

INSR2010

INS. CASE OWNER:

CL

CC AXA1802

1688, A p63

LKK:  
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT  
20/1/18

Date / Time:

2/1/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SHD 9569B

Claim No. :

82M0004 / 87266

Name of Insured :

TRANS - LAB SERVICES VLL

Policy No. :

VPA / 01680020

Insured Tel No. :

HP:

Make / Model :

HEMPLET

Excess Sec II :SS

D.O.A.:

26/1/18

Place of Accident :

AIRPORT BLVD/VALE

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

AMANDA BIN ABD MATH

OI GIA REPORT: YES / NO

YES / NO TP GIA REPORT: YES / NO

Driver Tel No. :

(VL: YES / NO)

Insured Liability : %

Final ? Yes / No

G2 2423 E



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

people's vehicle



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
4/1/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	26/1/18
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by: Email  Call

Repair Cost: \$5 ( days) Reduction: %

**FINAL SETTLEMENT** Date/Time: Confirm with: Email  Call

Final Liability: % Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: \$5 460.00

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 200.00 (\$ 20 x 6 days)

Loss of Income (LOI): \$5 (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]

GIA/LTA Search \$5 7.45

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost \$5

**Total:** \$5 508.45 **Global Sum \$5:** 500.00

**FINAL PAYMENT** Date/Time: Confirm with: Email  Call

Payee 1: \$5 500.00 Name 1: People's vehicle recovery Service

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021688/pb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 03-12-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9569B	Veh. Inspected	GZ 243E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/12/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	28/11/2018	Inspection Date	
Survey held at	PEOPLE'S VEHICLE RECOVERY SERVICE BLK 3023-A, UBI ROAD 1 #01-60 SINGAPORE 408717		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717  
 Tel No. : 67433246/ 67438552 Fax No. : 67430013  
 E-Mail : peoplevehicle@gmail.com  
 Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

JNH14 G 2 E 2 S Z0701248.

AXA INSURANCE SINGAPORE PTE LTD  
 8 Shenton Way #27-01  
 AXA Tower (S) 068807

TPAXA  
 Xiao Tong

Estimate : ES18046

Date : 12/12/2018  
 Vehicle Num. : GZ 2423 E  
 Make/Model : NISSAN URVAN E25  
 Chassis/Eng# :  
 Accident Date : 29/11/2018  
 Claim No. : TT 333-18  
 Reference : SHD 9569 B  
 Policy No. : AXA P1640548

Attention : Motor Claim Department  
 Contact : 63387288 Fax No. : 68804838

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

		NETT ITEMS:		1543.
1.	1	TAILGATE <i>Distorted</i>		<del>1,918.20</del> ✓
2.	1	TAILGATE INNER LOCK <i>Damd</i>		354.50 ✓
3.	1	TAILGATE INNER BOARD <i>new</i>		280.30 ✓
4.	1	TAILGATE WEATHERSTRIP <i>lit</i>		180.80 ✓
5.	2	TAIL LAMP <i>new</i>	230.80	461.60 ✓
6.	1	BUMPER REAR <i>Delud</i>		660.60 ✓
7.	2	BUMPER SIDE RETAINER REAR <i>new</i>	78.20	156.40 ✓
8.	1	END PANEL OUTER REAR <i>Distorted</i>		360.30 ✓
9.	1	END PANEL INNER REAR <i>Distorted</i>		420.40 ✓
10.	1	END PANEL TOP GARNISH CHROME REAR <i>Best</i>	374.30	65.30 ✓
11.	1	SPARE TYRE BRACKET <i>new</i>		220.30 ✓
		Nett Total S\$ :	3367.17.	5,076.70
		10.00% Discount S\$ :		507.67
				4,569.03

		SPECIAL NETT ITEMS :		
1.	1	WINDSCREEN GUM <i>new</i>		60.00 ✓
2.	1	REVERSE SENSOR <i>Damd</i>		280.00 ✓
3.	1	70 KM/H STICKER <i>new</i>		15.00 ✓

CONTINUE / ...

# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #27-01

AXA Tower (S) 068807

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Estimate : ES18046

Date : 12/12/2018

Vehicle Num. : GZ 2423 E

Make/Model : NISSAN URVAN E25

Chassis/Eng# :

Accident Date : 29/11/2018

Claim No. : TT 333-18

Reference : SHD 9569 B

Policy No. : AXA P1640548

S/N	Quantity	Particular	Unit Price	Amount S\$
4.	1	COMPANY LOGO AND STICKER <i>Non</i>	<i>355</i>	80.00 ✓
		Special Nett Total S\$ :		435.00
		LABOUR :		
		REMOVE & REPLACE ACCIDENT DAMAGED PARTS		1,400.00 <i>300</i>
		SPRAY PAINTING ACCIDENT EFFECT PARTS	<i>1750</i>	900.00 <i>700</i>
		REMOVE AND REFIX WINDSCREEN REAR		120.00 ✓
		REMOVE AND REFIT REAR UPHOLSTERY, CARPET AND ETC.		220.00 <i>60</i>
		CHECK ALL LIGHTING AFTER REPAIR		60.00 <i>30</i>
		UNDERCOAT		120.00 <i>40</i>
		Labour Total S\$ :		2,820.00

SingDollars : Seven Thousand Eight Hundred Twenty-Four & Cents Three Only

E. & O.E.

Total S\$ :

7,824.03

for PEOPLE'S VEHICLE RECOVERY SERVICE Auto Consultants hence notify

Computer Generated Invoice. No Signature Required.

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


*Adrian Lim*  
*H/S 20/12/18*  
*06 Days*  
*total: 5472.17.*  
*H/S: A3K.*

## ◀ Service Request Details

Claim

S8M014RY

Reference

None 

Loss Date

November 28, 2018

Request Date

December 3, 2018

Due Date

December 10, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

*03-12-2018 @ 11:32am  
6743 8552  
Jimmy veh mt in.*

### Actions

---

Next Step

Agree to perform service

### Vehicle Information

---

Incident Vehicle Registration #

GZ2423E

Make

TPVD NISSAN

Model  
URVAN SWB-3.0 (A)

Service Address

---

...

Primary Contact/Insured

---

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

---

Owner Default

Additional Instructions

Messages   Invoices   History   Documents   Assessment   Metrics   Notes

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New Message

**Catherine Chong (LKK Auto)**

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**From:** People Vehicle <peoplevehicle@gmail.com>  
**Sent:** Friday, 30 November, 2018 5:04 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** Arranging of Surveyor for vehicle No: GZ 2423 E - Your ref: SHD 9569 B  
**Attachments:** GZ 2423 E GIA30112018.pdf; GZ 2423 E LTA30112018.pdf

**Categories:** Namrata

**PEOPLE'S VEHICLE RECOVERY SERVICE**

BLK 3023A #01-60 UBI ROAD 1 (S)408717

TEL: 6743 3246 FAX: 6743 0013

GST REGN NO: M90001895E

Email: [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

**ARRANGING OF SURVEYOR**

Date: 30-11-2018

**AXA INSURANCE SINGAPORE PL**

8 Shenton Way #24-01

AXA Tower

(S) 068811

AXA

Tel: 6338 7288

Fax: 6880 4838

[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

(To arrange for survey)

Your ref:SHD 9569 S

**Re:Accident involving GZ 2423 E AND SHD 9569 B ON 28-11-2018**

Kindly arrange survey for our client vehicle No : **GZ 2423 E** under 3rd party claim

Kindly ket us have the 10 surveyor company name list for us to select for survey under direct settlement or contact the undersigned if above cannot be arranged.

Kindly ask surveyor to call us before coming  
(GIA report per attached)  
tk

Yours Faithfully,

Janet

Tel: 6743 3246

People's Vehicle Recovery Service

Computer Generated document . No signature is required



◀ **<MANDATE IA> - S8M014RY [ACCIDENT INVOLVING  
SHD 9569B(OI) & GZ 2423E(TP) ON 28/11/2018]**

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,208.45(all-in). Mandate IA dd 310119 had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 31 Jan 2019

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31.01.2019

### Survey Details:

Date of loss	28.11.2018
Date of appointment	03.12.2018
Date of survey	20.12.2018
Location of survey	PEOPLE'S VEHICLE RECOVERY SERVICE

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GZ 2423E
Make and Model	Nissan Urvan (2953cc)
Date of registration	27.01.2006
Excess	NIL
Market Value/ Book Value	\$ 17,000.00 (est)
Parf/COE Rebate	\$ 9,098.00 (est)
Nett Value/ ERV	\$ 7,902.00 (est)

### Repair details:

Initial Estimate	\$ 7,824.03
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### Proposed/Revised repair cost:

Parts	\$ 3,722.17
Check items (estimate)	NIL
Labour	\$ 1,750.00
Supplementary	NIL
<b>Total</b>	<b>\$ 5,472.17</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 4,300.00</b>

Number of days for repair	<u>6</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--



**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	4,601.00
Loss of use	\$	600.00 (6days x \$100.00)
Loss of rental		NIL
Loss of income		NIL
LTA/GIA search fees	\$	7.45
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>5,208.45</b>

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 25 February 2019 6:39 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 85366, vehicle number GZ2423E

TYPE	SENT	FROM	SUBJECT	BODY
	2/25/19 2:07 PM	LOH Cynthia	Re:RE: <MANDATE IA> - S8M014RY [ACCIDENT INVOLVING SHD 9569B(OI) & GZ 2423E(TP) ON 28/11/2018]	APPROVE D 

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Monday, 25 February 2019 2:08 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 85366, vehicle number GZ2423E

G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]  
Sent: Monday, 25 February 2019 2:07 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 85366, vehicle number GZ2423E

AXA Insurance has sent you a message for claim number S8M014RY.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---  
This email has been checked for viruses by AVG.  
<https://www.avg.com>

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 1 March 2019 5:20 PM  
**To:** 'People Vehicle'  
**Subject:** RE: TP DIRECT SETTLEMENT FOR GZ 2423 E - YOUR REF: SHD 9569 B

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$5,080.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** People Vehicle <peoplevehicle@gmail.com>  
**Sent:** Wednesday, 30 January 2019 6:14 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** TP DIRECT SETTLEMENT FOR GZ 2423 E - YOUR REF: SHD 9569 B

## PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 408717

TEL: 6743 3246 FAX: 6743 0013

Co Regn No: 31800200X , GST Regn No: M90001895E

Email: [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

30/1/2019

### LETTER OF DEMAND

**AXA INSURANCE SINGAPORE PL**

8 Shenton Way #24-01

AXA Tower

(S) 068811

Your Ref .SHD 9569 B  
Officer-in-charge Hsiao Tong

**Accident involving GZ 2423 E AND SHD 9569 B ON 28-11-2018**

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 9 March 2019 3:35 PM  
**To:** People Vehicle  
**Subject:** Re: TP DIRECT SETTLEMENT FOR GZ 2423 E - YOUR REF: SHD 9569 B  
**Attachments:** DV\_GZ2423E.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** People Vehicle <peoplevehicle@gmail.com>  
**Sent:** Friday, 1 March 2019 7:33 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: TP DIRECT SETTLEMENT FOR GZ 2423 E - YOUR REF: SHD 9569 B

Kindly proceed. for DV to be sent to us for our client to sign

Regards  
Janet

On Fri, Mar 1, 2019 at 5:20 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$5,080.00(all-in)**.

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle <peoplevehicle@gmail.com>  
Sent: Wednesday, 30 January 2019 6:14 PM  
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Subject: TP DIRECT SETTLEMENT FOR GZ 2423 E - YOUR REF: SHD 9569 B

## PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 408717  
TEL: 6743 3246 FAX: 6743 0013  
Co Regn No: 31800200X , GST Regn No: M90001895E  
Email: [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

30/1/2019

### LETTER OF DEMAND

**AXA INSURANCE SINGAPORE PL**  
8 Shenton Way #24-01  
AXA Tower  
(S) 068811

Your Ref .SHD 9569 B  
Officer-in-charge Hsiao Tong

#### Accident involving GZ 2423 E AND SHD 9569 B ON 28-11-2018

We act on behalf of our client GZ 2423 E on above claim

COR per your appointed surveyor recommendation (inclusive GST)	\$4,601.00
<b>Loss of Use @100 X 6 Days</b>	\$600.00
LTA search	\$5.35
<b>Total</b>	<u><b>\$5,206.35</b></u>

Kindly revert back to us within 14 days from date of above if you wish to settle with us under direct settlement

Yours sincerely

Enclosure Original Tax Invoice , GIA report of our client .LTA Search Receipt ,  
**LOA**

People's Vehicle Recovery Service  
Computer Generated document . No signature is required





### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 9569B (Insd veh)	Model:	NISSAN URVAN
	GZ 2423E (TP veh)		
Date of Accident:	28/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		8,371.71
Final Repair Cost	:	\$		4,601.00
Loss of Use	:	\$		480.00
Rental (if any)	:	\$		6 days at \$80.00 per day
LTA / GIA Search Fee	:	\$		7.45

Others: : \$

Final Settlement Sum (GLOBAL SUM) : \$ 5,080.00

**Is Third Party Workshop GIA Registered?**  YES  NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_100\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown		
1)	PEOPLE'S VEHICLE RECOVERY SERVICE	\$ 5,080.00

NUR SHAQILAH BTE ABDOL  
WAHAB

19/03/2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021688/Apb3s2

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 19-03-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9569B	Veh. Inspected	GZ 2423E
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M014RY	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	03/12/2018

## 2. Vehicle Particulars & Condition

Make & Model	NISSAN URVAN	c.c	2953
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	JN1HG2E25Z0701248	Colour	WHITE
Odometer	546785	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	BRIDGESTONE	6 mm
L/H Front Tyre	195 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	195 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	195 R15	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	28/11/2018	Inspection Date	20/12/2018
Survey held at	PEOPLE'S VEHICLE RECOVERY SERVICE BLK 3023-A, UBI ROAD 1 #01-60 SINGAPORE 408717		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GZ 2423E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	TAILGATE (N) (CONSISTENT)	DISTORTED	1,916.20	1,543.00
1	TAILGATE INNER LOCK (N) (CONSISTENT)	DAMAGED	354.50	354.50
1	TAILGATE INNER BOARD (N) (CONSISTENT)	NOT NECESSARY	280.30	-
1	TAILGATE WEATHERSTRIP (N) (CONSISTENT)	CUT	180.80	180.80
2	TAIL LAMP @ \$230.80 (N) (CONSISTENT)	NOT NECESSARY	461.60	-
1	BUMPER REAR (N) (CONSISTENT)	DEFORMED	660.60	660.60
2	BUMPER SIDE RETAINER REAR @ \$78.20 (N) (CONSISTENT)	NECESSARY	156.40	156.40
1	END PANEL OUTER REAR (N) (CONSISTENT)	DENTED	360.30	360.30
1	END PANEL INNER REAR (N) (CONSISTENT)	DENTED	420.40	420.40
1	END PANEL TOP GARNISH CHROME REAR (N) (CONSISTENT)	BENT	65.30	65.30
1	SPARE TYRE BRACKET (N) (CONSISTENT)	NOT NECESSARY	220.30	-
	LESS 10% DISCOUNT		-507.67	-374.13
			<b>4,569.03</b>	<b>3,367.17</b>
<b>SPECIAL NETT ITEMS</b>				
1	WINDSCREEN GUM (SN) (CONSISTENT)	NECESSARY	60.00	60.00
1	REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	280.00	200.00
1	70 KM/H STICKER (SN) (CONSISTENT)	NECESSARY	15.00	15.00
1	COMPANY LOGO AND STICKER (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			<b>435.00</b>	<b>355.00</b>
<b>LABOUR</b>				
	REMOVE & REPLACE ACCIDENT DAMAGED PARTS.		1,400.00	800.00
	SPRAY PAINTING ACCIDENT EFFECT PARTS.		900.00	700.00
	REMOVE AND REFIX WINDSCREEN REAR.		120.00	120.00
	REMOVE AND REFIT REAR UPHOLSTERY, CARPET AND ETC.		220.00	60.00
	CHECK ALL LIGHTING AFTER REPAIR.		60.00	30.00
	UNDERCOAT.		120.00	40.00
			<b>2,820.00</b>	<b>1,750.00</b>
<b>GRAND TOTAL</b>			<b>7,824.03</b>	<b>5,472.17</b>

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RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,300.00
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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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