

Vic (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 1 April, 2019 12:02 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Dear Vic,

Mandate approved in Merimen at \$11,113.05 as requested.

Thank you.

Best regards,
Loh Chee Heng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 1 April 2019 9:18 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Caution: External Email

Dear Chee Heng,

Please find attached TP rental agreements as requested.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 13 March, 2019 4:01 PM

To: Loh, Chee-Heng

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Dear Chee Heng,

We refer to your below email.

Please find attached copy of the LTA Dereg Letter as requested (same copy uploaded in merimen).

We are still pending for the Rental Agreement and will also upload in merimen once available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Monday, 11 March, 2019 11:19 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Dear Vic,

Noted that the TPV was deregistered when enquired in LTA transfer fee search.

Kindly request for LTA de-registered letter and TPV scrap invoice as supporting documents. Also, no rental agreements are submitted for the 3 rental invoice.

We will maintain mandate of \$8,000 first. Kindly revert to seek mandate thereafter.

Thank you.

Best regards,

Loh Chee Heng
AIG

Complex Claims Examiner

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 8 March 2019 6:17 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Dear Chee Heng,

We refer to your below email.

Please be informed that the requested documents were uploaded in merimen (also attached on this email).

Yes, TP will accept the amount of \$9,500.00 as the total loss value (repair or no repair).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Friday, 8 March, 2019 5:56 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Dear Vic,

Kindly assist to upload MV and TPV LTA rebate in Merimen.

Can I confirm if TP will proceed to repair TPV (Total Loss -cash in lieu of \$9,500)?

Thank you.

Best regards,

Loh Chee Heng

AIG

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 7 March 2019 11:26 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: 3698617302SG-003_ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018 LKK REF CC6/AIG18021841/Uhb3

Your Ref: 3698617302SG

Our Ref: CC6/AIG18021841/Uhb3

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES SJV 3939M (OI) AND SLM 5887P (TP) ON 17/11/2018

We refer to the subject matter.

It was reported that Insured vehicle had collided to the parked TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No further feedback till to date.

Summary to offer to repairer **QUAN DE MOTOR TRADING** is as follows:

TP CLAIMED		REVISED - TO OFFER
TOTAL LOSS – CASH IN LIEU	\$ 9,500.00	\$ 9,500.00
Loss of Rental (@ 33 days)	\$ 3,700.00	\$ 1,400.00 (\$100 x 14 days)
LTA Search Fee	\$ 7.45	\$ 7.45
Towing Fee (TanChong to Workshop)	\$ 120.00	\$ 120.00
TanChong Service Fee	\$ 85.60	\$ 85.60
TOTAL	\$ 13,413.05	\$ 11,113.05

TP VEHICLE

MARKET VALUE: \$59,000.00 (est)

LTA REBATE : \$46,817.00 (est)

NETT VALUE : \$12,183.00 (est)

Breakdown of days is as follows:

Recommended days	14 Days
TOTAL	14 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Thursday, 27 December, 2018 5:27 PM

To: Vic (LKKAuto)

Subject: 3698617302SG-003

Hi Vic,

OI's GIA report uploaded into Merimen for your viewing.

OID has confirmed accident date to be 17/11/18 during interview with our investigation dept. Kindly assist to ask insured to amend accident date to 17/11/18.

Thank you.

Best regards,

Loh Chee Heng
AIG

Complex Claims Examiner

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