## Jia Le (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Wednesday, 3 July 2019 8:39 AM

To:

Jia Le (LKK Auto)

Cc: Subject: MT\_Claim\_SG RE: Our Ref: 18/18/18/VP05/021180 Accident Involving SMF8368B AND SKK9970C

ON 02/12/2018 [External General]

# Lonpac External - General

Dear Jia Le

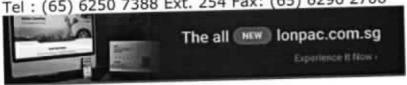
Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Monday, 1 July, 2019 2:06 PM

Subject: RE: Our Ref: 18/18/18/VP05/021180 RE: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

Lonpac Ref: 18/18/18/VP05/021180 LKK Ref: CC4/LPC18021846/Kda3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 07/12/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 5 vehicles whereby our insured was the 2<sup>nd</sup> vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "FALCON-AIR AUTO SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,106.02	\$ 3,688.08
2. Loss of Rental (3days x	\$ 321.00	\$ 321.00 (3days x \$100.00) (w/GST)
\$100.00)(w/GST)  3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Reimbursement	\$ 59.90	\$ 59.90
4. Medical Reimbolsemen Total	\$ 6,488.92	\$ 4,070.98

\*\*03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

## The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < llong@lonpac.com> Sent: Friday, 7 December 2018 11:38 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Our Ref: 18/18/18/VP05/021180 RE: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 7 December, 2018 11:28 AM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG; Admin A; CS A Team; Asher Sng (LKKAuto)

Subject: RE: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

## WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/021180 LKK REF: CC4/LPC18021846/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMF 8368B

We have not authorized repairs.

Enclosed for your perusal is:

TP estimated cost of repair

Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051. 2

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 3 December, 2018 5:42 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 3 December, 2018 5:36 PM

To: Florence Loh < fa autoservices@falconair.com.sg>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

WITHOUT PREJUDICE

Our Ref

:18/18/18/VP05/021180

Dear Florence,

We shall proceed to appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK- Attn : Catherine

Kindly proceed accordingly

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Florence Loh [mailto:fa autoservices@falconair.com.sg]

Sent: Monday, 3 December, 2018 4:49 PM

To: GERALD POH WEE BIN

Cc: Joshua@falconair.com.sg; francine.gail@falconair.com.sg

Subject: Accident Involving SMF8368B AND SKK9970C ON 02/12/2018

Dear Gerald,

We are assisting owner of vehicle SMF8368B with third party claim against your insured SKK 9970C.

Attach Gia report for your perusal.

Please let us have a list of your appointed motor survey and arrange vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh Falcon Air Auto Services Pte Ltd 176 Sin Ming Drive #01-06 Sin Ming Autocare Singapore 575721

Tel: 6452 0880 Fax: 6454 7862



FA L (Yourhef: 18/18/18/VP05/021180 Our ref: TPC/FAS/LPC/SMF8368B

10th Jan 2019

LONPAC INSURANCE BHD 100 Beach Road #19-00 Shaw Tower Singapore 189702

Attn: Motor Claims Dept

Dear Sir.

# ACCIDENT INVOLVING MOTOR VEHICLES SMF 8368B AND SKK 9970C ALONG PIE AFTER TOH GUAN EXIT TOWARDS JURONG TOWN HALL ON 02/12/2018

We are the repairer of motor vehicle registration no.: SMF 8368B which was involved in the above accident.

Our investigation reveals that the owner of motor vehicle registration no. SKK 9970C as insured with your organization at the time of accident.

Arising out of the above accident, owner of vehicle no.: SMF 8368B sustained damages and he is now claiming the following cost of repairs and other consequential loss suffered by him.

#### COMPUTATION

1.	Cost of repair (Inv no: TI003739)		\$3,688.08
2.	Rental of another vehicle (Inv no: DI002550)		\$ 321.00
3,	TP Insurer Enquiry (Inv no: SM047631)		\$ 2.00
4.	Medical Reimbursement (Inv no: 149808)		\$ 59.90
		TOTAL	\$4,070.98

Enclosed are the above Invoices and the relevant documents for your reference ( Client report, Police Investigation result)).

Your prompt attention and settlement of the above claim would be very much appreciated.

Thank you & Best Regards,

Ms Lynn Teo Claims Manager Tel: 6452 (880

(email: lynn@falconair.com.sg)

"WITHOUT PREJUDICE to any PERSONAL INJURIES"

## LETTER OF AUTHORITY

To: CLAIMS DEPT				
ACCIDENT INVOLVING _SM	IF8368B and SKK997	0C		_
ON <u>02/12/2018</u> ALONG	PIE (AFTER TOH C	CUAN EXIT) TWDS J	URONG TOWN HALL	
		Co Reg No /		
, WONG SOK FUN, JENNIFER (	HUANG SHUFEN)	NRIC No. S79	12969J	_
of BLK 6 LOR 7 TOA PAYOH #12	2-193 S( 310006 )			_
owner of Motor Vehicle Registrat	tion No. SMF8368	В	do hereby author	ize
M/s FALCON-AIR AUTO SERV	VICES PTE LTD as	s my agent and repr	esentative to correspo	nd
in, negotiate and settle, on my	behalf, my claim	against the parties	involved in the abo	ve
mentioned accident. I also auth	orise the said ins	urers to make all	payments in favor	ır o
Falcon-Air Auto Services Pte	Ltd directly.			
1				
V.V				
Date & Signature of Owner		"WITHOUT	PREJUDICE	
			any	
17 20 1		1,000		

Date & Signature of Driver



CLAIM NO : 18/18/18/VP05/021180

DATE : 23 JULY 2019

## DISCHARGE VOUCHER

I/We, WONG SOK FUN, JENNIFER confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKK 9970C the sum of Singapore Dollar Four Thousand Seventy and Cents Ninety-Eight Only (\$4,070.98) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMF 8368B and SKK 9970C on 02 December 2018 along PIE (AFTER TOH GUAN EXIT) TWDS JURONG TOWN HALL.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ TANG THIAN NGOK AND/OR CHENG XI YI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to FALCON-AIR AUTO SERVICES PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Name of vehicle owner /Date

# FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D



LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE 199555 ATTENTION: GERALD POH

Attention: Motor Claim Department

Contact: 62507388 Fax No.: 62962706

Tax Invoice: TI003739

Date: 31/12/2018

Vehicle Num.: SMF 8368B

Make/Model: BMW 216D ACTIVE TOURER-2015/2011

Chassis/Eng#: WBA2B32080V259899

Accident Date: 02/12/2018

Claim No.: 18/18/18/VP05/021180 Reference: TP - NTUC AGT LONPAC (SM)

Policy No.: 5104459551

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1 PC 1 PC	LIST ITEMS : TAILGATE LOGO REAR BUMPER		91.25 1.290.40
2. 3. 4. 5.	2 PCS 10 PCS 1 PC	REAR BUMPER REVERSE SENSOR (CENTER) REAR BUMPER CLIPS REAR BUMPER TOW COVER	298.70 5.00	597.40 50.00 72.85
		List TotalS\$ : 5.00% Discount S\$ :		2,101.90 105.10
				1,996.80
1.	1 PC	SPECIAL NETT ITEMS : REAR BUMPER CHROME GARNISH		480.00
		Special Nett Total S\$ :  LABOUR :		480.00
		TO CHECK REAR WIRING TO FIT REVERSE SENSOR ON NEW BUMPER TO STRAIGHTEN TAILGATE, REAR END PANEL, LH/RH REAR		20.00 50.00
		FENDER AND REPLACEMENT OF PARTS TO SPRAY PAINT ON TAILGATE, REAR BUMPER, REAR END PANEL		400.00

CONTINUE / ...

#### **FALCON-AIR AUTO SERVICES PTE LTD**

ja subsidiery of Faton-Air Holdings Pte Ltd.

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D



LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE 199555 ATTENTION: GERALD POH

Attention: Motor Claim Department

Contact: 62507388 Fax No.: 62962706

Tax Invoice: TI003739

Date: 31/12/2018

Vehicle Num.: SMF 8368B

Make/Model: BMW 216D ACTIVE TOURER-2015/2011

Chassis/Eng#: WBA2B32080V259899

Accident Date: 02/12/2018

Claim No.: 18/18/18/VP05/021180

Reference: TP - NTUC AGT LONPAC (SM)

Policy No.: 5104459551

S/N Quantity

Particular

Unit Price

Amount S\$

LH/RH REAR FENDER

Labour Total S\$:

500.00

970.00

E. & O.E.

Total S\$ :

3,446.80

7% GST S\$:

241.28

Amount Due S\$:

3.688.08

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for FALCON AIR AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD** 

in subsidiary of Faicon-Air Holdings Pie Ltd)

#### FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D



LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE 199555 ATTENTION: GERALD POH

