

Surveyor:

PSC

DOI:

ASSIGNMENT

Sliver

Date / Time:

4/12/18

Registered in Merion:

4/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX768L

Name of Insured:

Chen Hwee Lee

Insured Tel No.:

HP:

Excess Sec II: \$5

D.O.A.:

4/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(W/ YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLQ 7142X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLQ 7142X - X ; SKX 768L - X

STAGE

DATE / PIC

Non-Reporting 1st:

Non-Reporting 2nd:

Non-Reporting 3rd (Final):

Notification 1st (If non-pickup):

Call OI:

After call 1st to OI:

24-1-19

Documentation Check List: Handler: Typist

Notification 1st (If non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

24-1-19 @ 528PM W/OI SHE CONFIRMED
AGREED & SHE
HAVE NO PROBLEM

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 24-12-18

Confirm with: RIC

Repair Cost:

\$5 4,201.19

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 23-1-19

Confirm with: SHARON

Email

Call

Final Liability:

% 100

(Assessed) BOLA S/N No.: 27

Repair Cost:

\$5 4,495.27

Loss of Rental (LOR):

\$5 x

(days)

Loss of Use (LOU):

\$5 360

(\$506)

(days)

Loss of Income (LOI):

\$5 x

(\$ x)

(days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 2-x

Medical:

\$5 x

Disbursement:

\$5 x

(e.g. Tow/Independent)

Legal Cost:

\$5 x

Total:

\$5 4,797.27

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 4,797.27

Name 1:

OPTIMA WERKZ PTE LTD

Payee 2: (Strike if N.A.)

\$5 x

Name 2:

x

Payee 3: (Strike if N.A.)

\$5 x

Name 3:

x

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

15/7/19

REF:

ALH

ASSIGNMENT

From:

Date:

05-12-2018

Estimated Cost:

OD / TM / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLQ 7142X

at Workshop no:

Optima Werkz

of

9A Serangoon North Ave 5

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

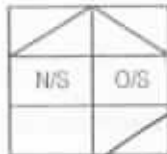
(Client's Record)

Make of Veh:

after - 10:30am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

4-6 days

Res.: Yes or No

Lump Sum:

1.B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS 'wpr

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLQ 7142X

Yr Reg:

07 17

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen^{A)} Golf C.C. 1390

Colour:

M. Red

A/C

Insured / Std / NI / NA

Sp. Reading:

9947

T/Radio: Insured / Std / NI / NA

Eng/No:

C/N:

WVW ZZZ AU ZHW 071040

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

R:

225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A:

2/12/18

D.O.I.

5/12/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

6/12 File next to Car

\$ 4,201.19

R (\$ 3,873.50/48%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS)

) Photos

) Other

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

TOTAL

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 03 NOVEMBER 2018

Third Party Insurer: AIG

Vehicle No: SLQ7142X

Third Party Veh No: SKX768L

Model: VOLKSWAGEN GOLF 1.4 TSI AT

Date of Accident: 02/12/2018

Chassis: WVWZZZAUZHW071040

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE	1		R \$2,164.20
2	REAR TAILGATE INNER REFLECTOR LAMP	1		H \$293.58
3	REAR TAILGATE 230 TSI EMBLEM	1		R \$98.48
4	REAR BUMPER	1		R \$1,269.93
5	REAR BUMPER SIDE RETAINER RH	1		O \$57.15
6	REAR BUMPER TOW HOOK COVER	1		R \$28.28
7	REAR BUMPER REFLECTOR LAMP RH	1		S \$80.23
8	REAR BUMPER REVERSE SENSOR	1		S \$250.00
9	REAR BUMPER REINFORCEMENT	1		R \$670.93
10	REAR END PANEL	1		R \$939.73
SUB TOTAL				\$5,852.48
LESS 10%				-\$585.25
PARTS TOTAL				\$5,267.23

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER			R \$120.00
S/N TOTAL				\$120.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

\$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$800.00

TO TUFF KOTE / ANTI-RUST

\$80.00

TO CHECK WIRING AND WATER LEAK TEST

\$60.00

TO REMOVE & REINSTALL REAR WINDSCREEN AND TO PERFORM WATER LEAKAGE TEST

\$180.00

TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR

\$80.00

LABOUR TOTAL \$2,200.00

AZMAN

TOTAL \$7,587.23

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Co. Reg. No. 201212455W

Date: 03 NOVEMBER 2018

Third Party Insurer: AIG

No: SLQ7142X

Third Party Veh No: SKX768L

Model: VOLKSWAGEN GOLF 1.4 TSI AT

Date of Accident: 02/12/2018

Chassis: WVVZZZAUZHWO71040

SUPPLEMENTARY

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILLAMP RH	1		<i>Br</i> \$321.05
2	REAR TAILLAMP BRACKET RH	1		<i>CM</i> \$57.15
3	REAR TAILLAMP INNER PANEL RH	1		REPAIR
4	REAR BUMPER CENTRE TOP RETAINER	1		<i>CM</i> \$100.18
5	REAR INNER FENDER AIR VENT RH	1		<i>CM</i> \$63.25
			SUB TOTAL	\$541.63
			LESS 10%	-\$54.16
			PARTS TOTAL	\$487.46

PEI TING

TOTAL

\$487.46

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1078C

Vehicle Details

Vehicle No.: SLQ7142X
Vehicle to be Exported: Yes
Intended Deregistration Date: 03 Dec 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: GOLF 1.4 TSI AT 5G13HZ
Primary Colour: Red
Manufacturing Year: 2016
Engine No.: CZC142780
Chassis No.: WVVZZZAUZHW071040
Maximum Power Output: 92.0 kW (123 bhp)
Open Market Value: \$20,454.00
Original Registration Date: 20 Jul 2017
First Registration Date: 20 Jul 2017
Transfer Count: 0
Actual ARF Paid: \$10,636.00
Intended PARF Rebate Details
PARF Eligibility: Yes
PARF Eligibility Expiry Date: 19 Jul 2027
PARF Rebate Amount: \$7,977.00
Intended COE Rebate Details
COE Expiry Date: 19 Jul 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$42,801.00
COE Rebate Amount: \$34,240.00
Total Rebate Amount: \$42,217.00

The information contained herein is correct as at 03 Dec 2018

OK

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

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Co. Reg. No. 201212455W

Date: 03 NOVEMBER 2018

Third Party Insurer: AIG

Vehicle No: SLQ7142X

Third Party Veh No: SKX768L

Model: VOLKSWAGEN GOLF 1.4 TSI AT

Date of Accident: 02/12/2018

Chassis: WVVZZZAUZHWO71040

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE	1		R \$2,164.20
2	REAR TAILGATE INNER REFLECTOR LAMP	1		Ro \$293.58
3	REAR TAILGATE 230 TSI EMBLEM	1		Ro \$98.48
4	REAR BUMPER	1		Rt \$1,269.93
5	REAR BUMPER SIDE RETAINER RH	1		0.1 \$57.15
6	REAR BUMPER TOW HOOK COVER	1		Ro \$28.28
7	REAR BUMPER REFLECTOR LAMP RH	1		\$80.23
8	REAR BUMPER REVERSE SENSOR	1		Sen \$250.00
9	REAR BUMPER REINFORCEMENT	1		\$670.93
10	REAR END PANEL	1		\$939.73
SUB TOTAL				\$5,852.48
LESS 10%				-\$585.25
PARTS TOTAL				\$5,267.23

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER			Ro \$120.00
S/N TOTAL				\$120.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION \$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION \$800.00

TO TUFF KOTE / ANTI-RUST \$80.00

TO CHECK WIRING AND WATER LEAK TEST \$60.00

TO REMOVE & REINSTALL REAR WINDSCREEN AND TO PERFORM WATER LEAKAGE TEST \$180.00

TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR \$80.00

LABOUR TOTAL \$2,200.00

TOTAL \$7,587.23

AZMAN

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Not hail
Puchong 1.81
B4 paint
4-6 days

X
✓
✓
✓
✓
✓
✓
✓
✓
?
?

4012

?

6001

?

201

1201

601

OPTIMA WERKZ PTE LTD

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Co. Reg. No. 201212455W

Date: 03 NOVEMBER 2018

Third Party Insurer: AIG

Vehicle No: SLQ7142X

Third Party Veh No: SKX768L

Model: VOLKSWAGEN GOLF 1.4 TSI AT

Date of Accident: 02/12/2018

Chassis: WVWZZZAUZHWO71040

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE	1		R \$2,164.20
2	REAR TAILGATE INNER REFLECTOR LAMP	1		HR \$293.58
3	REAR TAILGATE 230 TSI EMBLEM	1		HR \$98.48
4	REAR BUMPER	1		R \$1,269.93
5	REAR BUMPER SIDE RETAINER RH	1		O/S \$57.15
6	REAR BUMPER TOW HOOK COVER	1		HR \$28.28
7	REAR BUMPER REFLECTOR LAMP RH	1		\$80.23
8	REAR BUMPER REVERSE SENSOR	1		sent \$250.00
9	REAR BUMPER REINFORCEMENT	1		\$670.93
10	REAR END PANEL	1		\$939.73
SUB TOTAL				\$5,852.48
LESS 10%				-\$585.25
PARTS TOTAL				\$5,267.23

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER			HR \$120.00
S/N TOTAL				\$120.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION \$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION \$800.00

TO TUFF KOTE / ANTI-RUST \$80.00

TO CHECK WIRING AND WATER LEAK TEST \$60.00

TO REMOVE & REINSTALL REAR WINDSCREEN AND TO PERFORM WATER LEAKAGE TEST \$180.00

TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR \$80.00

LABOUR TOTAL \$2,200.00

AZMAN TOTAL \$7,587.23

Our Ref : SLQ7142X / TP#747
Your Ref : SKX768L

WITHOUT PREJUDICE

Date : 31 December 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLQ7142X & SKX768L ON 02/12/2018
ALONG TRAFFIC LIGHT JUNCTION OF STEVENS RD & BELMORAL**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST)	S\$4,495.27
- Loss of Use	S\$840.00 (\$70.00 x 12 days)
- LTA/GIA Search Fee	S\$2.00

Grand Total	<u>S\$5,337.27</u>
--------------------	---------------------------

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 24 January 2019 5:31 PM
To: 'hlchai@hotmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKX 768L AND SLQ 7142X ON 02/12/2018

Our ref: CC6/AIG18021769/Kja3

CHAI HWEE LEE

Policy Holder

Dear Madam,

ACCIDENT INVOLVING SKX 768L AND SLQ 7142X ON 02/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORISATION TO ACT

I/We, Elton Seah Rong Cheng ("the third party claimant") of
11 Jalan Senandung, Singapore 288762 (address), owner of
SLQ 7142X (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SLQ 7142X that was damaged pursuant to the accident
which occurred on 02/12/2018 (date) along Traffic Junction of Stevens Road
& Belmoral Road (location) involving vehicle no/s SKX 768L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 5th (day) of December (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,495.27 (Repair Cost), S\$300.00 (Loss of Use/~~Rental~~) S\$2.00 (Disbursement) for vehicle no. SLO 7142X that was damaged pursuant to the accident which occurred on 2/12/2018 (date) along STEVENS ROAD TRAFFIC LIGHT JUNCTION (location) involving vehicle no/s SKX 768L. This is pursuant to the inspection conducted on 5/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ELTON SEAH RONG CHENG ("the third party claimant") of vehicle no. SLO 7142X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLO 7142X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of February (month) 2019 (year)



FSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121808209
INVOICE DATE : 27/12/2018
REF : TP#747
VEH NO. : SLQ7142X
CAR MODEL : GOLF 1.4
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR TAILGATE INNER REFLECTOR LAMP	1	PC	264.22	264.22
REAR TAILGATE 230 TSI EMBLEM	1	PC	88.63	88.63
REAR BUMPER	1	PC	1,142.94	1,142.94
REAR BUMPER SIDE RETAINER RH	1	PC	51.44	51.44
REAR BUMPER TOW HOOK COVER	1	PC	25.45	25.45
REAR BUMPER REFLECTOR LAMP RH	1	PC	72.21	72.21
REAR BUMPER REVERSE SENSOR	1	PC	225.00	225.00
REAR BUMPER REINFORCEMENT	1	PC	603.83	603.83
REAR TAILLAMP RH	1	PC	288.95	288.95
REAR TAILLAMP BRACKET RH	1	PC	51.44	51.44
REAR BUMPER CENTRE TOP RETAINER	1	PC	90.15	90.15
REAR INNER FENDER AIR VENT RH	1	PC	56.93	56.93
REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER	1	PC	40.00	40.00
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	400.00	400.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	600.00	600.00
TO CHECK WIRING AND WATER LEAK TEST	1	JOB	20.00	20.00
TO REMOVE & REINSTALL REAR WINDSCREEN AND TO PERFORM WATER LEAKAGE TEST	1	JOB	120.00	120.00
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	1	JOB	60.00	60.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121808209
INVOICE DATE : 27/12/2018
REF : TP#747
VEH NO. : SLQ7142X
CAR MODEL : GOLF 1.4
CURRENT MILEAGE:
ADVISOR : AZMAN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
-------------	-----	-----	----------------	---------------

Remarks: DOA: 02/12/2018 @ 1150 HRS
CLAIMANT: ELTON SEAH RONG CHENG
NRIC NO: S9131078C
TP VEHICLE: SKX768L

Singapore Dollars: Four Thousand Four Hundred Ninety-Five And Cent Twenty-Seven Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	4,201.19
GST 7.00%	SGD	294.08
GRAND TOTAL	SGD	<u>4,495.27</u>

We confirm that we incurred the repair costs herein and will observe my/our agreement with the repairs.
We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-186978

Date of Request: 03/12/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
8 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 03/12/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SKX768L
Accident Date 02/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-186978

Date of Request: 03/12/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 03/12/2018
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SKX768L
Accident Date 02/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKX768L	AIG Asia Pacific Insurance Pte. Ltd.	26/11/2018-25/11/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2018 Edit Reg		05 Dec 2018 00:00 Edit Adj Rpt	S\$4,201.19 Edit Estimates	S\$4,201.19 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHAI HWEE LEE, ID: S1684137D								
Main Claimant:	ELTON SEAH RONG CHENG, ID: S9131078C								
Vehicle Reg. No.:	SLQ7142X	Date of Loss:	02/12/2018 11:00 - :59 [16 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3827662819SG	Policy/Cover Note No.:	2100439903 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKX768L	Policy No. (Claimant):	MA002323						
		Excess:							
Repairer:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Etika Insurance Pte Ltd (HQ) - Tel: 63360477								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLQ7142X (3827662819SG)**
[SKX768L]
TP
ELTON SEAH RONG CHENG
Dec 2 2018 11:00AM
[CHAI HWEE LEE]
Optima Werkz Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		<div></div> Edit	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/12/18 10:43	TP GIA REPORT		<div></div> Load PDF	
2	06/12/18 16:51	TP ESTIMATE - MARKED		<div></div> Load PDF	
3	18/02/19 14:50	WORKSHOP INVOICE		<div></div> Load PDF	
4	18/02/19 14:50	AUTHORISATION TO ACT FORM		<div></div> Load PDF	
5	18/02/19 14:50	Release Voucher		<div></div> Load PDF	
6	18/02/19 14:50	GIA SEARCH		<div></div> Load PDF	
7	18/02/19 14:50	LETTER TO OI		<div></div> Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	04/12/18 11:53	OI GIA REPORT		<div></div> Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKX768L (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI
	SLQ7142X (TP veh)		(A)
Date of Accident:	02/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,639.96	
Final Repair Cost	: \$	4,495.27	
Loss of Use	: \$	300.00	6.00 days at \$50.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	4,797.27	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	: \$	4,797.27
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

18 Feb
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18021769/KJA3Q2

Date: 18/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100439903
Claimant Vehicle No : SLQ7142X **Insured Vehicle No :** SKX768L
 Date of Loss: 02/12/2018 Nature of Claim: TP Claim No: 3827662819SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ7142X**
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A) Engine No: CZC142780
 Reg. Date: 20/07/2017 (Man. Year: 2016) Chassis No: WVVZZZAUZH071040
 Colour: Metallic Red Odometer: 9947 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Pirelli 7 mm Rear Left Side: Pirelli 7 mm
 Front Right Side: Pirelli 7 mm Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,874.73	3,001.19	2,873.54	48.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,200.00	1,200.00	1,000.00	45.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,074.73	4,201.19	3,873.54	47.97
+ GST 7.00/7.00% (S\$)	565.23	294.08	271.15	47.97
Nett Amount (S\$)	8,639.96	4,495.27	4,144.69	47.97
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,797.27		

INSPECTION

Date of Assignment: 05/12/2018
 Date Inspected: 05/12/2018 Inspected At: 9A SERANGOON NORTH AVE 5
 SINGAPORE 554500
 Repairer: Optima Werkz Pte Ltd (HQ)
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Repair	2,164.20 FL	*- FL
2	1		*REAR TAILGATE INNER REFLECTOR LAMP	Broken	293.58 FL	*293.58 FL
3	1		*REAR TAILGATE 230 TSi EMBLEM	Necessary	98.48 FL	*98.48 FL
4	1		*REAR BUMPER	Bent	1,269.93 FL	*1,269.93 FL
5	1		*REAR BUMPER SIDE RETAINER RH	Distorted	57.15 FL	*57.15 FL
6	1		*REAR BUMPER TOW HOOK COVER	Dented	28.28 FL	*28.28 FL
7	1		*REAR BUMPER REFLECTOR LAMP RH	Scratched	80.23 FL	*80.23 FL
8	1		*REAR BUMPER REVERSE SENSOR	Scratched	250.00 FL	*250.00 FL
9	1		*REAR BUMPER REINFORCEMENT	Bent	670.93 FL	*670.93 FL
10	1		*REAR END PANEL	Repair	939.73 FL	*- FL
11	1		*REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER	Necessary	120.00 FS	*40.00 FS
12	1		*REAR TAILLAMP RH	Broken	321.05 FL	*321.05 FL
13	1		*REAR TAILLAMP BRACKET RH	Cracked	57.15 FL	*57.15 FL
14	1		*REAR TAILLAMP INNER PANEL RH (NPA)	Repair	0.00 FL	*- FL
15	1		*REAR BUMPER CENTRE TOP RETAINER	Cracked	100.18 FL	*100.18 FL
16	1		*REAR INNER FENDER AIR VENT RH	Cracked	63.25 FL	*63.25 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,514.14	3,330.21
- List Item Discount on L Items 10.00/10.00% (S\$)	639.41	329.02
Total Parts (S\$)	5,874.73	3,001.19

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	1,000.00	400.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	800.00	600.00
3	TO TUFF KOTE/ANTI-RUST	New	80.00	0.00
4	TO CHECK WIRING AND WATER LEAK TEST	New	60.00	20.00
5	TO REMOVE & REINSTALL REAR WINDSCREEN AND TO PERFORM WATER LEAKAGE TEST	New	180.00	120.00
6	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	New	80.00	60.00
Gross Labour Cost (S\$)			2,200.00	1,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >