

ASS. REC. BY:

REF:

CS/MSG1802162/Ind302

Special Instruction:

Surveyor

Merimen

ASSIGNMENT (Office)

From (Person):

Muhd Ashik

of

MSG

Date/Time:

20/11/18 @ 4:02pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGL 7998D

Insured:

SMD 6259G

at Workshop m/s

Kumchew Motor

Tel:

6456 3715

of

160 8th Ming Drive # 05-08

Policy No:

29064881Mcy

Claim No:

577167

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/11/18

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

9:22am @ 30/11/18

Person Contacted:

Mdm. Lim

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SGL 7998D - NA / MSG / 2005433 / 52

DUA: 17/13/2012

SMD 6259G - X

7/12/18

Send preli revised via merimen

8/11/18

Confirmed L/s \$2,300/- with 3 days repair. (Recd 1955.75, 46/9)

PRS

REF:

MSCH

Singapore Hwa He

ASSIGNMENT

From: Date: 06/22/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGL 7998D

at Workshop m/s

Kum Chew

of

160 Sin Ming Drive #05-08

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

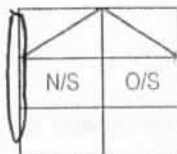
(Client's Record)

Make of Veh:

11am - 1pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SGL 7998D Yr Regn: 24 Jun 2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW GT

C.C 2979

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

145972

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBASN22020C194206

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size:

F: 275/40 R19

R: —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 24/11/18

D.O.I. 6/12/18

Survey held at

Kum Chew

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 09 JAN 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 8/1 - typist

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS. SI

) Photos

) Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format:

merimen

Lump Sum / I.B.I. (\$

2300/-

150

10

160

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|--|
| Main | 27 Nov 2018 | | 29 Nov 2018 16:02 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS [Created by insurer]

| | | | |
|-----------------------------|--|------------------------|--|
| Insured: | VOLKSWAGEN GROUP SINGAPORE PTE LTD, Co. Reg. No.: 53103069E | | |
| Main Claimant: | BT & TAN TRANSPORT PTE LTD, Co. Reg. No.: 200205272G | | |
| Vehicle Reg. No.: | SGL7998D | Date of Loss: | 23/11/2018 23:00 - :59 [88 Months and 30 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / 577167 | Policy/Cover Note No.: | 29064881MCY (Comprehensive) Coverage: 01/01/2018 - 31/12/2018 |
| Vehicle Reg. No. (Insured): | SMD6259G | Policy No. (Claimant): | |
| | | Excess: | |
| Repairer: | Kum Chew Motor Workshop (160 Sin Ming) (HQ) 160 Sin Ming Drive, #05-08 Sin Ming Autocity, 575722 Sin Ming - Tel: 6456 3715 | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/11/2018] | | |
| Driver/Custodian (Insured): | ELAINE WEE MUI YONG (), NRIC: S7639107F, Tel: +6598591070 | | |
| Adj Asg. Remarks: | Liability 50%, SJE agree - IHS, Pls call to arrange the survey, Contact : 6453 6256 or 6456 3715. | | |

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

| | |
|--|---|
| To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 | From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933 |
| Attn: Muhd Ashik B Madi | Date: 07 Dec 2018 |
| <u>Preliminary Advice</u> | |

| | | | |
|--------------------|---|-------------------------|--------------|
| Insured Vehicle No | : SMD6259G | | |
| TP Vehicle No | : SGL7998D | Accident Date | : 23/11/2018 |
| Make | : BMW 535i GT | Assignment Date | : 29/11/2018 |
| Date of Inspection | : 06/12/2018 | Est. Duration of Repair | : 3.00 |
| Inspection At | : KUM CHEW MOTOR WORKSHOP (160 SIN MING) (HQ) 160 SIN MING DRIVE, #05-08 SIN MING AUTOCITY SINGAPORE 575722 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

| | | |
|---------------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 4,252.75 |
| Revised Amount | :S\$ | 3,671.30 |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 3,671.30 |
| Lump Sum Repair | :S\$ | |
| Total Loss Consideration | | |
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | |
| COE / PARF Rebate | :S\$ | |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | |

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------|---|
| Owner ID Type: | Company |
| Owner ID: | 5272G |
| Vehicle Details | |
| Vehicle No.: | SGL7998D |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 06 Dec 2018 |
| Vehicle Make: | B.M.W. |
| Vehicle Model: | 535I GT 3.0 AT D/AB 2WD GAS/D TC HUD SR |
| Primary Colour: | Grey |
| Manufacturing Year: | 2011 |
| Engine No.: | 06597732N55B30A |
| Chassis No.: | WBASN22020C194206 |
| Maximum Power Output: | 225.0 kW (301 bhp) |
| Open Market Value: | \$68,332.00 |
| Original Registration Date: | 24 Jun 2011 |
| First Registration Date: | 24 Jun 2011 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$68,332.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 23 Jun 2021 |
| PARF Rebate Amount: | \$40,999.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 23 Jun 2021 |
| COE Category: | B - Car (1601cc & above) |
| COE Period(Years): | 10 |
| QP Paid: | \$67,700.00 |
| COE Rebate Amount: | \$17,244.00 |
| Total Rebate Amount: | \$58,243.00 |

The information contained herein is correct as at 06 Dec 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|---|
| Date Of Report | 28/11/2018 14:04 |
| Date Of Accident | 24/11/2018 00:40 |
| Exact Location Of Accident | MALAYSIA NORTH SOUTH HIGHWAY AROUND 115KM |
| Country/State of Loss | MALAYSIA/JOHOR DARUL TAKZIM |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------------|
| Vehicle Registration Number | SGL7998D |
| Insured/Policyholder | |
| Name Of Registered Owner | BT & TAN TRANSPORT PTE LTD |
| Co Reg No | 200205272G |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-93229966 |

Vehicle Particulars

| | |
|--|-------------|
| Manufacturer | BMW |
| Model | 535I |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE USE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 5097819867-01 |
| Cover Note Number | |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | TAN KOK PING |
| NRIC No | S1796645F |
| Date Of Birth | 22/05/1967 |
| Occupation | INDOOR |
| Date Of Driving Pass | 30/11/1988 |
| Driving Experience | 29 YEARS AND 11 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-93229966 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

Address 27 TERRASSE LANE
#01-37

Postcode 544777

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -
-
-

Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 2

Passenger 1
NAME: : NEO POH HIOK
GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMD6259C

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver ELAINE WEE MUI YONG

NRIC/Passport Number S7639107F

Contact Number 98591070

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for compliance with requirements under any regulations, laws or court orders


Policyholder's Signature

Date & Time:

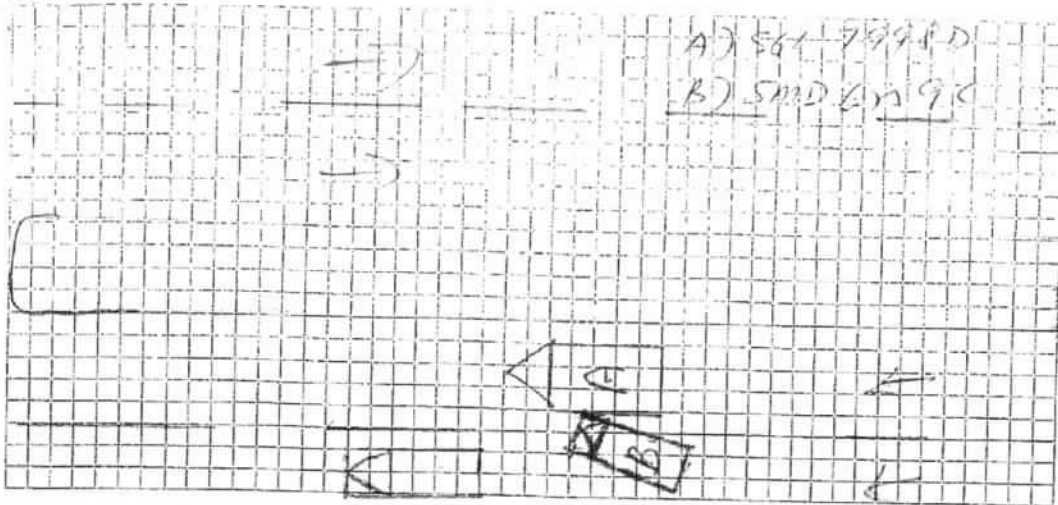

Authorised Driver's Signature

If driver is not the policyholder
Date & Time:


Reporting Person's Signature

Date & Time:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above date & time, I (SGZ 7998 D) was travelling straight along Malaysia North South Highway around 115 km/h. Out of sudden I heard a bang from my left portion. Upon checking and realised vehicle B (SMD 6289 C) swerved to my lane. As a result vehicle B hit onto left portion of my vehicle.

DECLARATION

I/We do declare foregoing particulars are true in every respect.

Police Officer's Signature
Date & Time:

Driver's Signature
(If driver is not the police officer)
Date & Time:

Reporting-Center Personnel's Signature
(If not)
Date & Time:

Veron Chen (LKKAUTO)

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Sent: Wednesday, 12 December 2018 6:46 AM
To: Veron Chen (LKKAUTO)
Cc: PBSP
Subject: RE: ASSIST TO CHECK PARTS PRICES

Dear Veron,

Listed below parts pricing for your perusal.

- | | | |
|--------------------|---|----------|
| 1. FRONT FENDER-LH | - | \$804.50 |
| 2. SIDE MIRROR-LH | - | \$960.35 |

Thank you.

Regards,

Han K.Y.

From: PBSP
Sent: Tuesday, December 11, 2018 2:27 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: ASSIST TO CHECK PARTS PRICES

Dear Han

Appreciate your assistance to advise Veron.

Thank you.

Regards,
Caroline

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 11 December 2018 1:57:25 PM
To: PBSP
Subject: ASSIST TO CHECK PARTS PRICES

Dear Caroline,

Need your help to check on the parts prices.

VEHICLE MODEL: BMW GT
YEAR: 2011, 2979 cc
CHASSIS NO: WBASN22020C 194206

1. FRONT FENDER-LH
2. SIDE MIRROR-LH

Many thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08

SIN MING AUTOCITY, SINGAPORE 575722.

Tel No. : 64536256/64563715 Fax No. : 64557754

E-Mail : kumchew1@singnet.com.sg

GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

MSIG INSURANCE (SINGAPORE) PTE LTD

16, RAFFLES QUAY #24-01

HONG LEONG BUILDING, SINGAPORE 048581

Attention : Motor Claim Department

Contact : 68277888 Fax No. : 66431349

Estimate : ES004499

Date : 05/12/2018

Vehicle Num. : SGL 7998 D

Make/Model : BMW 535i GT

Chassis/Eng# :

Accident Date : 24/11/2018

Claim No. :

Reference : KC/TP7998/1811-09

Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

| | | | | |
|----|------|--------------------------|------|------------|
| 1. | 1PC | LIST ITEMS : | | |
| 2. | 1 PC | FRT FENDER - LH DD | | 804.50 / |
| 3. | 1 PC | FRT FENDER LAMP - L/H NN | | 90.50 X |
| | | SIDE MIRROR - L/H CUT | 1000 | 1,052.50 / |

List TotalS\$:

2,747.50

10.00% Discount S\$:

274.75

2,472.75

LABOUR :

TO PULL, KNOCK ON ACCIDENT PORTION & CHANGE ABOVE PART.

200 380.00

TO SPRAY & PAINT ON L/H ACCIDENT PORTION.

1000 1,200.00

TO ANTI-RUST AFFECTED AREAS.

50 420.00

TO CHECK WIRING.

30 80.00

Labour Total S\$:

1,780.00

SingDollars : Four Thousand Two Hundred Fifty-Two & Cents Seventy-Five Only

NET - \$2,300

Total S\$: 4,252.75

KUM CHEW MOTOR WORKSHOP

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 8 January 2019 2:00 PM
To: Hwee Jie (LKK Auto); SUR; kumchew1@singnet.com.sg
Subject: RE: RE : VEHICLE NO. SGL 7998 D AFTER PAINT PHOTOS.

Dear Mdm Lim,

Kindly send Final invoice and all supporting documents to MSIG INSURANCE

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kumchew1 [mailto:kumchew1@singnet.com.sg]
Sent: Tuesday, 8 January, 2019 12:47 PM
To: Hwee Jie (LKK Auto)
Subject: RE: RE : VEHICLE NO. SGL 7998 D AFTER PAINT PHOTOS.

Hi Mr Hwee Jie,

We agreed your amount \$2300 (before GST).

Kindly let us know Tax invoice posted to your good office?

Your early reply is much appreciated.

Thanks & Best Regards,
Mdm Lim

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Tuesday, January 08, 2019 12:07 PM
To: kumchew1
Subject: RE: RE : VEHICLE NO. SGL 7998 D AFTER PAINT PHOTOS.

Hi

Photo received.

Estimate have already fax to you last month, please check already & let me know if you're agree with the amount so we can finalize asap. Thank you.

Best Regards,

Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: Hweejie@lkkauto.com <mailto:%20Hweejie@lkkauto.com> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kumchew1 [mailto:kumchew1@singnet.com.sg]
Sent: Tuesday, 8 January, 2019 11:59 AM
To: Hwee Jie (LKK Auto)
Subject: RE : VEHICLE NO. SGL 7998 D AFTER PAINT PHOTOS.

Hi Mr Hwee Jie,

Refer to the above matter.

We understand you on leave one week and spoken to Ms Catherine dated 02/01/2019.

She instruct us take after paint photos and email to you.

Please find attached photos for your info.

Thanks & Best Regards,

Mdm Lim

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 27 Nov 2018 | | 29 Nov 2018 16:02 Edit Adj Rpt | S\$2,300.00 Edit Estimates | S\$2,300.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | VOLKSWAGEN GROUP SINGAPORE PTE LTD , Co. Reg. No.: 53103069E | | | | | | | | |
| Main Claimant: | BT & TAN TRANSPORT PTE LTD , Co. Reg. No.: 200205272G | | | | | | | | |
| Vehicle Reg. No.: | SGL7998D | Date of Loss: | 23/11/2018 23:00 - :59 [88 Months and 30 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 577167 | Policy/Cover Note No.: | 29064881MCY (Comprehensive) Coverage: 01/01/2018 - 31/12/2018 | | | | | | |
| Vehicle Reg. No. (Insured): | SMD6259G | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Kum Chew Motor Workshop (160 Sin Ming) (HQ) 160 Sin Ming Drive, #05-08 Sin Ming Autocity, 575722 Sin Ming - Tel: 6456 3715 | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 29/12/2018] | | | | | | | | |
| Driver/Custodian (Insured): | ELAINE WEE MUI YONG (), NRIC: S7639107F, Tel: +6598591070 | | | | | | | | |
| Adj Asg. Remarks: | Liability 50%, SJE agree - IHS, Pls call to arrange the survey, Contact : 6453 6256 or 6456 3715. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SGL7998D (577167)

[SMD6259G]

TP

BT & TAN TRANSPORT PTE LTD

Nov 23 2018 11:00PM

[VOLKSWAGEN GROUP SINGAPORE PTE LTD]

Kum Chew Motor Workshop (160 Sin Ming)


[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

| Assessment Reports | | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|--|------------------|-------------------------------------|
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | | Thumbnail | Print |
| 1 | 28/11/18 17:35 | Accident Statement <small>From: SC - Reg. No: SMD6259G, Claimant: VOLKSWAGEN GROUP SINGAPORE PTE LTD</small> | | Load HTM | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 07/12/18 11:18 | Adjuster Immediate Advice | | Load HTM | |

| Photos/Images | | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|------------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 06/12/18 17:43 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 25 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 26 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |
| 27 | 08/01/19 12:08 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> |

| Documentation | | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|---|--|------------------|-------------------------------------|
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | | Thumbnail | Print |
| 1 | 28/11/18 17:38 | SGL7998D E-FILE REPORT | | Load PDF | |
| 2 | 28/11/18 17:45 | PRI from KUM CHEW MOTOR WORKSHOP | | Load PDF | |

| Assessment Reports | | | 1 per page | <input type="checkbox"/> |
|--------------------|----------------|--|--|--------------------------|
| No | Finalized On | | Thumbnail | Print |
| 3 | 29/11/18 08:01 | MSIG Insurance (Singapore) Pte. Ltd. (HQ) Survey agree on SJE - IHS |  Load PDF | |

Documents Checklist

| | | | |
|--|-------|------|-------|
| DOCUMENTS CHECKLIST | Reset | Save | Print |
| There are no document checklists configured. | | | |

| |
|--|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) |
| <div></div> |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18021621/JVD3E2

Date: 24/01/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29064881MCY

Claimant Vehicle No : SGL7998D

Insured Vehicle No : SMD6259G

Date of Loss: 23/11/2018

Nature of Claim: TP

Claim No: 577167

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGL7998D

Make & Model: BMW 535i GT, 3.0 D/AB 2WD GAS/D TC HUD SR (A)

Engine No: 06597732N55B30A

Reg. Date: 24/06/2011 (Man. Year: 2011)

Chassis No: WBASN22020C194206

Colour: Grey

Odometer: 145972 km

Engine Capacity: 2979 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/40 R19

Rear Tyre Size: 275/40 R19

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-----------------------------------|------------|------------|------------|--------|
| Parts | 2,472.75 | 1,624.05 | 848.70 | 34.32 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,780.00 | 1,280.00 | 500.00 | 28.09 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 4,252.75 | 2,904.05 | 1,348.70 | 31.71 |
| Approved Total (Overridden) (S\$) | | 2,300.00 | | |
| (S\$) | 4,252.75 | 2,300.00 | 1,952.75 | 45.92 |
| + GST 7.00/7.00% (S\$) | 297.69 | 161.00 | 136.69 | 45.92 |
| Nett Amount (S\$) | 4,550.44 | 2,461.00 | 2,089.44 | 45.92 |

INSPECTION

Date of Assignment: 29/11/2018

Date Inspected: 06/12/2018 Inspected At:

Kum Chew Motor Workshop (160 Sin Ming) (HQ)
160 Sin Ming Drive, #05-08 Sin Ming Autocity
Singapore 575722

Estimated Period of Repair: 3.0 days

Adjuster: ONG HWEE JIE**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 09 Jan 2019) |
| Parts: | 143 | BMW 535I GT 3.0 D/AB 2WD GAS/D TC HUD SR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SGL7998D) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------|---------------|---|-----------------|
| 1 | 1 | | *FRT FENDER - LH | Dented | 804.50 FL | *804.50 FL |
| 2 | 1 | | *FRT FENDER LAMP - L/H | Not Necessary | 90.50 FL | *- FL |
| 3 | 1 | | *SIDE MIRROR - L/H | Cut | 1,852.50 FL | *1,000.00 FL |
| | | | | | Sub Total (S\$) | 1,804.50 |
| | | | | | - List Item Discount on L Items 10.00/10.00% (S\$) | 180.45 |
| | | | | | Total Parts (S\$) | 1,624.05 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO PULL, KNOCK ON ACCIDENT PORTION & CHANGE ABOVE PART | New | 380.00 | 200.00 |
| 2 | TO SPRAY & PAINT ON L/H ACCIDENT PORTION | New | 1,200.00 | 1,000.00 |
| 3 | TO ANTI-RUST AFFECTED AREAS | New | 120.00 | 50.00 |
| 4 | TO CHECK WIRING | New | 80.00 | 30.00 |
| Gross Labour Cost (S\$) | | | 1,780.00 | 1,280.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