Attention: Motor Claim Department

Contact: 62507388 Fax No.: 62962706

Tax Invoice: DI002550

Date: 31/12/2018

Vehicle Num.: SMF 8368B

Make/Model: BMW 216D ACTIVE TOURER-2015/2011

Chassis/Eng#: WBA2B32080V259899

Accident Date: 02/12/2018

Claim No.: 18/18/18/VP05/021180 Reference: TP- NTUC AGT LONPAC (SM)

Policy No.: 5104459551

S/N Quantity

Particular

Unit Price

Amount S\$

3 DAYS

RENTAL OF ANOTHER VEHICLE FOR 3 DAYS @\$100.00 PER DAY

100.00

300.00

E. & O.E.

Total S\$

300.00

7% GST S\$ :

21.00

Amount Due S\$:

321.00

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for FALCON AIR AUTO SERVICES PTE LTD

#### **FALCON-AIR AUTO SERVICES PTE LTD**

ja subsidiary of Falcon-Air Holdings Pte Ltd)



#### 24 HRS HOTLINE: 6456 2552

CO. REG. NO.: 1988-04415-W GST REG. NO.: M2-0084125-5

### TAX INVOICE

WILBERT GOH S7801538A BLK B LORONG 7 TOA PAYOH #12-193 SINGAPORE 310006

Tax Invoice SM027163

Date POAVO No.

06/12/2018 FAAS-SME8-68B

Reference

Attention'

Terms Page No.

S/N Particular Quantity Unit Price Amount SS SJW7541U KIA CERATO 3 100.00 300.00 From 03.12.18 To 06/12/2018@S

Date Out: 03.12.2018 Time Out: 1445hrs Mileage Out :180132

Date in 06/12/2018 Time in :1600hr Mileage In: 180380 Total KM Driven 248km

Driver (add)

Others:

Deposit: Refund

Hirer is respectable for the first \$... party (i.e. Falcos-Art), which projuding windsovers) and also first \$... enous for collupradamage to their party's venicle for each and every accident/damage Vietnos to be attivor in Singapore dely, Prombled to writer Malaysia by Law.

300.00 Total SS 21.00 7% SS Amount Due SS 321.00 FALCONIAIR RENT A CAR PTE LTD

Hirer's signature signifies acceptance of agreement. Please read overleaf for additional terms and conditions).

#### FALCON-AIR RENT-A-CAR PTE LTD

#### EJ FAMILY CLINIC & SURGERY

- Btk 109 Toa Payoh Lorong 1 #01-314 Singapore 310109

Tel/Fax: 6353 0811

GST Reg No : 53071333X

Co Reg No 53071333X

#### TAX INVOICE

GOH WILERT 6 LORONG 7 TOA PAYOH

#12-193 S(310006)

Patient: GOH WILERT (57801538A)

Invoice No. Our Reference 149808

Date

: 03 Dec 2018

DESCRIPTION	QTY	FEE (SS)
ANAREX	10.00 tabs	4.00
FAMOTIC'NE 40MG	10.00 tabs	4.00
KEFENTECH PLASTER	1.00 pkts	6.00
SYNFLEX 275 MG (ZYNAL)	20.00 tabs	8.00
CONSULTATION		34.00
	Sub-Total	56.00
	Add GST 7.0%	3.92
	Rounding Adjustment	-0.02
	Total Amount Payable	50.00
Receipt No. 1172	882 - NETS Payment Received	39.90
	Outstanding Balance	0.00

All cheques should be crossed and made payable to:

#### ELFAMILY CLINIC & SURGERY

This is a computer generated invoice which does not require a signature E. & O.E.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-18-186892

Date of Request:

03/12/2018

Your Ref No:

Online Purchase

Falcon-Air Auto Services Pte Ltd 176 Sin Ming Drive #01-06 Sin Ming Autocare Singapore 575721

Dear Sir/Madam,

**Enquiry Date** 

03/12/2018

Enquiry By

Florence Loh Fui Fong

TP Vehicle No.

SKK9970C

Accident Date

02/12/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKK9970C	Lonpac Insurance Bhd	23/09/2018-22/09/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-18-186892

Date of Request:

03/12/2018

Your Ref No:

Online Purchase

Falcon-Air Auto Services Pte Ltd 176 Sin Ming Drive #01-06 Sin Ming Autocare Singapore 575721

Dear Sir/Madam,

**Enquiry Date** 

03/12/2018

Enquiry By

Florence Loh Fui Fong

TP Vehicle No.

SKK9970C

Accident Date

02/12/2018

DESCRIPTION	AMOUNT (S\$)	
TP Insurer Enquiry	1.87	
GST Amount	0.13	
Total Amount Due (GST Inclusive)	2.00	

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque