

RE: CTPIS ref: SNM18D05604/C02. Your ref: CC6/CTI18021789/Uea3 (updated).

Cecilia Low <cecilia.low@sg.cntaiping.com>

Thu 6/11/2020 11:04 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Hi Mei Kwan

The property claim has now been taken over by solicitor and we shall handle the same on our end.

As requested, please let us have the survey report and invoice.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 11 June 2020 9:33 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: CTPIS ref: SNM18D05604/C02. Your ref: CC6/CTI18021789/Uja.

CTI REF – SNM18D05604

LKK REF – CC6/CTI18021789/Uea3

Dear Cecilia,

We refer to the subject matter.

It was reported that TP vehicle was making a right turn at the junction and our Insured vehicle was driving straight when the collision occurred.

TP had reported that GREEN ARROW was on their favour but no further evidence was provided till date.

In view of the above, based on BOLA scenario 5, liability is in favour of our Insured and we intend to reject the TP claim.

For your approval and/or further instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Wednesday, 10 June, 2020 3:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: CTPIS ref: SNM18D05604/C02. Your ref: CC6/CTI18021789/Uja.

Importance: High

Hi Mei Kwan

We refer to the above matter and attached correspondence.

Appreciate if you could forward a copy of the survey report and invoice to me please.

Thank you.

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