15/5/2010	Grand	CC Y/LPC180	21895,1	THIND IDA	
INS. CASE OWNER:	(Jourg	ASSI	GNMENT	Pohkin +1	M.X.
Surveyor:	Guo Qing	DOI:	1/2/2018	Date/Time:	
Surveyor _				Registered in Merimen:	
Pre-assign / CCU /	FTE L-	W .		Milia	105/01/67
Insured Vehicle No.	: XV 651	70	Claim No.	: 10/10/18	
Name of Insured	Ghir KHAI	LI-STORITION PL	Policy No.	: 7,9V	1049003010.
Insured Tel No.	(a)	HP: A I	Make / Model		
Excess Sec II :SS	3 	D.O.A: 76 11	Place of Accid	ent: Hrwaw	ng me + n/kan
Commence and a service and a s	(YES / NO)	Nature of Accident :			
is unver the owner:	ALAM NAUTHAR AFF	en om horan Ri	OI GIA REPO	RT: YES / NO : TP GIA	REPORT: YES / NO
Driver Tel N	No.:	(VAL: YES) NO) Insured Liabil		al? Yes/No
SINF 7719	P →				
	INSI	is.	INSRS:		INSRS:
INSRS: WSP:		11	WSP:	 	WSP: Tel:
WSP: Tel: WV	Tel:	ility:	Tel : Liability :		Liability :
Liability: RMKS:	RMI	M W	RMKS:		RMKS:
Date/ Time	TO SECULIA MANA			_	
Date Time	SMF YMM4 -4	41) 657	75-4	STAGE Non-Reporting ltr (1st):	DATE / PIC
6/11/18				Non-Reporting ltr (2nd):	
Mr.				Non-Reporting ltr (Final) Notification ltr (if non-pic	(kun):
Miller	Ale College (a)	ted Into porked Uch	Jel,	Call OI:	
	the Course Cells	Car Me portre		After call ltr to OI:	
-	prmal loborty	clas		Documentation Check I	
	thatie V			Notification ltr (if non-pi After call ltr to OI:	LV .
	-TIMBIFLE U	1	-	Authorisation To Act:	V
	pending (DI) or	d heter point photo	/	Release Voucher:	
	l ni	116		Final Repair Bill: Car Rental Invoice:	V
	the pros type	mondate report		Towing Invoice	
				LTA/GIA:	
				Medical Bill:	
				PIR: Mandate/Reject Instru	action:
		-/		LOD	マ
	beter pant photos			Payment Breakdown	Form:
PRELIMINARY ADVICE	E Date/Time: { //2 /2	olq Sent By:	150	Post-Repair Photos: Others:	
FINALIZATION	Date/Time:	Confirm with:	071	Confirm by:	
Repair Cost:	ss 7,564.91 (days) Reduction: 3	014 %		mail Call
FINAL SETTLEMENT	Date/Time: 8/3/26/9	Confirm with \$1-4		If NO or B 28, Ass, I	13
Final Liability:		ed / Assessed) BOLA S/N No	D.: NI	(0)) (1)	into parked vehicle
Repair Cost: (- 451) Loss of Rental (LOR):	ss 8,094.45	days)			1 1
Loss of Use (LOU):	ss \$35.00 (s lou	00x 5 days) +11/0 gs	ł	Λ.	121-19
Loss of Income (LOI):	SS - (S	x days) LOR + LO Tiel	conly one]		8511
LOR only LOU onl	I LOR + LOU SS 7.00	_ LOKTIOL [He		U	
Medical:	S\$ -				mal/Reject/Private Settle
Disbursement:	ss -	(e.g. Tow/ Inc	lependent)	Report Format: Survey fee:	4450.00
Legal Cost Total:	ss 8,631.45	Global Sum S\$:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Cal	
Payee 1:	ss 8,631-45		vagen Centre :	singapole	
Payee 2: (Strike if N.A.)	SS	Name 2:		2020013	
Payee 3: (Strike if N.A.)	SS	Name 3:			

Survious XMR. REF. LAC

24	63	500	100	3.7	N. 1	
100	10.1	C.W.L	3(1)	(8.40)	N	

Date: 05-1320/8	Veh No: SMF 7319A Yr Regn: 22 Nov 2018
From: Date: 001,7008 Estimated Cost:	Type: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD (TP)WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SmF 7319A	Make: Skoda octavia co 998
V N 0	Colour Sue A/C Insured / Std / NI / NA
1	Sp.Reading 1284 T/Radio: Insured / Std / NI / NA
	Eng/No:
Insured:	CINO: TMBBP7NE 25 0357912
Policy No.	Gen. Cond: Good / Fair / Poor / Burnt
Claims No.	Steering: Inquer / Jammed / Leaked / Burnt or
Sum Insured: Excess:	Brake: Inoyder / Jammed / Leaked / Burnt or
(Client's Record)	Modi: Nil / S/Rim / STD A/Bim or
Make of Veh:	2 1. LVK D.
3pm 12	Tyre Size: F: \(\text{LOS } \iff \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
(Policy Condition)	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
Remark. The veh had commenced its N/S O/S repair at the time of inspection.	TOYO/YOKO OF NEXEN
Bal, or Market Value:	R/Bal. 9 mm R/Bal. 9 mm
IDAC Accident Rport: Consistent? : Yes or No	1 17001 9
GIA / PR Seen: Consistent? : Yes or No	D.O.A. D.O.I. 05-12-18
Est Repairs: days Res.: Yes or No	
Lum Sum: 11812 % 3 Val.: Yes or No	Curroy research
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Actiog / Instruction	
\$7564.91	10 8 144 41
(130 (.11	
The second secon	and the state of t
	ply1 \$ 7,56491 (Red \$ 3,080.00 /30.24 /)
	Days Of Repair:
Date/Time, File Pass to? : Preli. Report	
1) : Final Report Cata/Time, File Return to?	Resurvey No. of Trip: Survey Fee:
Add Eo	
2) Add Fee	Interview (\$) Photos
Report Format :	Tech Invs (\$) Others
Lump Sum / I.B.I: (\$	Weekend (\$) -
	TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AC INSURANCE ACH ROAD /07 THE CONCO nsured Veh. Policy No. Claim No. Assign From Make & Model Engine No. Chassis No. Odometer	Policy Particulars XD 6513S	Ref: CC4/LPC1802 Date: 05-12-2018 Code: LPC2 :- THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition c.c					
nsured Veh. Policy No. Claim No. Assign From Make & Model Engine No. Chassis No.	Policy Particulars XD 6513S Vehicle Particulars	Code: LPC2 :- THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition c.c	SMF 7319A 0.00 0.00 0.5/12/2018				
Policy No. Claim No. Assign From Make & Model Engine No. Chassis No.	XD 6513S Vehicle Partie	Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition c.c	SMF 7319A 0.00 0.00 05/12/2018				
Policy No. Claim No. Assign From Make & Model Engine No. Chassis No.	Vehicle Parti	Coverage (\$) Excess (\$) Assign Date culars & Condition c.c	0.00 0.00 05/12/2018				
Claim No. Assign From Make & Model Engine No. Chassis No.		Excess (\$) Assign Date culars & Condition c.c	0.00 05/12/2018				
Make & Model Engine No. Chassis No.		Assign Date culars & Condition c.c	05/12/2018				
Make & Model Engine No. Chassis No.		culars & Condition					
Engine No. Chassis No.		c.c	0				
Engine No. Chassis No.	HIDDEN		0				
Chassis No.	HIDDEN	V					
		Year of Reg.					
Odometer		Colour					
	≅	Steering					
Brakes		Modification					
3eneral		N. Comments					
	Conditi	ions of Tyres					
	Size	Make	Balance				
R/H Front Tyre			mm				
./H Front Tyre		5 6	mm				
R/H Rear Tyre			mm				
./H Rear Tyre			mm				
	Description	on of Damages					
	Genera	I Information					
Accident Date	28/11/2018	Inspection Date					
Survey held at	VOLKSWAGEN CENTRE SING	APORE					
0	247 ALEXANDRA ROAD SINGAPORE 159934						
	R	emarks					
3	H Front Tyre H Rear Tyre H Rear Tyre ccident Date	/H Front Tyre /H Front Tyre /H Rear Tyre /H Rear Tyre Descripti General Ccident Date 28/11/2018 urvey held at VOLKSWAGEN CENTRE SING 247 ALEXANDRA ROAD SINGAPORE 159934 R THE INSPECTION WAS CONDUCTED ON A"WIT	/H Front Tyre /H Front Tyre /H Rear Tyre /H Rear Tyre Description of Damages General Information ccident Date 28/11/2018 Inspection Date urvey held at VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD				



Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

To Be Advised

Date:

06.12.2018

Our ref:

CC4/LPC18021895/Gfb3

The Motor Claims Department M/s LONPAC INSURANCE BHD

Dear Sir/Madam.

PRELIMINARY ADVICE OF VEHICLE NO.

SMF7319A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>05.12.2018</u> at the premises of M/s <u>Volkswagen Centre Singapore</u> and have the following to report:-

Workshop Estimate Amount	: S\$	10,270.18
Revised Estimate Amount	: S\$	6,990.18
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	/ -
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

N/S Front Portion

rear from offside

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

4 days

Yours faithfully,

XING GUO QIANG

Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	0494H
Vehicle Details	Medium territoria de la Capación de la como
Vehicle No.:	SMF7319A
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Dec 2019
Vehicle Make:	SKODA
Vehicle Model:	OCTAVIA 1.0 TSI AMBITION (A)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CHZA51469
Chassis No.:	TMBBP7NE2J0357912
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$17,878.00
Original Registration Date:	22 Nov 2018
First Registration Date:	22 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$17,878.00
Intended PARF Rebate Details	not be a complete the second of the second o
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Nov 2028
PARF Rebate Amount:	\$13,408.00
Intended COE Rebate Details	
COE Expiry Date:	21 Nov 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,199.00
COE Rebate Amount:	\$25,261.00
Total Rebate Amount:	\$38,669.00

The information contained herein is correct as at 06 Dec 2018

OK



VGS Singapore, 247, 159934 Singapore

LAWRENCE KOH CHEE KIANG (LAWRENCE GAO ZHIQIANG) 339 HOUGANG AVENUE 7 #10-413 Singapore, 530339 Singapore

VGS Singapore

247

Alexandra Road 159934 Singapore

Phone No.

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

VAT Registration No. M20098505-2

4 Days.

Lefte point photos.

Guo Q: of - 82880262

05/12/18.

199101494Z

Service Quote

Customer No. Quote No.

CV042492

QuoteDate

SER/QUO/1802064

04/12/18

Salesperson

Johanna Lim

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Skoda Auto

License No.

Engine Code

SMF7319A

Model Description

Octavia 1.0 85kW Amb

VIN

TMBBP7NE2J0357912

Labor Type 1M

Mileage

Initial Registration

22/11/18

Engine No.

Service Advisor

STEVEN CHEE

Sales Advisor

Johanna Lim

Model Code 5E33BD

CHZ A51469

No.

Description

LABOUR

Sum Labor

Qty. UoM

74 UNIT

Unit Price

Amount 3.360.00

P B&P MACP PAINT SPRAY PAINT P B&P DIAG PROGRAMMING & CALIBRATION

CHECK WIRE HARNESS, ECU, S

2 4 Labor 1 Time Un

1 Time Un

480.00

280.00 7,320.00

3.200.00

P 5E0807183A

P B&P MECH

P B&P MACP LABOUR

P 5E0807221N P 5E0809957L

P 5E0821105C P 5E0821141A

P 5E2941015C

GUIDE PROFILE LEFT / KC FRT BUMPER / UL

FRONT LHS WHEEL HOUSING / W FRONT LHS FENDER / BNC

FENDER BRACKET LH / BT (doto) 1 Pieces HEADLAMP LH Sum Item

1 Pieces 1 Pieces 1 Pieces

1 Pieces 1 Pieces

31.59 1,268.86 98.98

647.76 127.25 775.74

2,950.18

7,320.00

2,950.18

718.91

LKK Auto Consultants hence notify

the Repairer of the following:

. To resurvey before/after spray painting To display damaged part(s) during resurvey

· Parts prices are subject to confirmation

Explanations

Third party survey is on a "Without Prejudice" basis.

P = Proportionately Charge and discation(s) is allowed

nentary item(s) must be resurveyed and is subject to final approval from Insurance Company No Credit

Payment Terms

Acknowledged by Repairer

Signature: Date:

Payments to:

- BBN: - Acc.-No ..:

Sum Labor Sum Item

Total SGD Incl. GST

Total

SGD 7% GST

10,270.18 10.270.18

10,989.09

2990.18

10844.91

Supplementary or Omitted List

VEHICLE NUMBER:

SMF7319A

MODEL

Octavia 1.0 85kW Amb

CLAIMS DETAILS



		LABOUR DESCRIPTION	V				AMOUNT		
						Qty	Unit	,	Amount
_									
				Total					\$0.00
No.	Item No.	Description		Qty	Unit	Pricing	Discount	Amo	unt
1	5E0919485G	SENSOR BRACKET	/	1	S	104.58	0%	S	104.58
2	5E0919486G	SENSOR BRACKET / /		1	\$	104.58	0%	S	104.58
3	5E0919485F	SENSOR BRACKET /		1	\$	104.58	0%	S	104.58
4	5E0919486F	SENSOR BRACKET	MC.	1	\$	104.58	0%		104.58
	D 180KU2A1	2KADHESIVE /	1	1	\$	89.84	0%	\$	89.84
5								-	
5	D 822150A1	BONDAGENT /	/	1	\$	64.27	0%	\$	64.27
	D 822150A1 N 90959602	BONDAGENT NUT		1 2	\$	64.27 1.15	0%	\$	64.27
-				2	-		-		

- 1	0000101001	OLIVOOR DIVIORET	1.00	231.	Ψ	104.30	U 70	J.	104.50
5	D 180KU2A1	2KADHESIVE /		1	\$	89.84	0%		89.84
6	D 822150A1	BONDAGENT		1	\$	64.27	0%		64.27
7	N 90959602	NUT /	1	2	\$	1.15	0%	\$	2.30
8					-		0.10	-	2.00
9									
10								-	
11								-	
12					_			_	
13								_	
14				-					
15									
16					_			_	
17					_			_	
18					_				
19									
20					_				
21				-	_			_	
22				_					
23				_				_	
					_			_	

Total Labour & Parts

TOTAL:

\$574.73

\$574.73

Survey By

Service Order Confirmation

SA: STEVEN CHEE

SERVICE ORDER NO: 18/P3202

CUSTOMER NO.: CV042492

CUSTOMER NAME: LAWRENCE KOH CHEE KIANG

TELEPHONE NO.:

ADDRESS:

339 HOUGANG AVENUE 7 #10-413

Singapore

VEH No.: SMF7319A

Order Date: 10/12/18

Reg Date:

22/11/18

KM:

VIN NO.: TMBBP7NE2J0357912

ENGINE NO:

MODEL:

Octavia 1.0 85kW Amb

MODEL NO.: 5E338D

2,882

	No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
	Labor						
26	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1	TU	280		280
2	B&P DIAG	PROGRAMMING & CALIBRATION NETT	1	TU	480		480
3	B&P MACP LABOUR	LABOUR	2	UNIT	840		1,680
4	B&P MACP PAINT	SPRAY PAINT	2	LAB	800		1,600
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1
7	5E2941015C	HEADLAMP LH	73	PCS	775.74		775.74
8	5E0807221N	FRT BUMPER	1	PCS	1,268.86		1,268.86
9	5E0807183A	GUIDE PROFILE LEFT	1	PCS	31.59		31.59
10	5E0821105C	FRONT LHS FENDER	1	PCS	647.76		647.76 /
11	5E0821141A	FENDER BRACKET LH	- 1	PCS	127.25		127.25
12	5E0809957L	FRONT LHS WHEEL HOUSING	1	PCS	98.98		98.98
13	N 90959602	NUT	2	PCS	1.15		2.30
14	5E0919485G	SENSOR BRACKET	1	PCS	104.58		104.58
15	5E0919486G	SENSOR BRACKET	31	PCS	104.58		104.58
16	5E0919485F	SENSOR BRACKET	1	PCS	104.58		104.58
17	5E0919486F	SENSOR BRACKET	1	PCS	104.58		104.58
18	D 180KU2A1	2KADHESIVE /	1	PCS	89.84		89,84
19	D 822150A1	BONDAGENT	.1	PCS	64.27		64.27

Remarks : LONPAC DIRECT SETTLEMENT

DOA: 28/11/2018 T/P VEH : XD6513S

SURVEY BY : GUOQIANG (LKK)

Service Order Confirmation

SERVICE ORD	ER NO: 18IP3202						
CUSTOMER N	O.: CV042492						
CUSTOMER N	AME: LAWRENCE KOH CHEE	EKIANG					
TELEPHONE P	10.:						
ADDRESS:	339 HOUGANG AVENU	E 7 #10-413					
	Singapore						
VEH No	o.: SMF7319A						
Order Date:	10/12/18						
Reg Date:	22/11/18	KM: 2,882					
VIN NO.;	TMBBP7NE2J0357912	ENGINE NO:				SA	: STEVEN CHEE
MODEL:	Octavia 1.0 85kW Amb	MODEL NO.: 5E33BD					
No.	DESCRIP	TION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
				то	TAL		7,564.91
				GS	T AMOUNT		529.54
					TAL AMOUNT		8,094.45
		On Behalf Of "COMPANY"			Certified Goods!	Service received	t

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Catherine Chong (LKK Auto)

From:

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent:

Wednesday, 5 December, 2018 9:02 AM

To:

Admin-D (LKKAuto)

Cc:

MT_Claim_SG; steven.chee@vw.com.sg

Subject:

FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Attachments:

MyDocument_2018_12_04_06_53_01.pdf

Our Ref

: 18/18/18/VC05/021167

Dear Catherine,

15-177018 6 6322 m

Steven who not in

Kindly proceed to survey and revert on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chee, Steven (VWG Singapore) [mailto:steven.chee@vw.com.sg]

Sent: Tuesday, 4 December, 2018 6:57 PM To: MT_Claim_SG; lionelchua@lonpac.com

Cc: Tang, Shu Shi (VWG Singapore); Goh, Edmund (VWG Singapore); Kong, Charmaine (VWG Singapore)
Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S DOA: 28/11/2018

Dear claims,

Please revert on liability & arrange survey for this claims.

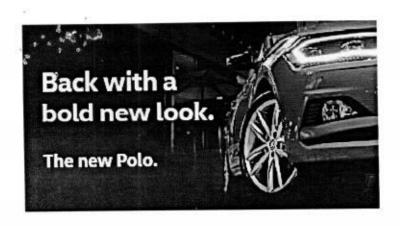
Best Regards,

Steven Chee Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat Singapore 368314

Main Line: +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
http://www.vw.com.sg



From: steven.chee@vw.com.sg [mailto:steven.chee@vw.com.sg]

Sent: Tuesday, 4 December, 2018 6:54 PM

To: Chee, Steven (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

From:

Poh Kin (LKKAuto)

Sent:

Monday, 10 December 2018 11:39 AM

To:

'Chee, Steven (VWG Singapore)'

Cc:

'Tang, Shu Shi (VWG Singapore)'; Admin A; Admin-D (LKKAuto)

Subject:

RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Importance:

High

WITHOUT PREJUDICE

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref:

SMF 7319A

Dear Steven,

We refer to above matter and our tele conversation.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary.

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From:

Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent:

Friday, 8 March 2019 2:43 PM

To:

Poh Kin (LKKAuto)

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject:

RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Hi,

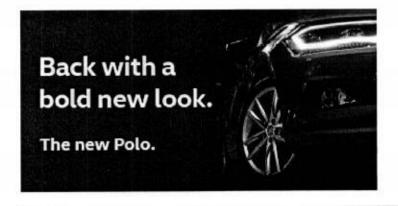
Offer accepted. Please let me have the DV.

Best Regards,

Tang Shu Shi Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 shushi.tang@vw.com.sg http://www.vw.com.sg



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Friday, 8 March, 2019 2:31 PM To: Tang, Shu Shi (VWG Singapore)

Cc: Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S DOA: 28/11/2018

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/LPC18021895/Gfb3

Your Ref: SMF 7319A

Dear Shu Shi,

From:

Poh Kin (LKKAuto)

Sent:

Friday, 8 March 2019 2:31 PM

To:

'Tang, Shu Shi (VWG Singapore)'

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject:

RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref: SMF 7319A

Dear Shu Shi,

We refer to the above matter.

Apologies for late reply.

towards an amicable settlement and without admission of liability to our Insured's part, we hereby revise offer settlement as below:-

1. Cost of Repair (w/GST)	S\$ 8,094.45
2. Loss of Rental (\$100.00 x 5 days)+ 7%GST	S\$ 535.00
3. GIA search fee	<u>\$\$</u> 2.00
	S\$ 8,631.45

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

From:

Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent:

Wednesday, 23 January 2019 4:10 PM

To:

Poh Kin (LKKAuto)

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore)

Subject:

RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Categories:

Red- Do Something plz

Hi Poh Kin,

Please revised rental to \$ 100 + 7%GST.

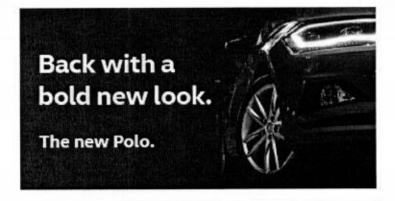
Thank you.

Best Regards,

Tang Shu Shi Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 shushi.tang@vw.com.sg http://www.vw.com.sg



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Tuesday, 22 January, 2019 5:17 PM To: Tang, Shu Shi (VWG Singapore)

Cc: Chee, Steven (VWG Singapore); Foo, John (VWG Singapore)

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S DOA: 28/11/2018

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

500 1400 76 00 9500 9500 9500 P

Our Ref: CC4/LPC18021895/Gfb3

Your Ref: SMF 7319A

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 22 January 2019 5:17 PM

To:

'Tang, Shu Shi (VWG Singapore)'

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore)

Subject:

RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF7319A & XD6513S

DOA: 28/11/2018

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/LPC18021895/Gfb3

Your Ref: SMF 7319A

Dear Sir/Madam,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:-

1. Cost of Repair (w/GST)	S\$ 8,094.45	
2. Loss of Rental (\$100.00 x 5 days)	S\$ 500.00	
3. GIA search fee	<u>\$\$</u> 2.00	
	S\$ 8,596.45	

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 25 September 2018 11:22 AM

To:

'Kong, Charmaine (VWG Singapore)'

Cc:

Admin A; 'meiy.wong@vw.com.sg'; 'Pearlyn.cheong@vw.com.sg';

'edmund.goh@vw.com.sg'

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SDG1081A &

SLQ2632G ON 19.9.18 *** LKK REF: CC4/ASM18017237/fb3

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COST

Our Ref: CC4/ASM18017237/fb3

Your Ref: SDG 1801A

Dear Charmine,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS SLQ 2632G, SDG 1081A AND SKK 7702Z ON 19/09/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) \mid Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Thursday, 7 March 2019 8:55 AM

To: Cc: Poh Kin (LKKAuto) MT_Claim_SG

Subject:

RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3;

Lonpac ref: 18/18/18/VP05/021123 [External Confidential]

Lonpac External - Confidential

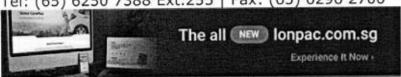
Dear Poh Kin,

Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Monday, 4 March, 2019 1:26 PM

To: GERALD POH WEE BIN Cc: MT_Claim_SG; Admin A

Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z

(TP) ON 08-11-2018; LKK ref: CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123

Importance: High

Without Prejudice

Our Ref:

CC4/LPC18020805/R1fb3

Your Ref:

18/18/18/VP05/021123

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ALONG KK HOSPITAL CARPARK ON 08/11/2018

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle(Parked).

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 5 March 2019 7:56 PM

To:

'GERALD POH WEE BIN' MT_Claim_SG; Admin A

Cc: Subject:

RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD

6513S(OI) AND SMF 7319A(TP) ON 28-11-2018; LKK ref: CC4/LPC18021895/Gfb3;

Lonpac ref: 18/18/18/VC05/021167

Importance:

High

Without Prejudice

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref:

18/18/18/VC05/021167

Dear Gerald.

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S (OI) AND SMF 7319A (TP) ALONG HOUGANG AVENUE 7 ON 28/11/2018

We refer to the above matter and below e-mail.

We hereby re-seek mandate approval as TP request for Loss of rental plus GST.

Summary to offer to third party repairer, Volkswagen Group Singapore Pte Ltd is as follows: -

	Claimed Amount	Revised Amount \$ 8,094.45 (\$7,564.91 + 7%gst)	
 Cost of Repair (w/GST) 	\$ 11,604.05 (\$10,844.91 + 7%gst)		
2. Loss of Rental	\$ 600.00 (\$120.00 x 5 days)(within GST)	\$ 535.00 (\$100.00 x 5 days)+7%	
3. GIA search fee	\$ 2.00	\$ 2.00	
Total	\$ 12,206.05	\$ 8,631.45	

The above is for your approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent:

Tuesday, 22 January 2019 4:46 PM

To:

Poh Kin (LKKAuto)

Cc: Subject: MT Claim_SG RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S(OI) AND SMF 7319A(TP) ON 28-11-2018; LKK ref : CC4/LPC18021895/Gfb3;

Lonpac ref: 18/18/18/VC05/021167

Dear Poh Kin,

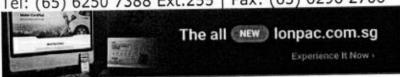
Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Monday, 21 January, 2019 11:54 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S(OI) AND SMF

7319A(TP) ON 28-11-2018; LKK ref: CC4/LPC18021895/Gfb3; Lonpac ref: 18/18/18/VC05/021167

Importance: High

Without Prejudice

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref:

18/18/18/VC05/021167

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S (OI) AND SMF 7319A (TP) ALONG HOUGANG AVENUE 7 ON 28/11/2018

We refer to the above matter.

We attached herewith a copy of the TP estimate marked and supplementary marked for your kind attention.

Kindly also refer to the resurvey photo.

Hope above information clarify.

From:

Poh Kin (LKKAuto)

Sent:

Monday, 21 January 2019 11:54 AM

To:

'GERALD POH WEE BIN'

Cc:

MT_Claim_SG

Subject:

RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S(OI) AND SMF 7319A(TP) ON 28-11-2018; LKK ref : CC4/LPC18021895/Gfb3;

Lonpac ref: 18/18/18/VC05/021167

Attachments:

TP Estimate + supplementary marked.pdf

Importance:

High

Without Prejudice

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref:

18/18/18/VC05/021167

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S (OI) AND SMF 7319A (TP) ALONG HOUGANG AVENUE 7 ON 28/11/2018

We refer to the above matter.

We attached herewith a copy of the TP estimate marked and supplementary marked for your kind attention.

Kindly also refer to the resurvey photo.

Hope above information clarify.

Thank you for your kind attention.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 21 January 2019 8:53 AM

From:

Poh Kin (LKKAuto)

Sent:

Saturday, 19 January 2019 11:34 AM

To: Cc: GERALD POH WEE BIN

Subject:

MT_Claim_SG; Admin A
SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD

6513S(OI) AND SMF 7319A(TP) ON 28-11-2018; LKK ref : CC4/LPC18021895/Gfb3;

Lonpac ref: 18/18/18/VC05/021167

Attachments:

LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK resurvey photo.pdf; LKK

survey photo.pdf; TP LOD_SMF 7319A.pdf

Importance:

High

Without Prejudice

Our Ref:

CC4/LPC18021895/Gfb3

Your Ref:

18/18/18/VC05/021167

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 6513S (OI) AND SMF 7319A (TP) ALONG HOUGANG AVENUE 7 ON 28/11/2018

We refer to the above matter.

Liability: The accident occurred when our Insured Driver collided into third party parked vehicle. Liability is down against our Insured.

Summary to offer to third party repairer, Volkswagen Group Singapore Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,604.05 (\$10,844.91 + 7%gst)	\$ 8,094.45 (\$7,564.91 + 7%gst)
2. Loss of Rental	\$ 600.00 (\$120.00 x 5 days)	\$ 500.00 (\$100.00 x 5 days)
3. GIA search fee	\$ 2.00	\$ 2.00
	\$12,206.05	\$ 8,596.45

^{**04} days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Volkswagen Centre Singapore



Biz Reg. No. 53103069E GST No. M20098505-2

DISCHARGE VOUCHER

I/We LAW rence Icoh Chee Giong (Passport No. 3761049+H) the
owner of vehicle number SWF7319A hereby accept from
Langae Company) the sum of
(total repair cost) in full and final settlement for the cost of repair
arising from the loss damage of property as a result of the accident involving
Smf 7319A & ×D 65135 along BIK 339 Hougey AVE 7
on > \(\(\lambda \) \\ \(\lambda \) \\
Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive only on the total cost of repair on my/our behalf. The lost of use (transport allowance / rental receipts) to be payable to VOLKSWAGEN GROUP SINGAPORE PTE LTD.
Dated this on 31 12 15 (DD/MM/YYYY)
Lanner 1th
(Signature of owner / Company stamp)
Name : Lauvence kon Chee King.
NRIC No.: 376104944.
Date : 31/12/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ONP	AC INSURANCE	BHD	Ref : CC4/LPC1802189	95/Gfb3n2
800 B \$17-0	EACH ROAD 4/07 THE CONCC	DURSESINGAPORE 199555	Date: 25-03-2019 Code: LPC2	
		Policy Particulars	:- THIRD PARTY CLAIM	
	Insured Veh.	XD 6513S	Veh. Inspected	SMF 7319A
	Policy No.	Z18VC05000790	Coverage (\$)	0.00
	Claim No.	18/18/18/VC05/021167	Excess (\$)	0.00
	Assign From	GERALD	Assign Date	05/12/2018
2.	Signal and a	Vehicle Parti	culars & Condition	
	Make & Model	SKODA OCTAVIA	c.c	999
	Engine No.	HIDDEN	Year of Reg.	2018
	Chassis No.	TMBBP7NE2J0357912	Colour	BLUE
	Odometer	1294	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3.		Condit	ions of Tyres	AND THE PROPERTY OF THE PARTY O
		Size	Make	Balance
	R/H Front Tyre	205/55 R16	NEXEN	9 mm
	L/H Front Tyre	205/55 R16	NEXEN	9 mm
	R/H Rear Tyre	205/55 R16	NEXEN	9 mm
	L/H Rear Tyre	205/55 R16	NEXEN	9 mm
4.		140000000000000000000000000000000000000	ion of Damages	CONTROL TO THE PARTY
	THE VEHICLE SU	STAINED DAMAGES AT THE N	S FRONT PORTION.	
5.	DAMAGES SEE D		al Information	
J.	Accident Date	28/11/2018	Inspection Date	05/12/2018
	Survey held at	VOLKSWAGEN CENTRE SINC		
		247 ALEXANDRA ROAD SINGAPORE 159934		
5a.			Remarks	
	A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS, \	ITHOUT PREJUDICE" BASI WE HAVE NOT AUTHORISE	S. ED REPAIRS.
5b.	Estimate Days of Repair			
	ESTIMATED NOF	RMAL PERIOD FOR REPAIR:	4 Working Days	3



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMF 7319A

Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
LACEMENT OF PARTS			
DE PROFILE LEFT (SN)	NECESSARY	31.59	31.59
BUMPER (SN)	DEFORMED	1,268.86	1,268.86
NT LHS WHEEL HOUSING (SN)	DEFORMED	98.98	98.98
NT LHS FENDER (SN)	BUCKLED	647.76	647.76
DER BRACKET LH (SN)	BENT	127.25	127.25
DLAMP LH (SN)	сит	775.74	775.74
SOR BRACKET (ADDITIONAL)(SN)	NECESSARY	104.58	104.58
SOR BRACKET (ADDITIONAL)(SN)	NECESSARY	104.58	104.58
SOR BRACKET (ADDITIONAL)(SN)	NECESSARY	104.58	104.58
SOR BRACKET (ADDITIONAL)(SN)	NECESSARY	104.58	104.58
DHESIVE (ADDITIONAL)(SN)	NECESSARY	89.84	89.84
IDAGENT (ADDITIONAL)(SN)	NECESSARY	64.27	64.27
2 NUT (ADDITIONAL)(SN)	NECESSARY	2.30	2,30
		3,524.91	3,524.91
BOUR			
OUR.		3,360.00	00
AY PAINT.		3,200.00	
GRAMMING & CALIBRATION.		480.00	
CK WIRE HARNESS,ECU,S.		280.00	
		7,320.00	4,040.00
AND TOTAL		10,844.91	7,564.91
-10000000	04 1, 1993 (1994) 1906 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (19	201 T1627 C-071 S2003 S36-5027 view 5057 view 14.0	7,320.00

RECOMMENDED COST OF REPAIRS	7,564.91
THE OFFICE COLUMN AND ADDRESS OF THE	

Report Ref No. CC4/LPC18021895/Gfb3n2

XING GUO QIANG

M.MATAI, AMSAE-A

HO LEONG CHUAN

Automotive Assessor

Automotive Assessor

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