Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 7 December, 2018 10:15 AM

To: 'Joel Goh'

Cc: Admin A; CS A Team; Asher Sng (LKKAuto)

Subject: RE: ACCIDENT INVOLVING EU138S AND YN9985D (EQ) ON 29/11/18

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18021758/R1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: EU 138S

We have not authorized repairs.

Enclosed for your perusal is:

TP estimated cost of repair

Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg> Sent: Monday, 3 December, 2018 9:33 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING EU138S AND YN9985D (EQ) ON 29/11/18

Dear Nivitha

Attached both accident reports for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, November 30, 2018 3:19 PM

To: Joel Goh; assignments

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING EU138S AND YN9985D (EQ) ON 29/11/18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>
Sent: Friday, 30 November 2018 1:56 PM

To: Kong, Charmaine (VWG Singapore) < charmaine.kong@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING EU138S AND YN9985D (EQ) ON 29/11/18

Without Prejudice

Dear Charmaine

We will appoint LKK to survey your client's vehicle. Liability is unclear as our insured has not reported this accident.

Dear LKK

Please assist with this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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