

1592/10

INS. CASE OWNER:

CC

/AIG1802160X

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$S

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/10/18
Paher

01.12.18 @ 3.43

CALLER 01 CONFIRMED ACCIDENT. 01 CROSS THE JUNCTION WITH A
RED LIGHT. INFORM TP CLAIM AGREED TO SETTLE AND ADVISE ABOUT
MCD ISSUE.

EMAIL WSP LIABILITY CLEAR.

21/10/19
Khanchha

File pass to type mandate.

11/12/19
Khanchha

File pass to shu rei to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

bip

SS 8,490.10

(days)

Reduction:

82%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28. Ass. Lia:

Repair Cost:

41/430

SS 9,084.41

01 CROSS JUNCTION WITH A RED LIGHT.

Loss of Rental (LOR):

SS

2,782

(26 days)

x \$100

Loss of Use (LOU):

SS

-

(S - x - days)

Loss of Income (LOI):

SS

-

(S - x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

11,868.41

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

11,868.41

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

Taufikh

REC

AIG

From

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle / No

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value.

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs

23

days

Res.: Yes or No

Lum Sum

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Date / Time

Action / Instruction

Repair Unit \$8500. 4thly week

CPIP \$8,400.10 / Rod \$39,635.45 / 82.1.)

23 days + 2 Sunday + 1 PRS = 26 days

MV: \$44400
LTA: \$35795
RV: \$18600.00

Date/Time File Pass to?

☐

Preli. Report

It

☐

Final Report

Date/Time File Return to?

It

Report Format :

Lump Sum / L.B. / L.S.

Veh No

SKE 99052

Tr Page: 2012 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Volkswagen Jetta

1370

Colour

Black

A/C

Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No

WVZZZ/6ECM/01488

C/No

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

30/11/18

Survey held at

VW Tuan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Left o/s in/c

The U/C / Chassis frame / Body Structure affected due to collision.

Rebate \$5315

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Workshop (\$

1. 3-PR

2. 1-PR

3. 1-PR

4. 1-PR

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18021607/T1eb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-11-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLB 2097E	Veh. Inspected	SKE 9905Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/11/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/11/2018	Inspection Date	30/11/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

AIG TP



Service Order Confirmation

SERVICE ORDER NO: 18IP3109

CUSTOMER NO.: CV018073

CUSTOMER NAME: FRANCIS MICHAEL MARK

TELEPHONE NO.:

ADDRESS: 596D ANG MO KIO STREET 52 #15-305

Singapore

VEH No.: SKE9905Z

Order Date: 11/29/18

Reg Date: 04/23/12

KM: 169,791

VIN NO.: VVVZZZ16ZCM101458

ENGINE NO:

MODEL: JETTA A6SPORT 1.4 TSI DSG118 MODEL NO.: 1623Q5

Tanpin 924957401
up!
30/11/18 C 1715
Resony before paint
Sur @ 11kanto. um
To check repair limit
23 days.

SAs-Goh Edmund

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING B&P TOWING CHARGES ✓	158	TU	1.25		195
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR SOCKET L	1	TU	280	70	280
3	B&P DIAG PROGRAMMING & CALIBRATION- NETT L	1	TU	480	70	480
4	B&P MECH R&R ENGINE MTG & GEAR BOX MTG L	1-2	TU	840	70	840
5	B&P MECH R&R D/BOARD L	2-3	TU	840	70	1680
6	B&P MECH R&R RHS U/CARRIAGE ✓	1.5-3	TU	840	70	1260
7	B&P MECH R&R RIM & BALANCE ✓	1	TU	50	60	50
8	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT ✓	1	TU	360	60	360
9	B&P ALEX LABOUR LABOUR L	7-12	LAB	840	60	5880
10	B&P ALEX PAINT SPRAY PAINT L	6-8	LAB	800	60	4800
11	B&P ALEX LABOUR R&R CARPET & SEAT L	1-2	LAB	840	60	840
12	B&P ALEX LABOUR TRANSFER DOOR MECHANISM L	0.5-1	LAB	840	60	420
13	B&P CELETTE VEHICLE ON BENCH- CELETTE (NETT) L	1	LAB	1,500		1,500
14	CINTURATO 205/55R16 Pirelli Cinturato P7 205/55R16 L	1	ST	680		680
Item						
15	1K0199262CG ENG MOUNTI	1	PCS	385.19		385.19
16	1K0199555AC GEAR MOUNT	1	PCS	255.81		255.81
17	1K0129607AC AIRCLEANER ASSY ✓	1	PCS	592.80	60	592.80
18	1K0915333H BATTERY BRACKET	1	PCS	95.58		95.58
19	5C6807217D GRU FRT BUMPER ✓	1	PCS	1,164.05	60	1,164.05
20	5C6805706D BUMPER CENTRE BRACKET	1	PCS	117.81		117.81
21	5C6807183 BUMPER SIDE BRACKET LH ✓	1	PCS	36.73	60	36.73
22	5C6807184 BUMPER SIDE BRACKET RH ✓	1	PCS	36.73	60	36.73
23	5C6853651A ZLL RADIATOR GRILLE	1	PCS	555.29		555.29
24	5C6853666A 9B9 RHS FOG LAMP GRILLE	1	PCS	81.51		81.51
25	5C8941006 HEADLAMP RH	1	PCS	797.65		797.65
26	5C680558BQ LOCK CARRIER	1	PCS	923.75		923.75
27	5C68056932 H/LAMP TOP PANEL RH	1	PCS	42.97		42.97
28	1K0805971C 9B9 AIR CHANNEL	1	PCS	39.19		39.19



Service Order Confirmation

SERVICE ORDER NO: 18IP3109

CUSTOMER NO.: CV018073

CUSTOMER NAME: FRANCIS MICHAEL MARK

TELEPHONE NO.:

ADDRESS: 596D ANG MO KIO STREET 52 #15-305
Singapore

VEH No.: SKE9905Z

Order Date: 11/29/18

Reg Date: 04/23/12

KM: 169,791

VIN NO.: VVVZZZ16ZCM101458

ENGINE NO:

SA: Goh Edmund

MODEL: JETTA A6SPORT 1.4 TSI DSG118 MODEL NO.: 1623Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	1K0805962D 989 AIR DUCT	1	PCS	21.32		21.32
30	5C6955453Q WIPER TANK	1	PCS	157.04		157.04
31	443955465 GASKET	1	PCS	1.39		1.39
32	G 052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	19.50		19.50
33	5C6821106A FENDER RH	1	PCS	617.76		617.76 X un
34	5C6821136 RHS FENDER BRACKET	1	PCS	50.93		50.93 X un
35	5C6805912 RHS FENDER LINER ✓	1	PCS	136.30		136.30
36	5C6821112A CLOSING ELEMENT RH	1	PCS	31.16		31.16
37	5C6864238 FENDER TOP SPONGE	1	PCS	48.59		48.59
38	5C6864236B FENDER SIDE SPONGE	1	PCS	48.59		48.59
39	5C685750BJ RHS MIRROR HOUSING	1	PCS	256.23		256.23
40	3C8857538 GRU RHS MIRROR COVER	1	PCS	157.69		157.69
41	5C6857522C RHS MIRROR GLASS	1	PCS	199.81		199.81
42	5C6831056G RH FRONT DOOR	1	PCS	2,231.30		2,231.30
43	5C6837652 RF FRONT DOOR SEAL	1	PCS	68.13		68.13
44	D 378500A2 DOOR INSULATOR	1	PCS	46.22		46.22
45	8K0831402H HINGE UPPER	1	PCS	107.28		107.28
46	8K0831402H HINGE LOWER	1	PCS	107.28		107.28
47	5C6837249B CHECK ROD	1	PCS	107.90		107.90
48	5N0837267 CHECK ROD COVER	1	PCS	19.46		19.46
49	5N0839885H SUPPORT DOOR HANDLE	1	PCS	90.24		90.24
50	5C6837432 5AP CHANNEL SEAL	1	PCS	403.72		403.72
51	5C6837478B 5AP RHS DOOR TOP MLDG	1	PCS	101.43		101.43
52	5K2837016D FRONT DOOR LOCK	1	PCS	399.34		399.34
53	5K0837350A FRONT DOOR LOCK COVER	1	PCS	16.73		16.73
54	5N0837111 989 CAP	1	PCS	3.25		3.25
55	5C6837452K REGULATOR - photo	1	PCS	442.28		442.28
56	N 10516801 NUT	4	PCS	1.07		4.28
57	5C6035454A SPEAKER	1	PCS	99.61		99.61
58	N 90765701 POP-RIVET	4	PCS	1.37		5.48



Service Order Confirmation

SERVICE ORDER NO: 18IP3109
 CUSTOMER NO.: CV018073
 CUSTOMER NAME: FRANCIS MICHAEL MARK
 TELEPHONE NO.:
 ADDRESS: 596D ANG MO KIO STREET 52 #15-305
 Singapore
VEH No.: SKE9905Z
 Order Date: 11/29/18
 Reg Date: 04/23/12 KM: 169,791
 VIN NO.: VVVZZZ16ZCM101458 ENGINE NO:
 MODEL: JETTA A6SPORT 1.4 TSI DSG118 MODEL NO.: 1623Q5

SA: Goh Edmund

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	5C8971120 DOOR WIRE HARNESS	1	PCS	253.39		253.39
60	5C6809836 RHS A-PILLAR ✓	1	PCS	1,121.95	60	379
61	D 506KD1A3 2K FOAM	1	PCS	157.96		157.96
62	D 476KD1M2 SEALANT	1	PCS	77.38		77.38
63	D 007600A1 INOXSPRAY	1	PCS	67.97		67.97
64	D 180003M2 2KADHESIV ✓	1	PCS	286.20	60	286.20
65	1K0601025DF16Z 16" ATLANTA RIM ONLY ✓	1	PCS	1,319.81	60	1,319.81
66	839601361 TIRE VALVE ✓	1	PCS	2.06	60	2.06
67	5C0407152D LOWER CONTR ARM	1	PCS	310.63		310.63
68	1K0407366C JOINT	1	PCS	173.70		173.70
69	5K0498621 WHEEL BEARING	1	PCS	706.68		706.68
70	5C0407256 WHEEL BEARING HOUSING	1	PCS	827.11		827.11
71	5C0413031BB GAS SHOCK ABSORBER	1	PCS	382.57		382.57
72	1K0412249B TOP BEARING	1	PCS	48.82		48.82
73	1K0412331B TOP MOUNT	1	PCS	130.96		130.96
74	1K0423810A FRT RHS TRACK ROD	1	PCS	151.48		151.48
75	1K0423812K TIEROD END	1	PCS	199.90		199.90
76	N 90834901 CLIP ✓	2	PCS	5.56	60	11.12
77	1K0407762AX DRIVESHAFT RH	1	PCS	1,457.44		1,457.44
78	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	47.32		47.32

Remarks: ACCIDENT TO THE FRONT RIGHT SIDE



Service Order Confirmation

SERVICE ORDER NO: 18IP3109
CUSTOMER NO.: CVO18073
CUSTOMER NAME: FRANCIS MICHAEL MARK
TELEPHONE NO.:
ADDRESS: 596D ANG MO KIO STREET 52 #15-305
Singapore

VEH No.: SKE9905Z

Order Date: 11/29/18
Reg Date: 04/23/12 KM: 169,791
VIN NO.: WVVZZZ16ZCM101458 ENGINE NO:
MODEL: JETTA A6SPORT 1.4 TSI DSG118 MODEL NO.: 1623Q5

SA: Goh Edmund

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

TOTAL	48,125.55
GST AMOUNT	3,368.79
TOTAL AMOUNT	51,494.34



Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1316G

Vehicle Details

Vehicle No.: 5KE9905Z
Vehicle to be Exported: No
Intended Deregistration Date: 29 Nov 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: JETTA 1.4 TSI AT 1623Q5
Primary Colour: Black
Manufacturing Year: 2012
Engine No.: CAV369850
Chassis No.: WVVZZZ16ZCM101458
Maximum Power Output: 118.0 kW (158 bhp)
Open Market Value: \$24,636.00
Original Registration Date: 23 Apr 2012
First Registration Date: 23 Apr 2012
Transfer Count: 0
Actual ARF Paid: \$24,636.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Apr 2022
PARF Rebate Amount: \$16,013.00

Intended COE Rebate Details

COE Expiry Date: 22 Apr 2022
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$57,009.00
COE Rebate Amount: \$19,382.00
Total Rebate Amount: \$35,395.00

The information contained herein is correct as at 29 Nov 2018

OK



Volkswagen Jetta 1.4A TSI \$41,500 \$8,550 /yr 20-Jul-2012 1,390 cc 116,000 km Sedan Available



Volkswagen Jetta 1.4A TSI \$49,800 \$10,250 /yr 07-Nov-2012 1,390 cc 81,000 km Sedan Available

1 Owner. Showroom Conditions And Perfect Interior And Exterior Condition To Drive Away With! Low Maintenance, And Great Fuel Consumption Too. Monthly Cheaper Than Driving A Jap/Korean Car! Please Call...

Tay Motor & Credit Pte Ltd

Posted: 18-Nov-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta Sport 1.4A TSI \$61,500 \$13,250 /yr 23-Aug-2012 1,390 cc 105,390 km Sedan Available

Facilitated By Current Owner To GLI Aesthetic Spec! A Car That Offers Both Power And Fuel Economy With It Buzzy 1.4L TSI Engine. Genuine Mileage Clocked. Car Routinely Serviced And Maintained On Time. ...

Posted: 17-Nov-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI \$48,800 \$9,420 /yr 23-Oct-2012 1,390 cc - Sedan Available

Drive Away With Down Payment! Low Maintenance, And Great Fuel Consumption, Monthly Cheaper Than Driving A Jap/Korean Car! Please Call/SMS For Viewing.

COMPARABLE

Car Search

Posted: 03-Nov-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



The best car deals without the hassle!

We have over a thousand consignment cars available for sale at highly attractive prices. All without the need to do paperwork. Pick out your favourite car today.

Find out more!



Volkswagen Jetta Sport 1.4A TSI \$51,000 \$11,290 /yr 04-May-2012 1,390 cc - Sedan Available

Schedule A Test Drive Today. Viewing Strictly By Appointment Only.

COMPARABLE

Carro

Posted: 02-Nov-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta Sport 1.4A TSI \$45,800 \$8,540 /yr 12-Oct-2012 1,390 cc 137,500 km Sedan Available

Limited Period Only Enjoy Loan Interest Rate At 2.28%! Extremely Well Maintained! This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! Up To 80% Financing Possible! Trade...

COMPARABLE

Posted: 31-Oct-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI \$49,000 \$9,520 /yr 13-Dec-2012 1,390 cc 85,000 km Sedan Available

Low Mileage And Drives Like A New Car. Car Is Very Well Maintained. Excellent Condition With No Repairs Needed And Recent Brake Pads Replaced. High Bank Loan/In House Loan And Trade In Available.

PREMIUM

Posted: 31-Oct-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta Sport 1.4A GLI \$43,800 \$9,090 /yr 24-May-2012 1,390 cc 141,000 km Sedan Available

1 Owner Only! Serviced Regularly. Powerful Yet Fuel Efficient Sedan, Well Maintained By Previous Owner! Flexible Loan And Trade-In Available. Viewing By Appointment Only.

COMPARABLE

Car Search

Posted: 13-Oct-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta 1.4A TSI \$38,888 \$8,750 /yr 13-Apr-2012 1,390 cc - Sedan Available

Loan Up To 100% Available With Low Interest Rate! Balloon Scheme To Lighten Your Monthly Installment. Low Depreciation Yearly! Owner Well Maintained Inside Out. Accident Free Unit. Call Our Friendly S...

Posted: 10-Oct-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen



Volkswagen Jetta Sport 1.4A TSI \$44,500 \$9,550 /yr 13-Apr-2012 1,390 cc - Sedan Available

Excellent And Original Condition, Smooth Driving, Meticulously Well Maintained Interior And Exterior, Accident-Free, Sheltered Parking, Low-Mileage. Call Now For Viewing.

QUICK OWNER

Posted: 28-Sep-2018

Tags: 2012 Volkswagen Jetta, 2012 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen, Jetta, jetta, Used Volkswagen

Compare

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 7 December 2018 3:41 PM
To: 'Kong, Charmaine (VWG Singapore)'; Shu Pei (LKKAUTO)
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

MARKET VALUE:	\$44,000.00
LTA REBATE:	\$35,395.00
NETT VALUE:	\$ 8,605.00

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Thursday, 6 December 2018 11:24 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG

Singapore) <Aikseong.Oh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK
REF:CC3/AIG18021607/eb3

Dear Asher,

As spoken yesterday, please kindly email me the liability clearance.

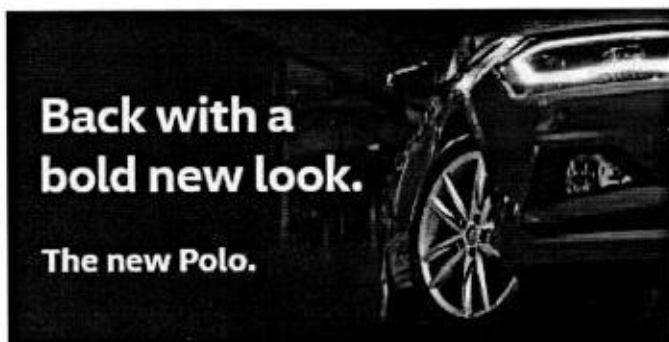
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)

Sent: Tuesday, 4 December, 2018 2:45 PM

To: 'Asher Sng (LKKAuto)'; Shu Pei (LKKAuto)

Cc: Wong, Mely (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK
REF:CC3/AIG18021607/eb3

Dear Asher,

Please refer to the attached scene video provided by witness. Can see clearly that your insured vehicle dashed out despite the traffic light not in his favour & caused the accident.

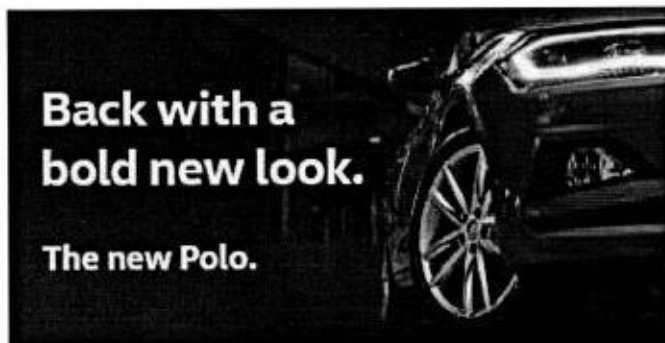
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, 4 December, 2018 2:35 PM

To: Kong, Charmaine (VWG Singapore); Shu Pei (LKKAUTO)

Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Ong, Germaine (VWG Singapore); Admin A; Admin-D (LKKAUTO)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK
REF:CC3/AIG18021607/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Tuesday, 4 December 2018 2:26 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK
REF:CC3/AIG18021607/eb3

Dear Asher,

Please revert on liability.

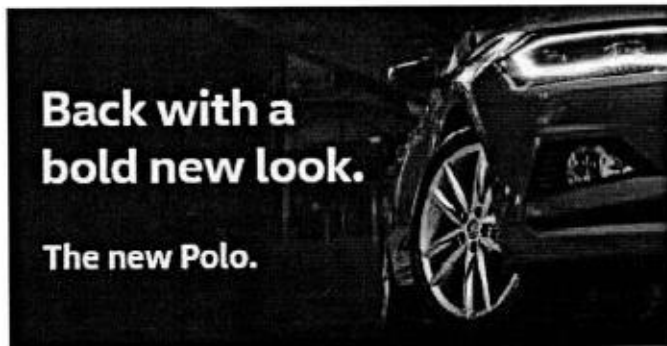
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Friday, 30 November, 2018 3:15 PM

To: Kong, Charmaine (VWG Singapore)

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Oh, Aik Seong (VWG Singapore); Ong, Germaine (VWG Singapore); Admin A; Admin-D (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK
REF:CC3/AIG18021607/eb3

Dear Charmaine,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Friday, 30 November 2018 11:12 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18

Dear LKK,

Please arrange survey at 17 Tuas Ave 9. Contact Aik Seong for survey-85187912. Car already in Tuas.

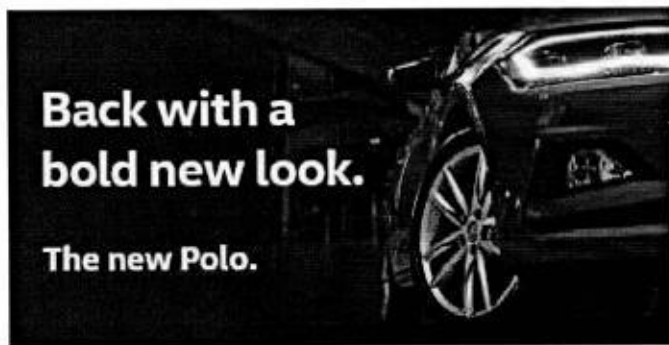
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Friday, 30 November, 2018 11:05 AM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Nov 2018 15:09	Clim Veh Model Changed	(204916) VOLKSWAGEN JETTA TSI 1.4 (A).	[A] Lau Shu Pei
2	30 Nov 2018 15:09	Clim Created	Reg No: SKE9905Z, Acct Date: 2018/11/28, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Volkswagen Centre Singapore (HQ)	[A] Lau Shu Pei
3	30 Nov 2018 15:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : FormTeam Adjusters Pte Ltd.	[A] Lau Shu Pei
4	30 Nov 2018 15:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/11	[A] Lau Shu Pei
5	30 Nov 2018 15:09	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	30 Nov 2018 15:09	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	30 Nov 2018 15:10	Label Added	(23):Express.	[A] Lau Shu Pei
8	30 Nov 2018 15:10	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	21 Nov 2019 16:15	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
10	21 Nov 2019 16:15	Clim Dtl Modified	JPJ Reg. Date: -> 2012/04/23.	[A] NUR SHAQILAH BTE ABDOL WAHAB
11	21 Nov 2019 16:15	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
12	22 Nov 2019 09:44	Adj Mandate Request	Cur.Req:11868.41:Liability down against Insured (beating the red traffic light). ** 23 days recommendation for repair + 2 Sundays + 1 PRS = 26 days	[A] Khanchna Pothura]

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2352900	21 Nov 2019 16:15:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE9905Z	SLB2097E	11.77

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 December 2019 5:27 PM
To: Wong Mei (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 9,084.41
2. Loss of Rental (26 days x \$100) w/GST	\$ 2,782.00
3.LTA Search Fee	\$ 2.00
Total	\$ 11,868.41

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, 4 December 2019 9:06 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 December 2019 5:44 PM
To: Wong Meiy (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: [EXT] RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Without Prejudice

Dear Meiy,

Thank you for the acceptance.

We will use the DV that you have submitted earlier and will do the necessary.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 10 December 2019 5:41 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Dear Khanchna,

Offer accepted. Please forward us DV, if any, and kindly process payment. Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 10 December 2019 5:27 PM

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXT] RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 9,084.41
2. Loss of Rental (26 days x \$100) w/GST	\$ 2,782.00
3.LTA Search Fee	\$ 2.00
Total	\$ 11,868.41

Please confirm acceptance.