

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18021702/pa3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1375/2018/MAS

2 Apr 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKX 1094 R, Audi A3 SB 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SKX 1094 R**, claimant, **Ms. Ong Seu Jan**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013622 – S\$3,741.26
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental bill – S\$300.00 (S\$100.00 x 3 days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SKX 1094 R



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
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Alexandra Service Centre

281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Telephone: 6388 2223
Telefax: 6441 1183

Customer Service

Service Appointment: 6366 2323
24 Hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD
MOTOR CLAIM DEPT
8 SHENTON WAY,
#27-01 AXA TOWER,
SINGAPORE 068811 068811

Invoice: 85013622
Date: 25/03/2019
Order: SKX1094R
Term: 30

Account: A0008 (T 0)
AXA INSURANCE PTE LTD
MOTOR CLAIM DEPT
8 SHENTON WAY,
#27-01 AXA TOWER,
SINGAPORE 068811

Regn No.: SKX1094R (V 28284) Regn Date: 26/11/2015 Mileage: 36068 WIP No.: 34054
Model: A3 SPORTSBACK 1.4 TFSI (AMBIEN Chassis: WAUZZZ8V46A0060573 Engine: CTC 298532 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	AAV3807521B	SPOILER	1.00	205.50	205.50
X	AAV4807067A GRU	COVER	1.00	1619.00	1,619.00
Parts 1,824.50					Sub-Total 3,496.50
Labour 0.00					7% GST 244.76
Sublet 1,672.00					Grand Total 3,741.26
Menus 0.00					
Lubricant 0.00					



nb/z

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



DISCHARGE VOUCHER

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SDU1168K].

Dated this 11 day of JAN 2019

Witness's NRIC No. : G2040197X

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #61-01
Tel: +65 6880 4888 Fax: +65 6336 2522 Website: www.axa.com.sg

Premium Automobiles

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Your ref: CC4/ASM18021702/pa3

Norah Khai

6768 9828

6841 1183

Body Repair

PA/TP/1375/2018/TF

10-Jan-19

1

From

Telephone +65-

Telefax +65-

Our department

Your Claim Ref

Our Ref

Date

total pages

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.4 TFSI

Vehicle Chassis No : WAUZZZ8V4GA060673

Vehicle Regn No. : SKX 1094 R

Vehicle Mileage : 33829KM

Vehicle Owner : Ms Ong Seu Jan

Certificate No : 2100439722 - 03

Liability : **Direct Settlement by Hsiao Tong of LKK via email
Dated 20/12/2018 with LOU/LOR**

Accident Date : 28 November, 2018

Location : Simpang Bedok carpark

Repair Cost : S\$ 3,741.26

WIP No. : 34054

Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1183

Letter of Authorization

Your ref: CC4/ASM18021702/pa3

Our ref: PA/TP/1375/2018/TF

10 January, 2019

Ms Ong Seu Jan

Blk 519 Bedok Reservoir Road

#25-35

Singapore 479276

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SKX1094R / SDU1168K
On Simpang Bedok carpark At 9 November 2018.**

I am the registered owner of SKX1094R.

I confirm that I will be claiming for Rental Charges / Loss of Use and
hearby authorize your esteemed company to settle Rental Charges / Loss of Use
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms Ong Seu Jan

Copy to Norah Khai, Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201901-0074

Hirer's Name Ong Sen Jan		Date of Birth 18/11/57	Passport/ Nric No. S2638905D	Nationality
Address 519 Bedok Reservoir Road		Occupation	Driving Licence No. As Above	Date of Expiry
#05-69	Postal Code 479276	Contact No	Mobile Phone No. 83660702	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 8-1-19	Time 8.30am	Mileage KM	E 1/4 1/2 3/4 F
Date 11-1-19	Time 12.20pm	Mileage KM	Remarks N

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				300/-
EXTENSION				
Audi/ Tony				
SKX1094R				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKU 4261x

MODEL

FROM

RETURN

*Estimate Data. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

ONG SEU JAN
NO. 519 #05-69
BEDOK RESERVOIR ROAD
SINGAPORE 479276

ATTN : ONG SEU JAN

INVOICE : AR1901-0138
DATE : 11/01/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201901-0074

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SKU4261X	280.37
Make / Model	:	
Rental Dates	: Rental Billing From 08/01/2019 To 11/01/2019	
Period	: 3 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SKX1094R	

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63

TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

ONG SEU JAN

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201901-0081		
Account of	: ONG SEU JAN		
Date Issued	: 11/01/2019		
Vehicle Reg No.	: SKU4261X		
Rental Dates	: 08/01/2019		
Amount Received	: S\$ 300.00		
Payment Type:	: VISA	V101073	S\$ 300.00
Payment for Invoice	: AR1901-0138		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.

Member of
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-185614
Date of Request: 29/11/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/11/2018
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SDU1168K
Accident Date 28/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDU1168K	AXA Insurance Pte Ltd	26/01/2018-25/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-185614
Date of Request: 29/11/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 29/11/2018
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No.: SDU1168K
Accident Date: 28/11/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S2638905D**

Name
ONG SEU JAN

Birth Date: **18 Nov 1957**
Issue Date: **23 Mar 2003**



 000300337J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2638905D**

Name
ONG SEU JAN

王秀珍

Race
CHINESE

Date of Birth
18-11-1957

Sex
F

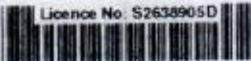
Country of Birth
MALAYSIA





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	16 Dec 1994

 Licence No. **S2638905D**

NP 428A

 838756

NRIC No. **S2638905D**



Nationality
MALAYSIAN

Blood Group
O+

Date of issue
03-02-2001

518 BEDOK RESERVOIR ROAD #05-69
SINGAPORE 478276

NRIC No: **S2638905D** Date: **09/09/2017**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG SEU JAN
 Period of Insurance : 26 Nov 2018 To 25 Nov 2019
 Engine No. : CZC298532
 Chassis No. : WAUZZZ8V4GA060673

Vehicle No. : SKX1094R
 Policy No. : 2100439722-03
 Endorsement No. :
 Issued Date : 23 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A3 SPORTBACK 1.4 TFSI (AMBIENTE)
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :
 Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG SEU JAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).


0504125211

PREMIUM LEASING - NC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPACC