

REF:

CC3/AL18021880/Asber

ASSIGNMENT

Type:	Date:	Veh No:	SLN6885H.	Yr Regn:	208 May.
Estimated Cost:		Type:	M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /		
OD / TP / WS / TP RES / OD RES / EVA / INV / MY		Truck / Trailer or			
To inspect Vehicle No:		Make:	Audi Q2	CS:	999.
at Workshop m/s		Colour:	Yellow	A/C:	Insured / Std / NI / NA
of		Sp Reading:	16898	T/Radio:	Insured / Std / NI / NA
Insured:		Eng/No:			
Policy No:		C/No:	WAU222646JA065072		
Claims No:		Gen. Cond:	Good / Fair / Poor / Burnt		
Sum Insured:	Excess:	Steering:	In order / Jammed / Leaked / Burnt or		
(Client's Record)	\$ 0/-	Brake:	In order / Jammed / Leaked / Burnt or		
Make of Veh:		Mod:	Nil / S/Rim / STD A/Rim or		
(Policy Condition)		Tyre Size:	F: 215/60R16 R: 215/60R16		
Remark: The veh had commenced its repair at the time of inspection.		BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /			
		TOYO / YOKO or			
Bal. or Market Value:	130K.	Front	Rear		
IDAC Accident Rpt:	Consistent? Yes or No	R/Bal.	06	mm	R/Bal.
GIA / PR Seen:	Consistent? Yes or No	L/Bal.	06	mm	L/Bal.
Est. Repairs:	04 wks. days	D.O.A.	D.O.I.		
Lum Sum:	%	Survey held at:	Premium.		
CA / REV / REP. / 24 HRS		Des. of Damages:	Frt / Rear / O/S / N/S / UIC / Rooftop or		
Date:	Person Contacted:	Front o/s.			
		The UIC / Chassis frame / Body Structure affected due to collision.			

N/S	O/S

Date / Time

Action / Instruction

OD A19.

05/12/18 @ 17:23 p.m. revised IA to ALG via merimer.
 05/12/18 @ 17:29 p.m. mandate requested authorize repair to ALG via merimer.
 06/02/19 Confirmed P/P \$ 7,968.00 @ 4 days with Adrian (\$ 5,902.00 Red - 43%)

RECEIVED 29 MAR 2019

Date/Time: File Pass to?

☐

: Prelim. Report

Days Of Repair:

4

29/02/19
Type☒

: Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

5

Add Fee:

☐

Site Insp. IS

☐

Interview IS

☐

Tech. Insp. IS

☐

Workshop IS

Report Format:

Lump Sum / I.B. IS

7,968.00 P/P

Survey Fee

Transportation

1. S + R. IS

2. Repair

3. Other

4. TOTAL

200

10

210

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	5092C
Vehicle Details	
Vehicle No.:	SLN6885H
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Yellow
Manufacturing Year:	2018
Engine No.:	CHZ667998
Chassis No.:	WAUZZZGA6JA065072
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,220.00
Original Registration Date:	17 May 2018
First Registration Date:	17 May 2018
Transfer Count:	0
Actual ARF Paid:	\$30,108.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 May 2028
PARF Rebate Amount:	\$22,581.00
Intended COE Rebate Details	
COE Expiry Date:	16 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$36,784.00
Total Rebate Amount:	\$59,365.00

The information contained herein is correct as at 05 Dec 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 7 February 2019 11:03 AM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLN6885H - OD AIG - SURVEYED 4 DEC 18

Dear Mr Boo,

Please re-confirm final fig \$7,968.00 @ 4 days of repairs before excess \$0/- & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Thursday, 24 January 2019 5:18 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong
<carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLN6885H - OD AIG - SURVEYED 4 DEC 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of 47968.00 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 7 December 2018 4:29 PM
To: 'Claims'
Cc: SUR; assignments
Subject: RE: OWN DAMAGE CLAIM FOR SLN 6885 H

Dear James,

As instructed by our client, please proceed to repair the insured vehicle **SLN 6885H (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 5 December 2018 3:03 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SLN 6885 H

Dear Shirley,

Please refer to the above attached.

Thanks.

Best Regards,

James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 5 December 2018 2:25 PM

To: 'Claims'

Cc: SUR; assignments

Subject: RE: OWN DAMAGE CLAIM FOR SLN 6885 H

Hi James,

Please provide us driving documents.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 4 December 2018 6:02 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SLN 6885 H

Dear All,

Kindly assist approval and excess for the above mentioned vehicle.

Survey was done this morning.

Accident video in merimen.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199002271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

View Received Message

This mail is associated with :

***SLN6885H (6937366042SG)**

OD

Oct 22 2018 9:30PM

[HAPPE INTERIOR & DESIGN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/12/2018 15:02 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9362.00) - SLN6885H - Claim Handler: Loo, Tong Shing

Approved:9362.00:Submit survey report in merimen. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 05 Dec 2018

Preliminary Advice

Vehicle No	: SLN6885H	Accident Date	: 22/10/2018
Make	: AUDI Q2	Policy No.	: 1800053167
Assignment Date	: 05/12/2018	Excess	: S\$0.00
Date of Inspection	: 04/12/2018	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,870.00
Revised Amount	:S\$	9,362.00
Check Items (Estimated)	:S\$	336.00
Total	:S\$	9,698.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	59,365.00
Salvage Value	:S\$	
Margin for Repair	:S\$	70,635.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/10/2018 15:26
Date Of Accident	22/10/2018 21:30
Exact Location Of Accident	416 SAUJANA ROAD OPEN CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN6885H
Insured/Policyholder	
Name Of Registered Owner	HAPPE INTERIOR & DESIGN
Co Reg No	53225092C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-91015163
Vehicle Particulars	
Manufacturer	AUDI
Model	Q2 SPORT 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800053167
Cover Note Number	

Driver

Name of Driver	LIM PIN KUAN
NRIC No	S7836733D
Date Of Birth	05/12/1978
Occupation	INDOOR
Date Of Driving Pass	17/07/2002
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91015163
Fax Number	
Contact Number	

Address	APT BLK 416 SAUJANA ROAD #02-54
Postcode	670416
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT PANJANG NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 42 FAJAR ROAD , POSTCODE: 679005 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8929999 - FAX NO: 67673650
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE POLICE REPORT : T/20181022/2191

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC7089J
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: [Signature]
NRIC/FIN No.: 612345678



Sketch Plan #2

SKETCH PLAN



A - SUN GARSH

B - GYBC 1058W

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to the Police report: T/2018 1022/2191

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 24/10/18 1522W

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: HANG KHUANG SEAN, GYBC 1058W

NRIC/FIN No.: 67257145X



Police Report

SINGAPORE
POLICE FORCE

1/201810202191

Police Station Of Origin
Bukit Panjang N.P.C
1 Selegie Road #01-05 SINGAPORE 677738
Tel No: 1800-8929999

1 of 4

Report No: 1001810202191

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 22/10/2018 23:32		Vide Report No.		Station Diary No. 164
Informant's Particulars				
Name of Informant LIM PIN KUAN		Address: APT BLK 416 SAUJANA ROAD #02-54 SINGAPORE 670416		
ID Type / ID No. NRIC NO / S7836733D		Contact No. Home/Office Mobile: 91015103		
Nationality SINGAPORE CITIZEN		Email:		
Sex Male	Age 39	Date of Birth 05/12/1978	Type of Informant: Vehicle Owner	
Race Chinese		Language:	Institution / School Name:	
Occupation Self Employed		Driving Licence Information: Class: 3 Date of Expiry		

General Information of the Accident

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident 22/10/2018 09:25	Type of Location: Car Park
Location: Along Road 1 SAUJANA ROAD			
At the Open Space Carpark in front of Blk 416 Saujana Road, at Lot 172			
Weather: Clear	Road Surface: Dry	Road Speed Limit	
Traffic Flow Two Way	Traffic Control: Not Controlled	Traffic Volume No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBC7089J	Lorry	TOYOTA	DYNA	White		1
SLN5855H	Car	AUDI	Q2	Yellow		0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Police Report



**SINGAPORE
POLICE FORCE**



T20181022/2191

Police Station Of Origin
Bukit Panjang N.P.C
1 Segar Road #01-05 SINGAPORE 677738
Tel No: 1800-8928999

2 of 4

Report No: T20181022/2191

CONTINUATION OF REPORT

Vehicle Owner			
Name	LIM PIN KUAN	ID No	S7836733D
Related Vehicle	SLN5885H (Car)	Contact No.	91015103
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Witness			
Name	MANISAH BINTE IBRAHIM	ID No.	NIL
Related Vehicle	NIL	Contact No.	81851257
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details:

On 22nd October 2016 at about 2135hrs, I was at home when my neighbor staying at the same level came to my unit and informed me that my vehicle (Yellow Audi Q2, SLN5885H) which was parked at the open space carpark in front of Blk 416 Saujana Road Lot 172, was being knocked by a white lorry (7089) earlier on. My neighbor is one namely Manisah Binte Ibrahim.

I went down to my vehicle and made a check. I discovered that the front right bumper of my vehicle has came off and there are scratches on the car body on the right side as well. I also reviewed my in car camera and found out that earlier on at about 2127hrs, there was one white lorry moving off from the carpark lot on my right side. When the white lorry was moving off, the white lorry had collided into the front right side of my vehicle, the driver did not alight but he did wind down the window and take a look but continued to move off subsequently.

Earlier on at about 2250hrs, I was making my way to lodge a Traffic Accident Report, I came across the same white lorry (GBC7089J) to be at the carpark near Blk 422 Fajar Road, I then followed him back to the carpark where the incident occur, in front of Blk 416 Saujana Road. There was one Malay uncle coming down from the lorry and so I approached him. I told him that his lorry have collided with my vehicle just now whereas he claimed it was not him but his friend, as his friend had told him and he know of this incident. He also refused to reveal his friend's name to me when I asked for it. As his attitude was aggressive, I did not engage him further and continued to make my way to Bukit Panjang NPC.

I wish to state that I suspect that this Malay uncle stays around in the same HDB cluster, my in car camera has captured the whole incident and I have the footages of it.

Police Report



SINGAPORE
POLICE FORCE

Police Station Of Origin
Bukit Panjang N.P.C
1 Segar Road #01-05 SINGAPORE 677738
Tel No. 1800-8929999



T12018102202191

3 of 4

Report No. T12018102202191

CONTINUATION OF REPORT

Police Report



SINGAPORE
POLICE FORCE

Police Station Of Origin
Bukit Panjang N P C
1 Segar Road #01-05 SINGAPORE 677738
Tel No: 1800-8929999



T/20181022/2191

4 of 4

Report No: T/20181022/2191

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report

J /
Sgt 2 LUCAS KOH PEI SONG

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case
TP / HRT /
SI ABDUL KAREEM BIN ABDUL HAGUE
Contact No: 65476079

Authentication Stamp



Singapore Police Force

Signature Of Informant:

Date/Time:
22/10/2018 23.32

Classification Of Case



SINGAPORE
POLICE FORCE

Trafalgar Police
100 Cecil Avenue, 2
Singapore 408600
Tel: +65 6547 6000
Fax: +65 6547 6001
www.police.gov.sg

Our Ref : TPMP/00679/2019
Date : 20 February 2019

Lim Pin Kuan
Blk 416 Saujana Road
#02-54
Singapore 670416

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING GBC7089J AND SLN6885H ALONG SAUJANA ROAD
ON 22/10/2018 AT ABOUT 2127 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **GBC7089J** had committed the following offences:

- (i) Careless Driving under Rule 29 of the Road Traffic Rules;
- (ii) Failing to stop after an accident under Section 84(1) of the Road Traffic Act Chapter 276;
- (iii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

3. If you have any clarification, you may contact the Investigation Officer, SI Abdul Kareem at office number: 6547 6079.

4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

FORCE FOR THE NATION

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7836733D



Name
LIM PIN KUAN

Race
CHINESE

Date of birth
05-12-1978

Country of birth
SINGAPORE

Sex
M

S7836733D



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licensee's Identification Number **S7836733D**

Name
**LIM PIN KUAN
(LIN BINGLIANG)**

Birth Date **05 Dec 1978**

Issue Date **14 May 2003**




000479667E

5888438



NRIC No: **S7836733D**



Date of issue
05-07-2012

APT BLK 416 SAUJANA ROAD #02-54
SINGAPORE 670418

NRIC No: **S7836733D** Date: **20/06/2015**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

Issue Date
17 Jul 2002

License No: **S7836733D**



NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1228/2018/GW
Date : 26-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **GBC 7089 J**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Happe Interior & Design
Address : 195 Pearl's hill Terrace
Singapore 168976
Telephone : (HP) 91015163
Type of Claim : Own Damage Claims
Policy No. : 1800053167
Vehicle No : **SLN 6885 H**
Model Code : Audi Q2 Sport 1.0 TFSI S Tronic
Model / Year : May-18
Engine No : CHZ 667998
Chassis No : WAUZZZGA6JA065072
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 22-Oct-18
Place of Accident : 416 Saujana Rd Open Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 6885 H

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer Assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper Assy, rhs front fender and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00 750. ✓
3	To respray front bumper and rhs front fender.	\$ 1,700.00 1100 ✓
4	To carry out diagnostic check	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 4,702.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 6885 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Reband</i>	\$ 1,620.00 ✓	1245.20
2	FRONT BUMPER FIXING PARTS <i>not on</i>	\$ 297.00 ✗	
3	FRONT BUMPER AIR GUIDE GRILLE-RH <i>cut</i>	\$ 145.00 ✓	115.60
4	FRONT BUMPER END CAP-RH <i>Not on</i>	\$ 29.00 ✗	
5	FRONT BUMPER SPOILER <i>cut</i>	\$ 259.00 ✓	207.20
6	FRONT BUMPER CLOSING ELEMENT <i>Not on</i>	\$ 134.00 ✗	
7	FRONT WHEEL SPOILER-RH <i>Not on</i>	\$ 30.00 ✗	
8	FRONT ADAPTER-RH <i>Not on</i>	\$ 36.00 ✗	
9	FRONT FENDER-RH <i>Repair</i>	\$ 1,011.00 ✗	
10	FRONT ATTACHMENT PARTS-RH	\$ 34.00 ✗	
11	FRONT FENDER BRACKET-RH	\$ 41.00 ✗	
12	FRONT FENDER UPPER BRACKET-RH	\$ 11.00 ✗	
13	FRONT FENDER BRACE-RH	\$ 28.00 ✗	
14	FRONT FENDER GUIDE SECTION-RH	\$ 31.00 ✗	
15	FRONT WHEEL COVER-RH/LH <i>Not on</i>	2 \$ 558.00 ✓	445.60
16	LED HEADLIGHT MOUNTING-RH <i>Not on</i>	\$ 103.00 ✗	
17	LED HEADLIGHT-RH <i>cut</i>	\$ 4,378.00 ✓	3502.40
18	LED HEADLIGHT LIFT CYLINDER-RH <i>Not on</i>	\$ 123.00 ✗	
19	SUNDRIES <i>Not on</i>	\$ 300.00 ✗	
TOTAL SPARE PARTS		: \$ 9,168.00	
TOTAL LABOUR CHARGE		: \$ 4,702.00	
GRAND TOTAL		: <u>\$ 13,870.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Ling

Surveyed Date

: 07/12/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed (and) is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1228/2018/GW
Date : 26-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **GBC 7089 J**

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

hi Adrian
4 days - ok - jb - 24 jan 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Happe Interior & Design
Address : 195 Pearl's hill Terrace
Singapore 168976
Telephone : (HP) 91015163
Type of Claim : Own Damage Claims
Policy No. : 1800053167
Vehicle No : **SLN 6885 H**
Model Code : Audi Q2 Sport 1.0 TFSI S Tronic
Model / Year : May-18
Engine No : CHZ 667998
Chassis No : WAUZZZGA6JA065072
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 22-Oct-18
Place of Accident : 416 Saujana Rd Open Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 6885 H

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To dismantle and renew front bumper assy, rhs front fender and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.		\$	2,450.00	\$ 750.00
3	To respray front bumper and rhs front fender.		\$	1,700.00	\$ 1,100.00
4	To carry out diagnostic check	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	<u>4,702.00</u>	<u>\$ 2,402.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 6885 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,620.00	\$ 1,295.20
2	FRONT BUMPER FIXING PARTS	\$ 297.00	
3	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 145.00	\$ 115.60
4	FRONT BUMPER END CAP-RH	\$ 29.00	
5	FRONT BUMPER SPOILER	\$ 259.00	\$ 207.20
6	FRONT BUMPER CLOSING ELEMENT	\$ 134.00	
7	FRONT WHEEL SPOILER-RH	\$ 30.00	
8	FRONT ADAPTER-RH	\$ 36.00	
9	FRONT FENDER-RH	\$ 1,011.00	
10	FRONT ATTACHMENT PARTS-RH	\$ 34.00	
11	FRONT FENDER BRACKET-RH	\$ 41.00	
12	FRONT FENDER UPPER BRACKET-RH	\$ 11.00	
13	FRONT FENDER BRACE-RH	\$ 28.00	
14	FRONT FENDER GUIDE SECTION-RH	\$ 31.00	
15	FRONT WHEEL COVER-RH/LH	2 \$ 558.00	\$ 445.60
16	LED HEADLIGHT MOUNTING-RH	\$ 103.00	
17	LED HEADLIGHT-RH	\$ 4,378.00	\$ 3,502.40
18	LED HEADLIGHT LIFT CYLINDER-RH	\$ 123.00	
19	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 9,168.00	\$ 5,566.00
TOTAL LABOUR CHARGE		\$ 4,702.00	\$ 2,402.00
GRAND TOTAL		\$ 13,870.00	\$ 7,968.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLN 6885 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1228/2018/MAS

15 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLN 6885 H, Audi Q2 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLN 6885 H**, claimant, **Happe Interior & Design**, please find the related document per attached.

1. A copy of the Original invoice no. 85013472 – S\$8,525.76
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLN 6885 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159958
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159958
Telephone: 6386 2223
Telefax: 6475 1033

Ubi Service Centre
55 Ubi Road 1
Singapore 408625
Telephone: 6104 3333
Telefax: 6104 3333

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumaudi.com.sg
6386 2223
6386 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 10:24

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013472 Date : 19/02/2019 Order : SLN6885H Term : 30	Account: 80006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLN6885H (V 37072)	Regn Date: 17/05/2018	Mileage: 15177	WIP No.: 29850
Model: Q2 1.8 TFSI S tronic 60000	Chassis: WAUZZZ646JA065072	Engine: CHZ 667998	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY AND RHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A941774A HEADLIGHT Less 820%	1.00	4378.00	3,582.40
X	A81A807107 GRU COVER Less 820%	1.00	746.50	597.20
X	A81A807108 GRU COVER Less 820%	1.00	746.50	597.20
X	A81A853718 443 COVER Less 820%	1.00	278.50	222.80
X	A81A807110 443 (A) (SK) SPOILER(10/12) Less 820%	1.00	259.00	207.20
Sub-Total				
7% GST				
Grand Total				



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6388 2222
Main Telefax: 6471 2732

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6388 2222
Telefax: 6471 2732

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6188 2222

Customer Service
Service Appointment
24-Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6388 2222
6471 2732

Page 2 10:24

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013472 Date : 19/02/2019 Order : SLN6885H Ters : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLN6885H (V 37072)	Regn Date: 17/05/2018	Mileage: 15177	WIP No.: 29850
Model: Q2 1.0 TFSI S tronic 6AB08	Chassis: WAUZZZ6A6JAN65072	Engine: CHZ 667998	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
X	A01A07663 GRU	CONN PIECE	1.00	126.00	126.00
X	A01A07672 4W3	GRILL	1.00	144.50	144.50
X	A01A053717 4W3	COVER	1.00	278.50	278.50
		Less 020%			
		Less 020%			
		Less 020%			

Parts	5,566.00	Sub-Total	7,968.00
Labour	0.00	7% GST	557.76
Sublet	2,402.00	Grand Total	8,525.76
Menus	0.00		
Lubricant	0.00		

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

10 AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLN 6885 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1228/2018/GW
11TH January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 SPORT 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA6JA065072
Vehicle Regn No. : SLN 6885 H
Vehicle Mileage : 15177 KM
Vehicle Owner : Happe Interior & Design
Certificate No : 1800053167
Own Damage Excess : Waiver
Accident Date : 22/10/2018
Place : 416 Saujana Open Carpark
Repair Cost : \$ 8,525.76
WIP No. : 29850
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :
Time :
Date :


1340hrs
11/01/2019



Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLN 6885 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1228/2018/GW
11th January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 SPORT 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA6JA065072
Vehicle Regn No. : SLN 6885 H
Vehicle Mileage : 15133 KM
Vehicle Owner : Happe Interior & Design
Certificate No. : 1800053167
Own Damage Excess : Waiver
Accident Date : 22/10/2018
Place : 416 Saujana Open Carpark
Repair Cost : \$ 8,525.76
WIP No. : 29850
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


1340hrs
11/01/2019



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7836733D



Name
LIM PIN KUAN

Race
CHINESE
Date of birth
05-12-1978
Country of birth
SINGAPORE

Sex
M
S7836733D

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identification No. **S7836733D**

Name
LIM PIN KUAN
(LIN BINGUANG)

Birth Date: **05 Dec 1978**
Valid Until: **14 May 2008**



8088438

NRIC No. **S7836733D**



Date of issue
05-07-2012

APT BLK 418 SAUJANA ROAD #02-54
SINGAPORE 670418

NRIC No: **S7836733D** Date: **20/08/2015**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

VALID DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 17 Jul 2007



Licence No: **S7836733D**

NP428A

CERTIFICATE OF INSURANCE

AUDI AUTO.PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HAPPE INTERIOR & DESIGN
Period of Insurance : 17 May 2018 To 16 May 2019
Engine No. : CHZ667998
Chassis No. : WAUZZZGA6JA063072

Vehicle No. : SLN6885H
Policy No. : 1800053167
Endorsement No. :
Issued Date : 18 May 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

Any person who is driving on the Policyholder's order or with their permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

504125200

REMIUM LEASING - AP

11 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

NGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Chiang Gian Yee

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Oct 2018		05 Dec 2018 11:39 Edit Adj Rpt	\$7,968.00 Edit Estimates	\$7,968.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	HAPPE INTERIOR & DESIGN, Co. Reg. No.: 53225092C		
Vehicle Reg. No.:	SLN6885H	Date of Loss:	22/10/2018 21:00 - :59 [5 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 6937366042SG	Policy/Cover Note No.:	1800053167 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/12/2018]		
Driver/Custodian:	LIM PIN KUAN (39 / Male) , NRIC: S7836733D, Tel: +6591015163 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (07/12/2018): Alert - Adj Mandate Approved (\$9362.00) - SLN6885H - Claim Handler: Loo, Tong S...
- AIG_SG (06/12/2018): SLN6885H / OD / 22/10/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN6885H (6937366042SG)
 OD
 Oct 22 2018 9:30PM
 [HAPPE INTERIOR & DESIGN]
 Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/10/18 18:48	Video - Accident [Linked Accident Report Documents]	Load AVI	

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 17:28	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 14:36	General View	Load JPG	☒
2	05/12/18 14:36	Chassis Number	Load JPG	☒
3	05/12/18 14:36	General View	Load JPG	☒
4	05/12/18 14:36	General View	Load JPG	☒
5	05/12/18 14:36	General View	Load JPG	☒
6	05/12/18 14:36	General View	Load JPG	☒
7	05/12/18 14:36	General View	Load JPG	☒
8	05/12/18 14:36	General View	Load JPG	☒
9	05/12/18 14:36	General View	Load JPG	☒
10	05/12/18 14:36	General View	Load JPG	☒
11	05/12/18 14:36	General View	Load JPG	☒
12	05/12/18 14:36	General View	Load JPG	☒
13	05/12/18 14:36	General View	Load JPG	☒
14	05/12/18 14:36	General View	Load JPG	☒
15	05/12/18 14:36	General View	Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 17:28	DRIVING .pdf	Load PDF	
2	06/12/18 15:05	ESTIMATE .pdf	Load PDF	
3	07/02/19 10:41	ESTIMATE MARKED.pdf	Load PDF	
4	26/02/19 08:37	TP INVESTIGATION LETTER _ SLN6885H.pdf	Load PDF	
5	29/03/19 11:54	SLN 6885H GIA.pdf	Load PDF	
6	29/03/19 11:54	POLICE REPORT.pdf	Load PDF	
7	02/04/19 15:30	Workshop Invoice	Load PDF	
8	02/04/19 15:30	Discharge Voucher	Load PDF	

Linked Accident Report Documents

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/10/18 18:48	Video - Accident	Load AVI	

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/10/18 18:49	Accident Statement	Load HTM	☐
2	24/10/18 18:08	Addendum Sheet	Load JPG	☒
3	24/10/18 18:19	Accident Statement Addm. #1	Load HTM	☐
4	29/11/18 13:12	Addendum Sheet	Load JPG	☒
5	29/11/18 13:12	Accident Statement Addm. #2	Load HTM	☐
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/10/18 16:10	Accident Photo	Load JPG	☒
2	23/10/18 16:10	Accident Photo	Load JPG	☒
3	23/10/18 16:10	Accident Photo	Load JPG	☒
4	23/10/18 16:10	Accident Photo	Load JPG	☒
5	23/10/18 16:10	Accident Photo	Load JPG	☒
6	23/10/18 16:10	Accident Photo	Load JPG	☒
7	23/10/18 16:10	Accident Photo	Load JPG	☒
8	23/10/18 16:10	Accident Photo	Load JPG	☒
9	23/10/18 16:10	Accident Photo	Load JPG	☒
10	23/10/18 16:10	Accident Photo	Load JPG	☒
11	24/10/18 18:01	Police Report	Load JPG	☒
12	24/10/18 18:01	Police Report	Load JPG	☒
13	24/10/18 18:01	Police Report	Load JPG	☒
14	24/10/18 18:01	Police Report	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/10/18 16:09	Sketch Plan	Load JPG	☒
2	23/10/18 16:09	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021880/ASBE2

Date: 02/04/2019

REFERENCE

Insured/Claimant: HAPPE INTERIOR & DESIGN Policy No: 1800053167
Date of Loss: 22/10/2018 Nature of Claim: OD Claim No: 6937366042SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN6885H**
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ667998
Reg. Date: 17/05/2018 (Man. Year: 2018) Chassis No: WAUZZZGA6JA065072
Colour: Yellow Odometer: 16898 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$130,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,168.00	5,566.00	3,602.00	39.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,702.00	2,402.00	2,300.00	48.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,870.00	7,968.00	5,902.00	42.55
+ GST 7.00/7.00% (S\$)	970.90	557.76	413.14	42.55
Nett Amount (S\$)	14,840.90	8,525.76	6,315.14	42.55

INSPECTION

Date of Assignment: 05/12/2018
Date Inspected: 04/12/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,620.00 FS	*1,295.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	297.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Cut	145.00 FS	*115.60 FS
4	1		*FRONT BUMPER END CAP - RH	Not Necessary	29.00 FS	*- FS
5	1		*FRONT BUMPER SPOILER	Cut	259.00 FS	*207.20 FS
6	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	134.00 FS	*- FS
7	1		*FRONT WHEEL SPOILER - RH	Not Necessary	30.00 FS	*- FS
8	1		*FRONT ADAPTER - RH	Not Necessary	36.00 FS	*- FS
9	1		*FRONT FENDER - RH	Repair	1,011.00 FS	*- FS
10	1		*FRONT ATTACHMENT PARTS - RH	Not Necessary	34.00 FS	*- FS
11	1		*FRONT FENDER BRACKET - RH	Not Necessary	41.00 FS	*- FS
12	1		*FRONT FENDER UPPER BRACKET - RH	Not Necessary	11.00 FS	*- FS
13	1		*FRONT FENDER BRACE - RH	Not Necessary	28.00 FS	*- FS
14	1		*FRONT FENDER GUIDE SECTION - RH	Not Necessary	31.00 FS	*- FS
15	2		*FRONT WHEEL COVER - RH / LH	Necessary	558.00 FS	*445.60 FS
16	1		*LED HEADLIGHT MOUNTING - RH	Not Necessary	103.00 FS	*- FS
17	1		*LED HEADLIGHT - RH	Cut	4,378.00 FS	*3,502.40 FS
18	1		*LED HEADLIGHT LIFT CYLINDER - RH	Not Necessary	123.00 FS	*- FS
19	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,168.00	5,566.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,450.00	750.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,700.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,702.00	2,402.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >