** DELCARIOTER	Stalet	CCA/ASM 180	MAOR:	Mas glies	85346
Surveyor:	ksc	DOL ASSE	7.0	Date / Time :	3/12/2018.
		- 11	1.0	Registered in Merimen	-
Pre-assign / CCI	FULS	1) 2			
Insured Vehicle N	0	1	Claim No.	S8m bru	6. 0.
Name of Insured	JONA THAN	aware strap - Strap	Policy No.		(v
Insured Tel No.		1111	200711 2433	-	0
Excess Sec II :S5		D.O.A: 76-11-2818	Make / Model		h 1
Is driver the owner			Place of Accid	ent: Waving	Rel
		Nature of Accident			
If NO, Driver Na			OI GIA REPO	RT: YES / NO ; TP GIA F	EPORT: 10 / NO
Driver Tel	NO. :	(V/L: YES / NOD	Insured Liabili		7 Yes/No.
SPV IN	<u>{ Y</u>				
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	11	/		LOD	
RELIMINARY ADVICE	betall point photo -	/		Payment Breakdown Form	
ADVICE TO THE PROPERTY OF THE	Date/Time:	Sent By:		Post-Repair Photos:	
INALIZATION	Date/Time:	Confirm with:		Others	
Repair Cost: FF	\$\$ 2,090.50	5 days) Reduction: 65	56	Confirm by:	
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inal Lisbility:	% 100 Agreed	(A Road) BOLA S/N No.:	27	If NO or B 28, Ass. Liu:	
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OSS of Rental (LORNAL)	85 34.W (3	days) XXIW			
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OR only LOU only		days) OR + LO1 [Tick only one]		51110	TR
HA/LYA Search	33 —	[4-t-R-thill this]			
Medical Disburgement	35			1) Claim status: North/R	elect/Private Serrie
Jegal Cost	83	(e.g. Tow/Independent		2) Report Formet:	
Total:	ss 2557.84	Global Sum SS:		3) Survey fee:	390-00
TINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1	SS 2557-84	Name 1: Cortines A	taletten.	Call Call	(X)GIA
					A CONTRACTOR FOR
Payee 2: (Strike if N.F.)	55	Name 2:	0101011111	1 4 60	- C

	rent report	Day's Orricepani.		
. F	inal Report	Resurvey No. of Trip:	Survey Fee:	
Date/Time. File Return to?		_	Transportation	
	Ad	id Fee: Site Insp. 18	\$ +R5_9	
		Interview (\$	Phone	
Report Format :	81	Tech lovs (5	y litters	
Lump Sum / I.B.): 15		Weekend 1\$	100	

Kh



CARTIMES

autolution

PG.1...

Vehicle No.SFV 1226 Y

MODEL-MERC GLC 250

QTY	DESCRIPTION		REPAIRER'S STIMATE(SS)		SURVEYORS
1 1 1 1 1	PARTS (LIST ITEMS) Rear bumper Rear bumper side retainer RHS & LHS Rear end panel Rear bumper lower lid Rear reinforcement bar Rear bumper lower trim chrome		1150.00 1150.00 1150.00 1167 495.00 11745.00 11 465.00	XX	-
			4340.00		
		10%	434.00	10%	
_			3906.00		

Nor Northanker Resumy 84 parmy 8-3 days 8 2080.50

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey beforelatier spray painting
- . To display damaged part(x) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



PG.3

Vehicle No.SFV 1226 Y

MODEL:MERC.GLC 250

S/N	DESCRIPTION .	REPAIRER'S ESTIMATE (\$\$)	SURVEYORS ADJUSTMENT
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	500.00	2501
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	400.00	3001
3	To remove and replace reverse sensors , reverse camera and check for proper function	150.00	601
4	To provide auti-rust treatment on affected areas	120.00	x
5	Perfrom diagnotis on vehicle	250.00	X
	Labour Total :	1420.00	
_	TOTAL (PARTS & LABOUR)	5766.00	



CARTIMES

autolution

PG.1...

Vehicle No.SFV 1226 Y

MODEL: MERC.GLC 250

QTY	DESCRIPTION		REPAIRER'S STIMATE(SS)	5.6	SURVEYORS DJUSTMENT
1 2 1 1 1	PARTS (LIST ITEMS) Rear bumper Rear bumper side retainer RHS & LHS Rear end panel Rear bumper lower lid Rear reinforcement bar Rear bumper lower trim chrome	Bu	1150.00 1150.00 135.00 135.00 1495.00 145.00 165.00) X X J ? 7	_
		10%	4340.00 434.00 3906.00	10%	

Nor Nothanke Resumy B4 pains

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudicis" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CARTIMES

PG.3

Vehicle No.SFV 1226 Y

MODEL:MERC.GLC 250

5/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYORS ADJUSTMENT
1	LABOUR To remove the affected parts & fittings to commence repairs; replace damaged parts and components	500.00	2501
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	400.00	3001
3	To remove and replace reverse sensors , reverse camera and check for proper function	150.00	601
4	To provide auti-rust treatment on affected areas	120.00	X
5	Perfrom diagnotis on vehicle	250.00	?
	Labour Total :	1420.00	
	TOTAL (PARTS & LABOUR)	5766.00	

03 12 2018 @ 10 20cm Angel volumerin



Service Request Details

Claim

58M014GQ

Reference

None #

Loss Date

November 26, 2018

Request Date

December 3, 2018

Due Date

December 10, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement



Vehicle Information

Incident Vehicle Registration # SFV1226Y

Make

TPVD MERCEDES BENZ

Model

...

GLC250 AMG LINE 4MATIC AUT

Service Address

Primary Contact/Insured

JONATHAN QUEK SHAO-SHENG (JONATHAN GUO SHAOSHENG) 131 STEVENS ROAD, 257869, Singapore 96795254

Claim Handler

Owner Default

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From:

claims@cartimes.com.sg

Sent:

Friday, 30 November, 2018 5:18 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

PRI OF SFV 1226 Y

Attachments:

pri of sfv 1226 y.pdf

Categories:

Namrata

Dear claims,

Attached the PRI letter of SFV 1226 Y. Please arrange surveyor come down survey.

Thank you.

Regards.

Angel Lim Cartimes Autolution Pte Ltd 160 Sin Ming Drive Autocity #02-04, Singapore 575722.

Tel: 6471 5111

English (default) -

LKK AUTO CONSULTANTS PTE LTD (TP) •



SERVICE REQUESTS

MESSAGES

CLAIMS



TP Mandate IA <S8M014GQ>

Type

Question

Message

Dear Stacey, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with OID (Ms Loik) the nature of the accident, they are agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Car Times Autolution Pte Ltd" is as follows: - 1) COR: \$2,236.84 + 2) Loss of Rental (3 days x \$100.00+7%gst): \$321.00 = Total: \$2,557.84. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK-02/07/2019





\$1 UBI AVE 1, 802-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX : (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date:

2/7/2019

Survey Details:

Date of loss	26-Nov-18
Date of appointment	3-Dec-18
Date of survey	4-Dec-18
Location of survey	CARTIMES AUTOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY C	LAIM
Vehicle number	SFV 1226Y	
Make and Model	MERCEDES BENZ GLC250 AMG LINE - 1991cc	
Date of registration	2-Mar-18	
Parf Rebate		
Market Value	\$	172,000.00
Parf Rebate	\$	70,258.00
Nett Loss	\$	101,742.00

Repair details:

Initial Estimate S	5,766.00
--------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,480.50	list price -109
Check items (estimate)	\$ ·	
Labour	\$ 610.00	
Total	\$ 2,090.50	
Lump Sum(if applicable)	\$ 181	

Number of days for repair	3 days	(
---------------------------	--------	---



51 UBI AVE 1, P02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (665) 62563561 FAX ((065) 62564315

Remarks:

Dear Stacey, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with OID (Ms Loik) the nature of the accident, they are agree to settle, aware that NCD (if any) is affected.

Mandate:

Liability(TP)	1-	100%	
Proposed repair cost	\$	2,236.84	(\$2,090.50 + 7%gst)
Loss of use	\$	-	
Loss of rental	\$	321.00	
Loss of income	\$	340	
LTA search fees	\$		
Others	\$		
Proposed Total	\$	2,557.84	

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Monday, 22 July 2019 10:41 AM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 85346, vehicle number SFV1226Y

20/7/19 2:10 PM *** PLS PROCEED - NG Stacey

----Original Message----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]

Sent: Saturday, 20 July, 2019 2:11 PM

To: admin-d@lkkauto.com

Subject: New message for service request 85346, vehicle number SFV1226Y

AXA Insurance has sent you a message for claim number \$8M014GQ.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From:

claims@cartimes.com.sg

Sent:

Thursday, 3 October 2019 4:29 PM

To:

Hsiao Tong (LKKAuto)

Cc:

don@cartimes.com.sg; Admin A

Subject:

Re: FINALIZED OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE) LKK REF

CC4/ASM18021808/Kpa3

Attachments:

Tax invoice.pdf

Dear Hsiao Tong,

We agreed with the proposed settlement as follows:

1. Cost of Repair (w/GST):

\$ 2,236.84

Loss of Rental (3days x 5100.00) (w/GST):

\$ 321.00

TOTAL:

\$ 2,557.84

Attached is the Tax Invoice for your reference.

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722 Tel 6471 5111 www.cartimes.com.sg

Journey Together

On 2019-08-25 08:50, Hsiao Tong (LKKAuto) wrote: WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)

\$ 2,236.84

- 2. Loss of Rental (3days x \$100.00) (w/GST)
- 5 321.00

TOTAL

\$ 2,557.84

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>

SENT: Monday, 29 July 2019 2:14 PM

TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

CC: don@cartimes.com.sg: Admin A <admin-a@lkkauto.com>

SUBJECT: Re: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE) LKK

REF CC4/ASM18021808/Kpa3

Dear Hsiao Tong,

Possible to do some adjustment on the payout? Base on the rental portion, is very hard for us to cover the cost, so kindly do some adjustment. Thanks

Regards,

Yuki Peck

On 2019-07-28 12:52, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,550.00(ALL-IN).

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER

AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: Vic (LKKAuto) <vicalpeh@lkkauto.com>

SENT: Monday, 1 July 2019 8:53 AM

TO: claims@cartimes.com.sq; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

CC: don@cartimes.com.sq; Admin A <admin-a@lkkauto.com>; Vic

(LKKAuto)

<vicalpeh@lkkauto.com>

SUBJECT: RE: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE)

LKK

REF CC4/ASM18021808/Kfa3

Without Prejudice

Dear Yuki,

We refer to your below email.

Please be informed that this matter is now handled by Mr Poh Kin and he will get back to you for an update/offer in due course.

Thank you.

Best Regards,

VIC ALPEH | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SAVE THE EARTH. PRINT ONLY WHEN NECESSARY.

This e-mail contain confidential and privileged material, and are for

the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law.

you believe that you received this e-mail in error, please do not read

this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that

you have deleted the e-mail, all attachments and any copies thereof. Thank you.

FROM: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]

SENT: Saturday, 29 June, 2019 8:18 PM

TO: Vic (LKKAuto)

CC: don@cartimes.com.sg

SUBJECT: Re: LOD OF SFV 1226 Y (YOUR REF: SJN 717 Z-AXA INSURANCE)

Dear vicalpeh,

Any updates for this case?

Thanks and hope to hear from you soon!

Regards,

Yuki Peck

On 2019-03-13 17:09, claims@cartimes.com.sq wrote:

Dear claims,

Attched the lod, letter authorisation, discharge voucher, lta search invoice , rental invoice of SFV 1226 Y.

Please revert to us asap.

Regards.

ANgel Lim Cartimes AUtolution Pte Ltd 160 Sinming Drive Autocity #02-04, Singapore 575722. Tel: 6471 5111



CARTIMES CARTIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282

Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811

Date	03-Oct-2019	
Tax Invoice no.	SM7805	
Vehicle no.	SFV1226Y	
Make & Model	MERC. GLC250	
Mileage		
Terms	Net 30	

\$2,236.84

Total Payable

S/No.	Description	Qty	Unit Price	Amount (S\$)
1	COST OF REPAIR Tax collected on sales		2,090.50 7.00%	2,090.50 146.34
	2010167 Reg No 2 2018057160 70		before GST	\$2,090.50

Issued by

All cheque should be crossed and made payable to CAR TIMES AUTOLUTION PTE LTD



AXA THIRD PARTY DIRECT SETTLEMENT

Hard mid 1

Vehicle N	le No: SJN 717Z (Insd veh)								
	Date of Accident/ Time: 26/11/2		226Y	226Y (TP veh)		Model: MERCEDES-BENZ GLC250			
Date of A			2018						
									1
Repair Est	imate		- 5						
Final Repv	III Cost (WITH GS	T)	:5	2,236.84			V.		
Less of Us	Loss of Use		:5	-				days at \$	per day
Restal (if any) (WITH GST)		:5	321.00				3 days at 5100	.00per day	
LTA/GIA	Search Fee		5						
Others:			□ 5						
			15				_		
Final Sett	Final Settlement Sum : 5		:5	2,557.84					
Payee Na	me : CARTIMES AL	TOLUTIO	N PTE	LTD					
Is Third Pa	arty Workshop GIA	Registered	17	YES	XI NO	(Kindly indicate	below)		
A)	For Non GIA Registered Workshop:			Agreed	Liability 100	(%)			
For GIA Registered World		kshop		BOLA A	pplicable: Yes/N	n BOLA	Scenario No:		
	BOLA Liability		_05		Assesse	d Liability (*):		[24]	
	* Assessed Lic	itility to be	filled	only for chain c	ollisions and fo	or cases where B	OLA doe	s not apply:	
finerarks:									

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of the lent to act for and on their behalf in this accident.

Reg. No. 201605716G

Signature of workshop representative / Workshop stamp

Name of Representative: Oanic

Date: (0/10/2019

KSC (Chin)

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: Signature of Witness / Workshop stamp (if applicable)

Name of Witness Yaki Date: 10/10/2019.



160 Sin Ming Drive AutoCity #02-04 Singapore 575722



VEHICLE CLAIMS DISCHARGE VOUCHER

INSURED: VO THI DOAN TRANG

VEHICLE NO. : SFV 1226 Y

POLICY NO. : GA327080/1

I confirm that I have received my vehicle <u>SFV 1226 Y</u> from CAR TIMES AUTOLUTION PTE LTD.

I VO THI DOAN TRANG (Name) have acknowledge that all necessary repair has been done from the result of an incident that SFV 1226 Y (Car plate No.) was involved on 26/11/2018 (Date) STEVEN ROAD FILTERING INTO BUKIT TIMAH ROAD (Location) has been completed and up to my satisfactory level. I have no further claims on the above company in respect thereof.

Date: 6/12/2018

Time:___

Signature of insured



160 Sin Ming Drive AutoCity #02-04 Singapore 575722 TEL: 6471 5111

Email: claims@cartimes.com.sg

Our Ref: SFV 1226 Y

Your Ref: SJN 717 Z

11 MARCH 2019

AXA Insurance Pte Ltd 8 Shenton Way #24-01 AXA Tower Singapore 068811

BY EMAIL ONLY (vicalpeh@lkkauto.com)

Dear Sir,

Re: Accident Involving SFV 1226 Y & SJN 717 Z along STEVEN ROAD FILTERING INTO BUKIT TIMAH ROAD on 26/11/2018

We refer to the above accident and we are acting for the owner of SFV 1226 Y for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)

\$ 2,236.84

Loss of rental (3 daysX \$ 150.00) \$

481.50

Total

\$ 2,718.34

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter authorisation
- iii. Rental invoice & rental agreement

Yours Sincerely

Angel Lim



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

29 APRIL 2019

15 11 8

JONATHAN QUEK SHAO-SHENG 131 STEVENS ROAD SINGAPORE 257869

Dear Sir/Madam,

OUR REF : CC4/ASM18021808/Kha3

YOUR REF : SJN717Z

ACCIDENT INVOLVING SJN717Z AND SFV1226Y ALONG STEVENS ROAD FILTERING INTO BUKIT TIMAH ROAD ON 26/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CARTIMES AUTOLUTION, acting on behalf of the owner of SFV1226Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SFV1226Y. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



100

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

KHANCHNA Case Handler DID: 6841 2360 FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA) (Motor Claims Dept)



160 Sin Ming Drive Autocity #02-04

Singapore 575722 LETTER OF AUTHORISATION

To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INV	OLUTION PTE LTD
Vehicle No.: STV	1246 8 0 0111 -17 2
I/We Vo Th	tillarius int Dir - 1 0
no. STV 1226	WRIC/Passport No: CT-T8-61L A
forthwith.	hereby authorize you to commence repair to the said vehicle

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.

- I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
- 3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
- My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.

5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

Owner's Signature

(Company's Stamp if applicable)

Witness Signature/Name



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJN 717Z	(Insd veh)	
	SFV 1226Y	(TP veh)	Model: MERCEDES-BENZ GLC250
Date of Accident/ Time:	26/11/2018		

Repair Estimate		5	5,698.82		
Final Repo	NIF COSE (WITH GST)	5	2,236.64		
Loss of Us		- 5	_		days at S per day
Rental (if any) (WITH GST)		5	321.00		3 days at \$100,00per day
LTA / GIA	Search Fee	1.5			
Others:		1.5			
		- 5			
Final Sett	lement Sum	1:5	2,557.84		
	me : CAR TIMES AUTO arty Workshop GIA Register			NO (Kindly indicate below	1
is Third P	in the state of the state of				
is Third P	For Non GIA Register			Agreed Liability 100	34)
74.101717011		ed Works	hop:	Agreed Liability 100 (BOLA Applicable: Yes/ No BO	0.2
A.)	For Non GIA Register	ed Works orkshop	hop:		LA Scenario No:
A.)	For Non GIA Registers For GIA Registered W	orkshop	shop:	BOLA Applicable: Yes/No BO	LA Scenario No:(%)

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of the lieft to act for and on their behalf in this accident.

Reg. No. 2016057160

Signature of workshop representative / Workshop stamp

Name of Representative: Daniel

Date

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Yealer

Date:

10/10/2019.

Signature of AXA's survey or/representative: Name of AXA's surveyor /Representative

Date

ANA Insurance Pte Ltd (Company Reg. No.: 199903512M) Il Shenton Way #24-01 AXA Tower Singapore 068811

AXA Customer Centre #01-21/22

Telephone: +65 6880 4888 - axa.com.sg



TAX INVOICE

GST REG. NO.: 200106276D

DATE	INVOICE NO.
02-Jan-2019	A 38633

YEO KUANG PHENG C/O CARTIMES AUTOLUTION PTE LTD 160 SIN MING DRIVE

#02-04 SIN MING DRIVE AUTOCITY SINGAPORE 575722

	VHA NO.	DUE DATE	VEH. NO.
2	A 38633	02-Jan-2019	SLQ 8632 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 03 DECEMBER 2018 TO 06 DECEMBER 2018 YOUR REF: SFV 1226 Y	3	150.00	450.0
GST @ 7%			\$31.50
TOTAL			\$481.50

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg A subsidiary of BKW Automobile Pte Ltd



bi-SAFE



RENT-A-	UAN		APERA bin do money	
	-		24 HOURS VEHIC	Centre Singapore 169208 Tel: 6738 77777 Fax: 6738 6666 VHA No: A 386 HELPLINE: 6223 1122 CLE HIRING AGREEMENT Workshop: Car
		RER'S PARTIC	CULANS	Minute Control Military Control
Name (us in		710 120	an Trans	Loan Vehicle No: 170 Replace Veh No:
NRIC/Passo	The second second	18616 M D	ate of Birth:	THE OF SAC VANO:
Address	7.7	avilles	VIEW	Make & Model: Vozul Auto/Manual Gro
-			St 52	CHARGES
Name & Add	iress of Employer_			Daily US day @\$ / SU Perday 4
				Weekly/Monthly week @\$ Per week/Monthly
Occupation_		D	riving Exp:	Others
Driving Licens	ce Na:	P	assed Date:	COW/PAI @S Post do 25 cm
D/L Type: Loc	bal/littl/Others:			Delivery/Collection Svc
Tel(O)	((F)	HP	Service Produced and
		ER'S PARTIC		GST 7/1 3/
Name (as in M	W 8		Pheney	OR No: TA (A) SUB-TOTAL (8
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L Type: Local	Mnt1/Others:		Contact No: 545	THE PARTY DESIGNATION OF THE PARTY OF THE PA
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			130	0 /
- Dants	-4		1 0	
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Creek Ve read and	d agree to the ter	rms and condition	on both sides of this a	SINGAPORE Use Only
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MPORTANT The Hine are years and be and qualified damages to all yearing to the fail to rest. No refund to for any late in where applied day rental day rental day rental to the fail to rest. Use of the very leafficie strict without prior permity fee of of non-disclost The hiner and caused, all tre whatsoever in This hiner and increased instite Out	nd the authorized as holding valid and of thing experience of the property of	driver must be over viring licerhase and be acce. Failure to obser by the Hirerthe Authopatrol and should ret of a petrol auchorage the appropriate percentica. The hirer shall how ner hour per of after our operation to uppose (For instance leg), is strictly prohibitate out operation to uppose (For instance leg), is strictly prohibitate out operation of BKW Rent A Car Part to the appropriate leg on and penaltics implication with the appropriate leg on and penaltics implication with the appropriate leg of the confidence of the appropriate leg on and penaltics implications. Mileage	23 years of age and und we a minimum of 2 years we stiputation may return attend to the control of the control	SINGAPORE Use Only agreement. If I have presented a charge/credit card for payment. I agree that all am a may be billed to that account and my algnature above will be considered to have been given BKW Rent A Car Pte Ltd in connection with this agreement is legal costs on a full indemnity basis), whatsoever and howoverer brought sgal and the state of the costs of the vehicle or the sec or the operation in all the state of the costs of the vehicle or the sec or the operation in all the state of the costs of the vehicle of an accidence of the costs of the second of an accidence of the cost of the state of the second of an accidence of the costs of the state of the second of an accidence of the cost of the state of the second of the secon



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internatio				
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1802180	08/Kpa3q2		
AXA	ENTON WAY #24 TOWERSINGAPO		Date: 29-10-2019 Code: ASM			
	I:STACEY NG			St. Police Park St. Co. Co. Co.		
1		The state of the s	:- THIRD PARTY CLAIM	SFV 1226Y		
	Insured Veh.	SJN 717Z GA099646/1	Veh. Inspected	0.00		
_	Policy No.		Coverage (\$)	0.00		
	Claim No.	S8M014GQ	Excess (\$)	1120/094		
	Assign From		Assign Date	03/12/2018		
2.			culars & Condition			
	Make & Model	MERCEDES BENZ GLC250 (A)	1000	1991		
	Engine No.	HIDDEN	Year of Reg.	2018		
	Chassis No.	WDC2539462F314708	Colour	METALLIC PEARL WHITE		
	Odometer	16425	Steering	IN ORDER		
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM		
	General	GOOD				
3.		Conditi	ons of Tyres			
		Size	Make	Balance		
	R/H Front Tyre	235/55 R19	PIRELLI	8 mm		
	L/H Front Tyre	235/55 R19	PIRELLI	8 mm		
	R/H Rear Tyre	235/55 R19	PIRELLI	8 mm		
	L/H Rear Tyre	235/55 R19	PIRELLI	8 mm		
4.		Descripti	on of Damages			
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR PORTION.			
	DAMAGES SEE D	ETAILS.	<i>C</i>			
5.		Genera	I Information			
	Accident Date	26/11/2018	Inspection Date	04/12/2018		
	Survey held at	160 SIN MING DRIVE AUTOCIT	TY #02-04	91		
	Repairer	CAR TIMES AUTOLUTION PTE	LTD			
5a.	100 - 100	R	emarks			
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WIT DE TO YOUR INSTRUCTIONS, W	THOUT PREJUDICE" BASIS WE HAVE NOT AUTHORISE	D REPAIRS.		
5b.			Days of Repair			
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Days			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFV 1226Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	BUCKLED / DENTED	_1,150.00	1,150.00
2	REAR BUMPER SIDE RETAINER RHS & LHS (CONSISTENT)	SERVICEABLE	135.00	
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	1,350.00	
1	REAR BUMPER LOWER LID (CONSISTENT)	DENTED / CUT	× 495.00	495.00
1	REAR REINFORCEMENT BAR (CONSISTENT)	TO REPAIR SEE LABOUR	745.00	34
1	REAR BUMPER LOWER TRIM CHROME (CONSISTENT)	SERVICEABLE	465.00	14
	LESS 10% DISCOUNT		-434.00	-164.50
	A 1 - Color		3,906.00	1,480.50
	LABOUR			
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS , REPLACE DAMAGED PARTS AND COMPONENTS. INCLUSIVE OF THE REPAIR OF REAR END PANEL AND REAR REINFORCEMENT BAR.		500.00	250.00
	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED .		400.00	300.00
	TO REMOVE AND REPLACE REVERSE SENSORS ,REVERSE CAMERA AND CHECK FOR PROPER FUNCTION.		150.00	60.00
	TO PROVIDE AUTI-RUST TREATMENT ON AFFECTED AREAS.	NOT NECESSARY	120.00	De 1
	PERFORM DIAGNOTIS ON VEHICLE .	NOT NECESSARY	250.00	
			1,420.00	610.00
	GRAND TOTAL		5,326.00	2,090.50
			1	2 222 72
	RECOMMENDED COST OF REPAIRS			2,090.50

Report Ref No. CC4/ASM18021808/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

30 October 2019

LICK AUTO CONSULTANTS PTE. LTD (TP)

Surveyor/ Assessor expense

BINDECE

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DATE

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10/30/2019

CLAIMS

Service Request Details

GLC250 AMG LINE 4MATIC AUT TPVD MERCEDES BENZ SPV1226Y Vehicle Information Service Address Incident Wehicle Registration # Model Make Walt for: Approve invoice Next Step Actions CCA/ASM18021808/Vpa3q2 27 Nov 2018 12:00:00 AM 26 November 2018 12 December 2018 SIM014GG

JONATHAN QUEK SHAO-SHENG (JONATHAN GUO SHAOSHENG) 131 STEVENS ROAD, 257869, Singapore Primary Contact/Insured 96795254

LIXX AUTO CONSULTANTS PTE LTD (TP)

Wendor Name

Request Date

Due Date

Report Date

Rehemote

Loss Date

Pending verification - Direct

Services

Third Party Whicle Damage

Type of Loss

6568804351 stacey ng@axa.com.sg NG Starm

Additional Instructions

Claim Handler

AUTHOR SUBTYPE Notes Metrics Assessment TAPE. Documents Document Suffype History Enotes + Option/December Document Type Messages NAME

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RENTAL RECEIPT on!	Forms / Claim Dacuments	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKMOnspection (4) pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LickAdjustement1.a (5) gutff	Forms / Claim Documents	Others	LKIK AUTO CONSULTANTS PTE LTD [TP]	30 October 2019
■ PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORMupat	Forms / Claim Dacuments	Satisfaction / Discharge Voucher	LISS AUTO CONSULTANTS PTE LTD (TP)	30 Octuber 2019
AUTHORISATION TO ACT FORM, pdf	Forms / Claim Documents	POA / Authoriey Letter	LICK AUTO CONSULTANTS PTE LTD (TP)	30 Octuber 2019
LIKK RESURVEY PHOTO-BEFORE PAINT pett	Reports & Statement	Others	LIKK ALUTO CONGULTANTS PTE LTD (TP)	2 July 2019
TP ESTIMATE - MARKED pell	Reports & Statement	Othen	LIKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
Inundibate Advice (with mandate) dated 02.07 pdf	Reports & Statement	Others	LIKIC AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
Lick SURVEY PROTOpet	Reports & Statement	Others	LIKK AUTO CONGULTANTS PTE LTD (TP)	2 July 2019
Rental Agreement and tax invoke.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
LETTER TO OLIMI	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE LTD (FP)	2 July 2019
EMAIL FROM WORKSHOPmig	Letters and Correspondence	Third Party	DHWAR Nameta	3 December 2018
SJN737Z INSD GIA POF	Reports & Statement	GIA Report	DHIWAR Namzas	3 December 2018
SPV1226V TP GIA-PDF	Reports & Statement	GIA Report	DHIWAR Namenta	3 December 2018

Claim Portal

Claim Portal