

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 25 September, 2019 2:50 PM
To: Vic (LKKAuto); Admin A; Andy Tan
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC4988T (OI: SNM18D05570C02) AND PC2510B (TP : LKK REF - CC6/CTI18021788/Uha3) on 27/11/2018
Attachments: PIR.pdf; LETTER TO OI.pdf

LKK REF – CC6/CTI18021788/Uha3
CTPIS REF – SNM18D05570C02/8(cml) – PC4988T
Section II Excess: \$3,000.00

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$10,700.00
Loss of use (8 days X \$80.00/day)	\$ 640.00
GIS Search fee	\$ <u>2.00</u>
Total	\$11,342.00
	=====

We await your further/payment advice to enable Elaine to act accordingly.

Aside to Elaine, please assist to follow up on the Section II Excess recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 25 September, 2019 1:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC4988T (OI : CTI - SNM18D05570C02) AND PC2510B (TP : LKK REF - CC6/CTI18021788/Uha3) on 27/11/2018

CTI REF – SNM18D05570C02
LKK REF – CC6/CTI18021788/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES PC 4988T (OI) AND PC 2510B (TP) ON 27/11/2018

We refer to the above matter.

It was reported that Insured vehicle reversed in to park at the c/p lot when hit TP. Furthermore, PIR shows that an Offence of Careless Driving and action will be initiated against Insured for this accident (see attached PIR).

A letter was sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of PIR, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 31,633.91	\$ 10,700.00
Loss of Use (\$120 x 8 days)	\$ 960.00	\$ 960.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 32,595.91	\$ 11,662.00

TP VEHICLE DETAILS:

MARKET VALUE : \$42,000.00 (est)
LTA REBATE : \$28,545.00 (est)
NETT VALUE : \$13,455.00 (est)

Breakdown of days is as follows:

Recommended Days	7 days
Weekends / Downtime	1 day
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)
Sent: Wednesday, 21 August, 2019 4:47 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Vic (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving PC4988T (OI : CTI - SNM18D05570C02) AND PC2510B (TP : LKK REF - CC6/CTI18021788/Uha3) on 27/11/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer further to our below email.

We have inspected TP vehicle PC 2510B at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP Estimate – Marked
- Preliminary Advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 21 December, 2018 1:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving PC4988T (OI : CTI - SNM18D05570C02) AND PC2510B (TP : LKK REF - CC6/CTI18021788/Ufa3) on 27/11/2018

Dear Sir,

Case Handler : Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 7 December, 2018 10:36 AM
To: Claims Dept of CTI
Cc: Elaine Cheong; Lucas Lee; Poh Kin (LKKAuto); CS A Team; Admin A
Subject: Direct Settlement - Accident Involving PC2988T (OI : CTI - TBA) AND PC2510B (TP : LKK REF - CC6/CTI18021788/Ufa3) on 27/11/2018

CTI ref: TBA
LKK REF: CC6/CTI18021788/Ufa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 2510B at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)