

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57570

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP3109

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SKE9905Z

DATE: 28/12/18 Pickup:  
VIN NO.: WVVZZZ16ZCM101458 KM : 169,791  
GEARBOX CODE: NQA Engine No.:  
MODEL: JETTA A6SPORT 1.4 TSI DSG118KW  
SA : Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	<b>AIG DIRECT SETTLEMENT</b>				
	<b>DOA 28.11.2018</b>				
	<b>SURVEYOR LKK</b>				
	<b>TP VEHICLE SLB2097E</b>				
	<b>REPAIR LIMIT \$8500</b>				
	Labor				
1	LABOUR	7.00	LAB	840.00	2,352.00
2	R&R CARPET & SEAT	1.00	LAB	840.00	336.00
3	TRANSFER DOOR MECHANISM	0.50	LAB	840.00	168.00
4	SPRAY PAINT	6.00	LAB	800.00	1,920.00
5	VEHICLE ON BENCH- CELETTE (NETT)	1.00	LAB	1,500.00	600.00
6	Pirelli Cinturato P7 205/55R16	1.00	ST	680.00	510.00
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	144.00
10	CUSTOMER TOP UP REPAIR	1.00	TU	-1,000.00	-1,000.00
11	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	84.00
12	R&R ENGINE MTG & GEAR BOX MTG	1.00	TU	840.00	252.00
13	R&R D/BOARD	2.00	TU	840.00	504.00

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SA : Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	R&R RHS U/CARRIAGE	1.50	TU	840.00	378.00
15	R&R RIM & BALANCE	1.00	TU	50.00	20.00
16	B&P TOWING CHARGES	156.00	TU	1.25	195.00
17	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	144.00
	Item				
18	TIRE VALVE	1.00	PCS	2.06	0.82
19	AIRCLEANER ASSY	1.00	PCS	592.80	237.12
20	16" 'ATLANTA' RIM ONLY	1.00	PCS	1,319.81	527.93
21	RHS FENDER LINER	1.00	PCS	136.30	54.52
22	BUMPER SIDE BRACKET LH	1.00	PCS	36.73	14.69
23	BUMPER SIDE BRACKET RH	1.00	PCS	36.73	14.69
24	FRT BUMPER	1.00	PCS	1,164.05	465.62
25	RHS A-PILLAR	1.00	PCS	1,121.95	448.78
26	2KADHESIV	1.00	PCS	286.20	114.48
27	CLIP	2.00	PCS	5.56	4.45

GST (7%) AMOUNT: 594.31  
TOTAL AMOUNT: 9,084.41

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## AUTHORIZATION TO ACT

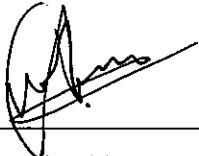
### (AIG Asia Pacific - Express Third Party Claim)


I, FRANCIS MICHAEL MARK (the third party claimant") of 556 MILTONIA CLOSE #01-79 (address), owner of SK E99052 (vehicle no.) hereby authorize \_\_\_\_\_ ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SK E99052 that was damaged pursuant to the accident which occurred on 28/11/2018 (date) along CROSS JUNCTION BETWEEN YISHUN AVE 1 (location) involving vehicle no/s SLB2091E ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of JAN (month) 20 19 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)





Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages or my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

"We/I, \_\_\_\_\_ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. \_\_\_\_\_ ("name of surveyor") with respect to the amount claimed for S\$ \_\_\_\_\_ (repair costs), S\$ \_\_\_\_\_ (loss of use/rental) S\$ \_\_\_\_\_ (search fees) for vehicle no. \_\_\_\_\_ that was damaged pursuant to the accident which occurred on \_\_\_\_\_ (date) along \_\_\_\_\_ (location) involving vehicle no/s \_\_\_\_\_.

This is pursuant to the inspection conducted on \_\_\_\_\_ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner \_\_\_\_\_ ("third party claimant") of vehicle no. \_\_\_\_\_ to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to \_\_\_\_\_ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20 \_\_\_\_\_

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLB 209TE

Claimant's Vehicle No. SKS 9905Z

Accident on 28-11-18 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at CROSS JUNCTION BETWEEN

WISSEM AVE 1.

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9084.41 Payable to Volkswagen Centre Singapore  
26 days x \$120
2. ~~Loss-of-Use/~~ Car Rental S\$ 3120 Payable to Volkswagen Centre Singapore
3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No.H/P. \_\_\_\_\_

# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P01221

PAID  
09 JAN 2019

BY: \_\_\_\_\_

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 19IP0075

SERVICE CUSTOMER NO.: CV018073

SERVICE CUSTOMER NAME.: FRANCIS MICHAEL MARK

TELEPHONE NO.:

ADDRESS: 596D ANG MO KIO STREET 52

#15-305

Singapore

Post Code: 564596

VEH NO.: SLV2511X

DATE: 09/01/19

Pickup:

VIN NO.: WVVZZZAUZGW570787

KM : 7,495

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA : Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

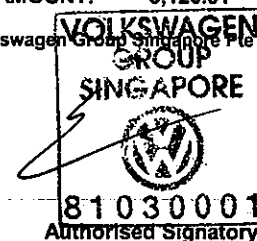
No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
Customer car plate number @ SKE9905Z					
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	26.00	TU	112.15	2,915.90

GST (7%) AMOUNT: 204.11

TOTAL AMOUNT: 3,120.01

For Volkswagen Group Singapore Pte Ltd

Customer



## NOTICE

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Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

## REPLACEMENT CAR AGREEMENT

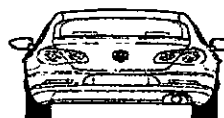
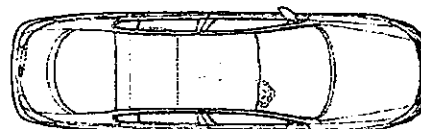
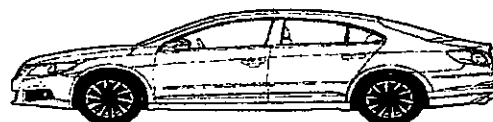
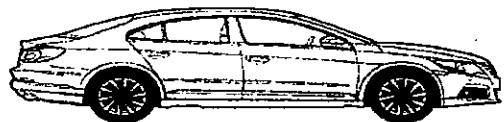
MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SKE 9905 Z
Model:	JETTA
Name:	FRANCIS MICHAEL MARK
Address:	556 MILTONIA CLOSE #01-79 S(168122)
Office Tel:	Residence Tel:
Occupation:	Hp: 92310928
P.P./I.C No:	626613166 Nationality:
Date of Birth:	18.5.66 Place of Birth
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P./I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P./I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	8 LV 2511 X	
Model:	SPORTSVAN	
Collection Out	Date & Time 14/12/18	Mileage Out 14001
Return In	Date & Time	Mileage In
OUT	slightly above 1/2	\$15 PER BAR
EMPTY	FULL	EMPTY FULL
REPLACEMENT CAR CHARGES		
Days @ \$	Per Day	Total
120	26	3120.00

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	
Remark:	



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

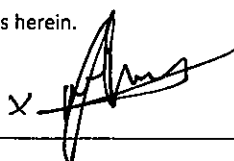
CHECKED OUT BY:

CHECKED IN BY:

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ☒ ) \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ( ) \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
  - ( ) \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out. when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :

X 



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-185515  
Date of Request: 29/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/11/2018  
Enquiry By Charmaine Kong Mei Kwan  
TP Vehicle No. SLB2097E  
Accident Date 28/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB2097E	AIG Asia Pacific Insurance Pte. Ltd.	30/03/2018-29/03/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-185515

Date of Request: 29/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/11/2018

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SLB2097E

Accident Date 28/11/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque