

INS. CASE OWNER:

Prt-4

CC 4, 111 180

LKK:
IDAC:

ASSIGNMENT

DOI:

28/11/18

poh kin

Registered in Merimen:

3/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 6675 Y

Claim No.:

Name of Insured:

CTM

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : S5

D.O.A.:

21/11/2018

Place of Accident:

Manna bay

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUR 1140K



INSRS:

WSP:

Tel:

Liability:

RMKS:

World Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

6/12

epk

SUR 1140K - x;
 SHD 6675 Y - (12/11/18) 17680 / Klobiq: 001-1910112
 - (12/11/18) 17680 / Klobiq: 001-1910112
 BOLA
 27 Approve ✓
 Finalize done ✓
 Pending LOR ✓
 pass to the to type mandate report ✓
 better report photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

5/12/2018

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S5

3,583.28

(

5

days)

Reduction:

55.01

%

Email

Call

FINAL SETTLEMENT

Date/Time:

23/11/19

Confirm with:

Headline

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

B-27

If NO or B 28, Ass. Lia:

Repair Cost:

S5

3,620.11

Loss of Rental (LOR):

S5

-

(

days)

Loss of Use (LOU):

S5

300.00

(\$ 6000 x 5

days)

Loss of Income (LOI):

S5

-

(\$

x

days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S5

-

Medical:

S5

-

Disbursement:

S5

-

(e.g. Tow/ Independent)

Legal Cost

S5

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4500.00

Total:

S5

3,920.11

Global Sum S5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S5

3,920.11

Name 1:

World Auto Pte Ltd

Payee 2: (Strike if N.A.)

S5

-

Name 2:

Payee 3: (Strike if N.A.)

S5

-

Name 3:

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES180017

Date : 27/11/2018
 Vehicle Num. : SLR 1140K (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# : R43122 / 2017
 Accident Date : 21/11/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	REAR TAILGATE 00		1,100.90 ✓
2.	1	REAR TAILGATE INNER LOCK NN		455.80 X
3.	1	REAR TAILGATE VEZEL EMBLEM NEC		84.80 ✓
4.	1	REAR TAILGATE HYBRID EMBLEM NEC		88.60 ✓
5.	1	REAR BUMPER 00		865.00 ✓
6.	1	REAR END PANEL NN		830.00 X
7.	1	REAR END PANEL TOP GARNISH NN		155.00 X
8.	1	REAR WINDSCREEN GLASS MOULDING NEC		215.00 ✓
9.	1	SMART BUZZER SENSOR		155.00 ?

List Total S\$:

20.00% Discount S\$:

2354 / 10
 20%
 1883.28

3,649.90

729.98

2,919.92

SPECIAL NETT ITEMS :				
1.	1SET	REAR TAILGATE INNER TRIM BOARD CLIPS NEC		30.00 ✓
2.	1SET	REAR BUMPER CLIP NEC		30.00 ✓
3.	1SET	REAR END PANEL TOP GARNISH CLIPS NN		30.00 X
4.	1SET	REVERSE SENSOR		200 200.00 ✓

Special Nett Total S\$:

260 370.00

LABOUR :

WIRINGS CHECK AND RECTIFY WHERE NECESSARY

60 180.00 ✓

REMOVE & REFIT REAR WINDSCREEN GLASS

120 180.00 ✓

TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES

60 180.00 ✓

2354.10
 20% 470.82
 1883.28
 SN 260.00
 Labour 1240.00
 3383.28

CONTINUE / ...

(5)

5 days

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
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 Chassis/Eng# :
 Accident Date : 21/11/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE
 REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN
 CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS

500 1,600.00 ✓

DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE
 REPAIRS AND REACTIVATE BACK SAME
 (HV HYBRID SYSTEM SAFETY PROCEDURES)

450.00 X

PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING
 FAULT CODES AND REINITIALISE HV HYBRID SYSTEM FOR POST
 REPAIRS
 (HV HYBRID SYSTEM SAFETY PROCEDURES)

450.00 X

PUTTY AND SPRAY PAINT ALL AFFECTED AREAS
 (INNER/OUTER)

500 1,200.00 ✓

Labour Total S\$:

4,240.00

Resul
Hp 900/100 GR
5 days
HP P/P
28/11/18 @ 1440
Resury by paint

1240

E. & O.E.

Total S\$: 7,529.92

for WORLD AUTO PTE LTD

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAUTO)

From: geraldine@worldauto.com.sg
Sent: Wednesday, 23 January 2019 2:39 PM
To: Poh Kin (LKKAUTO)
Cc: daniel@worldauto.com.sg
Subject: RE: Our Ref: CC4/III18021756/R1fa3; Your Ref: TP/2349/2018

Categories: clear

Dear Poh Kin,

Reference to your email on abovementioned subject.

We agreed to your proposal for settlement as mentioned on your email dated 23/1/2019 below.

Please kindly forward DV's for our client's completion soon.

Thank you.

Regards,
Geraldine

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 23 January, 2019 12:08 PM
To: daniel@worldauto.com.sg; geraldine@worldauto.com.sg
Subject: Our Ref: CC4/III18021756/R1fa3; Your Ref: TP/2349/2018
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18021756/R1fa3
Your Ref: TP/2349/2018

Dear Sir/Madam,

We refer to above matter and your letter of demand dated 7th January 2019.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 3,620.11
2. Loss of Use (\$60.00 x 5 days)	S\$ 300.00
	S\$ 3,920.11

Please duly sign the DV attached and return with Authorization to Act to us for payment processing.

We need original copy DV.

Your prompt action will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 23 January 2019 12:08 PM
To: daniel@worldauto.com.sg; 'geraldine@worldauto.com.sg'
Subject: Our Ref: CC4/III18021756/R1fa3; Your Ref: TP/2349/2018
Attachments: DV SLR 1140K.pdf

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/III18021756/R1fa3
Your Ref: TP/2349/2018

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	S\$ 3,920.11

Please duly sign the DV attached and return with **Authorization to Act** to us for payment processing.

We need **original copy DV**.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 26 December 2018 8:49 AM
To: tggtan@worldauto.com.sg; Rasul (LKKAuto)
Subject: RE: SLR 1140K Our ref: TP/2349/18 *** LKK REF: CC4/III18021756/R1fa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18021756/R1fa3
Your Ref: SLR 1140K(TP/2349/18)

Dear Sophia,

We refer to the above matter.

For COR, our surveyor had recommended amount at P/P \$3,383.28 (before GST) with 5 repair days.

Please note that: All finalisation is subject to our Principal insurer's approval.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Best Regards,
Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

-----Original Message-----

From: Mei Kwan (LKKAuto)
Sent: Thursday, 6 December 2018 1:50 PM
To: tggtan@worldauto.com.sg; Rasul (LKKAuto) <Rasul@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SLR 1140K Our ref: TP/2349/18 *** LKK REF: CC4/III18021756/R1fa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Print Received Message

This mail is associated with :

***SLR1140K (MCT18110646)**
[SHD6675Y]

TP

LCRF PTE LTD

Nov 21 2018 9:00AM

[-]

World Auto Pte Ltd - Kranji

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/01/2019 10:37 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3920.11) - SLR1140K - Claim Handler: Priya

Approved:3920.11.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Dec 2018 20:35	Cim Veh Model Changed	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] HOW MEI KWAN
2	03 Dec 2018 20:35	Cim Created	Reg No: SLR1140K, Acct Date: 2018/11/21, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd - Kranji (HQ)	[A] HOW MEI KWAN
3	03 Dec 2018 20:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	03 Dec 2018 20:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/12	[A] HOW MEI KWAN
5	03 Dec 2018 20:35	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	03 Dec 2018 20:36	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	03 Dec 2018 20:36	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	06 Dec 2018 13:55	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 27, OID rear-ended TP vehicle.	[A] Chong Poh Kin
9	06 Dec 2018 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/12	[I] Priya
10	06 Dec 2018 14:38	Adj Mandate Set	Approved:0.00,	[I] Priya
11	21 Jan 2019 12:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Jan 2019 12:26	Cim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
13	21 Jan 2019 12:26	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
14	21 Jan 2019 12:26	Cim Dtl Modified	JPJ Reg. Date: -> 2017/07/31.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2019 12:26	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	22 Jan 2019 18:06	Adj Mandate Request	Cur.Req:3920.11:PODS Liability: 100%, BOLA 27 Quantum: a)COR (w/gst): \$ 3,620.11 + b)LOU: \$300.00 (\$60.00 x 5 days) = Total \$3,920.11 Vehicle Model: Honda Vezel Hybrid 1.5 (1496cc) For your approval	[A] Chong Poh Kin
17	23 Jan 2019 10:37	Adj Mandate Set	Approved:3920.11.	[I] Lalitha Krishnan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2035254	21/01/2019	Motor	LKK Auto	LKK Auto	SLR1140K	SHD6675Y	10.70

Print Received Message

This mail is associated with :

***SLR1140K (MCT18110646)**
[SHD6675Y]

TP

LCRF PTE LTD

Nov 21 2018 9:00AM

World Auto Pte Ltd - Kranji

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/12/2018 14:38 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLR1140K - Claim Handler: Priya

Approved:0.00.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	03 Dec 2018 20:35	Cim Veh Model Changed	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] HOW MEI KWAN	
2	03 Dec 2018 20:35	Cim Created	Reg No: SLR1140K. Acct Date: 2018/11/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd - Kranji (HQ)	[A] HOW MEI KWAN	
3	03 Dec 2018 20:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
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Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Print Received Message

This mail is associated with :

***SLR1140K (MCT18110646)**
[SHD6675Y]

TP

LCRF PTE LTD

Nov 21 2018 9:00AM

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World Auto Pte Ltd - Kranji

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To LKK_HQ
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Approved:3920.11.

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2	03 Dec 2018 20:35	Clim Created	Reg No: SLR1140K, Acct Date: 2018/11/21, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: World Auto Pte Ltd - Kranji (HQ)	[A] HOW MEI KWAN
3	03 Dec 2018 20:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	03 Dec 2018 20:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/12	[A] HOW MEI KWAN
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17	23 Jan 2019 10:37	Adj Mandate Set	Approved:3920.11.	[I] Lalitha Krishnan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2035254	21/01/2019	Motor	LKK Auto	LKK Auto	SLR1140K	SHD6675Y	10.70



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

07/01/2019

Your Ref :

Our Ref : TP/2349/2018

LKR

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04/ #05 IOB BLDG

SINGAPORE 049711

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLR1140K / SHD6675Y ON 21/112018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF)

Enclosed herewith are the following documents for your information and necessary actions only :-

- a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 3383.28 (already finalised)
GST 7%	\$ 236.83
Loss of Use (\$60 x 5 days)	\$ 300.00
Amount	<u>\$ 3920.11</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **21-11-2018**

CLIENT'S VEHICLE NO : **SLR1140K**

PLACE OF ACCIDENT : **7 STRAITS VIEW MARINE ONE**

THIRD PARTY VEHICLE NO : **SHD6675Y**

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS **21TH** DAY OF **November** YEAR **2018**



A handwritten signature in black ink, consisting of a stylized 'K' or similar character.

Name: **LCRF PTE LTD**
UEN No: **201624597K**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18110646

Claimant Ref: TP/2349/2018

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,620.11 (repair cost), S\$ 300.00 (loss of use/rental), S\$ - (search fee), vehicle no. SLR 1140K that was damaged pursuant to the accident which occurred on 21/11/2018 (date) at MARINA BAY (location) involving vehicle no. SHD 8875Y (insured vehicle). This is pursuant to the inspection conducted on 28/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLR 1140K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "The third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLR 1140K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,920.11 to World Auto Pte Ltd

Dated this 24 day of January, 2018

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (with chop)

42 Jalan Pemimpin
#01-02/03 Halcyon 2, Singapore 572200

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PL
 51 Ubi Ave 1, #01-25
 Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256 3561

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET #04 / #05 IOB BUILDING
 S'PORE 049711


Attention : Motor Claim Department
 Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F189077

Date : 07/01/2019
 Vehicle Num. : SLR 1140K
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 21/11/2018
 Claim No. : TP/2349/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				1,100.90
1.	1	TAILGATE		84.60
2.	1	TAILGATE 'VEZEL' EMBLEM		88.60
3.	1	TAILGATE 'HYBRID' EMBLEM		865.00
4.	1	REAR BUMPER		215.00
5.	1	REAR WINDSCREEN GLASS MOULDING		
List Total S\$:				2,354.10
20.00% Discount S\$:				470.82
				1,883.28
SPECIAL NETT ITEMS :				30.00
1.	1SET	TAILGATE INNER TRIM BOARD CLIPS		30.00
2.	1SET	REAR BUMPER CLIPS		200.00
3.	1SET	REVERSE SENSOR		
Special Nett Total S\$:				260.00
LABOUR :				60.00
CHECK & RECTIFY WIRINGS				
REMOVE & INSTALL REAR WINDSCREEN GLASS				120.00
TRANSFER REAR BOOTLID MECHANISM & ACCESSORIES				60.00
REMOVE & REPLACE ACCIDENT DAMAGED PARTS FOR REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN CHASSIS				500.00
PUTTY & SPRAY PAINT ON ALL AFFECTED AREAS				500.00
Labour Total S\$:				1,240.00

Total S\$: 3,383.28
 GST 7% S\$: 236.83
 Amount Due S\$: 3,620.11
 =====


 WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)













Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2018 Edit Reg		26 Nov 2018 00:00 Edit Adj Rpt	S\$3,383.28 Edit Estimates	S\$3,383.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: LCRF PTE LTD , Co. Reg. No.: 201624597K									
Vehicle Reg. No.:	SLR1140K	Date of Loss:	21/11/2018 09:00 - :59 [15 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18110646	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6675Y	Policy No. (Claimant):	999995070						
		Excess:							
Repairer:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop, 739535 Kranji - Tel: 63621776								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (23/01/2019): Alert - Adj Mandate Approved (S\$3920.11) - SLR1140K - Claim Handler: Priya III_SG (06/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SLR1140K - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLR1140K (MCT18110646)
[SHD6675Y]
TP
LCRF PTE LTD
Nov 21 2018 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Kranji

Upload Documents Upload Photos Compose New Letter			View View in Browser		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	26/12/18 08:46	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>	
2	26/12/18 08:46	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>	
3	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	26/12/18 08:46	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	26/12/18 08:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
23	26/12/18 08:46	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
24	26/12/18 08:46	Reinspection Photo- before paint	 Load JPG	<input checked="" type="checkbox"/>	
25	26/12/18 08:46	Reinspection Photo- before paint	 Load JPG	<input checked="" type="checkbox"/>	
26	26/12/18 08:46	Reinspection Photo- before paint	 Load JPG	<input checked="" type="checkbox"/>	
27	26/12/18 08:46	Reinspection Photo- before paint	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/12/18 20:36	ACKNOWLEDGEMENT EMAIL TO III DD 28.11.2018	 Load PDF		
2	05/12/18 20:29	TP ESTIMATE - MARKED	 Load PDF		
3	05/12/18 20:29	TP GIA REPORT	 Load PDF		
4	21/01/19 12:37	WORKSHOP INVOICE	 Load PDF		
5	21/01/19 12:37	LOD	 Load PDF		
6	01/02/19 09:39	AUTHORISATION TO ACT FORM	 Load PDF		
7	01/02/19 09:39	DISCHARGE VOUCHER	 Load PDF		
Finalized On India International Insurance Pte Ltd (HQ)			Thumbnail	Print	
1	04/12/18 08:49	Singapore Accident Statement	 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18021756/R1FA3Q2

Date: 01/02/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SLR1140K **Insured Vehicle No :** SHD6675Y
 Date of Loss: 21/11/2018 Nature of Claim: TP Claim No: MCT18110646

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR1140K**
 Make & Model: HONDA VEZEL, 1.5 HYBRID (A) Engine No: LEB5921032
 Reg. Date: 31/07/2017 (Man. Year: 2016) Chassis No: RU31221020
 Colour: Grey Odometer: 89969 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Michelin 5 mm Rear Left Side: Michelin 5 mm
 Front Right Side: Michelin 5 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,289.92	2,143.28	1,146.64	34.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,240.00	1,240.00	3,000.00	70.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,529.92	3,383.28	4,146.64	55.07
+ GST 7.00/7.00% (S\$)	527.09	236.83	290.26	55.07
Nett Amount (S\$)	8,057.01	3,620.11	4,436.90	55.07
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
	Nett Liability (S\$)	3,920.11		

INSPECTION

Date of Assignment: 28/11/2018
 Date Inspected: 28/11/2018 Inspected At: World Auto Pte Ltd - Kranji (HQ)
 No 1 Kranji Loop
 Singapore 739535
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR1140K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,100.90 FL	*1,100.90 FL
2	1		*REAR TAILGATE INNER LOCK	Not Necessary	155.80 FL	*- FL
3	1		*REAR TAILGATE VEZEL EMBLEM	Necessary	84.60 FL	*84.60 FL
4	1		*REAR TAILGATE HYBRID EMBLEM	Necessary	88.60 FL	*88.60 FL
5	1		*REAR BUMPER	Dented	865.00 FL	*865.00 FL
6	1		*REAR END PANEL	Not Necessary	830.00 FL	*- FL
7	1		*REAR END PANEL TOP GARNISH	Not Necessary	155.00 FL	*- FL
8	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	215.00 FL	*215.00 FL
9	1		*SMART BUZZER SENSOR	Serviceable	155.00 FL	*- FL
10	1		*SET REAR TAILGATE INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
11	1		*SET REAR BUMPER CLIP	Necessary	30.00 FS	*30.00 FS
12	1		*SET REAR END PANEL TOP GARNISH CLIPS	Not Necessary	30.00 FS	*- FS
13	1		*SET REVERSE SENSOR	Not Working	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	4,019.90	2,614.10
- List Item Discount on L Items 20.00/20.00% (S\$)	729.98	470.82
Total Parts (S\$)	3,289.92	2,143.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	WIRING CHECK AND RECTIFY WHERE NECESSARY	New	180.00	60.00
2	REMOVE & REFIT REAR WINDSCREEN GLASS	New	180.00	120.00
3	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	New	180.00	60.00
4	REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING PANEL BEAT ,CUT/WELD,STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS	New	1,600.00	500.00
5	DEACTIVATE HV HYBRID SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	0.00
6	PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISE HVBRID SYSTEM FOR POST REPAIRS (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	0.00
7	PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	1,200.00	500.00
Gross Labour Cost (S\$)			4,240.00	1,240.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >