



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Tan Wee Kiat, Keith
NRIC S8722402C insured of vehicle SKL5132Z against
your insured vehicle number SLT8090P. (AIG)
On the accident dated on 1/12/2018 (ddmmyyyy) along
Entrance To KPE at Buangkok Drive.

Dated this 4 (day) of 12 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg



VGS Singapore, 247, 159934 Singapore

TAN WEE KIAT KEITH
130 RIVERVALE STREET
#07-882
Singapore, 540130
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038986
Quote No. SER/QUO/1802063
QuoteDate 04/12/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat B7 1.8 TSI (DSG7)	75,092	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SKC5132Z	WVWZZZ3CZCP002560	02/09/11	
Engine Code	Labor Type	Engine No.	Model Code
	1P	CDA 228777	3624H7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR (FRONT)	3	UNIT		2,520.00
P B&P MACP LABOUR	LABOUR (REAR)	5	UNIT		4,200.00
P B&P MACP PAINT	SPRAY PAINT (FRONT)	3	Labor		2,400.00
P B&P MACP PAINT	SPRAY PAINT (REAR)	5	Labor		4,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	2	pcs		160.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				14,040.00
P 3AA807183	LHF BUMPER SIDE BRACKET	1	Pieces		28.11
P 3AA807184	RHF BUMPER SIDE BRACKET	1	Pieces		28.11
P 3AA807221 GRU	FRT BUMPER	1	Pieces		1,505.60
P 3AA807287 9B9	FRT LICENSE PLATE HOLDER	1	Pieces		116.49
P 3AA807305	REINFORCEMENT	1	Pieces		437.38
P 3AA807571	FRT BUMPER CTR BRACKET	1	Pieces		127.92
P 3AA853651 OQE	RADIATOR GRILLE	1	Pieces		785.31
P 3AA853671B 9B9	LOWER CTR GRILLE	1	Pieces		481.53
P 3AA853675C GQF	NAME PLATE TSI	1	Pieces		55.69
P 3AA854661B 9B9	FOG LAMP GRILLE LH	1	Pieces		165.32
P 3AA854662B 9B9	FOG LAMP GRILLE RH	1	Pieces		165.32
P 3AA998490	FRT SENSOR BRACKET	1	Pieces		58.47
P 3AE807393A	LHR BUMPER SIDE BRACKET	1	Pieces		41.73
	Use Predecessor 3AE807393				
P 3AE807394A	RHR BUMPER SIDE BRACKET	1	Pieces		41.73
	Use Predecessor 3AE807394				

Sum carried forward 18,078.71

Payments to: - BBN: - Acc.-No.:



VGS Singapore, 247, 159934 Singapore

TAN WEE KIAT KEITH
130 RIVERVALE STREET
#07-882
Singapore, 540130
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Engine Code	Labor Type	Engine No.	Model Code
	1P	CDA 228777	3624H7

Continued				18,078.71
P 3AE807417F GRU	REAR BUMPER	1 Pieces		1,802.97
	Do Not Unblock-Check Eugene Ng			
P 3AE807459 2ZZ	CHROME LH	1 Pieces		177.13
P 3AE807460 2ZZ	CHROME RH	1 Pieces		177.13
P 3AE807521A 9B9	SPOILER	1 Pieces		295.04
P 3AE807863	REAR BUMPER CTR BRACKET	1 Pieces		75.03
P 3AE827025	BOOTLID	1 Pieces		1,892.94
P 3AE853955A 2ZZ	BOOTLID CHROME	1 Pieces		141.68
	Use Predecessor 3AE853955 2ZZ			
P 3AE998490	REAR SENSOR BRAK CET	1 Pieces		58.47
P 3C5827705	BOOT WEATHERSTRIPE	1 Pieces		141.21
P 3C8853687A 739	NAME PLATE PASSAT	1 Pieces		85.33
	Use Predecessor 3C8853687 739			
P D 180KU2A1	2KADHESIVE	1 Pieces		89.84
P D 822150A1	BONDAGENT	1 Pieces		64.27
	Sum Item			9,039.75

Sum Labor	14,040.00
Sum Item	9,039.75

Total SGD	23,079.75
7% GST	23,079.75
Total SGD Incl. GST	24,695.33

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/12/2018 18:10
Date Of Accident	01/12/2018 19:00
Exact Location Of Accident	ENTRANCE TO KPE AT BUANGKOK DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC5132Z
Insured/Policyholder	
Name Of Registered Owner	TAN WEE KIAT, KEITH
NRIC No	S8722402C
Email Address	KEITH.CHENWK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98462845
Alternative Phone No	OTHERS-98462845

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT 1.8
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10774927
Cover Note Number	N.A

Driver

Name of Driver	TAN WEE KIAT, KEITH
NRIC No	S8722402C
Date Of Birth	28/07/1987
Occupation	INDOOR
Date Of Driving Pass	09/09/2008
Driving Experience	10 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98462845
Fax Number	
Contact Number	OTHERS-98462845
EEmail Address	KEITH.CHENWK@GMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I SKC5132Z was driving along ENTRANCE Of KPE AT BUANGKOK DRIVE at the 1st lane. As I was driving with a normal speed while following the traffic suddenly the 1st vehicle SLK5622Y slow down his vehicle and come to a stationary position due to traffic ahead had onto accident. So I slow down my vehicle and stop, a few seconds later I felt an impact coming from behind due to the impact my vehicle had move forward and collided onto the first vehicle. As I get down from my vehicle I discover that the 3rd party SLT8090P couldn't stop on time and collided onto my rear vehicle. I manage to take some photos at the scene and exchange particular with the 1st vehicle and the 3rd party, no injuries was involved at the scene.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT8090P
Vehicle Make/Model/Colour	TOYOTA PRIUS ALPHA HYBRID 1.8S CVT / WHT
Details Of Properties	NIL
Vehicle Category	PRIVATE CAR
Name of Driver	HUANG ZHIWEI
NRIC/Passport Number	S9271543D
Contact Number	92259683
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLK5622Y
Vehicle Make/Model/Colour	TOYOTA SIENTA HYBRID 1.5X A / BLK
Details Of Properties	NIL
Vehicle Category	PRIVATE CAR
Name of Driver	OUH YEW MENG
NRIC/Passport Number	S6927159F
Contact Number	94755319
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
 - i. I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

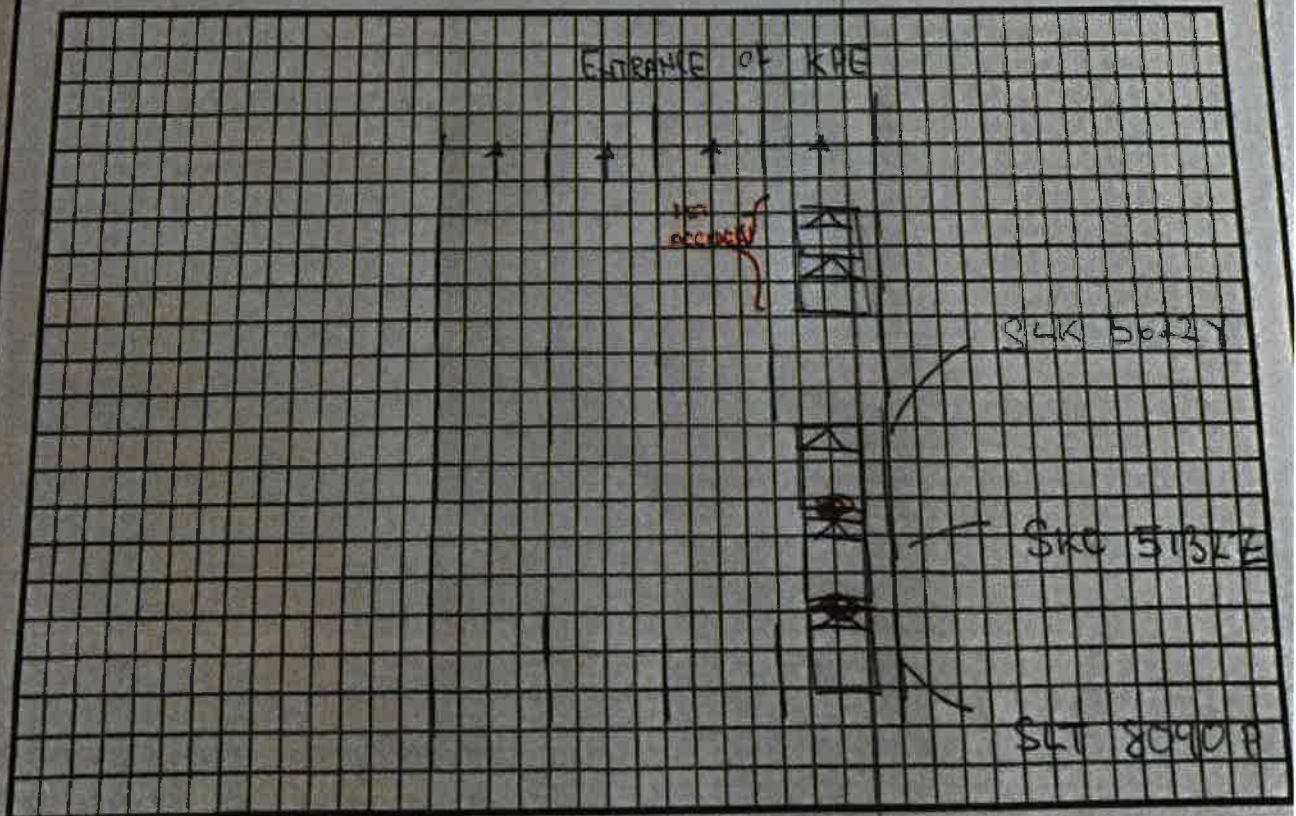
VERIFIED BY AJAX MARS
REPORTING OFFICER
MUHAMMAD SUMARDI BIN
MOHD AFFANDI

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I SKC5132Z was driving along ENTRANCE Of KPE AT BUANGKOK DRIVE at the 1st lane. As I was driving with a normal speed while following the traffic suddenly the 1st vehicle SLK5622Y slow down his vehicle and come to a stationary position due to traffic ahead had onto accident. So I slow down my vehicle and stop, a few seconds later I felt an impact coming from behind due to the impact my vehicle had move forward and collided onto the first vehicle. As I get down from my vehicle I discover that the 3rd party SLT8090P couldn't stop on time and collided onto my rear vehicle. I manage to take some photos at the scene and exchange particular with the 1st vehicle and the 3rd party, no injuries was involved at the scene

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MUHAMMAD SUMARDI BIN MOHD AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

2 December 2018 at 4:29 PM

Date/Time:

2 December 2018 at 4:29 PM