

REF: ASMUA7A7

ASSIGNMENT

From:

Date:

04.12.08

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SFV 12267

at Workshop mis:

Cartones

of

160 Sin Ming Drive #02-04

Insured:

Policy No:

Claims No:

Sum Insured:

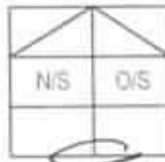
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$172k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res. Yes or No

Lum Sum:

1B.1 %

3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFV 12267

Yr Regn:

03 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mer GLC250

cc

1991

Colour:

M.P. White

A/C

Insured / Std / NI / NA

Sp. Reading:

16425

Ti/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDC 2539 462F 314708

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STR A/Rim or

Tyre Size:

F:

R:

235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

8

mm

L/Bal:

8

mm

L/Bal:

8

mm

D.O.A:

26/11/18

D.O.I:

4/12/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

5/12 14.00 to Cartones

P/P \$2,090.50

(CRB: \$3,676.00 / 65%)

Date/Time, File Pass to?

☐

: Preli. Report

11

☐

: Final Report

Date/Time, File Return to?

21

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech Insp \$

☐

Weekend \$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS \$

) Photo

) Other

) :

TOTAL

Report Format :

Lump Sum / I.B.I. \$

CARTIMES

autolution

Vehicle No.SFV 1226 Y

MODEL:MERC.GLC 250

PG.1...

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
	PARTS (LIST ITEMS)		
1	Rear bumper	Bumper 1150.00	✓
2	Rear bumper side retainer RHS & LHS	2x 135.00	X
1	Rear end panel	R 1350.00	X
1	Rear bumper lower lid	Roll bar 495.00	✓
1	Rear reinforcement bar	R 745.00	X
1	Rear bumper lower trim chrome	1x 465.00	X
		4340.00	
		10% 434.00	10%
		3906.00	

Not Authorized
Resurvey B4 paint
1-3 days
@ 2090.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CARTIMES

autolution

PG.3

Vehicle No.SFV 1226 Y

MODEL:MERC.GLC 250

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	500.00	250
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	400.00	300
3	To remove and replace reverse sensors , reverse camera and check for proper function	150.00	60
4	To provide anti-rust treatment on affected areas <i>nn</i>	120.00	X
5	Perfrom diagnotis on vehicle <i>nn</i>	250.00	X
	Labour Total :	1420.00	
	TOTAL (PARTS & LABOUR)	5766.00	

Vehicle No.5FV 1226 Y

MODEL:MERC.GLC 250

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
	PARTS (LIST ITEMS)		
1	Rear bumper	Bvclaw 1150.00	✓
2	Rear bumper side retainer RHS & LHS	in 135.00	X
1	Rear end panel	n 1350.00	X
1	Rear bumper lower lid	add w 495.00	✓
1	Rear reinforcement bar	745.00	?
1	Rear bumper lower trim chrome	465.00	?
		4340.00	
		10% 434.00	10%
		3906.00	

Not Withheld
Resurvey B4 paint
2-3 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CARTIMES

autolution

PG.3

Vehicle No.SFV 1226 Y

MODEL:MERC.GLC 250

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	500.00	250
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	400.00	300
3	To remove and replace reverse sensors , reverse camera and check for proper function	150.00	60
4	To provide anti-rust treatment on affected areas	120.00	X
5	Perfrom diagnetis on vehicle	250.00	?
	Labour Total :	1420.00	
	TOTAL (PARTS & LABOUR)	5766.00	

◀ Service Request Details

Claim

S8M014GQ

Reference

None 

Loss Date

November 26, 2018

Request Date

December 3, 2018

Due Date

December 10, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

03/12/2018 @ 1020am
Angel verification

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SFV1226Y

Make

TPVD MERCEDES BENZ

Model

GLC250 AMG LINE 4MATIC AUT

Service Address

...

Primary Contact/Insured

JONATHAN QUEK SHAO-SHENG (JONATHAN GUO SHAOSHENG)
131 STEVENS ROAD, 257869, Singapore
96795254

Claim Handler

Owner Default

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: claims@cartimes.com.sg
Sent: Friday, 30 November, 2018 5:18 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: PRI OF SFV 1226 Y
Attachments: pri of sfv 1226 y.pdf

Categories: Namrata

Dear claims,

Attached the PRI letter of SFV 1226 Y.
Please arrange surveyor come down survey.

Thank you.

Regards.

Angel Lim
Cartimes Autolution Pte Ltd
160 Sin Ming Drive
Autocity #02-04,
Singapore 575722.
Tel: 6471 5111

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

« TP Mandate IA <S8M014GQ>

Type

🔍 Question

Message

Dear Stacey, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with OID (Ms Loik) the nature of the accident, they are agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Car Times Autolution Pte Ltd" is as follows: - 1) COR: \$2,236.84 + 2) Loss of Rental (3 days x \$100.00+7%gst): \$321.00 = Total: \$2,557.84. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 02/07/2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 2/7/2019

Survey Details:

Date of loss	26-Nov-18
Date of appointment	3-Dec-18
Date of survey	4-Dec-18
Location of survey	CARTIMES AUTOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SFV 1226Y
Make and Model	MERCEDES BENZ GLC250 AMG LINE - 1991cc
Date of registration	2-Mar-18
Parf Rebate	
Market Value	\$ 172,000.00
Parf Rebate	\$ 70,258.00
Nett Loss	\$ 101,742.00

Repair details:

Initial Estimate	\$ 5,766.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,480.50	list price -10%
Check items (estimate)	\$ -	
Labour	\$ 610.00	
Total	\$ 2,090.50	
Lump Sum(if applicable)	\$ -	

Number of days for repair	3 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Dear Stacey, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with OID (Ms Loik) the nature of the accident, they are agree to settle, aware that NCD (if any) is affected.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	2,236.84 (\$2,090.50 + 7%gst)
Loss of use	\$	-
Loss of rental	\$	321.00
Loss of income	\$	-
LTA search fees	\$	-
Others	\$	-
Proposed Total	\$	2,557.84

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 22 July 2019 10:41 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 85346, vehicle number SFV1226Y

20/7/19 2:10 PM *** PLS PROCEED - NG Stacey

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]
Sent: Saturday, 20 July, 2019 2:11 PM
To: admin-d@lkkauto.com
Subject: New message for service request 85346, vehicle number SFV1226Y

AXA Insurance has sent you a message for claim number S8M014GQ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: claims@cartimes.com.sg
Sent: Thursday, 3 October 2019 4:29 PM
To: Hsiao Tong (LKKAUTO)
Cc: don@cartimes.com.sg; Admin A
Subject: Re: FINALIZED OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE) LKK REF CC4/ASM18021808/Kpa3
Attachments: Tax invoice.pdf

Dear Hsiao Tong,

We agreed with the proposed settlement as follows:

1. Cost of Repair (w/GST):	\$ 2,236.84
2. Loss of Rental (3days x \$100.00) (w/GST):	\$ 321.00
TOTAL:	\$ 2,557.84

Attached is the Tax Invoice for your reference.

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd
160 Sin Ming Drive AutoCity #02-04 Singapore 575722
Tel 6471 5111
www.cartimes.com.sg

Journey Together

On 2019-08-25 08:50, Hsiao Tong (LKKAUTO) wrote:
WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)
\$ 2,236.84

2. Loss of Rental (3days x \$100.00) (w/GST)

\$ 321.00

TOTAL

\$ 2,557.84

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>
SENT: Monday, 29 July 2019 2:14 PM
TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
CC: don@cartimes.com.sg; Admin A <admin-a@lkkauto.com>
SUBJECT: Re: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE) LKK
REF CC4/ASM18021808/Kpa3

Dear Hsiao Tong,

Possible to do some adjustment on the payout? Base on the rental portion, is very hard for us to cover the cost, so kindly do some adjustment. Thanks

Regards,

Yuki Peck

On 2019-07-28 12:52, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,550.00 (ALL-IN).

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN

RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER
RELATED
CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: Vic (LKKAuto) <vicalpeh@lkkauto.com>
SENT: Monday, 1 July 2019 8:53 AM
TO: claims@cartimes.com.sg; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
CC: don@cartimes.com.sg; Admin A <admin-a@lkkauto.com>; Vic
(LKKAuto)
<vicalpeh@lkkauto.com>
SUBJECT: RE: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE)
LKK
REF CC4/ASM18021808/Kfa3

Without Prejudice

Dear Yuki,

We refer to your below email.

Please be informed that this matter is now handled by Mr Poh Kin and
he will get back to you for an update/offer in due course.

Thank you. __

Best Regards,

VIC ALPEH | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SAVE THE EARTH. PRINT ONLY WHEN NECESSARY.

This e-mail contain confidential and privileged material, and are
for
the sole use of the intended recipient. Use or distribution by an
unintended recipient is prohibited, and may be a violation of law.
If
you believe that you received this e-mail in error, please do not
read
this e-mail or any attached items. Please delete the e-mail and all
attachments, including any copies thereof, and inform the sender
that
you have deleted the e-mail, all attachments and any copies thereof.
Thank you.

FROM: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]
SENT: Saturday, 29 June, 2019 8:18 PM
TO: Vic (LKKAuto)
CC: don@cartimes.com.sg
SUBJECT: Re: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE)

Dear vicalpeh,

Any updates for this case?

Thanks and hope to hear from you soon!

Regards,

Yuki Peck

On 2019-03-13 17:09, claims@cartimes.com.sg wrote:

Dear claims,

Attached the lod, letter authorisation, discharge voucher, lta search invoice, rental invoice of SFV 1226 Y.

Please revert to us asap.

Regards.

ANgel Lim
Cartimes AUTolution Pte Ltd
160 Sinming Drive
Autocity #02-04,
Singapore 575722.
Tel: 6471 5111



CARTIMES CAR TIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Date	03-Oct-2019
Tax Invoice no.	SM7805
Vehicle no.	SFV1226Y
Make & Model	MERC. GLC250
Mileage	
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (\$S)
1	COST OF REPAIR Tax collected on sales		2,090.50 7.00%	2,090.50 146.34



Issued by

All cheque should be crossed and made payable to
CAR TIMES AUTOLUTION PTE LTD

Total before GST	\$2,090.50
GST @ 7%	\$146.34
Total Payable	\$2,236.84



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJN 717Z	(Insd veh)	Model: MERCEDES-BENZ GLC250
	SFV 1226Y	(TP veh)	
Date of Accident/ Time:	26/11/2018		

Repair Estimate	: \$	
Final Repair Cost (WITH GST)	: \$	2,236.84
Loss of Use	: \$	—
Rental (if any) (WITH GST)	: \$	321.00
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum	: \$	2,557.84
Payee Name : CARTIMES AUTOLUTION PTE LTD		
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: —
	BOLA Liability: — (%)	Assessed liability (*): — (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Daniel Date: 10/10/2019 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Yuki Date: 10/10/2019.
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	



160 Sin Ming Drive
AutoCity
#02-04
Singapore 575722

X

VEHICLE CLAIMS DISCHARGE VOUCHER

INSURED: VO THI DOAN TRANG

VEHICLE NO. : SFV 1226 Y

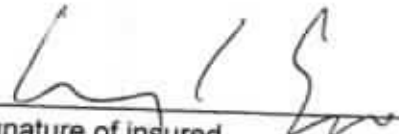
POLICY NO. : GA327080/1

I confirm that I have received my vehicle SFV 1226 Y from CAR TIMES AUTOLUTION PTE LTD.

I VO THI DOAN TRANG (Name) have acknowledge that all necessary repair has been done from the result of an incident that SFV 1226 Y (Car plate No.) was involved on 26/11/2018 (Date) STEVEN ROAD FILTERING INTO BUKIT TIMAH ROAD(Location) has been completed and up to my satisfactory level. I have no further claims on the above company in respect thereof.

Date: 6/12/2018

Time: 7:05 pm


Signature of insured



160 Sin Ming Drive
AutoCity
#02-04
Singapore 575722
TEL: 6471 5111
Email: claims@cartimes.com.sg

Our Ref: SFV 1226 Y

Your Ref: SJN 717 Z

11 MARCH 2019

AXA Insurance Pte Ltd
8 Shenton Way
#24-01
AXA Tower
Singapore 068811

BY EMAIL ONLY
(vicalpeh@lkkauto.com)

Dear Sir,

Re: Accident Involving SFV 1226 Y & SJN 717 Z along STEVEN ROAD FILTERING INTO BUKIT TIMAH ROAD on 26/11/2018

We refer to the above accident and we are acting for the owner of SFV 1226 Y for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$ 2,236.84
Loss of rental (3 daysX \$ 150.00)	\$ 481.50
Total	\$ 2,718.34

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter authorisation
- iii. Rental invoice & rental agreement

Yours Sincerely

Angel Lim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 APRIL 2019

JONATHAN QUEK SHAO-SHENG
131 STEVENS ROAD
SINGAPORE 257869

Dear Sir/Madam,

OUR REF : CC4/ASM18021808/Kha3
YOUR REF : SJN717Z
ACCIDENT INVOLVING SJN717Z AND SFV1226Y ALONG STEVENS ROAD
FILTERING INTO BUKIT TIMAH ROAD ON 26/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **CARTIMES AUTOLUTION**, acting on behalf of the owner of SFV1226Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SFV1226Y. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)



LETTER OF AUTHORISATION


To: CARTIMES AUTOLUTION PTE LTD


RE: ACCIDENT INVOLVING VEHICLE

Vehicle No.: SFV 1226 Y & SIN 717 Z Along (Road Name)
Stevens Road filtering into Bkt. Timah Road on 26/11/2018.

I/We Vo Thi Doan Trang NRIC/Passport No: S778666A owner of vehicle
no. SFV 1226 Y hereby authorize you to commence repair to the said vehicle
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

✓ 
Owner's Signature
(Company's Stamp if applicable)


Witness Signature/Name



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJN 717Z	(Insd veh)	Model: MERCEDES-BENZ GLC250
	SFV 1226Y	(TP veh)	
Date of Accident/ Time:	26/11/2018		

Repair Estimate	\$ 5,698.82	
Final Repair Cost (WITH GST)	\$ 2,236.84	
Loss of Use	\$ -	days at \$ per day
Rental (if any) (WITH GST)	\$ 321.00	3 days at \$100.00 per day
LTA / GIA Search Fee	\$ -	
Others:	\$ -	
Final Settlement Sum	\$ 2,557.84	

Payee Name: CAR TIMES AUTOLUTION PTE LTD

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: Daniel Date: 10/10/2019	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Yuki Date: 10/10/2019
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date: 11/10/19	

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
YEO KUANG PHENG C/O CARTIMES AUTOLUTION PTE LTD 160 SIN MING DRIVE #02-04 SIN MING DRIVE AUTOCITY SINGAPORE 575722

DATE	INVOICE NO.
02-Jan-2019	A 38633

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	A 38633	02-Jan-2019	SLQ 8632 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 03 DECEMBER 2018 TO 06 DECEMBER 2018 YOUR REF: SFV 1226 Y	3	150.00	450.00
GST @ 7%			\$31.50
TOTAL			\$481.50

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



VEHICLE HIRING AGREEMENT

 Workshop: *Car Time S*
HIRER'S PARTICULARS

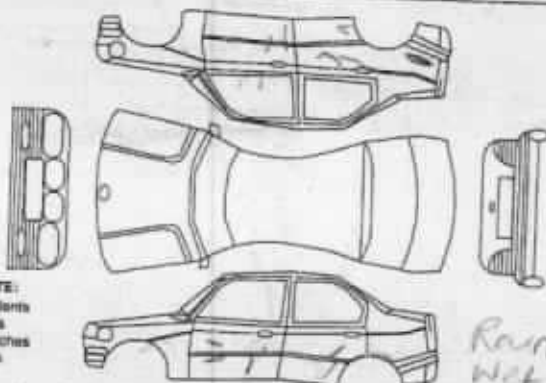
 Name (as in IC): *Vo Thi Phan Trang*
 NRIC/Passport No: *97178616M* Date of Birth: *20/01/1968*
 Address: *53 Pavilion View* Age: *50*
 S: *652467*
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: _____
 D/L Type: Local/Int'l/Other: _____
 Tel(O): _____ (R) _____ HP _____

DRIVER'S PARTICULARS

 Name (as in IC): *Yeo Kuan Pheng*
 NRIC/Passport No: *S6821916D* Date of Birth: *20/01/1968*
 Address: *53 Pavilion View* Age: *50*
 S: *652467*
 Occupation: _____ Driving Exp: _____ Yrs _____
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: *9457454*

Hirer's Own Vehicle No: <i>SV 1267</i>		Replace Veh No: _____	
Loan Vehicle No: <i>SLV 86325</i>		VR No: _____	
Make & Model: <i>Vauxhall</i>		Auto/Manual Group: _____	
CHARGES			
Daily	<i>03</i> day @ \$ <i>150</i>	Per day	<i>450</i>
Weekly/Monthly	week @ \$ _____	Per week/Monthly	_____
Others		_____	
COW/PAI	@ \$ _____	Per day/Monthly	_____
Delivery/Collection Svc		_____	
GST <i>7%</i>		<i>31.50</i>	
OR No: <i>74</i>		(A) SUB-TOTAL <i>481.50</i>	
Petrol Level & Surcharge	OUT	IN	_____
First _____ km FREE per day	Excess mileage is chargeable at _____ cents per km		GST
			TOTAL CHARGES

 Security Deposit : \$ _____ Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHQ No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____

 NON WAIVER EXCESS (Subject to GST): \$ *2000*
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purposes (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair, between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>31/12/18</i>	<i>2:35pm</i>	<i>29404</i>	<i>Nik</i>	

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column 'Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
<i>1/1/19</i>	<i>7:45pm</i>	<i>29472</i>		

Hirer/Driver Signature: _____

Hirer/Driver Signature: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021808/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 29-10-2019

Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 717Z	Veh. Inspected	SFV 1226Y
Policy No.	GA099646/1	Coverage (\$)	0.00
Claim No.	S8M014GQ	Excess (\$)	0.00
Assign From		Assign Date	03/12/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ GLC250 (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WDC2539462F314708	Colour	METALLIC PEARL WHITE
Odometer	16425	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R19	PIRELLI	8 mm
L/H Front Tyre	235/55 R19	PIRELLI	8 mm
R/H Rear Tyre	235/55 R19	PIRELLI	8 mm
L/H Rear Tyre	235/55 R19	PIRELLI	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	26/11/2018	Inspection Date	04/12/2018
Survey held at	160 SIN MING DRIVE AUTOCITY #02-04		
Repairer	CAR TIMES AUTOLUTION PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFV 1226Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BUCKLED / DENTED	1,150.00	1,150.00
2	REAR BUMPER SIDE RETAINER RHS & LHS (CONSISTENT)	SERVICEABLE	135.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,350.00	-
1	REAR BUMPER LOWER LID (CONSISTENT)	DENTED / CUT	495.00	495.00
1	REAR REINFORCEMENT BAR (CONSISTENT)	TO REPAIR SEE LABOUR	745.00	-
1	REAR BUMPER LOWER TRIM CHROME (CONSISTENT)	SERVICEABLE	465.00	-
	LESS 10% DISCOUNT		-434.00	-164.50
			3,906.00	1,480.50
LABOUR				
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS, REPLACE DAMAGED PARTS AND COMPONENTS INCLUSIVE OF THE REPAIR OF REAR END PANEL AND REAR REINFORCEMENT BAR.		500.00	250.00
	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED.		400.00	300.00
	TO REMOVE AND REPLACE REVERSE SENSORS, REVERSE CAMERA AND CHECK FOR PROPER FUNCTION.		150.00	60.00
	TO PROVIDE AUTO-RUST TREATMENT ON AFFECTED AREAS.	NOT NECESSARY	120.00	-
	PERFORM DIAGNOSIS ON VEHICLE.	NOT NECESSARY	250.00	-
			1,420.00	610.00
GRAND TOTAL			5,326.00	2,090.50
RECOMMENDED COST OF REPAIRS				2,090.50

Report Ref No. CC4/ASM18021808/Kpa3q2

KSC

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Quota	SBM014GQ
Reference	CC4/ASM18021808/Nga342
Loss Date	26 November 2018
Report Date	27 Nov 2018 12:00:00 AM
Request Date	12 December 2018
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SFV1226Y
Make	TPVD MERCEDES BENZ
Model	GLC250 AMG LINE 4MATIC AUT
Service Address	

...

Primary Contact/Insured
JONATHAN QUEK SHAO-SHENG JONATHAN GUO SHAOSHENG 131 STEVENS ROAD, 257869, Singapore 96795254

Claim Handler
NG Stacy 6568804351 stacy.ng@laxa.com.sg

Additional Instructions















Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TPP)	30 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKK RESURVEY PHOTO-BEFORE PAINT.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 Immediate Advice (with mandate) dated 02.07.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 Rental Agreement and tax invoice.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 EMAIL FROM WORKSHOP.mig	Letters and Correspondence	Third Party	DHIWAR Namrata	3 December 2018
 SJN717Z INSD GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	3 December 2018
 SFV1226Y TP GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	3 December 2018

