

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 31 July, 2019 4:37 PM  
**To:** kenjilee@woodlandstransport.com.sg  
**Cc:** goo@woodlandstransport.com.sg; Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018 LKK REF CC4/AIG18021752/T1ha3  
**Attachments:** DV.pdf

Without Prejudice

Dear Kenji,

We refer to your below email.

We are prepared to improve our offer to a global sum of **\$5,000.00** (all in).

We attached amended DV for your further action.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]  
**Sent:** Wednesday, 31 July, 2019 9:23 AM  
**To:** Vic (LKKAUTO)  
**Cc:** goo@woodlandstransport.com.sg; Admin A  
**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018 LKK REF CC4/AIG18021752/T1ha3

Dear Vic,

For the sake of an amicable settlement, we proposed to close settlement @ global sum \$ 5400(All-in)  
We hope you can review and confirm the acceptance.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Friday, 19 July 2019 4:01 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'goo@woodlandstransport.com.sg' <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018 LKK REF CC4/AIG18021752/T1ha3

Without Prejudice

Dear Vic,

Thank you for your prompt reply.

However, please be informed that PA5662L falls under the Private Hire Bus Category, which is not present under the NIMA benchmark. Furthermore, our core business is to provide transportation and do not intend to make profits from accident. Hence, our claim on the loss of use (excluding loss of earnings) definitely exceeds \$350 per day as claimed.

But for the sake of an amicable settlement, we proposed to close settlement @ global sum \$ 5400(All-in)

We hope you can review and confirm the acceptance.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁


Claims Department

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 18 July 2019 1:46 PM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018 LKK REF CC4/AIG18021752/T1ha3

Without Prejudice

Dear Kenji,

We refer further to your below email.

On a without prejudice basis, purely for an amicable settlement and without admission of liability from our Insured's part, we offer settlement as below:

|                             |                    |
|-----------------------------|--------------------|
| Cost of Repair (w/gst)      | \$ 3,905.50        |
| Loss of Use (\$120 x 6 day) | \$ 720.00          |
| <b>TOTAL</b>                | <b>\$ 4,625.50</b> |

If agreeable, kindly sign the attached DV then **forward back to us together with a copy of the Authorization Letter duly signed by the owner** for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Consultants  
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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]

**Sent:** Thursday, 18 July, 2019 9:13 AM

**To:** Vic (LKKAuto)

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A

**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018

Dear Vic,

Please be informed that no settlement of offer was provided by your side.

Appreciate if you revert soonest.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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**From:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Sent:** Tuesday, 16 July 2019 5:17 PM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Cc: [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: LOD PA5662L VS SKP3023A DOA 23/11/2018

Dear Kenji,

This is now handled by my colleague Vic, he will revert to you in due course.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]

Sent: Tuesday, 16 July 2019 5:11 PM

To: Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

Cc: [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)

Subject: RE: LOD PA5662L VS SKP3023A DOA 23/11/2018

Dear Joy,

Please be informed that we are still pending for your reply on offer of settlement.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>  
**Sent:** Friday, 21 June 2019 11:14 AM  
**To:** 'joyirene@lkkauto.com' <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>; 'jaskhine@lkkauto.com' <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)  
**Subject:** RE: LOD PA5662L VS SKP3023A DOA 23/11/2018

Dear Joy,

Please be informed that we are still pending for your reply on offer of settlement.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>  
**Sent:** Thursday, 31 January 2019 8:41 AM  
**To:** 'joyirene@lkkauto.com' <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)  
**Subject:** LOD PA5662L VS SKP3023A DOA 23/11/2018

Attention : Motor Claims Department

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING SKP3023A WITH OUR VEHICLE PA5662L ON 23/11/2018**

We refer to the above accident and understand that you are the insurer appointed surveyor of **SKP3023A**.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

|                   |    |          |
|-------------------|----|----------|
| 1. Cost Of Repair | \$ | 3,905.50 |
|-------------------|----|----------|

|                       |    |          |
|-----------------------|----|----------|
| 2. 6 Days Loss Of Use | \$ | 2,100.00 |
|-----------------------|----|----------|

|       |    |                 |
|-------|----|-----------------|
| Total | \$ | <b>6,005.50</b> |
|-------|----|-----------------|

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of this Letter of Demand

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



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