

ASS. REC. BY:

REF: CS

FWD 18021823/Ugd3⁵⁷

Special Instruction:

Surveyor

Meinmen

ASSIGNMENT (Office)

From (Person):

Clara Li

of

FWD

Date/Time:

4/12/18 @ 3.22pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKV1916E

Insured:

at Workshop m/s

C-thoz (Bukit Batok)

Tel:

96981309

of

30 Bkt Batok Crescent

Policy No:

PNPV2018-00010759

Claim No:

1201800017136

Sum Insured:

Excess:

\$600.00

Make of Veh:

D.O.A.

02/12/2018

(Client's Record)

5/12/2018

CA / REA / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4:36pm @ 4/12/18

Person Contacted:

Subelmi

Vehicle

IN/OUT

Date/Time

Action/Instruction

(✓) Estimate Insp: 22 Tampines St - 92

SKV1916E-X

06/12/18 @

2.34pm revert to Clara Li via Meinmen.

06/12/18 @

3.45pm Clara Li informed C/A via Meinmen.

07/12/18 @

10.58am informed Boon Cai C/A is ex: \$600.

12/12/18 @

12.03pm 2nd revert to Clara Li via Meinmen. (Supplementary)

12/12/18 @

3.06pm Clara Li informed C/A at B10940 via Meinmen.

REF: FWD

ASSIGNMENT

From:

Date: 5/12/2018

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKV 1916E

at Workshop m/s

Ethoz

of

22 Tampines St 92

Insured:

Policy No:

Claims No:

Sum Insured:

Excess: \$600.00

(Client's Record)

Make of Veh:

Suhelmi @ 96981309

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

112/4.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

1.351

%

3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

LTA 71434

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKV 1916E

Yr Regn:

9/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA

Make:

Mer Benz C180

C.G.

1595

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading:

66888

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD205042R094938

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

S-

Rear

1.

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

2/12/18

D.O.I.

5/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

R/L/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Rep 146. by 9th.

18/12/18 Confirmed final by \$10840 with AH/CA
cred to 1993, 15/12

RECEIVED 19 DEC 2018

18/12/2018

Date/Time, File Pass to?

☐

Preli. Report

1) 18/12/2018

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation

\$ + R5. \$

Photos

Others

TOTAL

250
50
50
10

Report Format:

MER-09

Lump Sum / I.B.I. (\$)

10940

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Dec 2018 Sendback Est	04 Dec 2018 15:17 S\$12,269.00	04 Dec 2018 15:22 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	HO WENG FOON, ID: S1293410F, Tel: +6591441083, Email: ivanhwf1@hotmail.com		
Vehicle Reg. No.:	SKV1916E	Date of Loss:	02/12/2018 19:00 - :59 [39 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800017136	Policy/Cover Note No.:	PNPV2018-00010759 (Comprehensive)
		Excess:	S\$600.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/12/2018]		
Driver/Custodian:	HO WENG FOON (60 / Male), NRIC: S1293410F, Tel: +6591441083		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Dec 2018 16:23	Cim Veh Model Changed	(204642) MERCEDES-BENZ C180 1.6 AVANT GARDE (A).	[R] Suhelmi Bin Suharman
2	03 Dec 2018 16:23	Cim Created	Reg No: SKV1916E, Policy No: PNPV2018-00010759, Acct Date: 2018/12/02, Claim Type: OD, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: ETHOZ Protect Pte Ltd (Bukit Batok). Created from SAS:MOR118156073	[R] Suhelmi Bin Suharman
3	04 Dec 2018 15:17	Cim Submitted	12269.00.	[R] Ng Boon Kai
4	04 Dec 2018 15:22	Cim Registration Modified	Excess: -> 600.00.	[I] Clara Li Zi Rong
5	04 Dec 2018 15:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[I] Clara Li Zi Rong
6	04 Dec 2018 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/13	[I] Clara Li Zi Rong
7	04 Dec 2018 15:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Clara Li Zi Rong
8	04 Dec 2018 15:28	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
9	04 Dec 2018 16:44	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Nivitha Govindasamy
10	06 Dec 2018 14:37	Adj Rpt Initiated		[A] SHIAU CHAN
11	06 Dec 2018 14:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/13	[A] SHIAU CHAN
12	06 Dec 2018 14:39	Adj Mandate Request	Cur.Req:10786.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	06 Dec 2018 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/13	[I] Clara Li Zi Rong
14	06 Dec 2018 15:45	Adj Mandate Set	Approved:10786.00.	[I] Clara Li Zi Rong
15	07 Dec 2018 14:28	Cim Supp Created (S:770283)		[R] Ng Boon Kai
16	07 Dec 2018 14:30	Cim Submitted (S:770283)	528.00.	[R] Ng Boon Kai
17	07 Dec 2018 14:30	Adj Co Assigned (S:770283)	LKK Auto Consultants Pte Ltd (HQ):	[R] Merimen Administrator
18	11 Dec 2018 08:55	Cim Supp Created (S:771104)		[R] Ng Boon Kai
19	11 Dec 2018 10:02	Cim Submitted (S:771104)	136.00.	[R] Ng Boon Kai
20	11 Dec 2018 10:02	Adj Co Assigned (S:771104)	LKK Auto Consultants Pte Ltd (HQ):	[R] Merimen Administrator
21	12 Dec 2018 11:28	Supp Combined (S:770283)		[A] SHIAU CHAN
22	12 Dec 2018 11:28	Supp Combined (S:771104)		[A] SHIAU CHAN
23	12 Dec 2018 12:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/13	[A] SHIAU CHAN
24	12 Dec 2018 12:03	Adj Mandate Request	Cur.Req:10940.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
25	12 Dec 2018 15:06	Adj Mandate Set	Approved:10940.00.	[I] Clara Li Zi Rong

Date From



Date To



Audit Type None

Go

ACTIVITY

[04/12/2018 16:40] Nivitha Govindasamy:
Please be informed repairer agreed survey on 05/12/2018.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1993113	03/12/2018 16:23	Motor	ETHOZ Protect Pte Ltd	ETHOZ Protect Pte Ltd (Bukit Batok)	SKV1916E		xx.xx
1996551	06/12/2018 14:37	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV1916E		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 12 Dec 2018

Preliminary Advice

Vehicle No	: SKV1916E	Accident Date	: 02/12/2018
Make	: MERCEDES-BENZ C180	Policy No.	: PNPV2018-00010759
Assignment Date	: 04/12/2018	Excess	: S\$600.00
Date of Inspection	: 05/12/2018	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,933.00	(ESTIMATE \$12,269.00 + SUPPLEMENTARY 1 \$528.00 + SUPPLEMENTARY 2 \$136.00)
Revised Amount	:S\$	10,940.00	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	10,940.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	112,000.00
COE / PARF Rebate	:S\$	71,434.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,566.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Claim Audit

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No.	On	Audit	Remarks	By
1	03 Dec 2018 16:23	Clim Veh Model Changed	(204642) MERCEDES-BENZ C180 1.6 AVANT GARDE (A).	[R] Suhelmi Bin Suharman
2	03 Dec 2018 16:23	Clim Created	Reg No: SKV1916E, Policy No: PNPV2018-00010759, Acct Date: 2018/12/02, Claim Type: OD, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: ETHOZ Protect Pte Ltd (Bukit Batok), Created from SAS:MOR118156073	[R] Suhelmi Bin Suharman
3	04 Dec 2018 15:17	Clim Submitted	12269.00.	[R] Ng Boon Kai
4	04 Dec 2018 15:22	Clim Registration Modified	Excess: -> 600.00.	[I] Clara Li Zi Rong
5	04 Dec 2018 15:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[I] Clara Li Zi Rong
6	04 Dec 2018 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/13	[I] Clara Li Zi Rong
7	04 Dec 2018 15:22	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[I] Clara Li Zi Rong
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14	06 Dec 2018 15:45	Adj Mandate Set	Approved:10786.00.	[I] Clara Li Zi Rong

Date From



Date To



Audit Type None

Go

ACTIVITY

[04/12/2018 16:40] Nivitha Govindasamy:
Please be informed repairer agreed survey on 05/12/2018.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1993113	03/12/2018 16:23	Motor	ETHOZ Protect Pte Ltd	ETHOZ Protect Pte Ltd (Bukit Batok)	SKV1916E		xx.xx
1996551	06/12/2018 14:37	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV1916E		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 06 Dec 2018

Preliminary Advice

Vehicle No	: SKV1916E	Accident Date	: 02/12/2018
Make	: MERCEDES-BENZ C180	Policy No.	: PNPV2018-00010759
Assignment Date	: 04/12/2018	Excess	: S\$600.00
Date of Inspection	: 05/12/2018	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,269.00
Revised Amount	:S\$	9,375.00
Check Items (Estimated)	:S\$	1,411.00
Total	:S\$	10,786.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	112,000.00
COE / PARF Rebate	:S\$	71,434.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,566.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/12/2018 13:47
Date Of Accident	02/12/2018 19:05
Exact Location Of Accident	CENTRAL BLVD X RAFFLES QUAY JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV1916E
Insured/Policyholder	
Name Of Registered Owner	HO WENG FOON
NRIC No	S1293410F
Email Address	IVANHWF1@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91441083
Alternative Phone No	OFFICE-91441083
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	C180 AVANTGARDE (R17 LED)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00010759
Cover Note Number	1/09/2018-31/08/2019
Driver	
Name of Driver	HO WENG FOON
NRIC No	S1293410F
Date Of Birth	02/09/1958
Occupation	INDOOR
Date Of Driving Pass	03/08/1990
Driving Experience	28 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91441083
Fax Number	
Contact Number	OFFICE-91441083

Address 8 KEW AVENUE
Postcode 466307
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions RAINING
Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 3

Passenger 1

NAME: HO JING YANG DANIEL

GENDER: MALE

Passenger 2

NAME: LIM SUAY POH

GENDER: FEMALE

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHD4823A
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category TAXI
Name of Driver LAI SING MENG
NRIC/Passport Number S1759216E
Contact Number
Address
Postcode


SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

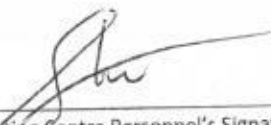
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



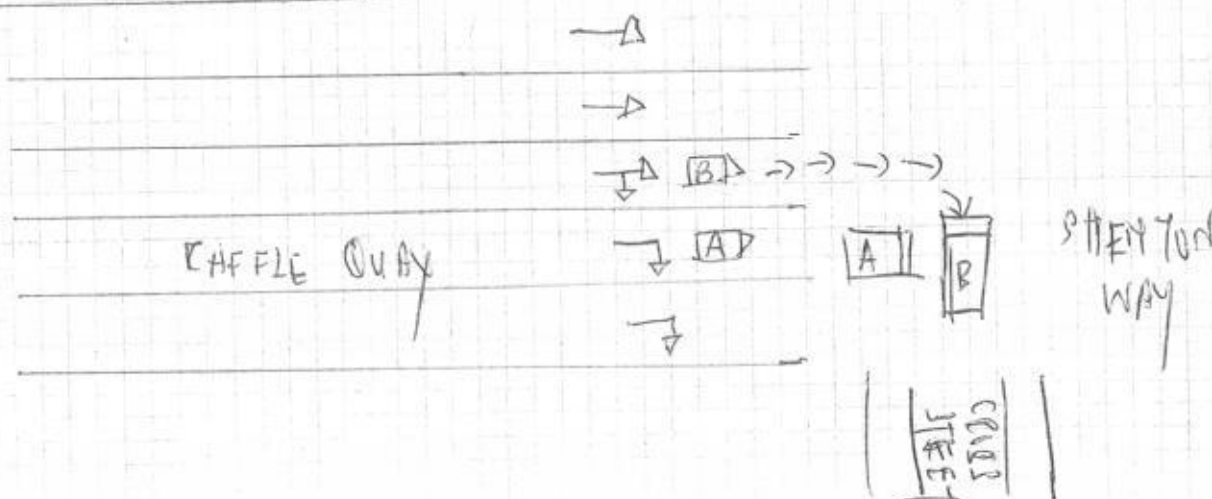
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

111



9 was travelling along Raffles Quay on the second lane meant for right turning. I mistook the lane was meant for turning right as well as straight ahead and hit the taxi that was turning right on the 3rd lane.

	Reporting Only
<input checked="" type="checkbox"/>	Claim OD
<input type="checkbox"/>	Claim TP
<input type="checkbox"/>	Claim OD / TP at other workshop

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3410F
Vehicle Details	
Vehicle No.:	SKV1916E
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180 AVANTGARDE (R17 LED)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	27491030414647
Chassis No.:	WDD2050402R094938
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$35,294.00
Original Registration Date:	01 Sep 2015
First Registration Date:	01 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$36,412.00 <i>18206</i>
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Aug 2025
PARF Rebate Amount:	\$27,309.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$65,501.00
COE Rebate Amount:	\$44,125.00
Total Rebate Amount:	\$71,434.00

The information contained herein is correct as at 05 Dec 2018

OK

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9 vehicles

c180

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh
Search Selection	c180		Any	Any	2015	Any	Any	
	Mercedes-Benz C-Class C180 AMG Line		\$106,000	\$14,530 /yr	28-Jan-2015	1,595 cc	60,500 km	L
Facelift Model. AMG Line. 1 Owner With Full Service History By Cycle And Carriage. Exclusive Interest Rates 2.48%. Please Call For Viewing Enquiry.								
Wearnes Automotive Pte Ltd								
Posted: 04-Dec-2018 Tags: 2015 Mercedes-Benz C180, 2015 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	Mercedes-Benz C-Class C180 Avantgarde		\$115,000	\$14,690 /yr	07-Jul-2015	1,595 cc	65,000 km	L
1 Owner With Full Service History By Cycle And Carriage. Pristine Condition Unit Not To Be Missed. Call Us To Make An Appointment To View Beauty.								
Wearnes Automotive Pte Ltd								
Posted: 03-Dec-2018 Tags: 2015 Mercedes-Benz C180, 2015 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	Mercedes-Benz C-Class C180 Avantgarde		\$117,800	\$14,600 /yr	29-Sep-2015	1,595 cc	65,000 km	L
1 Lady Owner! New Road Tax Till March 2019 Cycle And Carriage Agent Unit With Warranty Still Intact. Pristine Condition, Interior/Exterior Flawlessly. Daily Car Grooming Is Done Meticulousl...								
Posted: 01-Dec-2018 Tags: 2015 Mercedes-Benz C180, 2015 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	Mercedes-Benz C-Class C180 Avantgarde		\$110,800	\$15,000 /yr	06-Apr-2015	1,595 cc	57,000 km	L
At Atlantic, We Go Extra Miles On Service. We Give Extended Warranty On This Pristine Black With Beautiful Interior, Full C&C Service Since 100% Genuine Mileage! Very Well Maintained By Previous...								
Atlantic Automobile Pte Ltd								
Posted: 28-Nov-2018 Tags: 2015 Mercedes-Benz C180, 2015 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	Side mirrors LED indicator warning light							
Original Mercedes-Benz Driving Assistance & Safety Parts.								
More info about this product								
Compare	Mercedes-Benz C-Class C180 Avantgarde		\$108,800	\$15,230 /yr	24-Feb-2015	1,595 cc	87,000 km	L

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1293410F



Name

HO WENG FOON

何 榮 寬

Race

CHINESE

Date of birth

Sex

02-09-1958

M

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



IC Number: S1293410F

HO WENG FOON

Birth Date: 02 Sep 1958

Valid Date: 12 Jul 2003



000649762A



4430259

NRIC No. S1293410F



Date of issue

22-09-2010

8 KEW AVENUE
SINGAPORE 466307
NRIC No: S1293410F

Date: 17/08/2014

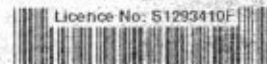
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

03 Aug 1990

NP 428A



Licence No: S1293410F



CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00010759 (Comprehensive - Prestige Plan)

Car plate number: SKV1916E

Your name (As the policyholder): Ivan Ho

Coverage start date: 01/09/2018

Coverage end date: 31/08/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

- (a) You; and
- (b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company: Mercedes-Benz Financial Services Singapore Ltd

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 13/08/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.

ETHOZ6964315
P/P/210940Not Authorized
Take photo before repair.
S-Ly.

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00010759	Date of Loss:	02/12/2018
Vehicle Reg. No.:	SKV1916E	Driveable?	
Driver Age/Info:	60 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HO WENG FOON	Contact No:	+6591441083
Driver:	HO WENG FOON		
Make/Model:	MERCEDES-BENZ C180, 1.6 AVANT GARDE (A)	Vehicle Reg. Date:	01/09/2015
Vehicle Colour:	GREY		
Engine No:	27491030414647	Chassis No:	WDD2050402R094938
Odometer:	66858 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Remarks:	VEHICLE IN WORKSHOP TAMPINES		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

COST OF CLAIMS

	Amount
Parts	10,124.00
Miscellaneous Items	35.00
Labour	2,110.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	12,269.00
+ GST 7.00% (\$\$)	858.83
Nett Amount (\$\$)	13,127.83

This claim is handled by: SUHELMI BIN SUHARMAN VEHICLE IN WORKSHOP TAMPINES

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Dec 2018)

Parts: 143 MERCEDES-BENZ C180 1.6 AVANT GARDE (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET <i>500/3uc</i>	0.00	0.00	*1,550.00 F
2	1		*BONNET LOGO <i>ner</i>	0.00	0.00	*78.00 F
3	1		*BONNET ACTUATOR RH <i>Actual</i>	0.00	0.00	*158.00 F
4	1		*BONNET ACTUATOR LH <i>Actual</i>	0.00	0.00	*158.00 F
5	1		*BONNET INSULATION <i>11</i>	0.00	0.00	*240.00 F
6	10		*BONNET INSULATION CLIPS <i>11</i>	0.00	0.00	*45.00 F
7	1		*BONNET SPRING RH <i>11</i>	0.00	0.00	*45.00 F
8	1		*BONNET SPRING LH <i>11</i>	0.00	0.00	*45.00 F
9	1		*FRONT HEADLAMP LH <i>280</i>	0.00	0.00	*2,300.00 F
10	1		*HEADLAMP CONTROL UNITS LH <i>one</i>	0.00	0.00	*450.00 F
11	1		*FRONT BUMPER <i>D.S</i>	0.00	0.00	*1,250.00 F
12	10		*FRONT BUMPER CLIPS <i>ner</i>	0.00	0.00	*48.00 F
13	1		*FROTN BUMPER SIDE RETAINER RH <i>11</i>	0.00	0.00	*58.00 F
14	1		*FROTN BUMPER SIDE RETAINER LH <i>one</i>	0.00	0.00	*58.00 F
15	1		*FOG LAMP COVER LH <i>ner</i>	0.00	0.00	*90.00 F
16	1		*FOG LAMP COVER CHROME MOULDING LH(TOP) <i>one</i>	0.00	0.00	*78.00 F
17	1		*FOG LAMP COVER CHROME MOULDING LH(BOTTOM) <i>one</i>	0.00	0.00	*78.00 F
18	1		*FRONT BUMPER SPONGE <i>ner</i>	0.00	0.00	*135.00 F
19	1		*FRONT BUMPER REINFORCEMENT <i>ner</i>	0.00	0.00	*420.00 F
20	1		*FRONT FENDER LH <i>ner</i>	0.00	0.00	*850.00 F
21	1		*FRONT FENDER INNER SHIELD LH(FRONT) <i>ner</i>	0.00	0.00	*135.00 F
22	1		*FRONT FENDER INNER SHIELD LH(REAR) <i>ner</i>	0.00	0.00	*135.00 F
23	10		*FRONT FENDER INNER SHIELD CLIPS <i>ner</i>	0.00	0.00	*50.00 F
24	1		*FRONT PARKING SENSOR OUTER LH <i>ner</i>	0.00	0.00	*145.00 F
25	1		*FRONT PARKING SENSOR INNER LH <i>ner</i>	0.00	0.00	*145.00 F
26	1		*FRONT PARKING SENSOR O-RING OUTER LH <i>ner</i>	0.00	0.00	*15.00 F
27	1		*FRONT PARKING SENSOR O-RING INNER LH <i>ner</i>	0.00	0.00	*15.00 F
28	1		*FRONT SPORT RIM LH <i>ner</i>	0.00	0.00	*950.00 F
29	1		*FRONT DOOR LH <i>ner</i>	0.00	0.00	-
30	1		*FRONT SUPPORT PANEL <i>ner</i>	0.00	0.00	-
31	1		*SIDE MIRROR COVER LH <i>ner</i>	0.00	0.00	*190.00 F
32	1		*SIDE MIRROR LAMP LH <i>ner</i>	0.00	0.00	*210.00 F

F=Franchise part.

Total Parts (S\$)

10,124.00

ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17. Not valid without Reference section.

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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	COOLANT	11 35.00 X
Sub Total (S\$)			35.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO FACILIATE REPAIR	New 660	900.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New 720	850.00
3	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New 20	30.00
4	TO RESET ENGINE WARNING LIGHT	New 80	250.00
5	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	New 60	80.00
Gross Labour Cost (S\$)			2,110.00

ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17. Not valid without Reference section.

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< END OF ESTIMATES >

1540

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075, Website : <http://www.orix.com.sg>

P-9400



2964315
P/P/3

Not Approved
Lear
Take photo before repair.
Sdy.
Express \$600

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00010759	Date of Loss:	02/12/2018
Vehicle Reg. No.:	SKV1916E	Driveable?	
Driver Age/Info:	60 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HO WENG FOON	Contact No:	+6591441083
Driver:	HO WENG FOON		
Make/Model:	MERCEDES-BENZ C180, 1.6 AVANT GARDE (A)	Vehicle Reg. Date:	01/09/2015
Vehicle Colour:	GREY		
Engine No:	27491030414647	Chassis No:	WDD2050402R094938
Odometer:	66858 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Remarks:	VEHICLE IN WORKSHOP TAMPINES		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

COST OF CLAIMS

	Amount
Parts	10,124.00
Miscellaneous Items	35.00
Labour	2,110.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	12,269.00
+ GST 7.00% (S\$)	858.83
Nett Amount (S\$)	13,127.83

This claim is handled by: SUHELMI BIN SUHARMAN VEHICLE IN WORKSHOP TAMPINES

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Dec 2018)
 Parts: 143 MERCEDES-BENZ C180 1.6 AVANT GARDE (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET <i>500/3uc</i>	0.00	0.00	*1,550.00 F
2	1		*BONNET LOGO <i>ner</i>	0.00	0.00	*78.00 F
3	1		*BONNET ACTUATOR RH <i>Archie</i>	0.00	0.00	*158.00 F
4	1		*BONNET ACTUATOR LH <i>Archie</i>	0.00	0.00	*158.00 F
5	1		*BONNET INSULATION <i>11</i>	0.00	0.00	*240.00 F
6	10		*BONNET INSULATION CLIPS <i>11</i>	0.00	0.00	*45.00 F
7	1		*BONNET SPRING RH <i>11</i>	0.00	0.00	*45.00 F
8	1		*BONNET SPRING LH <i>11</i>	0.00	0.00	*45.00 F
9	1		*FRONT HEADLAMP LH <i>510</i>	0.00	0.00	*2,300.00 F
10	1		*HEADLAMP CONTROL UNITS LH <i>one</i>	0.00	0.00	*450.00 F
11	1		*FRONT BUMPER <i>D.S</i>	0.00	0.00	*1,250.00 F
12	10		*FRONT BUMPER CLIPS <i>ner</i>	0.00	0.00	*48.00 F
13	1		*FRONT BUMPER SIDE RETAINER RH <i>11</i>	0.00	0.00	*58.00 F
14	1		*FRONT BUMPER SIDE RETAINER LH <i>one</i>	0.00	0.00	*58.00 F
15	1		*FOG LAMP COVER LH <i>ner</i>	0.00	0.00	*90.00 F
16	1		*FOG LAMP COVER CHROME MOULDING LH(TOP) <i>500</i>	0.00	0.00	*78.00 F
17	1		*FOG LAMP COVER CHROME MOULDING LH(BOTTOM) <i>500</i>	0.00	0.00	*78.00 F
18	1		*FRONT BUMPER SPONGE <i>ner</i>	0.00	0.00	*135.00 F
19	1		*FRONT BUMPER REINFORCEMENT	0.00	0.00	*420.00 F
20	1		*FRONT FENDER LH <i>3uc</i>	0.00	0.00	*850.00 F
21	1		*FRONT FENDER INNER SHIELD LH(FRONT) <i>ner</i>	0.00	0.00	*135.00 F
22	1		*FRONT FENDER INNER SHIELD LH(REAR) <i>11</i>	0.00	0.00	*135.00 F
23	10		*FRONT FENDER INNER SHIELD CLIPS <i>ner</i>	0.00	0.00	*50.00 F
24	1		*FRONT PARKING SENSOR OUTER LH <i>shel</i>	0.00	0.00	*145.00 F
25	1		*FRONT PARKING SENSOR INNER LH <i>shel</i>	0.00	0.00	*145.00 F
26	1		*FRONT PARKING SENSOR O-RING OUTER LH <i>ner</i>	0.00	0.00	*15.00 F
27	1		*FRONT PARKING SENSOR O-RING INNER LH <i>ner</i>	0.00	0.00	*15.00 F
28	1		*FRONT SPORT RIM LH <i>500</i>	0.00	0.00	*950.00 F
29	1		*FRONT DOOR LH <i>ner</i>	0.00	0.00	-
30	1		*FRONT SUPPORT PANEL <i>ner</i> REPAIR	0.00	0.00	-
31	1		*SIDE MIRROR COVER LH <i>ner</i>	0.00	0.00	*190.00 F
32	1		*SIDE MIRROR LAMP LH <i>11</i>	0.00	0.00	*210.00 F

F=Franchise part.

Total Parts (\$\$) 10,124.00

ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17. Not valid without Reference section.
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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	COOLANT	11 35.00 X
Sub Total (S\$)			35.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO FACILIATE REPAIR	New 660	900.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New 720	850.00
3	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New 20	30.00
4	TO RESET ENGINE WARNING LIGHT	New 250	250.00
5	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	New 60	80.00
Gross Labour Cost (S\$)			2,110.00

ETHOZ Protect Pte Ltd/SKV1916E/04/12/2018 15:17. Not valid without Reference section.
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< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No: 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075, Website : <http://www.orix.com.sg>



(SUPPLEMENTARY)

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00010759	Date of Loss:	02/12/2018
Vehicle Reg. No.:	SKV1916E	Driveable?	
Driver Age/Info:	60 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	HO WENG FOON	Contact No:	+6591441083
Driver:	HO WENG FOON		
Make/Model:	MERCEDES-BENZ C180, 1.6 AVANT GARDE (A)	Vehicle Reg. Date:	01/09/2015
Vehicle Colour:	GREY		
Engine No:	27491030414647	Chassis No:	WDD2050402R094938
Odometer:	66858 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

COST OF CLAIMS

	Amount
Parts	528.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	528.00
+ GST 7.00% (S\$)	36.96
Nett Amount (S\$)	564.96
+ Previous Estimates (S\$)	13,127.83
Claim Total (S\$)	13,692.79

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