

INS. CASE OWNER:

Stacy

CC 4, Asm 180 21702, A. pas

IDAC:

85080

Surveyor:

Adam

DOI:

ASSIGNMENT

5/11/18

Date / Time:

30/11/2018

Registered in Merimen.

Pre-assign / CCU / FTE

88mm14y3

Insured Vehicle No.

Claim No.:

Name of Insured

Policy No.:

Insured Tel No.

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SKX 1044 R

INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

8/12

CH7

SKX 1044 R - X ; SDU 1168 K - X

4/12/18 - sent 1st letter to OI.

12/12/18 -

TO AXA: ANY OI BIK?

18/12/18 -

✓ OI GIA raised OI, Mr Fazli. Not pickup.

7/1/19 -

File -> Action.

8/1/19 -

offer finalise amt to TP @ 4043.26 - pending acceptance

10/1/19 -

Call @ 4043.26. DV reviewed. File pass to HZ to check before close case. File pass to Admin to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

8/1/19 3:30pm

Confirm with:

MARTINA

Email

Call

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

77

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3341.26

Loss of Rental (LOR):

S\$

300

(

3

days)

x

S\$100

Loss of Use (LOU):

S\$

-

(

3

x

days)

Loss of Income (LOI):

S\$

-

(

3

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4043.26

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4043.26

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

eth 10/4/19

21202 / Apr 3 / (P)

ACKNOWLEDGMENTS

Date: 05.12.2018

Vehicle: SKX1094R. Yr Regn: 2015 Nov.
Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 SB. CC 1395

Colour	Grey.	A/C	Insured / Std / NI / NA
--------	-------	-----	-------------------------

So Reading 32812 TiRadio Insured / Std / NI / NA

Eng/No.

CTNo: WAM2228V49A 060613.

Gen. Cond. Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/SSR16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO/YOKO *or* Continental

Front Rear







PC Ball	66	mm	PC Ball	66	mm
---------	----	----	---------	----	----

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. DOI 05/12/18.

3000 10/1/48

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

9

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: Site Insp (\$

□ Interview (\$

☐ Interview (\$)

□ Tech. Inves. (\$)

☐ Weekend \$5



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Log in

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S7743270A

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3

Expiry Date

Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S7743270A

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence

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(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spt/5b90934f64567e000fb2d9a6>) . © 2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Premium Automobiles

• 55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1094 R .

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid.Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper assy.Re- orgnise rear crash management components.Reinstall all parts removed.	\$ 900.00 600 ✓	
3	To respray rear bumper.	\$ 800.00 600 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 2,172.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1094 R.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rebuilt</i>	\$ 1,619.00	✓
2	FIXING PARTS FOR REAR BUMPER <i>new</i>	\$ 166.00	+
3	REAR BUMPER SPOILER <i>lt</i>	\$ 206.00	✓ <i>206.50</i>
4	REAR REINFORCEMENT <i>3Hl new</i>	\$ 501.00	✗
5	REAR REINFORCEMENT BRACKET <i>new</i>	2 \$ 22.00	✓
6	REAR BUMPER SENSOR <i>3 new</i>	2 \$ 421.00	✓
7	REAR BUMPER SENSOR SEAL	4 \$ 16.00	+
8	SUNDRIES <i>3Hl new</i>	\$ 300.00	✗
TOTAL SPARE PARTS CHARGES		:	\$ 3,251.00
TOTAL LABOUR CHARGES		:	\$ 2,172.00
GRAND TOTAL		:	\$ 5,423.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1375/2018/PH
Date : 26-Nov-15

Vehicle IN workshop. Kindly arrange for survey.

Your insured vehicle : SDU 1168 K

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

3 days - ok - jb - 1 Feb 19

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Ms Ong Seu Jan
Address : Blk 519 Bedok Reservoir Road
#05-69
Singapore 479276
Telephone : HP +65 83660702
Type of Claim : Third Party Claims
Policy No. : 2100439722 - 03
Vehicle No : **SKX 1094 R**
Model Code : Audi A3 SB 1.4 TFSI
Model / Year : Nov-15
Engine No : CZC 298532
Chassis No : WAUZZZ8V4GA060673
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Nov-18
Place of Accident : Simpang Bedok carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1094 R .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid.Check function.	S/N	\$ 280.00	\$ 280.00 ✓
2	To dismantle and renew rear bumper assy.Re-orgnise rear crash management components.Reinstall all parts removed.		\$ 900.00	\$ 600.00 ✓
3	To respray rear bumper.		\$ 800.00	\$ 600.00 ✓
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 2,172.00</u>	<u>\$ 1,672.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1094 R.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,619.00	\$ 1,619.00
2	FIXING PARTS FOR REAR BUMPER	\$ 166.00	
3	REAR BUMPER SPOILER	\$ 206.00	\$ 205.50
4	REAR REINFORCEMENT	\$ 501.00	
5	REAR REINFORCEMENT BRACKET	2 \$ 22.00	
6	REAR BUMPER SENSOR	2 \$ 421.00	
7	REAR BUMPER SENSOR SEAL	4 \$ 16.00	
8	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 3,251.00	\$ 1,824.50
TOTAL LABOUR CHARGES		\$ 2,172.00	\$ 1,672.00
GRAND TOTAL		\$ 5,423.00	\$ 3,496.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1375/2018/PH
Date : 26-Nov-15

Vehicle IN workshop. Kindly arrange for survey.

Your insured vehicle : SDU 1168 K

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Ms Ong Seu Jan
Address : Blk 519 Bedok Reservoir Road
#05-69
Singapore 479276
Telephone : HP +65 83660702
Type of Claim : Third Party Claims
Policy No. : 2100439722 - 03
Vehicle No : **SKX 1094 R**
Model Code : Audi A3 SB 1.4 TFSI
Model / Year : Nov-15
Engine No : CZC 298532
Chassis No : WAUZZZ8V4GA060673
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Nov-18
Place of Accident : Simpang Bedok carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 05/12/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Hsiao Tong (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, 1 February 2019 2:59 PM
To: Adrian Ling (LKKAuto); Carrine Leong; jlayee.yap@premiumauto.com.sg; Chang Chee Sing; CS A Team; Admin A
Subject: FINAL REVISION - SKX1094R - TP AXA - SURVEYED 5 DEC 18
Attachments: PA13752018 - SKX 1094 R - Audi A3 SB 1.4 TFSI - TP (AXA).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3496.50 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8905D
Vehicle Details	
Vehicle No.:	SKX1094R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SB 1.4 TFSI (AMBIENTE)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC298532
Chassis No.:	WAUZZZ8V4GA060673
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$26,944.00
Original Registration Date:	26 Nov 2015
First Registration Date:	26 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$19,722.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2025
PARF Rebate Amount:	\$14,791.00
Intended COE/PAVED Details	
COE Expiry Date:	25 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$59,200.00
COE Rebate Amount:	\$41,275.00
Total Rebate Amount:	\$56,066.00

The information contained herein is correct as at 05 Dec 2018

OK

EDMUND
MOTORVisit us to enjoy: **0% Downpayment**1.98% Loan | 1 Year Warranty by BCC
1 Free Servicing | High Trade-In[Find Out More](#)
**SGCARMART
CARNIVAL**
15-16th December 2018
@ Downtown East

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New 5 Years Coe Renewal Honda Stream 1.8A


2.88% p.a. Lowest Interest @ GV
Cars Financing \$2000
Downpayment Monthly From
\$638
GV Credit The 1st StarAd
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EDMUND MOTOR ORIGIN ENTERPRISES PTE LTD (INCORPORATED IN SINGAPORE)

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audi a3

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection audi a3 Any Any 2015 Any Any Any Available


☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambiente

\$79,800

\$10,280 /yr

23-Sep-2015

1,395 cc

37,000 km

Hatchback

Available

Graded A by **STP**
 Up To 90% Loan! Flexible Repayment With In House Financing. Our Vehicle Inspected By Professional Team For Highest Quality. Owning A Car Is So
Much Easier With Us. View To Believe. Call Us Now.

Universe Motoring

☆ Posted: 04-Dec-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi


☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambition

\$84,822

\$10,500 /yr

23-Sep-2015

1,395 cc

38,000 km

Hatchback

Available

 Limited 1.99% Bank Rate! The Highest Specs For A3 Sportback! Highest OMV \$31,950, Highest Perf \$13,363. Fitted With \$12k Worth Of Accessories
Such As 18" Cast Aluminium Alloy Rims, Premium Bang & Oluf...

☆ Posted: 02-Oct-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi


☐ Audi A3 Sedan 1.4A TFSI S-
tronic Ambiente

\$78,800

\$10,040 /yr

29-Sep-2015

1,395 cc

37,000 km

Luxury

Available

Very Good Condition, Don't Miss Call For Viewing.

☆ Posted: 11-Oct-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi


☐ Audi A3 Sedan 1.4A TFSI S-
tronic Ambiente

\$84,999

\$10,940 /yr

30-Sep-2015

1,395 cc

43,500 km

Luxury

Available

 Genuine Low Mileage Full Serviced At Premium Automobiles. 1 Owner Only. Checks Done By Premium Automobiles. Peace Of Mind.
Responsive/Economical 1.4 Turbo Engine Gives This A3 Sheer Driving Pleasure!...

Premium Automobiles

☆ Posted: 15-Nov-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi

**Bastuck Sports Exhausts**

Bastuck Sports Exhausts for Audi A3 8V [1.4L TSI] (except 103 KW CPTA/Otto) or [1.8L TSI]

[More info about this product](#)
☐ Audi A3 Sedan 1.4A TFSI
Ambiente

\$75,800

\$9,470 /yr

31-Oct-2015

1,395 cc

32,000 km

Luxury

Available

 Audi Management Unit Before 2nd Female Owner And 3rd Owner (Retired Teacher). Accident Free. Agent Model With Agent Services(3 Years) All With
Records. Recently Serviced By Optima Werks(After 3 Years)...

Prem Roy Motoring

☆ Posted: 01-Dec-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi


☐ Audi A3 Sedan 1.4A TFSI S-
tronic Ambiente

\$85,800

\$10,800 /yr

30-Nov-2015

1,395 cc

35,000 km

Luxury

Available

 100% Loan Available, 1 Owner, Low Mileage Done Only 35,000km, Full Agent Serviced, Under Warranty, Ex-Bankruptcy And Bad Credit Welcome,
High Trade In, Free Personal Accident Benefit Of \$10,000 And Ac...

Faster Auto Trading

☆ Posted: 25-Nov-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi A3, a3, Used Audi

[SHORTLISTED](#) [HISTORY](#)[Compare](#)



☐ Audi A3 Sportback 1.4A TFSI S-tronic Ambiente \$83,000 \$10,400 /yr 17-Dec-2015 1,395 cc 65,129 km Hatchback Available

Schedule A Test Drive Today. Viewing Is Strictly By Appointment Only.

[Comment](#)

Carro

☆ Posted: 05-Oct-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



☐ Audi A3 Sportback 1.4A TFSI S-tronic Ambiente \$85,999 \$10,810 /yr 21-Dec-2015 1,395 cc 40,000 km Hatchback Available

New Arrival! Beautiful Blue On Grey, Low Mileage, 1 Owner, Ample Boot Space And Spacious Seating For All. Purchase An Audi At Premium Automobiles Will Give You A Peace Of Mind With Our Certified Premi...

[Premium Ad](#)

Premium Automobiles

☆ Posted: 06-Nov-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



☐ Audi A3 Sedan 1.4A TFSI Ambiente \$81,800 \$10,100 /yr 30-Dec-2015 1,395 cc 26,281 km Luxury Available

Only 1, Agent Served With History! Genuine Low Mileage Done 26281km. Totally Like Brand New, Test Drive/See To Certify. 1 Lady Owner. New Car Number, 100% Accident Free, Price Negotiable. Call Now!

[Premium Ad](#)

Lake View Credit Pte Ltd

☆ Posted: 24-Dec-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



☐ Audi A3 Sedan 1.4A TFSI Ambiente \$86,999 \$10,840 /yr 30-Dec-2015 1,395 cc 28,000 km Luxury Available

Optional Extended Warranty Available! Special 2.48% Bank Interest Rate! Certified Premium Pre-Owned 110 Points Check For Added Peace Of Mind. 1 Meticulous Owner Who Sparsely Use This Sporty Blue, Care...

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☆ Posted: 06-Nov-2018 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

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ADVERTISED HISTORY

Compare

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S2638905D**

Name: **ONG SEU JAN**

Birth Date: **18 Nov 1957**

Issue Date: **23 Mar 2003**





REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2638905D**



Name: **ONG SEU JAN**

王秀珍

Race: **CHINESE**

Date of Birth: **18-11-1957** Sex: **F**

Country of Birth: **MALAYSIA**



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Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	16 Dec 1994



Licence No. **S2638905D**



NP 428A



83878

NRIC No. **S2638905D**

Nationality: **MALAYSIAN**

Blood Group: **O+** Date of Issue: **03-02-2001**

519 BEDOK RESERVOIR ROAD #05-69
SINGAPORE 479276

NRIC No: **S2638905D**

Date: **08/09/2017**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG SEU JAN
Period of Insurance : 26 Nov 2018 To 25 Nov 2019
Engine No. : CZC298532
Chassis No. : WAUZZZ8V4GA060673

Vehicle No. : SKX1094R
Policy No. : 2100439722-03
Endorsement No. :
Issued Date : 23 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A3 SPORTBACK 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG SEU JAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125211

PREMIUM LEASING - NC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE



<REQUEST FOR DS & MANDATE IA> - S8M014Y7 [ACCIDENT INVOLVING SDU 1168K(OI) & SKX 1094R(TP) ON 28/11/2018]

Type

🔍 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,906.35(if claim LOU) - \$5,141.35(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly advise if we may proceed DS and let us have your mandate approval/instruction. Hsiao Tong - 14 Dec 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/12/2018

Survey Details:

Date of loss	28-Nov-18
Date of appointment	30-Nov-18
Date of survey	5-Dec-18
Location of survey	PREMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKX1094R
Make and Model	AUDI A3 SB 1.4 TFSI (AMBIENTE)
Date of registration	26-Nov-15
Parf Rebate	
Market Value	\$ 80,000.00
Parf Rebate	\$ 56,099.00
Nett Loss	\$ 23,901.00

Repair details:

Initial Estimate	\$ 5,423.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,626.00
Check items (estimate)	-
Labour	\$ 1,672.00
Total	\$ 4,298.00
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-28 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,598.86	\$ 4,598.86
Loss of use (5days x \$60.00)	\$ 300.00	NIL
Loss of rental (5days x \$100.00)(w/GST)	NIL	\$ 535.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 4,906.35	\$ 5,141.35

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 December 2018 5:07 PM
To: 'Claims'
Cc: Admin A; assignments
Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Without Prejudice

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 20 December 2018 4:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Dear Hsiao Tong,

Can we proceed direct settlement?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 18 December, 2018 10:30 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Dear Hsiao Tong,

Can we proceed direct settlement?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 14 December, 2018 3:19 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Without Prejudice

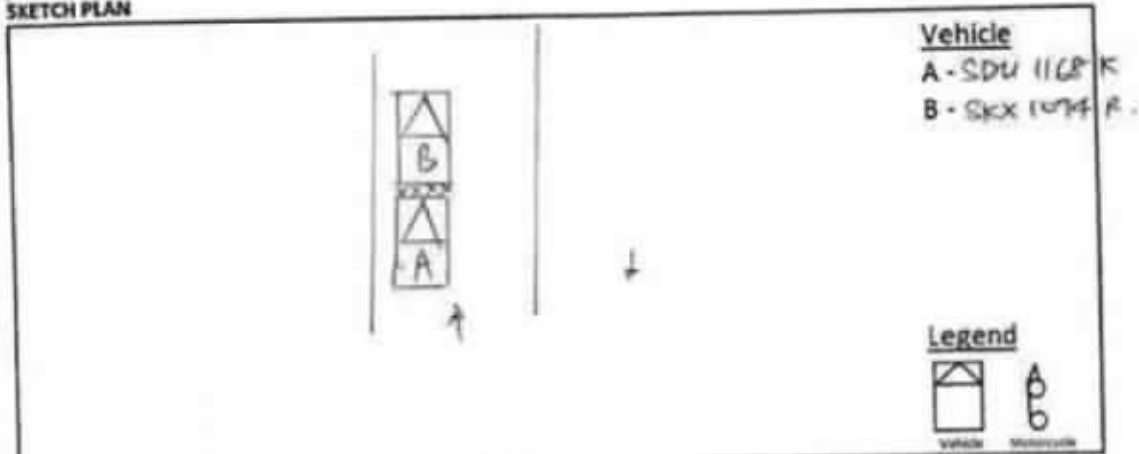
Hi Tony,

Insured reported. Kindly refer to the below for your easy reference.

We are currently pending for DS instruction from AXA.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As I'm DRIVER OF VEHICLE A GOING TO CHECKER AT SUNDAY SEER
ON 28/11/18 AT 1150HRS. IN FRONT OF ME IS VEHICLE B. BOTH WERE
CHECKER LOOKING FOR PARKING LOT. THEN IN FRONT OF US HAVE TRUCK
LOOPY. THE TRUCK SUDDEN REVERSING INTO A LOT WHICH CAUSING VEHICLE
B INJURED. I'm ALSO NOT AWARE AND CAUSE A SMALL IMPACT ON VEHICLE B
REAR BUMPER.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 14 December 2018 12:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF: CC4/ASM18021702/pa3

Dear Hsiao Tong,

Have your insured file the accident report?

If yes, kindly advise on liability.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 11 December, 2018 5:03 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Without Prejudice

Hi Tony,

We refer to your below email.

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to comment liability at this moment.

We are following up on insured accident report and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 11 December 2018 5:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Dear Hsiao Tong,

Could you update us for liability clearance status? Owner is chasing.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 7 December, 2018 7:26 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Dear Hsiao Tong,

Kindly assist check for liability clearance status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 6 December, 2018 5:36 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

Dear Hsiao Tong,

Kindly assist check for liability clearance status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 3 December, 2018 4:20 PM

To: Claims <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018 *** LKK REF : CC4/ASM18021702/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement and OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 29 November, 2018 5:17 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKX 1094 R AND YOUR INSURED SDU1168K DATED ON 28/11/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, kindly arrange the survey on 5/12/2018, Wednesday, 1030 AM.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**Re:<REQUEST FOR DS & MANDATE IA> - S8M014Y7
[ACCIDENT INVOLVING SDU 1168K(OI) & SKX
1094R(TP) ON 28/11/2018]**

Type

🔔 Question

Message

pls proceed

Reply

Premium Automobiles

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your ref: CC4/ASM18021702/pa3

Norah Khai
6768 9828
6841 1183
Body Repair
From
Telephone +65-
Telex +65-
Our department
Your Claim Ref
Our Ref
Date
Total pages

PA/TP/1375/2018/TF

10-Jan-19

1

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.4 TFSI

Vehicle Chassis No : WAUZZZ8V4GA060673

Vehicle Regn No. : SKX 1094 R

Vehicle Mileage : 33829KM

Vehicle Owner : Ms Ong Seu Jan

Certificate No : 2100439722 - 03

Liability : Direct Settlement by Hsiao Tong of LKK via email
Dated 20/12/2018 with LOU/LOR

Accident Date : 28 November, 2018

Location : Simpang Bedok carpark

Repair Cost : S\$ 3741.26

WIP No. : 34054

Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature



Time

Date

Premium Automobiles Pte Ltd

Showroom
9 Leng Kee Road
Singapore 139090
Telephone (65) 6566 1111
Telex (65) 6471 3733

Service & Parts Centre
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telex (65) 6841 1183

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18021702/pa3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1375/2018/MAS

2 Apr 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKX 1094 R, Audi A3 SB 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SKX 1094 R**, claimant, **Ms. Ong Seu Jan**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013622 – S\$3,741.26
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental bill – S\$300.00 (S\$100.00 x 3 days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SKX 1094 R



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 DEC 2018

MOHD FAZLI BIN IBRAHIM
BLK 682B EDGEFIELD PLAINS
#04-733
SINGAPORE 822682

Dear Sir/ Mdm

OUR REF : CC4/ASM18021702/Apa3

YOUR REF : SDU 1168K

**ACCIDENT INVOLVING SDU 1168K AND SKX 1094R ALONG/AT SIMPANG BEDOK
CARPARK ON 28/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SKX 1094R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

Letter of Authorization

Your ref: CC4/ASM18021702/pa3

Our ref: PA/TP/1375/2018/TF

10 January, 2019

Ms Ong Seu Jan

Blk 519 Bedok Reservoir Road

#25-35

Singapore 479276

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Dear Sir/ Mdm,

Accident involving SKX1094R / SDU1168K

On Simpang Bedok carpark At 9 November 2018.

I am the registered owner of SKX1094R.

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms Ong Seu Jan



redefining insurance

CLAIM REF : 82M01447
INSURED : Mohd Faali Bin Ibrahim

DISCHARGE VOUCHER

We/I Ong Seu Jan, NRIC NO. S2638905D hereby agree to accept the sum of dollars FOUR THOUSAND FORTY THREE AND CENTS TWENTY SIX ONLY (S\$ 4,043.26) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SDU1168K] as a result of an accident along [Simpang Bedok carpark] on [28/11/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKX1094R].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SDU1168K] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SDU1168K].

Dated this 11 day of APR 2019

Claimant's Signature

: [Signature]

NRIC no./ Company Stamp

: S2638905D

Occupation/ Business

: _____

Address

: 519 Bedok Reservoir Road #05-69 (C47A276)

Telephone No.

: 8366 0902

Witness's Name

: Tony Foong

Witness's Signature

: Tony Foong

Witness's NRIC No.

: G2040197X



Premium Automobiles Pte Ltd

Asst Centre Singapore

281 Alexandra Road
Singapore 119938
Main Telephone 6386 2222
Main Telex 6471 3713

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Alexandra Service Centre

281 Alexandra Road
Singapore 119938
Telephone 6386 2221
Telex 6471 1021

Ubi Service Centre

55 Ubi Road 1
Singapore 408722
Telephone 6386 2222
Telex 6471 1021

Customer Service

Service Appointment
Hour Breakdown Service
Email

6346 2323

6328 1213

customer.care@premiumauto.com.sg

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85813622 Date : 25/03/2019 Order : SK11094R Term : 30	Account: 00008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SK11094R (V 28284)	Regn Date: 25/11/2015	Mileage: 35868	WIP No.: 34854
Model: A3 SPORTSBACK 1.4 TFSI (AMBIEN)	Chassis: WAUZZZ844GA060673	Engine: C7C 298532	Dept: U
VSB No.:			
You have been assisted by :- LB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	200.00	1.00	200.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	500.00	1.00	500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV38075218	SPOILER	1.00	205.50	205.50
X	ABV4807067A GRU	COVER	1.00	1619.00	1,619.00

Parts 1,824.50	Sub-Total	3,435.50
Labour 0.00	7% GST	244.76
Sublet 1,672.00	Grand Total	3,741.26
Menus 0.00		
Lubricant 0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

ONG SEU JAN
NO. 519 #05-69
BEDOK RESERVOIR ROAD
SINGAPORE 479276

ATTN : ONG SEU JAN

INVOICE : AR1901-0138
DATE : 11/01/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201901-0074

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKU4261X 280.37
Make / Model :
Rental Dates : Rental Billing From 08/01/2019 To 11/01/2019
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SKX1094R

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63

TOTAL S\$:	300.00
--------------------	---------------

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

ONG SEU JAN

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201901-0081		
Account of	: ONG SEU JAN		
Date Issued	: 11/01/2019		
Vehicle Reg No.	: SKU4261X		
Rental Dates	: 08/01/2019		
Amount Received	: S\$ 300.00		
Payment Type:	: VISA	V101073	S\$ 300.00
Payment for Invoice	: AR1901-0138		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.

261901-0074

CHECK OUT

CHECK IN

IMPORTANT NOTES:-

- ⊗ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ⊗ No refund will be given for vehicle that returns early.
- ⊗ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ⊗ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ⊗ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ⊗ Hirer is responsible for all parking fines & traffic summons.
- ⊗ Extension: One day's advance notice is required otherwise no extension will be allowed.
- ⊗ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ⊗ Vehicle returned after office hour will be charged to the next working day.
- ⊗ Hourly extension is charged at 1/5 of the daily rate.
- ⊗ As preventive maintenance, please check water & engine oil daily.
- ⊗ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ⊗ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ⊗ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	@ 100'	
DISCOUNT			
GST @ 7%			
TOTAL			300/-
EXTENSION			
Audi / Tony			
SKX1094R			
DEPOSIT (refundable) \$S			
CHANGED OVER FROM VEH.		DATE	

*(We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
(We declare that all information given on this form is true and accurate.*

Hirer's Signature _____

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	SKU 4261x	MODEL	
FROM		RETURN	*Estimate Dem. For actual return see CHECK IV

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-185614

Date of Request: 29/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/11/2018
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SDU1168K
Accident Date 28/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-185614

Date of Request: 29/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/11/2018
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SDU1168K
Accident Date 28/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDU1168K	AXA Insurance Pte Ltd	26/01/2018-25/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDU 1168K (Insd veh)	Model:	AUDI A3 SB
	SKX 1094R (TP veh)		
Date of Accident:	28/11/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$		5,802.61
Final Repair Cost	: \$		3,741.26
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		300.00 3 days
LTA / GIA Search Fee	: \$		2.00

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	4,043.26

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 27
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	PREMIUM AUTOMOBILES PTE LTD	: \$	4,043.26

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/04/2019
Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021702/Apa3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 17-04-2019



ATTN:STACEY NG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDU 1168K	Veh. Inspected	SKX 1094R
Policy No.	GA316854/1	Coverage (\$)	0.00
Claim No.	S8M014Y7	Excess (\$)	0.00
Assign From		Assign Date	30/11/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI A3 SB	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WAUZZZ8V4GA060673	Colour	GREY
Odometer	32812	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/11/2018	Inspection Date	05/12/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKX 1094R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,619.00	1,619.00
1	FIXING PARTS FOR REAR BUMPER (SN) (CONSISTENT)	NOT NECESSARY	166.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	CUT	206.00	205.50
1	REAR REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	501.00	-
2	REAR REINFORCEMENT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	22.00	-
2	REAR BUMPER SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
4	REAR BUMPER SENSOR SEAL (SN) (CONSISTENT)	NOT NECESSARY	16.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	300.00	-
			3,251.00	1,824.50
	LABOUR			
	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION.		280.00	280.00
	TO DISMANTLE AND RENEW REAR BUMPER ASSY .RE-ORGNISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		900.00	600.00
	TO RESPRAY REAR BUMPER .		800.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			2,172.00	1,672.00
	GRAND TOTAL		5,423.00	3,496.50
RECOMMENDED COST OF REPAIRS				3,496.50

Report Ref No. CC4/ASM18021702/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim

S9A014Y7

Reference

CC4/ASM18021702/A0a3a2

Loss Date

28 November 2018

Report Date

30 Nov 2018 8:45:37 AM

Request Date

30 November 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

S0K1094R

Make

TPWD

Model

AUDI

Service Address

Primary Contact/Insured

MOHD FAZLI BIN IBRAHIM
BLK 682B, EDGE DALE PLAINS, #04-733, 822682, Singapore
rytdt79@gmail.com

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Photos

Additional Instructions

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	18 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LETTER TO CH.pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 Mandate IA dd 141218.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
 PARF_COE_Relate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
 SOLU16BK INSD GIA.PDF	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018

