

Khanchna (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, May 29, 2020 2:27 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Request for advice - AIG REF: TP / 4987771761SG [Accident on 28/11/2018 involving SHB 6000E & GR 9873K]

Hi Khanchna,

Can send letter to insured to inform will settle at best. Also to request insured to submit us their claim outcome. If they managed to recover more than 80% of their losses, we may review and reinstate NCD (if applicable).

Based on the video, despite showing S24, but I am in the opinion that OIV was already out of the car park lot and occupied the driveway. However, TP still try to move forward and overtake OIV.

May try to resolve the claim at 50/50 in view of view.

Thank you.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: 29 May 2020 14:17
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Request for advice - AIG REF: TP / 4987771761SG [Accident on 28/11/2018 involving SHB 6000E & GR 9873K]

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Dear Mr. George,

We refer to the above matter.

Based on the documents at hand, we are of the opinion that the liability is down against Insured driver under BOLA 24 for reversing out of parking lot without proper lookout and the third party taxi was going straight.

However, Insured company representative- Pei Yan, informed us that they have appointed "Wee Hoe Auto Service" to assist them to make the counter claim.

We have followed up and requested them for update on the counter claim but there was no reply.

Third party is chasing for offer.

Please advice if we may send a final letter to Insured on liability and settle at best.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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