our claim as follows:

Cost of Repair	\$7,490.00
Loss of Use (@ \$100.00 per day)	\$ 800.00
LTA search fee	\$7.49
<b>Total</b>	<b>\$8,297.49</b>

Please find in attachment supporting documents and CCTV footage for your urgent attention.

Kindly let us have your offer asap.

Thank you

Regards

*Selena Tan*

Claims and Insurance Agency  
Direct line +65 6866 2653 | Direct fax +65 6368 7421  
60 Woodlands Industrial Park E4  
Singapore 757705





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 SEPTEMBER 2019

**CARPENTERS DESIGN GROUP PTE LTD  
62 UBI ROAD 1  
#01-01 OXLEY BIZHUB 2  
SINGAPORE 408734  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC6/AIG18021896/T1ha3  
YOUR REF : GBE 9669L**

**ACCIDENT INVOLVING GBE 9669L / YN 5532D / OTHERS ALONG SLE ON  
19.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of YN 5532D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I/We, PUBLIC UTILITIES BOARD (the third party claimant") of Block 1, 65 Woodleigh Park, Spore 357875 (address), owner of YN 5532D (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no YN 5532D that was damaged pursuant to the accident which occurred on 19/11/2018 (date) along CTE TOWARDS AYE (location) involving vehicle no/s GBE 9669L ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT AUTOMOTIVE SERVICES PTE LTD.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12th (day) of December (month) 2019 (year)

Public Utilities Board  
Transport Section  
65 Woodleigh Park  
Off Upper Serangoon Road  
Singapore 357875

Signed by "the third party claimant"  
(with chop if applicable)

Mushamha Bin Sulphonan  
Sr Asst Engineer  
(Transport Section)

Signed by "the workshop"  
(with chop)



Our acceptance of your offer  
of settlement would not negate  
or prejudice our driver's right  
of recovery for his/her losses.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,490.00** ((Repair Cost), **S\$800.00** (Loss of Rental/Use), **S\$7.49** (Disbursement), for vehicle no. **YN 5532D** that was damaged pursuant to the accident which occurred on **19/11/2018** (date) along **CTE TOWARDS AYE** (location) involving vehicle no/s **GBE 9669L**. This is pursuant to the inspection conducted on **05/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PUBLIC UTILITIES BOARD** ("the third party claimant") of vehicle no. **YN 5532D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **YN 5532D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of December (month) 2019 (year)



*MTF*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.

Public Utilities Board  
Transport Section  
65 Woodleigh Park  
Off Upper Serangoon Road  
Singapore 357875

*[Signature]*  
Mushamiha Bin Sulphonan  
Sr Asst Engineer  
(Transport Section)

17/12/19



SMRT Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, #08-01, Tower 3  
Paya Lebar Quarter, Singapore 437161  
Tel: 65 6331 1000, Fax: 65 6908 3592

**Bill To:**

Public Utilities Board  
C/O SMRT AUTOMOTIVE SERVICES PTE LTD  
60, WOODLANDS INDUSTRIAL PARK E4  
Singapore 757705  
Attn: Ms. Selena Tan Lee See

**Tax Invoice**

GST Reg No : MR-8500001-7  
CRN : 199004280Z  
Invoice No : 19-2300000418  
Date : 21.10.2019  
Account No : 3000460  
Reference : PUB YN5532D  
Payment Terms : 030 Days

(For enquiries, Please email janicekim@smrt.com.sg)

Description	Amount SGD
<b>PUB YN5532D</b>	
ACCIDENT REPAIR (LUMP SUM) - YN5532D	7,000.00
	-----
	7,000.00
ADD GST 7%	490.00
	-----
	7,490.00
	=====
Non-GST Amount ( \$ 0.00 )	
Singapore Dollar: SEVEN THOUSAND FOUR HUNDRED NINETY ONLY	

**Payment Instructions :**

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte. Ltd." with invoice number indicated on the reverse side. No receipt will be issued unless requested.

**By Bank Transfer:**

Account Name: SMRT Automotive Services Pte. Ltd.

Bank Name: DBS Bank Ltd.

Account Number: 018-008617-4

Swift Code: DBSSSGSG

This computer-generated invoice requires no signature.

11/29/2018

Vehicle With

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	29 Nov 2018 / 15:23:51	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBE9669L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181129152351838422

Search Date / Time: 19 Nov 2018 15:40:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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