

INSURANCE

INS. CASE OWNER:

zohaidah

CC 4/III1802

1817, K #63/1

LKK

IDAC

Surveyor:

KSC

DOE:

6/11/2018

Date / Time:

4/11/18

Registered in Merimen:

4/11/18

Pre-assign / CCU / FTE

SHC 3681D



Insured Vehicle No.:

1706

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

21/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN JINNY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

WINDMILLS

REUNION

BRUHARU KY ENDS

WARS WASTH RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFYAAR



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lai Hunt



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/11/18
Waste

RFYAGAR

SHC 3681D - 18/11/2018 (18/11/2018)

BOLA 27 Approve

Policy Finalize

File pass to type mandate report

18/11/18 - File -> RUU to send DV.

6/11/19 - File pass to LSP to close.

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
POL	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE

Date/Time:

7/11/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Final

Call

FINAL SETTLEMENT

Date/Time:

18/11/18

Confirm with:

Jenny

Email

Call

Final Liability:

%

100

Assessed

BOLA S/N No:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1135.11

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

2000

(S)

11W

x 2

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOI only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Accepted/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1242.56

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1342.56

Name 1:

Lai Hunt (Mung Kee) Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

III

f

ASSIGNMENT

From:

Date: 06/12/2018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SFY 999R

at Workshop mis

Lai Huet (Mong Kue)

of

160 Sin Ming Drive #D4-01

Insured:

Policy No:

Claims No:

Sum Insured:

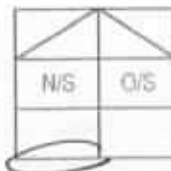
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.:

Yes or No

Lum Sum:

1-B1

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFY 999R

Vr Regn: 01 / 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy ^{(A) Wagon} Velloc

CC

2494

Colour:

M. P. White

A/C

Insured / Std / NI / NA

Sp. Reading

68720

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTNGF30H408003852

Gen. Cont: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/30R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

29/11/18

D.O.I.

6/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Acc N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/12 File note to Coroner

P/P \$1060.85 (rear \$130) 119.1

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) S + RS \$

2) Photo

3) Others

4) TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18021817/fb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 04-12-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 3681D	Veh. Inspected	SFY 999R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/12/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	29/11/2018	Inspection Date	
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

KF

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

EST. No. EST0020302
Yu Russell Huiyzy

Page 1 of 1
Your ref TP-SHL 35810/P0008
Job No 70034
Our ref 18.11.18
Payment
Date 31/12/2018

Attn:

Vehicle No SFY 989R
Vehicle Model Toyota Vellfire
Accident on 29/11/2018

Not Author
131
Repair 36 parts
81060-85 2 days

Quantity	Unit	Description	Unit price	Disc pct	Amount
Supply of Parts:					
1.00	Pc	Rear bumper	580.00	25.00	435.00 ✓
2.00	Pcs	Rear bumper lower clips	3.50	25.00	Ac. 5.25 ✓
Labour & Misc:					
1.00		To repair/realign tail lamp lower trim garnish LH and renew of parts	250.00		250.00 ✓
1.00		To diagnose fault code	50.00		50.00 ✓
1.00		To spray paint (Pearl white)	450.00		450.00 ✓

Sub-Total 1,190.00
GST 7.00% 83.36
Total S\$ 1,274.71

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大快修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

EST No EST0020902
Yu Russell Ashby

Page 1 of 1
Your ref TP-SHC 3681D India
Job No 70034
Our ref 18.11.48
Payment
Date 3/12/2018

Attn

Vehicle No SFY 989R
Vehicle Model Toyota Vellfire
Accident on 29/11/2018

Not Authorised
1-B-1
Resurvey By part
2 days

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts:					
1.00	Pc	Rear bumper	580.80	25.00	435.60
2.00	Pcs	Rear bumper lower clips	3.50	25.00	5.25
Labour & Misc					
1.00		To repair/realign tail lamp lower trim garnish LH and renew of parts	250.00		250.00
1.00		To check/erase fault code	50.00		50.00
1.00		To spray paint (Pearl white)	450.00		450.00

Ad/10M
Rec

2209

7

350

Sub-Total
GST 7.00%
Total

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

1,190.85
83.36
1,274.21

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大钱修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 4 December 2018 11:23 AM
To: Jenny Lim; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: Request for Survey - Your Ref: SHC 3681D / Our Ref: SFY 999R (Date of Accident: 29.11.2018)
Attachments: SFY 999R.PDF

It 31am @ 4/12/2018

Person @ Jenny
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFY999R and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]
Sent: 04 December, 2018 9:38 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Request for Survey - Your Ref: SHC 3681D / Our Ref: SFY 999R (Date of Accident: 29.11.2018)

Dear Sir

Please arrange LKK Auto Consultant to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 4 December, 2018 9:05 AM
To: Jenny Lim
Subject: RE: Request for Survey - Your Ref: SHC 3681D / Our Ref: SFY 999R (Date of Accident: 29.11.2018)

Dear Sir / Mdm,

of this information in any way or in any manner is strictly prohibited and may be unlawful.
Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 11 December 2018 11:23 AM
To: 'jenny.lim@laihuat.com.sg'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 3681D AND SFY 999R ON 29.11.2018

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18021817/Kfb3
Your Ref: SFY 999R

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 3681D AND SFY 999R ON 29.11.2018

Dear Sir/Madam,

We refer to above matter and our tele conversation.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SFY999R (MCT18110949)**
[SHC3681D]
TP
YU RUSSELL ASHBY
Nov 29 2018 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
Lai Huat (Meng Kee) Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 07/12/2018 14:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SFY999R - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Dec 2018 16:04	Clim Veh Model Changed	(205060) TOYOTA VELLFIRE 2.5 CVT (A).	[A] Lau Shu Pei
2	04 Dec 2018 16:04	Clim Created	Reg No: SFY999R, Acct Date: 2018/11/29, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ), Workshop: Lai Hu at (Meng Kee) Motor Pte Ltd (Sin Ming)	[A] Lau Shu Pei
3	04 Dec 2018 16:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	04 Dec 2018 16:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/13	[A] Lau Shu Pei
5	04 Dec 2018 16:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	04 Dec 2018 16:05	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	04 Dec 2018 16:05	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	06 Dec 2018 09:04	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	06 Dec 2018 09:04	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	07 Dec 2018 14:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 27,Front to Rear Collision, O/D collided into TP vehicle	[A] Chong Poh Kin
11	07 Dec 2018 14:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/13	[1] Zuhaidah Bte Samsuri
12	07 Dec 2018 14:56	Adj Mandate Set	Approved:0.00.	[1] Zuhaidah Bte Samsuri
13	17 Jan 2019 13:05	Adj Rpt Initiated		[A] Lau Shu Pei
14	17 Jan 2019 13:05	Clim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
15	17 Jan 2019 13:05	Clim Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] Lau Shu Pei
16	17 Jan 2019 13:05	Clim Details Notified		[A] Lau Shu Pei
17	29 Apr 2019 11:01	Clim Dtl Modified	JPJ Reg. Date: 2000/01/01 -> 2016/01/26.	[A] JOANNE LEE KHANG MIN
18	20 Sep 2019 10:39	Adj Mandate Request	Cur.Req:1342.56:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,135.11 + (b)LOU (2days x \$100.00): \$200.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,342.56 Vehicle Model: Toyota Vellfire (2494cc) 2 recommendation repair days For your approval please	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2032474	17 Jan 2019 13:05:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFY999R	SHC3681D	10.70

Print Received Message

This mail is associated with :

***SFY999R (MCT18110949)
[SHC3681D]**

TP

YU RUSSELL ASHBY

Nov 29 2018 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Lai Huat (Meng Kee) Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/09/2019 14:12 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1342.56) - SFY999R - Claim Handler: Zuhaidah Bte Samsuri

Approved:1342.56.

Hsiao Tong (LKKAUTO)

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Thursday, 17 October 2019 1:18 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Offer> Your Ref: SFY999R *Our Ref: CC4/III18021817/Kpb3 [ACCIDENT INVOLVING SHC 3681D(III) AND SFY 999R ON 29/11/2018]

Dear Hsiao Tong

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the discharge voucher.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 5 October 2019 8:49 am
To: Jenny Lim <jenny.lim@laihuat.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Offer> Your Ref: SFY999R *Our Ref: CC4/III18021817/Kpb3 [ACCIDENT INVOLVING SHC 3681D(III) AND SFY 999R ON 29/11/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,135.11
2. Loss of Use (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 1,342.56

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 September 2019 11:44 AM

To: Jenny Lim <jenny.lim@laihuat.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Request for LOD & Docs> Your Ref: SFY999R *Our Ref: CC4/III18021817/Kpb3 [ACCIDENT INVOLVING SHC 3681D(III) AND SFY 999R ON 29/11/2018]

Your Ref: **SFY999R**

Without Prejudice

Our Ref: CC4/III18021817/Kpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 3681D(III) AND SFY 999R ON 29/11/2018

We refer to the above matter.

For COR, recommended amount at **P/P \$1,060.85**(before GST) with **02** repair days.

*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2018 Edit Reg		04 Dec 2018 00:00 Edit Adj Rpt	S\$1,060.85 Edit Estimates	S\$1,060.85 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	YU RUSSELL ASHBY, ID: S8617606H								
Vehicle Reg. No.:	SFY999R	Date of Loss:	29/11/2018 20:00 - :59 [34 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18110949	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC3681D	Policy No. (Claimant):	SD17V13202						
		Excess:							
Repairer:	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64538110								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (20/09/2019): Alert - Adj Mandate Approved (S\$1342.56) - SFY999R - Claim Handler: Zuhaidah Bte... III_SG (07/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SFY999R - Claim Handler: Zuhaidah Bte Sa... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFY999R (MCT18110949)
[SHC3681D]
TP
YU RUSSELL ASHBY
Nov 29 2018 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
Lai Huat (Meng Kee) Motor Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	View <input type="button" value="View in Browser"/>	
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Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
2	07/09/19 11:40	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
3	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
4	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
5	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
6	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
7	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
8	07/09/19 11:40	General View		Load JPG	<input checked="" type="checkbox"/>
9	07/09/19 11:40	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
10	20/09/19 10:33	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
11	20/09/19 10:33	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/12/18 16:05	EMAIL FROM III DD 04122018		Load PDF	
2	04/12/18 16:05	TP EST & GIA REPORT		Load PDF	
3	07/12/18 19:00	TP ESTIMATE- MARKED		Load PDF	
4	20/09/19 10:36	TP LOD		Load PDF	
5	20/09/19 10:36	LTA SEARCH FEE		Load PDF	
6	15/11/19 10:23	WORKSHOP INVOICE		Load PDF	
7	15/11/19 10:23	AUTHORISATION TO ACT FORM		Load PDF	
8	15/11/19 10:23	DISCHARGE VOUCHER		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 08:49	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
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There are no document checklists configured.

<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18021817/KPB3Q2

Date: 15/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SFY999R Insured Vehicle No: SHC3681D
 Date of Loss: 29/11/2018 Nature of Claim: TP Claim No: MCT18110949

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFY999R
 Make & Model: TOYOTA VELLFIRE, 2.5 CVT (A) Engine No: 2ARH671695
 Reg. Date: 26/01/2016 (Man. Year: 2015) Chassis No: JTNGF3DH408003852
 Colour: Metallic Pearl White Odometer: 68720 km
 Engine Capacity: 2494 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18
 Front Left Side: Toyo 7 mm Rear Left Side: Toyo 7 mm
 Front Right Side: Toyo 7 mm Rear Right Side: Toyo 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	440.85	440.85	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	620.00	130.00	17.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,190.85	1,060.85	130.00	10.92
+ GST 7.00/7.00% (S\$)	83.36	74.26	9.10	10.92
Nett Amount (S\$)	1,274.21	1,135.11	139.10	10.92
+ Loss of Use (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,342.56		

INSPECTION

Date of Assignment: 04/12/2018
 Date Inspected: 06/12/2018 Inspected At: Lai Huat (Meng Kee) Motor Pte Ltd
 (Sin Ming)
 160 Sin Ming Drive #04-01, Sin Ming
 AutoCity
 Singapore 575722

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Apr 2019)
Parts:	M1-MPV	TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFY999R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Cracked	580.80 FL	*580.80 FL
2	2		*REAR BUMPER LOWER CLIPS	Necessary	7.00 FL	*7.00 FL
F=Franchise part, L=ListItemDisc.						
Sub Total (\$\$)					587.80	587.80
- List Item Discount on L Items 25.00/25.00% (\$\$)					146.95	146.95
Total Parts (\$\$)					440.85	440.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR /REALIGN TAIL LAMP LOWER TRIM GARNISH LH AND RENEW OF PARTS	New	250.00	220.00
2	TO CHECK /ERASE FAULT CODE	New	50.00	50.00
3	TO SPRAY PAINT (PEARL WHITE)	New	450.00	350.00
Gross Labour Cost (\$\$)			750.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >