

## Khanchna (LKK Auto)

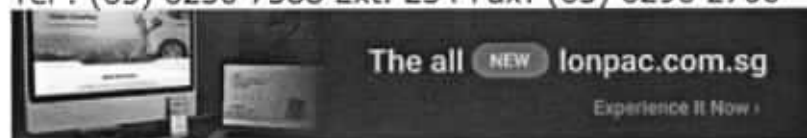
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 13 August 2019 8:57 AM  
**To:** Khanchna (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: SEEK MANDATE - TP vehicle SLF1850H Your Ref: 18/18/18/VP05/021166 [MVA BETWEEN SLF 1850H & SJH 4342B (OI) ON 29/11/2018] [External General]

### Lonpac External - General

Dear Khanchna

Pls proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 5 August, 2019 2:15 PM  
**To:** MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** SEEK MANDATE - TP vehicle SLF1850H Your Ref: 18/18/18/VP05/021166 [MVA BETWEEN SLF 1850H & SJH 4342B (OI) ON 29/11/2018]

Lonpac Ref: 18/18/18/VP05/021166

LKK Ref: CC4/LPC18021843/T1ka3q2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 4/12/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is 4 vehicle chain collision, our Insured vehicle is the third vehicle. We are of the opinion that BOLA 28 is applicable.

Summary to offer to third party repairer "CHARN'S CUSTOMCRAFT" is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 7,624.69	\$ 5,029.00
2. Loss of Rental (3 days x \$180) (w/GST)	\$ 577.80	\$ 577.80 (3 days x \$180) (w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,204.49</b>	<b>\$ 5,608.80</b>

\*\*05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

22 MAY 2019

LONPAC Insurance Bhd  
The Motor Claim Dept  
100 Beach Road  
#19-00, Shaw Tower  
Singapore 189702

Dear Sir

To: Motor claims Dept

Please let us  
have your  
offer. Tks  
Rena H/7/19

By Fax & Post

By Fax: 6296 2706

Without Prejudice

Save as to Cost

**ACCIDENT INVOLVING: SLF 1850 H & SJH 4342 B on 29 NOVEMBER 2018 at/along  
AYE TWDS TUAS.**

The above refer.

We are helping the owner of vehicle no: SLF 1850 H to claim against your insured SJH 4342 B that the above accident was caused solely by the negligence of the driver of motor vehicle no: SJH 4342 B which was insured by you at the material time. As a result of the said accident, we are claiming as follows:


1) Cost of repair	\$ 5029.00
2) Rental Bill	\$ 577.80
3) GIA Fees	\$ 2.00
	<hr/>
	\$5608.80

We forward copies of GIA reports, repair bill, certificate of insurance, driver's license and search fee's receipts for your attention. Vehicle was surveyed by your appointed surveyor.

We appreciate if you could kindly look into this matter and revert us soonest possible.

Thank You

Warmest Regards,

  
Sharon Lee  
Encls:

Lonpac Insurance Bhd  
300 Beach Road  
07 The Concourse #17-04  
Singapore 199555  
Attn: The Motor Claims Dept

Without Prejudices

**LETTER OF AUTHORITY**

I, **NG KONG WAH**, owner of **SLF 1850 H** hereby authorize **CHARN'S CUSTOMCRAFT** to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: **SLF 1850 H** that was damaged pursuant to the accident which occurred on **29 NOVEMBER 2018** along **AYE TOWARDS TUAS** involving vehicle no/s: **SJH 4342 B**.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of 12 (month) 18 (year)



Signature  
Name: Ng Kong Wah  
NRIC: S2706894D



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021166  
DATE : 14 AUGUST 2019


## DISCHARGE VOUCHER

I/We, **CHARN'S CUSTOMCRAFT** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SJH4342B** the sum of Singapore Dollar Five Thousand Six Hundred Eight and Eighty Cents Only (\$5,608.80) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SJH4342B** and **SLF1850H** on 29 November 2018 along **AYE** towards **Tuas**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MUHAMMAD SUPIAN BIN MD YUSUP**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CHARN'S CUSTOMCRAFT**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/8/19  
.....  
Signature of vehicle owner/Date

Ng Kong Wah 15/8/19  
.....  
Name of vehicle owner /Date



# 創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
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TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

## TAX INVOICE

**M/** LONPAC INSURANCE LTD  
ATTN: THE MOTOR CLAIMS DEPT  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

No. 2019056259  
TERM: \_\_\_\_\_  
YOUR ORDER No. \_\_\_\_\_  
OUR D/O No. \_\_\_\_\_  
DATE: 8/5/2019

QUANTITY	DESCRIPTION	AMOUNT	
		\$	CTS.

Vehicle No.	Make/Model	DOA	Reg. No.
SLF1850H	LEXUS IS250 AUTO STD FL	29/11/2019@1040	50554

Being Lump Sum repair for the above Vehicle

4,700.00

CHARN'S CUSTOMCRAFT

Subtotal \$4,700.00

GST 7% \$329.00

Total \$5,029.00



## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
NG KONG WAH BLK 353 WOODLANDS AVENUE 1 #04-755 SINGAPORE 730353

DATE	INVOICE NO.
11-Jan-2019	A 38739

	VHA NO.	DUE DATE	VEH. NO.
	A 38739	11-Jan-2019	SKK 6072 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 DECEMBER 2018 TO 29 DECEMBER 2018 YOUR REF: SLF 1850 H	3	180.00	540.00
GST @ 7%			\$37.80
TOTAL			\$577.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of BKW Automobile Pte Ltd



**bizSAFE**

**VEHICLE HIRING AGREEMENT**

 Workshop: **Chuan Custom**
**HIRER'S PARTICULARS**

Name (as in IC): Ng Hong Wai  
 NRIC/Passport No: S27088410 Date of Birth: 30/11/1952  
 Address: Blk 353 Woodlands Avenue 1 # 04-755 Age: 730353  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: \_\_\_\_\_  
 D/L Type: Local/Int/Other: \_\_\_\_\_  
 Tel(O): \_\_\_\_\_ (R) \_\_\_\_\_ HP \_\_\_\_\_

**DRIVER'S PARTICULARS**

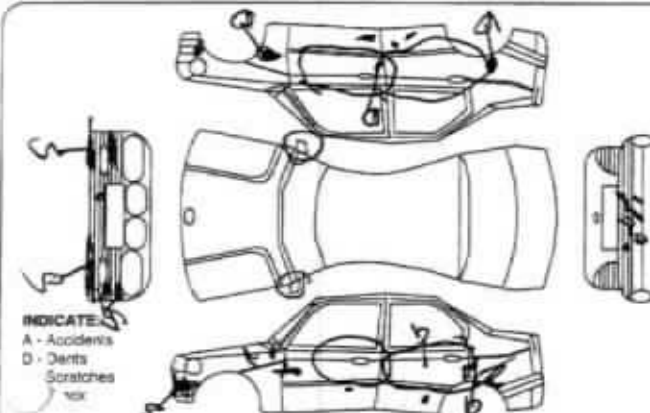
Name (as in IC): Stevens Ian H Hen  
 NRIC/Passport No: S0101411F Date of Birth: 17/05/1953  
 Address: 5 Tampines Street 26 # 03-20 Age: 528585  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: 09/10/1976  
 D/L Type: Local/Int/Other: \_\_\_\_\_ Contact No: 96353877

Hirer's Own Vehicle No: SIF 12504 Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SKE 6072P VR No: \_\_\_\_\_  
 Make & Model: CAMRY Auto/Manual Group: \_\_\_\_\_  
**CHARGES** : \$ cts  
 Daily 3 day @ \$ 180 Per day \$540  
 Weekly/Monthly week @ \$ \_\_\_\_\_ Per week/Monthly \_\_\_\_\_  
 Others \_\_\_\_\_  
 CDW/PAI @ \$ \_\_\_\_\_ Per day/Monthly \_\_\_\_\_  
 Delivery/Collection Svc \_\_\_\_\_  
 GST 7% \$37 80  
 (A) SUB-TOTAL \$577 80  
 QR No: \_\_\_\_\_  
 Petrol Level OUT E 1/4 1/2 3/4 F  
 Surcharge IN ✓ ✓ ✓ ✓ ✓  
 First \_\_\_\_\_ km FREE per day GST \_\_\_\_\_  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES \_\_\_\_\_

Security Deposit : \$ \_\_\_\_\_ Bank: \_\_\_\_\_  
 CASH/NETS/VISA/MC/AMEX/CHK No: \_\_\_\_\_  
 Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_  
 Name as in Card: \_\_\_\_\_

NON WAIVER EXCESS (Subject to GST): \$ 3000  
**ACCESSORIES CHECK**  
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_  
**SINGAPORE Use Only**



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 55 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may result in all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- Vehicle shall be Singaporean owned only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance set up in the case of non-declaration of vehicle usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premium, non-renewal excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The hirer reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or petrol smoking and transport of pets in the vehicle are not allowed. Any offensive smell (e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or coded keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to come an liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/driver shall have the responsibility to ensure that the inhibitor water level in the use of oil/fuel tank and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement attached to the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
26/12/18		148227	Larry	

Return Of Vehicle: The Hirer Driver is Required To Sign in The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
27/12/18	1200	148555	PONG	Check in 29/12/18 1510

Hirer's Signature

Driver's Signature



01/12/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-186384

Date of Request: 01/12/2018

Your Ref No: Online Purchase

Cham's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 01/12/2018  
Enquiry By: Sharon Lee Chia Ling  
TP Vehicle No: SJH4342B  
Accident Date: 29/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use.

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-186384

Date of Request: 01/12/2018

Your Ref No:

Online Purchase

Cham's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 01/12/2018

Enquiry By: Sharon Lee Chia Ling

TP Vehicle No: SJH4342B

Accident Date: 29/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH4342B	Lonpac Insurance Bhd	30/05/2018-29/05/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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