

1200018

INS CASE OWNER:

Staley

CC 4, Asm 180 2712, K-gazyl

LKK: 85026
IDAC:

Survivor:

RCC

DOI:

ASSIGNMENT
4/12/18

Date / Time:

29/11/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBG 3802Y
Name of Insured : TUH CAPITAL P/L
Insured Tel No. : _____ HP: _____
Excess Sec II :SS _____ D.O.A : 19-11-18
Is driver the owner? (YES /) Nature of Accident :

Claim No. : S8M013UP
Policy No. : _____
Make / Model : N. NV 200
Place of Accident : Thomson RD

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

GBG 3802Y

SGE 6662P

SPS 7014J



INSRS:
WSP:
Tel:
Liability: 01
RMKS:



INSRS:
WSP: Man United
Tel:
Liability: TP
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

SGE 6662P - X ; GBG 3802Y - X

STAGE DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorization To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Others:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

plv
3/12/18

to get LOA.

- 27/18 - To seek mandat.
- 31/8 - Pending mandat approval.
- 4/9 - settle @ \$2036.27 as per TP LOD, BV send (Pending DV in).
- 17/9 - DV in (file pass Admin to close).

PENDING LOA FROM OI FOR DV.

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: Kenneth

Repair Cost: PIP \$52602.12 (4 days) Reduction: \$270.12 % 55 Email Call

FINAL SETTLEMENT Date/Time: 4/12/18 3.45PM Confirm with: Kenny Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 2X If NO or B 28, Ass. Lia: 100

Repair Cost: (w/ GST) \$52784.27

Loss of Rental (LOR): \$5 (5 days) 3vc

Loss of Use (LOU): \$50.00 (\$50 x 5 days) OI LAST

Loss of Income (LOI): \$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$5 2.00 Medical: \$5 - Disbursement: \$5 - (e.g. Tow/ Independent) Legal Cost: \$5 - Total: \$5 2036.27 Global Sum SS: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$5 2036.27 Name 1: Alan's United Auto Pte Ltd

Payee 2 (Strike if N.A.): \$5 Name 2: _____

Payee 3 (Strike if N.A.): \$5 Name 3: _____

COPY 19/11/18

ASS. REC. BY:

REF: AXA/

U-112/16 Jan 3 1

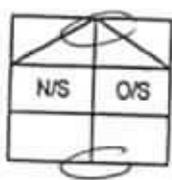
Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s Alan's
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 860k
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 04 days Res.: Yes or No
 Lum Sum: 1.B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGE 6662R Yr Regn: 01, 16
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Mazda 3 c.c. 1.496
 Colour: M.P. White A/C: Insured / Std / NI / NA
 Sp. Reading: 34572 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JM6BM 44A86 0328805
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
 Front R/Bal. 7 mm Rear R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 19/11/18 D.O.I. 4/12/18
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
& M
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>5/12</u>	<u>File pass to Catherine</u>
	<u>P/P #2602 - D - (Red - #3220 - 12 / 55%)</u>

Date/Time, File Pass to? : Prell. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Survey Fee: _____
 Transportation: _____
 S - RS - SI _____
 Factors _____
 Others _____
 TOTAL _____

Report Format : _____
 Lump Sum / I.B.I: (\$ _____)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.
 Tel: 6453 8686 (3 Lines) Fax: 6459 6550
 Company Reg. No.: 201113667N
 GST Reg. No.: 201113667N

Vehicle Insured : GBG3802Y
 Accident Date : 19-Nov-2018
 Our Ref : 218194 (AXA) / CHAN

No. : 05889
 Date : 21-Nov-2018
 PAGE : 1

TAN BEE KIM
 43 JALAN LEMBAH THOMSON
 Singapore 577513

Not Authorized
Purabaya Blopam (Gd)

ESTIMATED COST OF REPAIR FOR MAZDA 3 HATCHBACK SGE6662R
 =====

1 pc Rear bumper fascia		Bulldo 1,080.10 ✓		
1 pc Rear bumper reinforcement		Pr 587.30 7✓		
1 pc Rear end panel		R 590.10 X		
1 pc Front bumper fascia		R 955.10 7R		
1 pc Front bumper reinforcement		R 464.40 X		
1 pc Radiator grille		Sm 129.60 7X		
2 pcs Radiator grille side chrome	@ S\$186.00	Sm 372.00 7X		
1 pc Radiator grille logo		Sm 45.20 7X		
6 pcs Front bumper top rivet	@ S\$ 9.00	mm 54.00 7X		

		4,277.80		1667.40
	Less 20% :	855.56		333.48
		-----		1333.92
				3,422.24

To rewire damaged parts and refocus headlamp beam.

20.00 15%

To remove roof lining, front and rear seats, trim board and carpet

mm 120.00 X

To apply undersealing

mm 60.00 X

To putty and spray replaced parts

1,000.00 66%

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

1,200.00 55%

Total : S\$ 5,822.24
 =====

Singapore Dollars Five Thousand Eight Hundred and Twenty Two and Cents Twenty Four Only

P 1333.92
 S.P. 43.20
 L 1275.00

 7602.12 ✓OK

KENNETH PLS
 CONFIRM 9105. →

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBG3802Y (AXA)

Date : 05-12-2018

Accident Date : 19-11-2018

Our Ref : 218194 / CHAN

TAN BEE KIM

C/O ALAN'S UNITED AUTO PTE LTD

SUPPLEMENTARY ITEM PRICE FOR MAZDA 3 HATCHBACK SGE6662R

6 PCS	REAR BUMPER LOWER LIP RIVET	@ \$5.40	<i>M</i>	\$32.40	—
4 PCS	REAR BUMPER SIDE BRACKET RIVET	@ \$5.40	<i>M</i>	\$21.60	—
				<u>\$54.00</u>	
			LESS 20%	\$10.80	
				<u>\$43.20</u>	

Singapore Dollars Forty Three And Cents Twenty Only

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport/Company Cert No.: S1216868C
 Owner ID Type: Singapore NRIC
 Owner Name: TAN BEE KIM
 Registered Address: 43 JALAN LEMBAH THOMSON SINGAPORE 577513
 Mailing Address: -
 Birth Date: 10 Apr 1956

Vehicle Particulars

Vehicle No.: SGE6662R
 Previous Vehicle No.: -
 Effective Date of Ownership: 28 Jan 2016
 Original Regn Date: 28 Jan 2016
 Registration Date: 28 Jan 2016
 Year of Manufacture: 2015
 Vehicle Type: Passenger Motor Car
 Vehicle Scheme: -
 Vehicle Attachment 1: With Sun Roof
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: MAZDA
 Vehicle Model: MAZDA3 5-DOOR HATCHBACK 1.5L SP 6EAT
 Primary Colour: White
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: JM6BM44A8G0328805
 Engine No.: P520337821
 Engine Capacity/Power Rating: 1496 cc / -
 Maximum Power Output: 88.0 kW (118 bhp)
 Propellant: Petrol
 Max Unladen Weight: 1324 kg
 Maximum Laden Weight: 1835 kg
 Open Market Value: \$15,326.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 27 Jan 2026
 Minimum PARF Benefit: \$5,163.00
 No. of Transfers: 0
 IU Label No.: 1128330602
 COE No.: 2016020101001759H
 COE Expiry Date: 27 Jan 2026
 COE Category: A - Car (up to 1600cc & 97kW (130bhp))
 COE Registration Category: A - Car (up to 1600cc & 97kW (130bhp))
 \$51,301.00 / -

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05889

Vehicle Insured : GBG3802Y
Accident Date : 19-Nov-2018

Date : 21-Nov-2018

Our Ref : 218194 (AXA) / CHAN

PAGE : 1

TAN BEE KIM
43 JALAN LEMBAH THOMSON
Singapore 577513

*Not Authorized
Putty B4 point*

ESTIMATED COST OF REPAIR FOR MAZDA 3 HATCHBACK SGE6662R

1 pc Rear bumper fascia		<i>Actual</i> 1,080.10	✓
1 pc Rear bumper reinforcement		587.30	?
1 pc Rear end panel		<i>R</i> 590.10	X
1 pc Front bumper fascia		955.10	?
1 pc Front bumper reinforcement		<i>R</i> 464.40	X
1 pc Radiator grille		129.60	?
2 pcs Radiator grille side chrome	@ S\$186.00	372.00	?
1 pc Radiator grille logo		45.20	?
6 pcs Front bumper top rivet	@ S\$ 9.00	54.00	?

		4,277.80	
	Less 20% :	855.56	

			3,422.24

To rewire damaged parts and refocus headlamp beam.

20.00 *15/*

To remove roof lining, front and rear seats, trim board and carpet

na 120.00 X

To apply undersealing

na 60.00 X

To putty and spray replaced parts

1,000.00 *660/*

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

1,200.00 *550/*

Total : S\$ 5,822.24

Singapore Dollars Five Thousand ~~Eight Hundred~~ and Twenty Two and Cents ~~Twenty Four Only~~

LKK Auto Consultants hence notify

the Repairer of the following:

- To survey and repair after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Service Request Details

Claim

S8M013UP

Reference

None 

Loss Date

November 19, 2018

Request Date

November 29, 2018

Due Date

December 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

30-11-2018 @ 11am
Kenny via not in

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration

SGE6662R

Make

TPVD MAZDA

Model

3-1.5 HATCHBACK L SP.6EAT (A)

Service Address

...

Primary Contact/Insured

TLH CAPITAL PTE LTD
 30 FIFTH AVENUE, 268793, Singapore
 62209266
 MOTOR.OPERATIONS@GNM.COM.SG

Claim Handler

NG Stacey
 6568804351
 stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

11/30/18 10:04 AM

FROM

NG Stacey

SUBJECT

Req doc

BODY

Hi, Please proceed DS upon receipt of: 1. Lette...



TYPE



SENT

11/30/18 10:04 AM

FROM

NG Stacey

SUBJECT

proceed ds

BODY

Chain collision.



Catherine Chong (LKK Auto)

From: kennychan@alanutd.com
Sent: Tuesday, 27 November, 2018 10:30 AM
To: NG Stacey
Cc: SG AXA Insurance SM AXA SGP - Motor Survey; ANG Yvonne
Subject: FW: ATTACHED SGE6662R REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY
Attachments: SKM_284e18112113390.pdf

Dear Motor Claims Dept.

Please refer to email date below , we are still waiting for you to reply us and let us have your SJE . kindly check the status , thank you .

Regards
Kenny
Alan's United Auto pte Ltd
64538686

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Friday, November 23, 2018 9:31 AM
To: 'NG Stacey' <stacey.ng@axa.com.sg>
Cc: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Subject: FW: ATTACHED SGE6662R REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Dear Stacey

Morning , sorry to trouble you again , I think we have encounter problem with your good office of motor survey email , I have email to them on wednesday and Thursday for request SJE , but till to day we never get reply from your motor survey team , very much appreciate to help us check the out come of the request of SJE ,thank you and have a good day ☺

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Thursday, November 22, 2018 9:13 AM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Subject: FW: ATTACHED SGE6662R REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Wednesday, November 21, 2018 1:44 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: ATTACHED SGE6662R REPAIR ESTIMATE ,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRE SURVEY

Dear Motor Claims Dept.

Attached our client vehicle SGE6662R repair estimate ,GIA report to request joint expert surveyor list for us to choose surveyor to conduct pre repair survey, claiming your insured vehicle GBG3802Y accident on 19-11-2018 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

Joy Irene (LKKAuto)

From: Patricia Auyong <patricia.auyong@apricotcapital.com>
Sent: Thursday, 10 January 2019 11:59 AM
To: Joy Irene (LKKAuto)
Subject: FW: ACCIDENT INVOLVING GBG 3802Y & SGE 6662R ON 19/11/2018
Attachments: 10012019115038-0001.pdf

Hi Joy,
Attached herewith the Authorise Letter for your reference.
Tks
Patricia
TLH CAPITLA PTE LTD.

From: Charlene Tan <charlene.tan@apricotcapital.com>
Sent: Thursday, January 10, 2019 10:37 AM
To: Patricia Auyong <patricia.auyong@apricotcapital.com>
Subject: FW: ACCIDENT INVOLVING GBG 3802Y & SGE 6662R ON 19/11/2018

Hi Pat

Kindly prepare a Letter of Authority using TLH's letterhead stating that Larry is authorised to drive Company's vehicle.

Thank you,
Charlene Tan
Family Office Manager



APRICOT CAPITAL PTE LTD
100G Pasir Panjang Road #04-11 Interlocal Centre, Singapore 118523
Tel: (65) 6333 0300 DID: (65) 6771 9430 Fax: (65) 6266 5300 www.apricotcapital.com

From: Charlene Tan
Sent: Thursday, January 10, 2019 9:45 AM
To: James Tay <james.tay@apricotcapital.com>; Larry Goh <larry.goh@apricotcapital.com>
Subject: FW: ACCIDENT INVOLVING GBG 3802Y & SGE 6662R ON 19/11/2018

Hi James

Please find below forwarded email pertaining to Larry's accident in Nov 2018. Please let me know if we are proceeding with the insurance claim and if we may provide them with the Letter of Authority as requested.

Thank you,
Charlene Tan
Family Office Manager



APRICOT CAPITAL PTE LTD
100G Pasir Panjang Road #04-11 Interlocal Centre, Singapore 118523
Tel: (65) 6333 0300 DID: (65) 6771 9430 Fax: (65) 6266 5300 www.apricotcapital.com

10TH January 2019

LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25
Singapore 408933

Attn: Ms Joy Irene

Dear Mdm,

RE : Our Ref : GDG 3802Y / AXA Ref : S8M013UP

We have authorised the Driver Mr.Goh Hian Hee Larry holder of Nric No. S9145526I to drive Vehicle No. GBG 3802Y.

Your attention & co-operation to above is greatly appreciated

Yours faithfully

Patricia Au Yong
Admin Manager
TLH Capital Pte Ltd
201314388K





Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/8/2019

Survey Details:

Date of loss	19-Nov-18
Date of appointment	29-Nov-18
Date of survey	4-Dec-18
Location of survey	ALAN'S UNITED AUTO PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SGE6662R
Make and Model	MAZDA3 5-DOOR HATCHBACK 1.5L 5P.6EAT
Date of registration	28-Jan-16
Parf Rebate	
Market Value	\$ 60,000.00
Parf Rebate	\$ 44,413.00
Nett Loss	\$ 15,587.00

Repair details:

Initial Estimate	\$ 5,822.24
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,377.12
Check items (estimate)	\$ -
Labour	\$ 1,225.00
Total	\$ 2,602.12
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>4 days</u>
---------------------------	---------------



Remarks:

04 RECOMMENDED REPAIR DAYS + 1PRS = 5 DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,784.27	W/GST
Loss of use	\$	250.00	5days x \$50
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others		-	
Proposed Total		3,036.27	



<MANDATE IA> - S8M013UP {ACCIDENT INVOLVING GBG 3802Y (OI) & SGE 6662P (TP) ON 19/11/2018}

Type

🗉 Question

Message

LIABILITY: 100% BOLA 528 (OI LAST): INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3,036.27 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



Re:<MANDATE IA> - S8M013UP {ACCIDENT INVOLVING GBG 3802Y (OI) & SGE 6662P (TP) ON 19/11/2018}

Type

🔗 Question

Message

pls proceed

Reply

TAN BEE KIM

LICK

c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 10-12-2018

AXA INSURANCE SINGAPORE MELD
MOTOR CLAIMS DEPT.

8 STANTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGE 6662 R AND GBG3802Y
ALONG THOMSON RD TOWARDS UPP. THOMSON RD ON 19-11-2018

I / We, the owner of Vehicle No. SGE 6662 R which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|---|---|------------------|
| 1. Costs of repair | - | \$2784.27 |
| 2. Loss-of-Use/Rental fees 5 Days (Per) | - | \$250.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$3036.27</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, January 9, 2019 7:01 PM
To: Charlene Tan <charlene.tan@apricotcapital.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING GBG 3802Y & SGE 6662R ON 19/11/2018

TLH CAPITAL PTE LTD

Policy Holder

Dear Sir/Madam,

Your Ref : GBG 3802Y
AXA Ref : S8M013UP

ACCIDENT INVOLVING GBG 3802Y & SGE 6662R ON 19/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s ALAN'S UNITED AUTO PTE LTD**, acting on behalf of the owner of **SGE 6662R** against your motor insurance policy.

Based on the accident report, you were involved in a 3 vehicle chain collision where you had hit the Third Party vehicle in-front of you. We will be proceeding to handle the matter in accordance to the procedure and guideline.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any) / **Letter of Authority that your driver is authorised to drive**
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORITY

ACCIDENT INVOLVING SFE 6662R AND GRG 3802Y
ALONG THOMSON RD TOWARDS upp. THOMSON ROAD
ON 19-11-2018

BY THE LETTER OF AUTHORITY, I/We, TAN BEE KIM
NRIC NO. S1216868 C The owner of Vehicle No. SFE 6662R

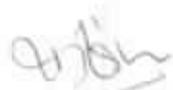
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 11 (month) 2018 (year)



Acknowledged by Owner
(company stamp if applicable)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBG 3802Y (Insd veh)	Model: MAZDA 3
	SGE 8662R (TP veh)	
Date of Accident/ Time:	19/11/2018 / 20:00	

Repair Estimate	: \$	6,276.02	
Final Repair Cost	: \$	2,784.27	(WGST)
Loss of Use	: \$	250.00	5 days at \$ 50.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	3,036.27	

Payee Name : ALAN'S UNITED AUTO PTE LTD

Is Third Party Workshop GIA Registered? YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 28
	BOLA Liability: 100 (%)	Assessed Liability (*): 100 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

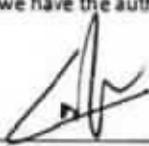
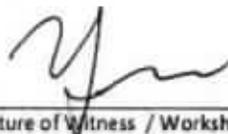
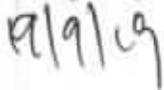
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

		
Signature of workshop representative / Workshop stamp		Signature of Witness / Workshop stamp (if applicable)
Name of Representative:		Name of Witness:
Date: 10-9-2019		Date: 19-9-19
		
Signature of AXA's surveyor/representative:		
Name of AXA's surveyor /Representative:		
Date: 19/9/19		

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBG3802Y
Accident Date : 19-Nov-2018
Our Ref : 218194 (AXA) / CHAN

No. : 15657
Date : 10-Dec-2018
PAGE : 1

TAN BEE KIM
43 JALAN LEMBAH THOMSON
Singapore 577513

FINAL REPAIR COST FOR MAZDA 3 HATCHBACK SGE6662R

=====

1 pc Rear bumper fascia		1,080.10	
1 pc Rear bumper reinforcement		587.30	
6 pcs Rear bumper lower lid rivet	@ S\$ 5.40	32.40	
4 pcs Rear bumper side bracket rivet	@ S\$ 5.40	21.60	

		1,721.40	
	Less 20% :	344.28	

			1,377.12
To rewire damaged parts and refocus headlamp beam.			15.00
To putty and spray replaced parts			660.00
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts			550.00

			2,602.12
	Add 7% GST :		182.15

	Total :	S\$ 2,784.27	
			=====

Singapore Dollars Two Thousand Seven Hundred and Eighty Four and Cents Twenty Seven Only



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-180356

Date of Request: 21/11/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 21/11/2018
Enquiry By Chan Yew Siah
TP Vehicle No. GBG3802Y
Accident Date 19/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG3802Y	AXA Insurance Pte Ltd	28/07/2018-27/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-180356

Date of Request: 21/11/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
 Blk 7 Sin Ming Industrial Estate
 #01-76
 Singapore 575642

Dear Sir/Madam,

Enquiry Date 21/11/2018
 Enquiry By Chan Yew Siah
 TP Vehicle No. GBG3802Y
 Accident Date 19/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021712/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 26-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 3802Y	Veh. Inspected	SGE 6662R
Policy No.	GA0365175	Coverage (\$)	0.00
Claim No.	S8M013UP	Excess (\$)	0.00
Assign From		Assign Date	29/11/2018

2. Vehicle Particulars & Condition

Make & Model	MAZDA 3 (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JM6BM44A8G0328805	Colour	METALLIC PEARL WHITE
Odometer	34572	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TOYO	7 mm
L/H Front Tyre	205/60 R16	TOYO	7 mm
R/H Rear Tyre	205/60 R16	TOYO	7 mm
L/H Rear Tyre	205/60 R16	TOYO	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR & FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/11/2018	Inspection Date	04/12/2018
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGE 6662R ✓

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BUCKLED /DENTED	1,080.10	1,080.10
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BUCKLED	587.30	587.30
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	590.10	-
1	FRONT BUMPER FASCIA (CONSISTENT)	TO REPAIR SEE LABOUR	955.10	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	464.40	-
1	RADIATOR GRILLE (CONSISTENT)	SERVICEABLE	129.60	-
2	RADIATOR GRILLEE SIDE CHROME @\$186.00 (CONSISTENT)	SERVICEABLE	372.00	-
1	RADIATOR GRILLE LOGO (CONSISTENT)	SERVICEABLE	45.20	-
6	FRONT BUMPER TOP RIVET @\$9.00 (CONSISTENT)	NOT NECESSARY	54.00	-
6	REAR BUMPER LOWER LIP RIVET @\$5.40 (CONSISTENT) (ADDITIONAL)	NECESSARY	32.40	32.40
4	REAR BUMPER SIDE BRACKET RIVET @\$5.40 (CONSISTENT) (ADDITIONAL)	NECESSARY	21.60	21.60
	LESS 20% DISCOUNT		-866.36	-344.28
			3,465.44	1,377.12
LABOUR				
	TO REWIRE DAMAGED PARTS AND REFOCUS HEADLAMP BEAM.		20.00	15.00
	TO REMOVE ROOF LINING ,FRONT AND REAR SEATS ,TRIM BOARD AND CARPET.	NOT NECESSARY	120.00	-
	TO APPLY UNDERSEALING .	NOT NECESSARY	60.00	-
	TO PUTTY AND SPRAY REPLACED PARTS.		1,000.00	660.00
	TO REMOVE, CUT-OUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL ,FRONT BUMPER FASCIA AND FRONT BUMPER REINFORCEMENT .		1,200.00	550.00
			2,400.00	1,225.00
GRAND TOTAL			5,865.44	2,602.12

Report Ref No. CC4/ASM18021712/Kga3q2



RECOMMENDED COST OF REPAIRS			2,602.12
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Report Ref No. CC4/ASM18021712/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: SBM013UP
 Reference: CCA/ASM18021712/Kga3a2
 Loss Date: 19 November 2018
 Report Date: 21 Nov 2018 3:34:00 PM
 Request Date: 29 November 2018

Due Date:
 Vendor Name: LKX AUTO CONSULTANTS PTE LTD (TP)
 Type of Loss: Third Party Vehicle Damage
 Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve invoice

Vehicle Information

Incident Vehicle Registration #: SGE6663R
 Make: TPVD MAZDA
 Model: 3-1.5 HATCHBACK L SPACAT (A)
 Service Address:
 ...

Primary Contact/Insured

TLH CAPITAL PTE LTD
 30 FIFTH AVENUE, 268793, Singapore
 62209266
 MOTOR.OPERATIONS@CHMM.COM.SG

Claim Handler

NG Stacy
 6568804351
 stacey.ng@aaa.com.sg

Additional Instructions

1 Messages Invoices History Documents Assessment Metrics Notes

Document Type:

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE
📎 LKkInspection (4).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 LKXAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
📎 OI.LOA.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
📎 MARF COE REBATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
📎 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
📎 LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
📎 LKX RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 August 2019

Attachment	Reports & Statement	Subject	LKK AUTO CONSULTANTS (PTE LTD (TP))	Request Date (PUBLISHED)
MANDATE IA DG 31062019.pdf				
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LOA FROM INSURED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2019
GA365175-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	MG Stacey	30 November 2018
GA365175-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	MG Stacey	30 November 2018
GBC382Y INSD GIA.PDF	Reports & Statement	GIA Report	BATAN BHOSALE Pragati	29 November 2018
PRE-REPAIR SURVEY.mng	Letters and Correspondence	Workshop	BATAN BHOSALE Pragati	29 November 2018