



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

22 MAY 2019

LONPAC Insurance Bhd
The Motor Claim Dept
100 Beach Road
#19-00, Shaw Tower
Singapore 189702

Dear Sir

To: Motor claims Dept

Please let us
have your
offer. Tks
Rena H/7/19

By Fax & Post
By Fax: 6296 2706

Without Prejudice
Save as to Cost

**ACCIDENT INVOLVING: SLF 1850 H & SJH 4342 B on 29 NOVEMBER 2018 at/along
AYE TWDS TUAS.**

The above refer.

We are helping the owner of vehicle no: **SLF 1850 H** to claim against your insured **SJH 4342 B** that the above accident was caused solely by the negligence of the driver of motor vehicle no: **SJH 4342 B** which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

1) Cost of repair	\$ 5029.00
2) Rental Bill	\$ 577.80
3) GIA Fees	\$ 2.00


	<u>\$5608.80</u>

We forward copies of GIA reports, repair bill, certificate of insurance, driver's license and search fee's receipts for your attention. Vehicle was surveyed by your appointed surveyor.

We appreciate if you could kindly look into this matter and revert us soonest possible.

Thank You

Warmest Regards,


Sharon Lee
Encls:



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TAX INVOICE

M/ LONPAC INSURANCE LTD
ATTN: THE MOTOR CLAIMS DEPT

No.2019056259.....

TERM:

YOUR ORDER No.

OUR D/O No.

DATE: ...8/5/2019.....

QUANTITY	DESCRIPTION	AMOUNT	
		\$	CTS.

Vehicle No.	Make/Model	DOA	Reg. No.
SLF1850H	LEXUS IS250 AUTO STD FL	29/11/2019@1040	50554

Being Lump Sum repair for the above Vehicle

4,700.00

CHARN'S CUSTOMCRAFT

Subtotal \$4,700.00

GST 7% \$329.00

Total \$5,029.00



BKW RENT A CAR PTE LTD

210 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D
24 HOURS HELPLINE : 6223 1122

VHA No: **A 38739**

Workshop: **Charn Custom**

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS	
Name (as in I/C)	Ng Hong Wan
NRIC/Passport No:	S270 8894D
Date of Birth:	20/11/1952
Address:	Blk 353 Woodlands Avenue 1 # 04-755
Age:	52
Sr:	730353
Name & Address of Employer	
Occupation	
Driving Exp:	
Driving Licence No:	
Passed Date:	
D/L Type: Local/Int'l/Others:	
Tel(O)	(R) HP

DRIVER'S PARTICULARS	
Name (as in I/C)	Stevens Ian Yi Hen
NRIC/Passport No:	S010F141F
Date of Birth:	17/05/1953
Address:	5 Tampines Street #6 #03-20
Age:	52
Sr:	528585
Occupation	
Driving Exp:	
Driving Licence No:	
Passed / Expiry Date:	09/10/1996
D/L Type: Local/Int'l/Others:	
Contact No:	96333877

Hirer's Own Vehicle No:	SIF1250H	Replace Veh No:			
Loan Vehicle No:	SKK6072P	VR No:			
Make & Model:	CARNEY	Auto/Manual Group:			
CHARGES					
Daily	3 day	@ \$ 180	Per day	\$540	cts
Weekly/Monthly	week	@ \$	Per week/Monthly		
Others					
CDW/PAI	@ \$	Per day/Monthly			
Delivery/Collection Svc					
GST 7% \$37 80					
OR No: (A) SUB-TOTAL \$577 80					
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4 F
First	km FREE per day				
Excess mileage is chargeable at	cents per km				
TOTAL CHARGES					

Security Deposit : \$	Bank:
CASH/NETS/VISA/MC/AMEX/CHQ No:	
Expiry Date:	Card ID No:
Name as in Card:	

NON WAIVER EXCESS (Subject to GST): \$ **3000**

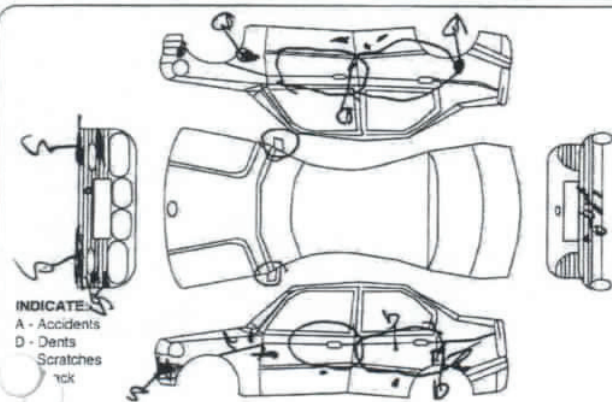
ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT				
1. The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.				
2. All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.				
3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.				
4. Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.				
5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-Singapore use.				
6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.				
7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.				
8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g., cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair, between \$200 - \$400.				
9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.				
10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.				
11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.				
12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.				
13. I understand and agree to the personal data collection statement under the Terms and Conditions Page.				
Date Out	Time Out	Mileage	Check By	Remarks
26/12/18		148224	Larry	
Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"				
Date In	Time In	Mileage	Check By	Remarks
27/12/18	12:00	148555	PONG	Check in 29/12/18 15:00

01/12/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-186384
Date of Request: 01/12/2018

Your Ref No: Online Purchase

Charn's Customcraft
Block 1010 Bukit Merah Lane 3
#01-105
Singapore 159724

Dear Sir/Madam,

Enquiry Date 01/12/2018
Enquiry By Sharon Lee Chia Ling
TP Vehicle No. SJH4342B
Accident Date 29/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-186384

Date of Request: 01/12/2018

Your Ref No: Online Purchase

Charn's Customcraft
Block 1010 Bukit Merah Lane 3
#01-105
Singapore 159724

Dear Sir/Madam,

Enquiry Date 01/12/2018
Enquiry By Sharon Lee Chia Ling
TP Vehicle No. SJH4342B
Accident Date 29/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH4342B	Lonpac Insurance Bhd	30/05/2018-29/05/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
NG KONG WAH BLK 353 WOODLANDS AVENUE I #04-755 SINGAPORE 730353

DATE	INVOICE NO.
11-Jan-2019	A 38739

	VHA NO.	DUE DATE	VEH. NO.
	A 38739	11-Jan-2019	SKK 6072 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 DECEMBER 2018 TO 29 DECEMBER 2018 YOUR REF: SLF 1850 H	3	180.00	540.00
GST @ 7%			\$37.80
TOTAL			\$577.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



bizSAFE

Lonpac Insurance Bhd
300 Beach Road
07 The Concourse #17-04
Singapore 199555
Attn: The Motor Claims Dept

Without Prejudices

LETTER OF AUTHORITY

I, **NG KONG WAH**, owner of **SLF 1850 H** hereby authorize **CHARN'S CUSTOMCRAFT** to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: **SLF 1850 H** that was damaged pursuant to the accident which occurred on **29 NOVEMBER 2018** along **AYE TOWARDS TUAS** involving vehicle no/s: **SJH 4342 B**.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) _____ (year)



Signature
Name: Ng Kong Wah
NRIC: S2706894D



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021166

DATE : 14 AUGUST 2019


DISCHARGE VOUCHER

I/We, **CHARN'S CUSTOMCRAFT** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SJH4342B** the sum of Singapore Dollar Five Thousand Six Hundred Eight and Eighty Cents Only (\$5,608.80) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SJH4342B** and **SLF1850H** on 29 November 2018 along **AYE** towards **Tuas**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MUHAMMAD SUPIAN BIN MD YUSUP**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CHARN'S CUSTOMCRAFT**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/8/19
.....
Signature of vehicle owner/Date

Ng Kong Wah 15/8/19
.....
Name of vehicle owner /Date

Charn's Customcraft

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 14 August, 2019 3:47 PM
To: Charn's Customcraft
Cc: Admin A
Subject: RE: Accd Invlg: SLF 1850 H & SJH 4342 B (LONPAC) on 29.11.2018 *LKK REF: CC4/LPC18021843/T1pa3

Sensitivity: Confidential

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Please send the said documents to LKK Auto Consultants Pte Ltd - Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25, S(408933).

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Wednesday, 14 August 2019 3:34 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Accd Invlg: SLF 1850 H & SJH 4342 B (LONPAC) on 29.11.2018 *LKK REF: CC4/LPC18021843/T1pa3
Sensitivity: Confidential

Hi

Accepted and documents will follow.

Can I have the address the documents to send

Tks
Rina
CHARN'S CUSTOMCRAFT

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Wednesday, August 14, 2019 9:11 AM
To: Charn's Customcraft
Cc: Admin A
Subject: RE: Accd Invlg: SLF 1850 H & SJH 4342 B (LONPAC) on 29.11.2018 *LKK REF: CC4/LPC18021843/T1pa3
Sensitivity: Confidential

Without Prejudice
(save as to costs)