

INS. CASE OWNER:

CC 4,501 180 2863, T 2039

LKK:
IDAC:

Surveyor:

MTH

DOI:

ASSIGNMENT

6/12/18

Date / Time:

4/12/18

Registered in Merimen:

Pre-assign / CCU / FTE

G8B 1827R



Insured Vehicle No.:

Claim No.:

Name of Insured:

www Cargo PLC

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Chunbi Ave 3

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SGM 9718C



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

5/12/18

SGM 9718C - X; G8B 1827R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE: ASHRE 26-12-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost:

FFP S\$3,470.95

(3 days) Reduction:

97 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 13.2.19

Confirm with: MTH

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

a/k/a S\$3,926.95

100 REPAIRS AND REPAIRS, LTA 11% TP.

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$150.00

(\$ 50 x 3 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

470

Total:

S\$4,078.95

Global Sum S\$:

FINAL PAYMENT

Date/Time: 13.2.19

Confirm with: MTH

Email ☒ Call ☐

Payee 1:

S\$4,078.95

Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQI18021863/T1ea3

Date: 10/12/2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SGM 9718C

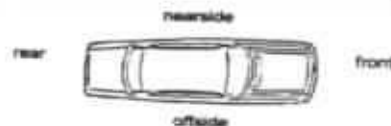
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06/12/2018 at the premises of M/s Volkswagen Centre Singapore - Alexandra have the following to report:-

Workshop Estimate Amount	: S\$	6,950.05
Revised Estimate Amount	: S\$	3,670.05
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	3,670.05
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

VGS Singapore

247

Alexandra Road

159934 Singapore

Phone No. +65 6305 7299

Fax No. +65 6474 3643

E-Mail service@vw.com.sg

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. CV031620

Quote No. SER/QUO/1802047

QuoteDate 03/12/18

Salesperson Alicia Nguan Yi Lyn

Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

VGS Singapore, 247, 159934 Singapore

TAN LI-CHENG ADRIAN

28 CHO A CHU KANG STREET 64

#05-01

Singapore, 689097

Singapore

Tan Li 97495749
WP

6/12/18 11:00am

0.5 days

Resurvey before print

sur @ Alexandra

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT EQP	50,615	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SGM9718C	WVWZZZAUZFW198374	30/10/15	Alicia Nguan Yi Lyn
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 236118	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		✓ 280.00
	Nett				
	Sum Labor				5,680.00
P 5G0807217BPGRU	FRONT BUMPER	1	Pieces		de 1,041.58
P 5G0919493	SENSOR BRACKET	1	Pieces		15.49
P 5G0919493A	SENSOR BRACKET	1	Pieces		ne 15.49
P 5G0919494	SENSOR BRACKET	1	Pieces		15.49
P 5G0998399 GRU	SENSOR BRACKET	1	Pieces		27.89
P D 180KU2A1	2KADHESIVE	1	Pieces		ne 89.84
P D 822150A1	BONDAGENT	1	Pieces		ne 64.27
	Sum Item				1,270.05

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sum Labor 5,680.00
Sum Item 1,270.05

Total SGD 6,950.05
7% GST 486.50
Total SGD Incl. GST 7,436.55

Payments to: - BBN: - Acc.-No.:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

TAN LI-CHENG ADRIAN
28 CHO A CHU KANG STREET 64
#05-01
Singapore, 689097
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031620
Quote No. SER/QUO/1802047
QuoteDate 03/12/18
Salesperson Alicia Nguan Yi Lyn
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)REGAT EQP	50,615	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SGM9718C	WVWZZZAUZFW198374	30/10/15	Alicia Nguan Yi Lyn
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 236118	5G13GZ

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc -No...

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 7 December 2018 3:30 PM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: PRS FOR SGM9718C (EQ: GBB1827R)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Thursday, 6 December 2018 5:31 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>
Subject: FW: PRS FOR SGM9718C (EQ: GBB1827R)

Dear Asher,

Scene video attached for your perusal. Please revert on liability.

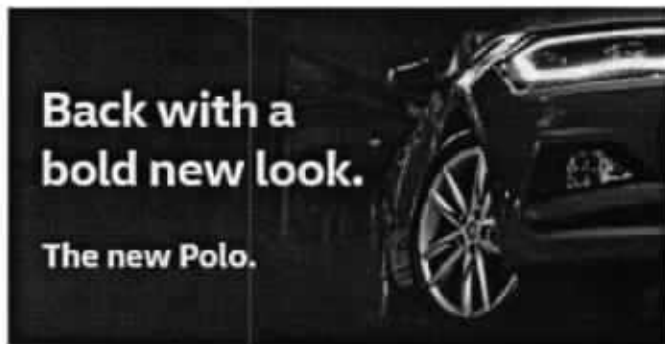
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Tuesday, 4 December, 2018 2:19 PM
To: 'Joel Goh'
Cc: Wong, Mei (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: PRS FOR SGM9718C (EQ: GBB1827R)

Dear Joel,

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Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Tuesday, 4 December, 2018 11:01 AM
To: Kong, Charmaine (VWG Singapore)
Cc: Admin A
Subject: PRS FOR SGM9718C (EQ: GBB1827R)

Without Prejudice

Dear Charmaine

We will appoint LKK to handle the survey of your client's vehicle.

Dear LKK

Attached PRS request.
Please assist on this survey.

Best Regards,

Joel Goh
Executive | Claims

eqnsurance
Where Goh is Friend

EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

Asher Sng (LKKAuto)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 15 February 2019 9:59 AM
To: Asher Sng (LKKAuto); Kong, Charmaine (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: PRS FOR SGM9718C (EQ: GBB1827R)

Good Morning Asher,

Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, February 15, 2019 9:28 AM
To: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: PRS FOR SGM9718C (EQ: GBB1827R)

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 3,926.95
2. Loss of Use (3 days x \$50)	\$ 150.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 4,078.95</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Sent: Friday, 7 December 2018 3:30 PM

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Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: Wong, Mely (VWG Singapore) <mely.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: FW: PRS FOR SGM9718C (EQ: GBB1827R)

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Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



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Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
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Direct line: +65 6305 7176
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charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Tuesday, 4 December, 2018 11:01 AM
To: Kong, Charmaine (VWG Singapore)
Cc: Admin A
Subject: PRS FOR SGM9718C (EQ: GBB1827R)

Without Prejudice

Dear Charmaine

We will appoint LKK to handle the survey of your client's vehicle.

Dear LKK

Attached PRS request.
Please assist on this survey.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Joel Goh', with a long, sweeping flourish extending to the right.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the



DISCHARGE VOUCHER

I/We TAN LI-CHENG ADRIAN (Passport No. SG846051D) the
owner of vehicle number SGM 9718C hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SGM 9718C & ABB1827R along HDB CARPARK C17 BEHIND B443 GEMINI
on 02/12/2018 AVE 3.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 19/12/2018 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : ADRIAN TAN

NRIC No.: 36846051D

Date : 19 Dec 2018.

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53109069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: GEB1827R
Our Ref: SGH 9718C

To: ER INSURANCE CO. LTD

Dear Sirs,

ACCIDENT INVOLVING SGH 9718C & GEB 1827R ON 2-12-18

We are claiming on behalf of our client TAN LI-CHENG ADRIAN owner of
vehicle number SGH 9718C involved in accident on 2-12-18
with vehicle GEB 1827R along/at HDB CARPARK

Description of claims:

Cost of Repairs	\$ <u>3926.95</u> (Incl 7% GST)
Loss of Use/Rental	\$ <u>80</u> X <u>3</u> Days = \$ <u>240</u>
Medical Fee	\$ _____ (Incl 7% GST)
Search Fee	\$ <u>2</u> (Incl 7% GST)
TOTAL	\$ <u>4168.95</u>

We are claiming in full and final settlement of \$ 4168.95 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 17 JAN 2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI18021863/T1ea3

28 DEC 2018

WWW CARGO PTE LTD
2 KALLANG PUDDING ROAD
#08-08 MACTECH BUILDING
SINGAPORE 349307

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 1827R AND SGM 9718C ON 02/12/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)



LETTER OF AUTHORITY

ACCIDENT INVOLVING SGM9718C and ABB127 R on 02/2/2018
along HDB CARPARK C17 BLIND 8443 CLEMENTI AVE 3
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, TAN LI-CHENG ADRIAN
of S68460510 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SGM9718C Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 2100485339-02 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.


*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 19th of the month

DEC Year 2018

Signed & Delivered By :



Policy Holder

Witness By:



Volkswagen Centre Singapore



Service Tax Invoice No. SV18P56523

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3193

SERVICE CUSTOMER NO.: 11978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 069257

VEH NO.: SGM9718C

DATE: 20/12/18

Pickup:

VIN NO.: WVWZZZAUZFW198374

KM: 53,041

GEARBOX CODE:

Engine No.:

MODEL: GOLF A7 1.4 TSI (DSG)REGAT EQP

SA: Cheong Pearyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
EQ INSURANCE DIRECT SETTLEMENT DOA 2.12.2018 SURVEYOR LKK TP VEHICLE GBB1827R					
Labor					
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT	1.00	LAB	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1.00	TU	280.00	280.00
Item					
7	FRONT BUMPER	1.00	PCS	1,041.58	1,041.58
8	SENSOR BRACKET	1.00	PCS	15.48	15.48
9	SENSOR BRACKET	1.00	PCS	15.48	15.48
10	SENSOR BRACKET	1.00	PCS	15.48	15.48
11	SENSOR BRACKET	1.00	PCS	27.89	27.89
12	2KADHESIVE	1.00	PCS	89.84	89.84
13	BONDAGENT	1.00	PCS	64.27	64.27

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P56523

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3193

SERVICE CUSTOMER NO.: E1978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 089257

VEH NO.: SGM9718C

DATE: 20/12/18

Pickup:

VIN NO.: WVWZZZAUZFW198374

KM: 53,641

GEARBOX CODE:

Engine No.:

MODEL: GOLF AT 1.4 TSI (DSG) RECAT EQP

SA: Cheong Peartlyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 256.90

TOTAL AMOUNT: 3,926.95

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-186847

Date of Request: 03/12/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 03/12/2018
Enquiry By Wong Yen Mei
TP Vehicle No. GBB1827R
Accident Date 02/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB1827R	EQ Insurance Company Ltd	05/09/2018-04/09/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-186847

Date of Request: 03/12/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 03/12/2018
Enquiry By Wong Yen Mei
TP Vehicle No. GBB1827R
Accident Date 02/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/02/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBB 1827R	(Insd Veh)	Your Ref. No. : DMCHHQ18-000256
	SGM 9718C	(TP Veh)	Our Ref. No. : CC4/EQ118021863/T1ea3q2
Date of Accident	2/12/2018		

Liability	100%	
Final Repair Cost	: \$ 3,926.95	
Loss of Use	: \$ 150.00	3 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	4,078.95	
Final Settlement Sum	: \$ 4,078.95	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	VOLKSWAGEN CENTRE SINGAPORE	: \$ 4,078.95
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ18021863/T1ea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 20-02-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 1827R	Veh. Inspected	SGM 9718C	
Policy No.	DMCHHQ18-000256	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JOEL	Assign Date	04/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN GOLF	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WWWZZZAUZFW198374	Colour	SILVER	
Odometer	52558	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	PIRELLI	6 mm	
L/H Front Tyre	225/40 R18	PIRELLI	6 mm	
R/H Rear Tyre	225/40 R18	PIRELLI	6 mm	
L/H Rear Tyre	225/40 R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/12/2018	Inspection Date	06/12/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGM 9718C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER (SN)	DEFORMED	1,041.58	1,041.58
1	SENSOR BRACKET (SN)	NECESSARY	15.49	15.49
1	SENSOR BRACKET (SN)	NECESSARY	15.49	15.49
1	SENSOR BRACKET (SN)	NECESSARY	15.49	15.49
1	SENSOR BRACKET (SN)	NECESSARY	27.89	27.89
1	2KADHESIVE (SN)	NECESSARY	89.84	89.84
1	BONDAGENT (SN)	NECESSARY	64.27	64.27
			1,270.05	1,270.05
	<u>LABOUR</u>			
	LABOUR.		2,520.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS, ECU, S.		280.00	280.00
			5,680.00	2,400.00
	GRAND TOTAL		6,950.05	3,670.05
	RECOMMENDED COST OF REPAIRS			3,670.05

Report Ref No. CC4/EQ118021863/T1ea3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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