

4789200

ASS. INC. BY:

REF CS3/MSG180/6371/R146⁵²

Special Instructions:

Surveyor

From (Person):

Irene Tan

ASSIGNMENT (Office)

MSIG

Date/Time: 30-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJU 2112 T

Insured:

PC 3952C

at Workshop m/s

AMA Automotive

Tel:

8778 3636

of

36 Joh Guan Rd East #01-36

Policy No:

A28610462MCC

Claim No:

569411/IT

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

03/09/2018

10/09/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time:

4:12pm @ 7/9/18

Person Contacted:

Melvin

Vehicle

IN/OUT

Date/Time

Action/Instruction (x) Estimate

Do Not Finalize

SJU 2112 T - x

PC3952C - x

Dismantle: 11/9/2018

After repair: 13/9/2018

US \$ 3000, 5 days (Red \$ 5800, 66%)

[Signature]
18/12/2018

RECEIVED 18 DEC 2018

Passer

REF: MS16

4237C

ASSIGNMENT

From: Date: 10/09/18

Estimated Cost

OD: ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJU 2112T

at Workshop no:

AMA Automotive

at 36 Joh Guan Rd East #01-36

Insured

Policy No:

Claims No:

Gum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. 1-24 HRS 1up

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJU 2112T Yr Regn: 2016 / Aug

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: SUBARU XV 1.6 A C.C. 1600

Colour: WHITE A/C: Insured / Std / NI / NA

Sp Reading: 032989 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JF1GP3KCS66174022

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ OK or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 03/09/18 D.O.I. 10/09/18

Survey held at AMA AUTOMOTIVE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Estimated repair range \$3,000 - \$4,000.

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: 2

Date/Time: File Return to?

2)

Add Fee: ☐ : Site Insp (\$

Report Format: PRS

Lump Sum / I.B.F (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee

Transportation

) \$ + RS. \$

) Photos

) Others

TOTAL

17/9/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018		07 Sep 2018 13:54 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM, Co. Reg. No.: 201022774G							
Main Claimant:		TAN HOK TIEW, ID: S2694237C							
Vehicle Reg. No.:	SJU2112T	Date of Loss:	03/09/2018 17:00 - :59 [24 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 569411	Policy/Cover Note No.:	A28610462MKC (Comprehensive) Coverage: 07/09/2017 - 06/09/2018						
Vehicle Reg. No. (Insured):	PC3952C	Policy No. (Claimant):							
		Excess:	S\$1,000.00						
Repairer:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/12/2018]								
Driver/Custodian (Insured):	CHEOK TUCK JIN RONNIE (58 / Male), NRIC: S1450121E, Tel: +6599999999								
Adj Asg. Remarks:	SJE DISAGREE, APPOINT LKK. LIAB 100%. PLS CONTACT MR MELVIN @ 8778 3636								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (29/11/2018): Report Send Back Alerts - SJU2112T (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Thursday, 29 November, 2018 10:07 AM
To: Veron Chen (LKKAuto); Shiao Chan (LKKAuto); Denise Tay (LKKAuto); Admin-D (LKKAuto); Shirley Hiew (LKK Auto)
Subject: Please prepare paper survey report on SJU2112T; Our claim no.: 569411/IT
Importance: High

URGENT

Good morning Veron,

We refer to your PRI report dated 21.9.18.

Please prepare and upload your paper survey report in the Merimen asap.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

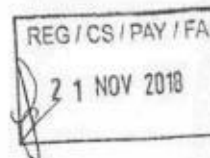
MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S



Irene
Tan.

Our Ref : AS.182112.In (PD)

Your Ref : TBA 569411

VC,
1. Upload
2. WLI
heng
21/11/18

8 November 2018

Abilities Beyond Limitations and
Expectations Limited
7A Lorong 8 Toa Payoh
#02-09 Agape Village
Singapore 319264

BY CERTIFICATE OF POSTING

MSIG Insurance (S) Pte Ltd
No.4 Shenton Way
#23-01 SGX Centre 2
Singapore 068807

BY PDX

Dear Sir

ACCIDENT INVOLVING SJU 2112T & PC 3952C ALONG CARPARK AT BLOCK 456
JURONG WEST STREET 41 ON 3 SEPTEMBER 2018

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 3 September 2018 at about 10.00 p.m. along Carpark at Block 456 Jurong West Street 41 involving our client's motor vehicle registration number SJU 2112T and vehicle registration number PC 3952C driven by you at all material time.

We are instructed that the accident was caused by your negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

a)	Costs of Repair ✓		S\$ 8,800.00
b)	Rental (11 days x \$180)		S\$ 1,980.00
c)	LTA		S\$ 7.49
d)	Survey Report Fees		S\$ 400.00
e)	Costs		S\$ 1,700.00
	Total		S\$ 12,887.49

A copy of each of the following supporting documents is enclosed.

- a) A copy of our client's GIA report;
- b) A copy of the survey report, invoice and photographs of our client's motor vehicle;
- c) A copy of the repair bill.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully,

MR ARULCHELVAN S

Enclosure(s)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 05/09/2018 17:11
Date Of Accident 03/09/2018 22:00
Exact Location Of Accident CARPARK AT BLOCK 456 JURONG WEST STREET 41
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJU2112T
Insured/Policyholder
Name Of Registered Owner TAN HOK TIEW
NRIC No S2694237C
Email Address TANHOKTIEW@YAHOO.COM
Mobile Phone No (LOCAL) +65-96625030
Alternative Phone No OFFICE-96625030
Vehicle Particulars
Manufacturer SUBARU
Model XV-1.6 I-S AWD CVT (A)
Exact Purpose for which vehicle was being used at time of accident PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR
Insurance Company
Name of Insurance Company HL ASSURANCE PTE LTD
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number MP305993
Cover Note Number
Driver
Name of Driver TAN HOK TIEW
NRIC No S2694237C
Date Of Birth 21/12/1950
Occupation INDOOR
Date Of Driving Pass 20/01/1972
Driving Experience 46 YEARS AND 7 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-96625030
Fax Number
Contact Number OFFICE-96625030
Email Address TANHOKTIEW@YAHOO.COM

Address	BLOCK 268 BUKIT BATOK EAST AVENUE 4
	#06-256
Postcode	650268
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY
Other Information	

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to the attached Sketch Plan and the accident details

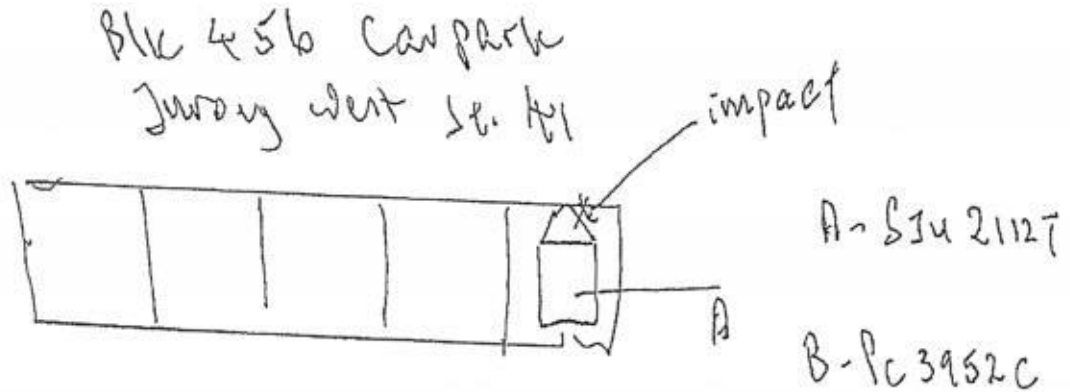
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC3952C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	RONNIE
NRIC/Passport Number	
Contact Number	68017460
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On September 3, 2018 at about 9.00 am, I parked my vehicle SJU2112T at the carpark at Block 456 Jurong West Street 41 where I have a shop there. On the same evening at about 10.00 pm, when I went over to my vehicle to drive home, I noticed that my vehicle was hit by someone.

I went into my car to start my engine and I found that my steering was locked. At the same time, I noticed a Namecard on my front Windscreen indicating that a person name Ronnie (68017460) who was driving his vehicle PC3952C had banged onto my vehicle.

On the next morning, Tuesday September 4, 2018 my daughter called Ronnie and he confirmed that he had banged onto my vehicle and he asked me to lodge an Insurance Claim against his vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every aspect.

Policyholder's Signature

Date & Time 4 PM

5-9-18

Driver's Signature (if driver

is not the policyholder

Date / Time

Reporting Centre Personnel Signature

Name :

NRIC / FIN No :

6/20/18

Vehicle Hub

Enquire Vehicle & Owner Information (Vehicle No. PC3952C As At 03 Sep 2018 / 22:00:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: SJU2112T

Current Owner Details

Owner ID Type: Company
Owner ID: 201022774G
Owner Name: ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIMITED
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 7A
Registered Street Name: LORONG 8 TOA PAYOH
Registered Unit No.: # 02 - 09
Registered Building Name: AGAPE VILLAGE
Registered Postal Code: 319264

Current Vehicle Details

Vehicle No.: PC3952C
Make Description/Model: TOYOTA / HIACE HIGH ROOF COMMUTER TURBO AUTO
Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD



AMA AUTOCARE PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email: AMACARE@GMAIL.COM

(201735370W)

PROFORMA INVOICE

No.: AAC0198

Date: 30/09/2018

Terms: C.O.D

BILLING DETAILS	
NAME	TAN HOK TIEW
VEHICLE NUMBER	SJU2112T
MAKE & MODEL	SUBARU XV
NRIC/FIN	S2694237C
ADDRESS	BLK 268 BUKIT BATOK EAST AVENUE 4 #08-256 SINGAPORE 650268
DRIVER	TAN HOK TIEW
TEL	98625030
EMAIL	

S/N	DATE	CODE	DESCRIPTION	AMOUNT (\$)
1		1001	Lump Sum Repair Cost: To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.	\$8,800.00
2		DISB	DISBURSEMENT CHARGES	
3		1008	Surveyor Fee Charges Only	\$400.00
		1009	Rental Car Charges Only	\$1,980.00
(Period: 03/09/2018 to 13/09/2018, 11 days x \$180 per day)				
TOTAL AMOUNT (\$)				\$11,180.00

Cheque Payment should be crossed and issued in favour of

AMA AUTOCARE PTE LTD

No Receipt will be issued.

Thank you for your patronage.



NIE CHUN YAN

AMA RENTAL PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email : ama.rental@gmail.com

(201708966M)

HIRER DETAILS	
NAME	TAN HOK TIEW
CAR PLATE NO.	SJU2112T
MAKE & MODEL	SUBARU XV
DRIVER	TAN HOK TIEW
NRIC/FIN	S2694237C
ADDRESS	BLK 268 BUKIT BATOK EAST AVENUE 4 #06-256 SINGAPORE 650268
TEL	96625030
ATTENTION TO	
EMAIL	

Invoice No.: AMA0260

Date: 13/09/2018

Terms: C.O.D

S/N	DESCRIPTION	NO. OF DAYS	PER DAY (\$)	AMOUNT \$ (SGD)
1	RENTAL OF HONDA ACCORD Car Plate No.: SKK2882U Period of 03/09/2018 to 13/09/2018	11	\$180.00	\$1,980.00
Subtotal				\$1,980.00
Amount Paid (\$)				\$1,980.00
Balance Due				\$0.00

Cheque Payment should be crossed and issued in favour of
AMA RENTAL PTE LTD

No Receipt will be issued.

Thank you for your patronage.



S K AUTO CONSULTANTS

Invoice

Bill To: TAN HOK TIEW
C/o AMA Autocare Pte Ltd
Enterprise Hub #01-36
36 Toh Guan Road East
Singapore 608580

Invoice No:	2018531
Date:	30/9/2018
Our Ref	TP/018/0531SK

Description		Amount (S\$)
PARTICULARS		
Vehicle Registration No	: SJU 2112 T	400.00
Date of Accident	: 03/09/2018	
Date of Inspection	: 10/09/2018	
SERVICES:		
Assessment with report (inclusive of transport charges and photographs etc)		
Total		400.00
Balance Due		400.00

We would appreciate your cheque crossed and made payable to:
S K AUTO CONSULTANTS



Authorized Signature

S K AUTO CONSULTANTS

AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference: TP/018/0531SK

Your Reference: TBA

Date: 30/9/2018

TO: TAN HOK TIEW
C/o AMA Autocare Pte Ltd
Enterprise Hub #01-36
36 Toh Guan Road East
Singapore 608580

Assessment of Vehicle No : SJU 2112 T
Date of Accident : 03/09/2018
Date of Inspection : 10/09/2018

We have carried out a physical assessment of SJU 2112 T at AMA Autocare Pte Ltd according to your instructions on 10/09/2018 and are pleased to submit our report as follows;

1.VEHICLE PARTICULARS

Registration No.	:	SJU 2112 T
Make & Model	:	SUBARU XV
Year of Registration	:	18/08/2016
Engine Capacity (cc)	:	1600
Chassis No.	:	JF1GP3KC5GG174022
Engine No.	:	FB16Y345964
Colour	:	WHITE
Mileage (km)	:	32989

2.VEHICLE CONDITION

Body Paint:	:	Good
Steering	:	Serviceable
Foot Brake	:	Serviceable
Parking Brake	:	Serviceable

3.TYRE PARTICULARS & CONDITION

Front

RH Make/Size	:	YOKOHAMA 225/55R17 - 70%
LH Make/Size	:	YOKOHAMA 225/55R17 - 70%

Rear

RH Make/Size	:	YOKOHAMA 225/55R17 - 70%
LH Make/Size	:	YOKOHAMA 225/55R17 - 70%

Note: % denotes the remaining percentage of the tyre

S K AUTO CONSULTANTS

Page No. 2

Our Reference TP/018/0531SK
Vehicle No. SJU 2112 T

4. DESCRIPTION OF DAMAGE

At the time of inspection observed that this vehicle had sustained damages to the RHS FRONT portion and undercarriage

Please see attached schedule for details.



Estimated Amount : S\$11,522.30
Adjusted Amount : S\$8,800/-
Estimated Repair Days : 6 days

Pursuant to your instruction, we have NOT AUTHORIZED repair.
The assessment was conducted on a "Without Prejudice" basis.

If we are not notified of anything to the contrary within 14 Days from the date hereof, this report shall be treated as correct

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by S K AUTO CONSULTANTS for any reliance on this report by any third party.

S K AUTO CONSULTANTS

Page No. 3

Our Reference TP/018/0531SK

Vehicle No. SJU 2112 T

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(S\$)		OUR ASSESSMENT(S\$)	
	<u>PARTS (LIST ITEMS)</u>					
1	RHS Front fender	Dented		895.00		895.00
1	RHS Front fender inner shield	Deformed		278.00		278.00
1	RHS Front headlamp	Cracked		1560.00		1560.00
1	RHS Front headlamp lower bracket	Cracked		185.00		185.00
1	Front support panel	Distorted		857.00		857.00
1	Front bumper	Deformed		1480.00		1480.00
1	Front bumper side retainer RHS	Slot cracked		122.00		122.00
1	RHS Foglamp	Cracked		215.00		215.00
1	RHS Foglamp cover	Deformed		120.00		120.00
1	RHS Front shock absorber	Damaged		550.00		550.00
1	RHS Front lower arm	Damaged		492.00		492.00
1	RHS Front tie rod	Damaged		178.00		178.00
1	RHS Front knuckle arm	Damaged		560.00		560.00
1	RHS Front knuckle arm bearing	Damaged		455.00		455.00
				7947.00		7947.00
		less 10%		794.70	10%	794.70
				7152.30	20%	7152.30
	SPECIAL NETT ITEMS					
1	RHS front sports rim	Grazed		980.00		980.00
1	RHS front tyre	Grazed		320.00		280.00
1set	RHS Front fender inner shield clips	Necessary		60.00		40.00
	Total Parts			8512.30		8452.30

S K AUTO CONSULTANTS

Page No. 4

Our Reference TP/018/0531SK
Vehicle No. SJU 2112 T

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT (S\$)
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; panel beat & reshape the affected areas; replace the damaged parts and components.	1200.00	1000.00 300
2	To supply paint materials, expandable items & putty, respray paint on parts replaced and repaired areas	1200.00	1000.00 400
3	To conduct computerised wheel alignment test	120.00	100.00 60
4	To remove and replace front RHS undercarriage parts	250.00	200.00 100
5	To remove and re-fix wiring and check all electrical components at damaged areas and focus headlamp beam	150.00	120.00 30
6	To provide anti-rust treatment on affected areas	90.00	60.00 30
Labour Total :		3010.00	2480.00
TOTAL (PARTS & LABOUR):		11522.30	10932.30

Note: (For Lump Sum Repair)

The workshop has agreed to undertake the repair on a Lump Sum Basis, and/or the use of ex stock/reconditioned parts whichever is possible (having taken into consideration to repair instead of replacements.

The final adjusted Lump Sum contract amount is S\$8,800/-


S. Kumanan
Motor Surveyor



2408.56
400.00
920.00
3728.56
20%
2982.84
40-3,000
5 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018		07 Sep 2018 13:54 Edit Adj Rpt	S\$3,000.00 Edit Estimates	S\$3,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM1 , Co. Reg. No.: 201022774G		
Main Claimant:	TAN HOK TIEW , ID: S2694237C		
Vehicle Reg. No.:	SJU2112T	Date of Loss:	03/09/2018 17:00 - :59 [24 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 569411	Policy/Cover Note No.:	A28610462MKC (Comprehensive) Coverage: 07/09/2017 - 06/09/2018
Vehicle Reg. No. (Insured):	PC3952C	Policy No. (Claimant):	
		Excess:	S\$1,000.00
Repairer:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/12/2018]		
Driver/Custodian (Insured):	CHEOK TUCK JIN RONNIE (58 / Male), NRIC: S1450121E, Tel: +6599999999		
Adj Asg. Remarks:	SJE DISAGREE, APPOINT LKK. LIAB 100%. PLS CONTACT MR MELVIN @ 8778 3636		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (29/11/2018): Report Send Back Alerts - SJU2112T (TP)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJU2112T (569411)

[PC3952C]

TP

TAN HOK TIEW

Sep 3 2018 5:00PM

[ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM1]

Ama Autocare Pte Ltd

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Assessment Reports			1 per page	
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2	07/09/18 09:06	SJE DISAGREE APPOINT LKK	 Load PDF	
3	07/09/18 09:06	Third Party Accident Report	 Load PDF	
4	29/11/18 10:08	instruction to LKK Auto to prepare paper survey report	 Load PDF	
5	30/11/18 09:21	LOD & SUPPORTING DOCUMENTS	 Load PDF	

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7	30/11/18 09:21	SURVEY PHOTOS		Load PDF	
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/12/18 09:15	PRS INVOICE		Load PDF	

Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18016371/R1QBS2-1
Date: 21/12/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A28610462MKC
Claimant Vehicle No :	SJU2112T	Insured Vehicle No :	PC3952C
Date of Loss:	03/09/2018	Nature of Claim:	TP
		Claim No:	569411

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJU2112T	Engine No:	FB16Y345964
Make & Model:	SUBARU XV, 1.6 I-S AWD CVT (A)	Chassis No:	JF1GP3KC5GG174022
Reg. Date:	18/08/2016 (Man. Year: 2016)	Odometer:	32989 km
Colour:	White		
Engine Capacity:	1600 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/55R17	Rear Tyre Size:	225/55R17
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,512.30	2,808.56	5,703.74	67.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,010.00	920.00	2,090.00	69.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,522.30	3,728.56	7,793.74	67.64
Approved Total (Overridden) (S\$)		3,000.00		
(S\$)	11,522.30	3,000.00	8,522.30	73.96
+ GST 7.00/7.00% (S\$)	806.56	210.00	596.56	73.96
Nett Amount (S\$)	12,328.86	3,210.00	9,118.86	73.96

INSPECTION

Date of Assignment:	07/09/2018		
Date Inspected:	10/09/2018	Inspected At:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36 Singapore 608580
Estimated Period of Repair:	5.0 days		

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but
https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=740745&extid=282245&CFID=45783650&C... 1/4

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Dec 2018)
Parts:	144	SUBARU XV 1.6 I-S AWD CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJU2112T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RHS FRONT FENDER	Repair	895.00 FL	*- FL
2	1		*RHS FRONT FENDER INNER SHIELD	Serviceable	278.00 FL	*- FL
3	1		*RHS FRONT HEADLAMP	Cracked	1,560.00 FL	*900.00 FL
4	1		*RHS FRONT HEADLAMP LOWER BRACKET	Cracked	185.00 FL	*96.00 FL
5	1		*FRONT SUPPORT PANEL	Serviceable	857.00 FL	*- FL
6	1		*FRONT BUMPER	Deformed	1,480.00 FL	*659.40 FL
7	1		*FRONT BUMPER SIDE RETAINER RHS	Slot Cracked	122.00 FL	*28.30 FL
8	1		*RHS FOGLAMP	Cracked	215.00 FL	*215.00 FL
9	1		*RHS FOGLAMP COVER	Deformed	120.00 FL	*120.00 FL
10	1		*RHS FOGLAMP ABSORBER	Serviceable	550.00 FL	*- FL
11	1		*RHS FRONT LOWER ARM	Serviceable	492.00 FL	*- FL
12	1		*RHS FRONT TIE ROD	Serviceable	178.00 FL	*- FL
13	1		*RHS FRONT KNUCKLE ARM	Damaged	560.00 FL	*537.00 FL
14	1		*RHS FRONT KNUCKLE ARM BEARING	Distorted	455.00 FL	*455.00 FL
15	1		*RHS FRONT SPORTS RIM	Grazed	980.00 FS	*400.00 FS
16	1		*RHS FRONT TYRE	Serviceable	320.00 FS	*- FS
17	1		*SET RHS FRONT FENDER INNER SHIELD CLIPS	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,307.00	3,410.70
- List Item Discount on L Items 10.00/20.00% (\$\$)	794.70	602.14

Total Parts (\$\$)	8,512.30	2,808.56
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS; REPLACE THE DAMAGED PARTS AND COMPONENTS.	New	1,200.00	300.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED AND REPAIRED AREAS.	New	1,200.00	400.00
3	TO CONDUCT COMPUTERISED WHEEL ALIGNMENT TEST.	New	120.00	60.00
4	TO REMOVE AND REPLACE FRONT RHS UNDERCARRIAGE PARTS.	New	250.00	100.00
5	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS AND FOCUS HEADLAMP BEAM.	New	150.00	30.00
6	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS.	New	90.00	30.00
Gross Labour Cost (\$\$)			3,010.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >