



VGS Singapore, 247, 159934 Singapore

TAN WEE KIAT KEITH
130 RIVERVALE STREET
#07-882
Singapore, 540130
Singapore

15 Days.
before part photos
Gua Qup.
82880282
07/12/18

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038986
Quote No. SER/QUO/1802063
QuoteDate 04/12/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat B7 1.8 TSI (DSG7)	75,092	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SKC5132Z	WVWZZZ3CZCP002560	02/09/11	
Engine Code	Labor Type	Engine No.	Model Code
	1P	CDA 228777	3624H7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR (FRONT)	3	UNIT	840	2,520.00
P B&P MACP LABOUR	LABOUR (REAR)	5	UNIT	1680	4,200.00
P B&P MACP PAINT	SPRAY PAINT (FRONT)	3	Labor	800	2,400.00
P B&P MACP PAINT	SPRAY PAINT (REAR)	5	Labor	1600	4,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT -BT	2	pcs		160.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				14,040.00
P 3AA807183	LHF BUMPER SIDE BRACKET ?	1	Pieces		28.11
P 3AA807184	RHF BUMPER SIDE BRACKET ?	1	Pieces		28.11
P 3AA807221 GRU	FRT BUMPER * Repair	1	Pieces		1,505.60
P 3AA807287 9B9	FRT LICENSE PLATE HOLDER -scr	4	Pieces		116.49
P 3AA807305	REINFORCEMENT ?	1	Pieces		437.38
P 3AA807571	FRT BUMPER CTR BRACKET ?	1	Pieces		127.92
P 3AA853651 OQE	RADIATOR GRILLE ?	1	Pieces		785.31
P 3AA853671B 9B9	LOWER CTR GRILLE *scr.	1	Pieces		481.53
P 3AA853675C GQF	NAME PLATE TSI -MGL	1	Pieces		55.69
P 3AA854661B 9B9	FOG LAMP GRILLE LH ?	1	Pieces		165.32
P 3AA854662B 9B9	FOG LAMP GRILLE RH ?	1	Pieces		165.32
P 3AA998490	FRT SENSOR BRACKET -MGL	1	Pieces		58.47
P 3AE807393A	LHR BUMPER SIDE BRACKET -scr	1	Pieces		41.73
	Use Predecessor 3AE807393				
P 3AE807394A	RHR BUMPER SIDE BRACKET ?	1	Pieces		41.73
	Use Predecessor 3AE807394				

Sum carried forward

18,078.71

Payments to:

- BBN: - Acc.-No.:



VGS Singapore, 247, 159934 Singapore

TAN WEE KIAT KEITH
130 RIVERVALE STREET
#07-882
Singapore, 540130
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before a repair is completed
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

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License No.	VIN	Initial Registration	Sales Advisor
SKC5132Z	WVWZZZ3CZCP002560	02/09/11	
Engine Code	Labor Type	Engine No.	Model Code
	1P	CDA 228777	3624H7

			Continued	18,078.71
P 3AE807417F GRU	REAR BUMPER / <i>el.</i>	1 Pieces		1,802.97
	Do Not Unblock-Check Eugene Ng			
P 3AE807459 2ZZ	CHROME LH - <i>BR</i>	1 Pieces		177.13
P 3AE807460 2ZZ	CHROME RH	1 Pieces		177.13
P 3AE807521A 9B9	SPOILER / <i>at.</i>	1 Pieces		295.04
P 3AE807863	REAR BUMPER CTR BRACKET ?	1 Pieces		75.03
P 3AE827025	BOOTLID <i>Repair X</i>	1 Pieces		1,892.94
P 3AE853955A 2ZZ	BOOTLID CHROME - <i>SR</i>	1 Pieces		141.68
	Use Predecessor 3AE853955 2ZZ			
P 3AE998490	REAR SENSOR BRAKCTET - <i>MC</i>	1 Pieces		58.47
P 3C5827705	BOOT WEATHERSTRIPE ?	1 Pieces		141.21
P 3C8853687A 739	NAME PLATE PASSAT - <i>MC</i>	1 Pieces		85.33
	Use Predecessor 3C8853687 739			
P D 180KU2A1	2KADHESIVE	1 Pieces		89.84
P D 822150A1	BONDAGENT - <i>MC</i>	1 Pieces		64.27
	Sum Item			9,039.75

Sum Labor 14,040.00
Sum Item 9,039.75

Total SGD 23,079.75
7% GST 23,079.75 1,615.58
Total SGD Incl. GST 24,695.33

Payments to: - BBN: - Acc.-No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2402C
Vehicle Details	
Vehicle No.:	SKC5132Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Dec 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT 1.8 TSI AT 3624H7
Primary Colour:	Brown
Manufacturing Year:	2011
Engine No.:	CDA228777
Chassis No.:	WVWZZZ3CZCP002560
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$29,327.00
Original Registration Date:	02 Sep 2011
First Registration Date:	02 Sep 2011
Transfer Count:	2
Actual ARF Paid:	\$29,327.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Sep 2021
PARF Rebate Amount:	\$17,596.00
Intended COE Rebate Details	
COE Expiry Date:	01 Sep 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$65,521.00
COE Rebate Amount:	\$17,860.00
Total Rebate Amount:	\$35,456.00

The information contained herein is correct as at 10 Dec 2018

OK

Joy Irene (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 14 February 2019 8:08 AM
To: Joy Irene (LKKAuto); Chee, Steven (VWG Singapore)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKC5132Z & SLT8090P DOA : 1/12/2018 *** LKK REF: CC3/AIG18021875/ja3

Hi,

Customer have claim under his own damage claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, 1 February, 2019 10:35 AM
To: Tang, Shu Shi (VWG Singapore); Chee, Steven (VWG Singapore)
Cc: Admin A
Subject: ACCIDENT INVOLVING SKC5132Z & SLT8090P DOA : 1/12/2018 *** LKK REF: CC3/AIG18021875/ja3
Importance: High

WITHOUT PREJUDICE

Dear Shu Shi and Steven,

We would like to know if your client is pursuing TP property damage claim.

Please advise.

Joy Irene (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 27 March 2019 5:09 PM
To: Mei Kwan (LKKAUTO); Joy Irene (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: Accident Involving SLT8090P & SKC5132Z On 01/12/2018 | 4857848456SG-003
*** LKK REF: CC3/AIG18021875/Gja3

Hi Joy,

Kindly assist to submit billing (if any) for our closure.

Appreciate your reply.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ
Sent: 05 March 2019 16:39
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident Involving SLT8090P & SKC5132Z On 01/12/2018 | 4857848456SG-003 *** LKK REF: CC3/AIG18021875/Gja3

Hi Joy,

Appreciate if you could submit billing for our closure.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: 13 February 2019 18:23
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Joy Irene (LKKAuto) <Joyirene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident Involving SLT8090P & SKC5132Z On 01/12/2018 | 4857848456SG-003 *** LKK REF: CC3/AIG18021875/Gja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18021875/Gja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 13 February, 2019 3:39 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Accident Involving SLT8090P & SKC5132Z On 01/12/2018 | 4857848456SG-003

Dear LKK,

The subject matter refers.

Understand that TP has withdrawn TP claim and pursue under OD, hence we received the UIL claim.

Appreciate if you could confirm the same and submit billing for our perusal.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2018 Edit Reg		07 Dec 2018 00:00 Edit Adj Rpt	S\$6,500.00 Edit Estimates	S\$6,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	HUANG JIANHUANG, ID: S2660073A								
Main Claimant:	TAN WEE KIAT, KEITH, ID: S8722402C								
Vehicle Reg. No.:	SKC5132Z	Date of Loss:	01/12/2018 18:00 - :59 [86 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4857848456SG	Policy/Cover Note No.:	1700074956-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLT8090P	Policy No. (Claimant):	10774927						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.JiQian.Ler@aig.com								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (05/12/2018): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKC5132Z (4857848456SG)
[SLT8090P]

TP

TAN WEE KIAT, KEITH

Dec 1 2018 6:50PM

[HUANG JIANHUANG]

Volkswagen Centre Singapore

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[Upload Audio](#)
[View](#)
[View in Browser](#)

Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	01/02/19 10:15	Accident Statement From: SC - Reg. No: SLT8090P, Claimant: HUANG JIANHUANG	Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/04/19 13:39	General View	Load JPG	☒
2	10/04/19 13:39	General View	Load JPG	☒
3	10/04/19 13:39	General View	Load JPG	☒
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32	10/04/19 13:39	General View	Load JPG	☒
33	10/04/19 13:39	General View	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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64	10/04/19 13:39	General View		☒
65	10/04/19 13:39	General View		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 10:25	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		☐
2	06/12/18 08:39	Non reporting letter		☐
3	11/12/18 11:11	TP ESTIMATE - MARKED		☐

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18021875/GJA3Q2

Date: 15/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700074956-01

Claimant Vehicle No: SKC5132Z Insured Vehicle No: SLT8090P

Date of Loss: 01/12/2018 Nature of Claim: TP Claim No: 4857848456SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKC5132Z**
 Make & Model: VOLKSWAGEN PASSAT TSI, 1.8 (A) Engine No: CDA228777
 Reg. Date: 02/09/2011 (Man. Year: 2011) Chassis No: WWWZZZ3CZCP002560
 Colour: Grey Odometer: 80033 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45 R17 Rear Tyre Size: 235/45 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,199.75	3,628.64	5,571.11	60.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,880.00	5,680.00	8,200.00	59.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,079.75	9,308.64	13,771.11	59.67
Approved Total (Overridden) (S\$)		6,500.00		
(S\$)	23,079.75	6,500.00	16,579.75	71.84
+ GST 7.00/7.00% (S\$)	1,615.58	455.00	1,160.58	71.84
Nett Amount (S\$)	24,695.33	6,955.00	17,740.33	71.84
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 07/12/2018
 Date Inspected: 07/12/2018 Inspected At:

1 KAMPONG AMPAT OFF
 MACPHERSON ROAD SINGAPORE
 368314
 Repairer: Volkswagen Centre Singapore
 (HQ)

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*B&P NUMBER PLATE	Bent	160.00 FS	*160.00 FS
2	1		*LHF BUMPER SIDE BRACKET	*Check	28.11 FS	*- FS
3	1		*RHF BUMPER SIDE BRACKET	*Check	28.11 FS	*- FS
4	1		*FRT BUMPER	Repair	1,505.60 FS	*- FS
5	1		*FRT LICENSE PLATE HOLDER	Scratched	116.49 FS	*116.49 FS
6	1		*REINFORCEMENT	*Check	437.38 FS	*- FS
7	1		*FRT BUMPER CTR BRACKET	*Check	127.92 FS	*- FS
8	1		*RADIATOR GRILLE	*Check	785.31 FS	*- FS
9	1		*LOWER CTR GRILLE	Scratched	481.53 FS	*481.53 FS
10	1		*NAME PLATE TSI	Necessary	55.69 FS	*55.69 FS
11	1		*FOG LAMP GRILLE LH	*Check	165.32 FS	*- FS
12	1		*FOG LAMP GRILLE LH	*Check	165.32 FS	*- FS
13	1		*FRT SENSOR BRACKET	Necessary	58.47 FS	*58.47 FS
14	1		*LHR BUMPER SIDE BRACKET	Deformed	41.73 FS	*41.73 FS
15	1		*RHR BUMPER SIDE BRACKET	*Check	41.73 FS	*- FS
16	1		*REAR BUMPER	Deformed	1,802.97 FS	*1,802.97 FS
17	1		*CHROME LH	Broken	177.13 FS	*177.13 FS
18	1		*CHROME RH	*Check	177.13 FS	*- FS
19	1		*SPOILER	Cut	295.04 FS	*295.04 FS
20	1		*REAR BUMPER CTR BRACKET	*Check	75.03 FS	*- FS
21	1		*BOOTLID	Repair	1,892.94 FS	*- FS
22	1		*BOOTLID CHROME	Scratched	141.68 FS	*141.68 FS
23	1		*REAR SENSOR BRACKET	Necessary	58.47 FS	*58.47 FS
24	1		*BOOT WEATHERSTRIPE	*Check	141.21 FS	*- FS
25	1		*NAME PLATE PASSAT	Necessary	85.33 FS	*85.33 FS
26	1		*2KADHESIVE	Necessary	89.84 FS	*89.84 FS
27	1		*BONDAGENT	Necessary	64.27 FS	*64.27 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,199.75	3,628.64
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR (FRONT)	New	2,520.00	840.00
2	LABOUR (REAR)	New	4,200.00	1,680.00
3	SPRAY PAINT (FRONT)	New	2,400.00	800.00
4	SPRAY PAINT (REAR)	New	4,000.00	1,600.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			13,880.00	5,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >