

INS. CASE OWNER:

400 OVER YAN

CC4, A16 180 21752, T1 ha3

LKK:

IDAC:

INSURER:

NMA

ASSIGNMENT

DOI:

2/12/18

Date / Time:

29/11/2018

Registered in Merimen:

3/12/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKP 3023 A

Claim No.:

674227969596

Name of Insured:

Kera Fotohi Ardycom

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

23/11/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

PA5662 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

workloads

Transport Sur



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/12/18

PA5662L - X: SKP 3023A - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

2018-12-19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: L16

S\$ 3,650.00 (6 days) Reduction: 40 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: 657

S\$ 3,905.50

OI CHANGED UNIT

Loss of Rental (LOR):

S\$ (days)

Loss of Use (LOU):

S\$ 1,200.00 x 6 days

Loss of Income (LOI):

S\$ (5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Total: S\$ 5,105.00 Global Sum S\$ 5,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 5,000.00

Name 1:

WTS ENGINEERING PTE LTD

Payee 2: (Surge if P.A.)

S\$ -

Name 2:

Payee 3: (Surge if P.A.)

S\$ -

Name 3:

Tough

REF: AIG

ASSIGNMENT

WE 2020 at.

Form: Date: 3/12/18

Estimated Cost

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

PA 5662L
woodlands transport
8 Gul circle

at Workshop no

of

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

11:30am-12pm owner
waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS sup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PA 5662 L

Yr Regn:

2015 Out.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

CC 4/04

Colour:

Multi

Insured / Std / NI / NA

Sp Reading

88 0184

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

3TGF9584 02000 329

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215 / 75R17.5

R:

(D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Finer 37

Front

Rear

R/Bal

7

mm

R/Bal

1/2

mm

L/Bal

7

mm

L/Bal

2/7

mm

D.O.A.

D.O.I.

3/12/18 owner

Survey held at

WL transport bul

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Vehicle No: 88951

Date / Time

Action / Instruction

L/S \$3,650/-

(KED: \$2,401.33/40%)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

5.00

1.00

1.00

1.00

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$



WTS Engineering Pte Ltd
8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163
Company Registration Number: 200505706E

Quotation

DATE: 26/11/18
VEHICLE NO: PA5662L
DRIVER: SHARUDIN BIN SAMSUDIN
ATTENTION TO:
PREPARED BY: Chan Soo Lye

LOCATION: Gul Workshop
Q REF No: Q18/11/956
DEPARTMENT: WTS Bus Department
ACCIDENT DATE: 23/11/18
REF No: JW-1118-76

In Consultants hence notify the following:
• To repair the vehicle after spray painting
• To display the vehicle during recovery
• Parts prices on a "Prejudice" basis
• Third party survey
• No illegal modification
• Supplementary item(s) must be approved and is subject to final approval from the company
- Acknowledged by Repairer

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	FRONT BUMPER	1	1025.6	1,025.60
2	FRONT LHS SIGNAL LAMP	1	201.75	201.75
3	EXCURSION BUS STICKER	1	10	10.00
4	FRONT BUS GRILLE LHS	1	94	94.00
Labour Costs				- 25%
1	TO REMOVE AND RE-INSTALL FRONT DASHBOARD AND WIRING TO ASSIST REPAIR FRONT PANEL DENTED. TO REMOVE AND RE-INSTALL WINDSCREEN GLASS TO ASSIST REPAIR FRONT PANEL. 3 MAN DAY X \$400.00	1	1200	1,200.00
2	TO PANEL BEAT FRONT PANEL LHS DENTED. TO PANEL BEAT FRONT LHS SIDE BODY LOWER PANEL. TO REMOVE AND REPLACE FRONT BUMPER, FRONT GRILLE 3 MAN DAY X 400 = \$1200.00	1	1200	1,200.00
3	SUPPLY LABOUR AND REPLACE WTS STICKER AND LOGO	1	250	250.00
4	TO CHECK WIRING AND REPLACE FRONT LHS SIGNAL LAMP	1	120	120.00
Spray Paint				
1	Spray Painting TO PUTTY AND SPRAY PAINTING FRONT BUMPER, FRONT PANEL AND LHS SIDE BODY PANEL	1	2000	2,000.00
TOTAL:				6,101.35
Total Amount				SGD 6,101.35

1331.35
998.51

3580

Remarks:

Parts - 998.51
Labour - 3580

4578.51

4578.51

4578.51

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

Tanfikh 92495749
WP

23/12/18 C1245

LKK 68411972

WSP

Ready after repair

tanfikh@lkk.com

sur e lkk.com

6 days.

Surveyor Sign:	<i>[Signature]</i>
Surveyor Name:	Tanfikh
Date:	3/12/18

1130

111



WTS Engineering

WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

Company Registration Number: 200505706E

Quotation

DATE: 26/11/18
VEHICLE NO: PA5662L
DRIVER: SHARUDIN BIN SAMSUDIN
ATTENTION TO:
PREPARED BY: Chan Soo Lye

LOCATION: Gul Workshop
Q REF No: Q18/11/956
DEPARTMENT: WTS Bus Department
ACCIDENT DATE: 23/11/18
REF No: JW-1118-76

LKK Auto Consultants hence notify the following:
• To resurvey (before/after spray painting)
• To display (on the vehicle) during resurvey
• Parts prices are on "no prejudice" basis
• Third party survey
• No illegal modification
• Supplementary item(s) must be approved and is subject to final approval from insurance company

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	FRONT BUMPER	1	1025.6	1,025.60
2	FRONT LHS SIGNAL LAMP	1	201.75	201.75
3	EXCURSION BUS STICKER	1	10	10.00
4	FRONT LHS GRILLE LHS	1	94	94.00
Labour Costs				
1	TO REMOVE AND RE-INSTALL FRONT DASHBOARD AND WIRING TO ASSIST REPAIR FRONT PANEL DENTED. TO REMOVE AND RE-INSTALL WINDSCREEN GLASS TO ASSIST REPAIR FRONT PANEL. 3 MAN DAY X \$400.00	1	1200	1,200.00
2	TO PANEL BEAT FRONT PANEL LHS DENTED, TO PANEL BEAT FRONT LHS SIDE BODY LOWER PANEL, TO REMOVE AND REPLACE FRONT BUMPER.FRONT GRILLE. 3 MAN DAY X 400 = \$1200.00	1	1200	1,200.00
3	SUPPLY LABOUR AND REPLACE WTS STICKER AND LOGO	1	250	250.00
4	TO CHECK WIRING AND REPLACE FRONT LHS SIGNAL LAMP	1	120	120.00
Spray Paint				
1	Spray Painting TO PUTTY AND SPRAY PAINTING FRONT BUMPER, FRONT PANEL AND LHS SIDE BODY PANEL.	1	2000	2,000.00
TOTAL:				6,101.35
Total Amount				SGD 6,101.35

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

Surveyor Sign:	<i>Taufik</i>
Surveyor Name:	Taufik
Date:	3/12/18

26/11/18
26/11/18
26/11/18
Taufik 97495749
WP
3/12/18 @ 1245
LKK 68411972
Kumpson
Repair after repair
taufik@lkkauto.com
sure lkkauto.com
6 days.

- Pre repair inspection request - PA5662L VS SKP3023A (OI) DOA 23/11/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKK<D.COM Admin A
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinnul; Kaur, Baljit
Sent: 29/11/2018 1:05:42 PM
Attachments: QUOTATION.PDF; DRAWING.PDF; QUOTATION.PDF; DRAWING.PDF

Hi,

Please refer to the enclosed request from Woodlands Transport Service Pte Ltd.

Claim no: 677227969550003
Case Owner: FOO CHIT YAN

If you have any queries/concerns, please let us know.
Kindly assist to assign Mohammed Taufik as Single Joint Expert as requested.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Acquirer II, Singapore FNOI, Claims Operations - Auto

yokeshi@sig.com | www.aig.com

From: kenjlee@woodlandtransport.com.sg [mailto:kenjlee@woodlandtransport.com.sg]
Sent: Thursday, November 29, 2018 12:45 PM
To: Chan, Yoke Shi; Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinnul; Kaur, Baljit
Cc: goo@woodlandtransport.com.sg; schan@woodlandtransport.com.sg
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP3023A AND PA5662L ON 23/11/2018

Dear All,

We choose Mr Mohammed Taufik as the Single-Joint expert for this PRI.

Thank you.

Thanks and Regards,

Kenji Lee

Claims Department

Woodlands Transport Service Pte Ltd
8, Gul Circle, Singapore 629564
Main Line : +65 6559 8988 Fax : +65 6899 2394
Direct Line : +65 6559 8954
www.woodlandtransport.com.sg

Group of Companies

From: kenjlee@woodlandtransport.com.sg <kenjlee@woodlandtransport.com.sg>
Sent: Thursday, 29 November 2018 11:06 AM
To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Hor, Yinnul' <Yinnul.Hor@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; schan@woodlandtransport.com.sg
Cc: goo@woodlandtransport.com.sg
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP3023A AND PA5662L ON 23/11/2018

Dear Mr Chan,

We refer to the attachment above.

Please advise on the choice of Single-Joint expert for this PRI.

Thank you.

Thanks and Regards,

Kenji Lee

Claims Department

1:37pm @ 29/11/18
UN/
Mr Chen

Woodlands Transport Service Pte Ltd
8, Gul Circle, Singapore 619564
Main Line : +65 6559 8988 Fax : +65 6898 2394
Direct Line : +65 6559 8954
www.woodlandstransport.com.sg

Group of Companies

From: Chan, Yoke Shi <yokeshi.chan@aig.com>
Sent: Thursday, 29 November 2018 9:30 AM
To: kenjee@woodlandstransport.com.sg; gon@woodlandstransport.com.sg; sichan@woodlandstransport.com.sg
Cc: Fong, Andy SY <Andy.SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariasa <NoorMariasa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Hor, Yinnul <Yinnul.Hor@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP3023A AND PA5662L ON 23/11/2018

This is a secure, encrypted message. To read it, open the attachment.

這是安全加密信息。如要閱讀此信息，請打開附件。

กรุณาทดสอบความปลอดภัยของข้อมูลที่ส่งมา เพื่ออ่านไฟล์แนบให้ปลอดภัย

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-12-06 09:30 +08 to read your message.
After that, open the attachment.

<https://www.aig.com>

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From: yokeshi.chan@aig.com
To: kenjee@woodlandstransport.com.sg; gon@woodlandstransport.com.sg; sichan@woodlandstransport.com.sg
Cc: Andy SY Fong@aig.com; Lee-Ying Chin@aig.com; NoorMariasa.AbuKassim@aig.com; Imran.Ishak@aig.com; ShengYang.Lim@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinnul.Hor@aig.com
Subject: agencrypt - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKP3023A AND PA5662L ON 23/11/2018
Date: Thu, 29 Nov 2018 01:29:53 +0000
Without Prejudice

Your Reference : PA5662L
Our Reference : 6772279695SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Axiata

AGI

Claims Adjuster II, Singapore FNOI, Claims Operations @ C Auto

yokeshi.chan@ag.com | www.ag.com

From: kenjlee@woodlandtransport.com.sg [mailto:kenjlee@woodlandtransport.com.sg]

Sent: Thursday, November 29, 2018 9:19 AM

To: Abu Kassim, Noor Marisa

Cc: goo@woodlandtransport.com.sg; schan@woodlandtransport.com.sg

Subject: PR1 PA5662L VS SKP3023A DOA 23 11 18

Accident

Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING SKP3023A WITH OUR VEHICLE NO PA5662L ON 23/11/2018

We refer to the above accident and understand that you are the insurer of **SKP3023A**.

Our vehicle sustained damages in the above accident.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Attached is the repair estimate for your perusal.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Ken J Lee

Claims Department

Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandtransport.com.sg

Group of Companies:



WTS Engineering Pte Ltd

YOUR REF : SKP3023A
OUR REF : JW/1118/076

30 January 2019

AIG Asia Pacific Insurance Pte Ltd C/O

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
Singapore (408933)

Attention : Motor Claims Department
WITHOUT PREJUDICE
Dear Sir

ACCIDENT INVOLVING SKP3023A WITH OUR VEHICLE PA5662L ON 23/11/2018

We refer to the above accident and understand that you are the insurer appointed surveyor of **SKP3023A**.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1. Cost Of Repair	\$	3,905.50
2. 6 Days Loss Of Use	\$	2,100.00

Total	\$	6,005.50
-------	----	-----------------

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of this Letter of Demand

Thank you.

Yours faithfully,

Kenji Lee
Claims Department
Direct Line : (65) 6559 8954
Facsimile : (65) 6898 2394
Email : kenjilee@woodlandstransport.com.sg

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629554 Tel: 6 559 8968 Fax: 6 898 2394

URL: www.woodlandstransport.com.sg

Company Registration Number : 200505706E



61

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 19 February 2019 2:56 PM
To: 'fotohicarpet@hotmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKP 3023A AND PA 5662L ON 23/11/2018

Our ref: CC4/AIG18021752/T1ja3

REZA FOTOHI ARDEKANI

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 3023A AND PA 5662L ON 23/11/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Your ref : SKP3023A
Our ref : JW/1118/076

Date: 6/08/19

AKG Asia Pacific Insurance Pte Ltd C/O
Wtk Auto Consultants Pte Ltd
Bikasa Poyyobi Industrial Park, Ubi Ave1, #03-25
Singapore 408933

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SKP3023A AND OUR VEHICLE NO PA5662L ON 23/11/18

We, **Woodlands Transport Service Pte Ltd**, owner of Motor Vehicle Registration No.

PA5662L do hereby authorize **WTS Engineering Pte Ltd** as my agent and representative to correspond in, negotiate and settle on my behalf, my claim against the parties involved in the above-mentioned accident.

Yours faithfully,

Lim Eng Kwong
Group Managing Director



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564
T: 6 559 8988 F: 6 898 2394
www.woodlandstransport.com.sg
UEN: 198102721M

SINGAPORE
QUALITY CLASS



bizSAFE₄



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **WTS ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,000.00** (Global Sum – all in) for vehicle no. **PA 5662L** that was damaged pursuant to the accident which occurred on **23/11/2018** (date) along **JURONG WEST AVENUE 2** (location) involving vehicle no/s **SKP 3023A**. This is pursuant to the inspection conducted on **03/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **WOODLANDS TRANSPORT SERVICE PTE LTD** ("the third party claimant") of vehicle no. **PA 5662L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **PA 5662L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of 8 (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



From :Workshop Department

M/S : Woodlands Transport Service Pte Ltd

No 8 Gul Circle

Singapore 629564

Date : 30-Jan-19

No: 0119/1010

S/n	Description	Unit	Amount
	Repair cost of PA5662L		
	Accident Date: 23/11/18		
	Repair works took 6 days		
	Lumpsum repair inclusive of labour charges and spray painting		\$ 3,650.00
	Add 7% GST		\$ 255.50
	SGD: Three Thousand Nine Hundred Five & Cents Fifty Only		
		Total	\$ 3,905.50

Authorized Signature

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394

URL: www.woodlandstransport.com.sg

Company Registration Number : 200505706E



...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2018 Edit Reg		29 Nov 2018 00:00 Edit Adj Rpt	S\$3,650.00 Edit Estimates	S\$3,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	REZA FOTOHI ARDEKANI, ID: S2676504H								
Main Claimant:	WOODLANDS TRANSPORT SERVICE PTE LTD, Co. Reg. No.: 198102721M								
Vehicle Reg. No.:	PA5662L	Date of Loss:	23/11/2018 23:00 - :59 [157 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6772279695SG	Policy/Cover Note No.:	2100426471 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKP3023A	Policy No. (Claimant):	SD18V07061						
		Excess:							
Repairer:	Wts Engineering Pte Ltd (HQ) 8 Gul Circle, 629564 Tuas - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PA5662L (6772279695SG)

[SKP3023A]

TP

WOODLANDS TRANSPORT SERVICE PTE LTD

Nov 23 2018 11:00PM

[REZA FOTOHI ARDEKANI]

Wts Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/19 15:27	General View	 Load JPG	☒
2	12/03/19 15:27	General View	 Load JPG	☒
3	12/03/19 15:27	General View	 Load JPG	☒
4	12/03/19 15:27	General View	 Load JPG	☒
5	12/03/19 15:27	General View	 Load JPG	☒
6	12/03/19 15:27	General View	 Load JPG	☒
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24	12/03/19 15:27	General View	 Load JPG	☒
25	12/03/19 15:27	General View	 Load JPG	☒
26	12/03/19 15:28	Reinspection Photo	 Load JPG	☒
27	12/03/19 15:28	Reinspection Photo	 Load JPG	☒
28	12/03/19 15:28	Reinspection Photo	 Load JPG	☒
29	12/03/19 15:28	Reinspection Photo	 Load JPG	☒
Documentation			1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/12/18 20:26	ACKNOWLEDGEMENT EMAIL TO AIG DD 29.11.2018	 Load PDF	
2	03/12/18 20:26	EMAIL FROM AIG DD 29.11.2018	 Load PDF	
3	03/12/18 20:26	TP ESTIMATE	 Load PDF	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	03/12/18 20:26	TP GIA REPORT	Load PDF	
5	06/12/18 11:10	TP ESTIMATE - MARKED	Load PDF	
6	08/08/19 16:45	AUTHORISATION TO ACT	Load PDF	
7	15/08/19 09:14	WORKSHOP INVOICE	Load PDF	
8	15/08/19 09:14	AUTHORISATION TO ACT FORM	Load PDF	
9	15/08/19 09:14	Release Voucher	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/12/18 09:11	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP3023A (Insd veh)	Model:	TOYOTA COASTER 4.1 D (M)
	PA5662L (TP veh)		
Date of Accident:	23/11/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	6,528.44
Final Repair Cost	:	\$	5,000.00
Loss of Use	:	\$	6.00 days at \$200.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,000.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	WTS Engineering Pte Ltd	:	\$ 5,000.00
2)		:	\$

JOANNE LEE KHANG MIN

15 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18021752/T1HA3Q2

Date: 15/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100426471
Claimant Vehicle No : PA5662L **Insured Vehicle No :** SKP3023A
 Date of Loss: 23/11/2018 Nature of Claim: TP Claim No: 6772279695SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **PA5662L**
 Make & Model: TOYOTA COASTER, 4.1 D (M) Engine No: 15B1778190
 Reg. Date: 17/10/2005 (Man. Year: 2005) Chassis No: JTGFG538402000319
 Colour: Multi-colour Odometer: 880184 km
 Engine Capacity: 4104 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/75 R17.50 Rear Tyre Size: 215/75 R17.50 (D)
 Front Left Side: Firenza 7 mm Rear Left Side: Firenza 7/7 mm
 Front Right Side: Firenza 7 mm Rear Right Side: Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,331.35	998.51	332.84	25.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,770.00	3,580.00	1,190.00	24.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,101.35	4,578.51	1,522.84	24.96
Approved Total (Overridden) (S\$)		3,650.00		
(S\$)	6,101.35	3,650.00	2,451.35	40.18
+ GST 7.00/7.00% (S\$)	427.09	255.50	171.59	40.18
Nett Amount (S\$)	6,528.44	3,905.50	2,622.94	40.18
+ Loss of Use (6.0 x S\$200.00/day) (S\$)		1,200.00		
Nett Liability (S\$)		5,105.50		
Global Sum Settlement (S\$)		5,000.00		

INSPECTION

Date of Assignment: 29/11/2018
 Date Inspected: 03/12/2018 Inspected At:

Wts Engineering Pte Ltd
8 Gul Circle
Singapore 629564

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	1,025.60 F	*1,025.60 FL
2	1		*FRONT LHS SIGNAL LAMP	Cut	201.75 F	*201.75 FL
3	1		*EXCURSION BUS STICKER	Necessary	10.00 F	*10.00 FL
4	1		*FRONT LHS GRILLE	Cracked	94.00 F	*94.00 FL
					Sub Total (\$\$)	1,331.35
					- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00
					Total Parts (\$\$)	998.51

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL FRONT DASHBOARD AND WIRING TO ASSIST REPAIR FRONT PANEL DENTED.TO REMOVE AND REINSTALL WINDSCREEN GLASS TO ASSIST REPAIR FRONT PANEL	New	1,200.00	800.00
2	TO PANEL BEAT FRONT PANEL LHS DENTED .TO PANEL BEAT FRONT LHS SIDE BODY LOWER PANEL.TO REMOVE AND REPLACE FRONT BUMPER.FRONT GRILLE	New	1,200.00	800.00
3	SUPPLY LABOUR AND REPLACE WTS STICKER AND LOGO	New	250.00	150.00
4	TO CHECK WIRING AND REPLACE FRONT LHS SIGNAL LAMP	New	120.00	30.00
5	TO PUTTY AND SPRAY PAINTING FRONT BUMPER .FRONT PANEL AND LHS SIDE BODY PANEL	New	2,000.00	1,800.00
Gross Labour Cost (S\$)			4,770.00	3,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >