

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 7 March 2019 8:55 AM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123 [External Confidential]

Lonpac External - Confidential

Dear Poh Kin,

Kindly proceed as proposed.

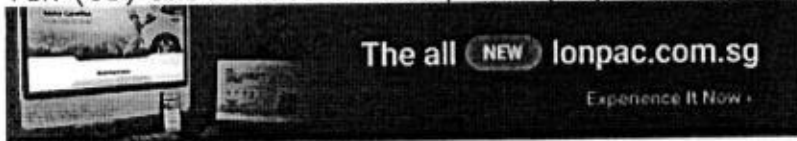
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]

Sent: Monday, 4 March, 2019 1:26 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123

Importance: High

Without Prejudice

Our Ref: CC4/LPC18020805/R1fb3

Your Ref: 18/18/18/VP05/021123

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ALONG KK HOSPITAL CARPARK ON 08/11/2018

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle(Parked).

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 5 March 2019 7:56 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S(OI) AND SMF 7319A(TP) ON 28-11-2018; LKK ref : CC4/LPC18021895/Gfb3; Lonpac ref: 18/18/18/VC05/021167

Importance: High

Without Prejudice

Our Ref: CC4/LPC18021895/Gfb3
Your Ref: 18/18/18/VC05/021167

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S (OI) AND SMF 7319A (TP) ALONG HOUGANG AVENUE 7 ON 28/11/2018

We refer to the above matter and below e-mail.

We hereby re-seek mandate approval as TP request for Loss of rental plus GST.

Summary to offer to third party repairer, Volkswagen Group Singapore Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,604.05 (\$10,844.91 + 7%gst)	\$ 8,094.45 (\$7,564.91 + 7%gst)
2. Loss of Rental	\$ 600.00 (\$120.00 x 5 days)(within GST)	\$ 535.00 (\$100.00 x 5 days)+7%
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 12,206.05	\$ 8,631.45

The above is for your approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LETTER OF DEMAND

Your Ref: XD65135

Our Ref: SMF7319A

To: Lou pal

Dear Sirs,

ACCIDENT INVOLVING SMF7319A & XD65135 ON 28/11/2018

We are claiming on behalf of our client Lawrence Kon Chee King

owner of vehicle number SMF7319A involved in accident on 28/11/2018

with vehicle XD65135 along/at BK339 Henggang Ave 7

Description of claims:

Cost of Repairs \$ 8,044.45 (incl 7% GST)

Loss of Use/Rental \$ 120 X 5 Days = \$ 600 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 8,646.45 (incl 7% GST)

We are claiming in full and final settlement of \$ 8,646.45
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



Dated this 28/11/19

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SIMF 7319A and XDB 4135 on 28/11/18
Own vehicle's number Other vehicle's number Date of accident
along BK 339 Henggang Ave 7
Accident location

BY THE LETTER OF AUTHORITY, I/we, Lawrence Koh Chee Liong
Name of Policy Holder & IC / Passport number
of S7610444H owner of Vehicle Registration

Number SIMF 7319A hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 31 of the month

12 Year 18

Signed & Delivered By:

Lawrence Koh x
Policy Holder

Witness By:

[Signature]
VOLKSWAGEN GROUP SINGAPORE
81030002



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/021167

DATE : 8/3/2019

DISCHARGE VOUCHER

I/We, LAWRENCE KOH CHEE KIANG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of XD 6513S the sum of Singapore Dollars Eight Thousand Six Hundred Thirty-One and Cents Forty-Five Only (**\$8,631.45**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SMF 7319A on 28th November 2018 along/at Hougang Avenue 7.

I /We hereby agree to indemnify and keep indemnify (**SHIN KHAI CONSTRUCTION PTE LTD/ LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s VOLKSWAGEN CENTRE SINGAPORE.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 9/3/19
.....
Signature of vehicle owner/Date

Lawrence Koh Chee Kiang 9/3/19
.....
Name of vehicle owner/Date

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P00252

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3202

SERVICE CUSTOMER NO.: F05635C

SERVICE CUSTOMER NAME.: Lompac Insurance BHD

TELEPHONE NO.:

ADDRESS: 101 Thomson Road
#18-01 United Square
Singapore

Post Code: 307591

VEH NO.: SMF7319A

DATE: 03/01/19

Pickup:

VIN NO.: TMBBP7NE2J0357912

KM : 2,882

GEARBOX CODE: SST

Engine No.:

MODEL: Octavia 1.0 85kW Amb

SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
LONPAC DIRECT SETTLEMENT					
DOA : 28/11/2018					
T/P VEH : XD6513S					
SURVEY BY : GUOQIANG (LKK)					
	Labor				
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT	2.00	LAB	800.00	1,600.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
	Item				
7	GUIDE PROFILE LEFT	1.00	PCS	31.59	31.59
8	FRT BUMPER	1.00	PCS	1,268.86	1,268.86
9	FRONT LHS WHEEL HOUSING	1.00	PCS	98.98	98.98
10	FRONT LHS FENDER	1.00	PCS	647.76	647.76
11	FENDER BRACKET LH	1.00	PCS	127.25	127.25
12	SENSOR BRACKET	1.00	PCS	104.58	104.58
13	SENSOR BRACKET	1.00	PCS	104.58	104.58
14	SENSOR BRACKET	1.00	PCS	104.58	104.58

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P00252

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP3202

SERVICE CUSTOMER NO.: F05635C

SERVICE CUSTOMER NAME.: Lonpac Insurance BHD

TELEPHONE NO.:

ADDRESS: 101 Thomson Road
#18-01 United Square
Singapore

Post Code: 307591

VEH NO.: SMF7319A

DATE: 03/01/19

Pickup:

VIN NO.: TMBBP7NE2J0357912

KM: 2,882

GEARBOX CODE: SST

Engine No.:

MODEL: Octavia 1.0 85kW Amb

SA: STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	SENSOR BRACKET	1.00	PCS	104.58	104.58
16	HEADLAMP LH	1.00	PCS	775.74	775.74
17	2KADHESIVE	1.00	PCS	89.84	89.84
18	BONDAGENT	1.00	PCS	64.27	64.27
19	NUT	2.00	PCS	1.15	2.30

GST (7%) AMOUNT: 529.54

TOTAL AMOUNT: 8,094.45

For Volkswagen Group Singapore Pte Ltd

Customer



Authorised Signatory

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

SKYWAY MOTOR PTE LTD

400 ORCHARD ROAD #15-06 ORCHARD TOWER, SINGAPORE 238875

Tel: 6333 6333 Fax: 6416 8555

TAX INVOICE

RCB : 199904194N GST : 199904194N

LAWRENCE KOH CHEE KIANG

339 HOUGANG AVENUE 7 #10-413

SINGAPORE 530339

INVOICE : AR201812-000918

DATE : 26/12/2018

TERMS : C.O.D

SALESMAN: JENNIFER

PO NO : RA03436

NO.	DESCRIPTION	UNIT	AMOUNT (S\$)
1	Rental Billing From 26/12/2018 To 31/12/2018 (SLJ9635P) Your Ref : SMF7319A Make and Model: VOLKSWAGEN JETTA 1.4 TSI (DSG) <div><div>RECEIVED 26 DEC 2018 BY: UOB CC 9360</div><div>RECEIVED 31 DEC 2018 BY: UOB CC 9240</div></div>	5 Day(s)	600.00

AMOUNT : S\$

SIX HUNDRED AND DOLLARS AND ZERO CENTS ONLY

Please issue cheque payable to **SKYWAY MOTOR PTE LTD** and send us a copy of cheque image then bank in to our **DBS Bank Ltd. Current A/C No. 003-947-267-6.**

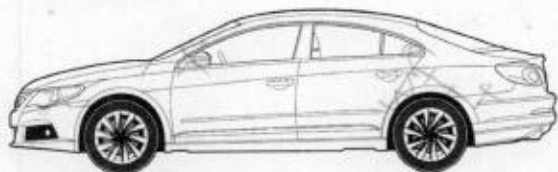
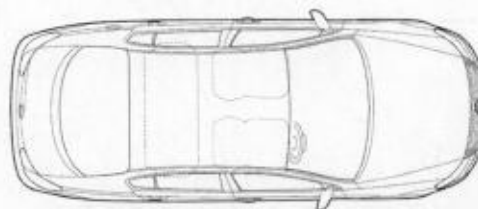
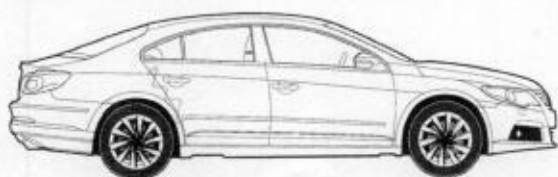
SUB TOTAL	:	560.75
GST 7%	:	39.25
TOTAL S\$:	600.00

HIRER'S PARTICULARS	
Owner's Vehicle No.:	SMF 7319A
Model:	Celavria
Name:	Lawrence Koh Chee Kiang
Address:	BLK 339 HOUGANG AVENUE 7 #10-413 S(30339)
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No: 96640478
P.P / LC No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:

ADDITIONAL DRIVER'S PARTICULARS	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No:
P.P / LC No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
IMPORTANT: The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences.	

RENTAL VEHICLE PARTICULARS		
Rental Vehicle No.:	SLJ4635P	
Model:	Cetta	
Collection Out	Date & Time	Mileage Out
	26/12/18 @ 8:30am	36410
Return In	Date & Time	Mileage In
	31/12/18 @ 12pm	36671

RENTAL CHARGES		
Months @ \$	per month	
Weeks @ \$	per week	
3 Days @ \$ 150	per day	360/-
Hours @ \$	per hour	
+ 2 days @ \$ 20/day		240/-
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl 7% GST)		600.00
PAYMENT MODE		
<input type="checkbox"/> Master : _____ <input type="checkbox"/> VISA : _____ <input type="checkbox"/> Cash : _____ <input type="checkbox"/> Others : _____		



Remarks: _____

CHECKED OUT BY	CHECKED IN BY
----------------	---------------

I have read and agree to the terms and conditions on both sides of this agreement.

[Signature]

[Signature]

CUSTOMER'S SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-185784

Date of Request: 30/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/11/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. XD6513S
Accident Date 28/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD6513S	Lonpac Insurance Bhd	15/10/2018-14/10/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-185784

Date of Request: 30/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/11/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. XD6513S
Accident Date 28/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque