From (Person):	Kelvyna	of		GAL	Date/Tim	3/11/10/8	928 Cm
Estimated Cost:	- Linding	OI		Bill to:	Dates I in	10.	
OD / TD / WS / TI		SL9 9	NV / MV / CS		insured:	Gx 82256	
at Workshop m/s _	-	yde &	Carrinae		Tel:		
of		88 Par					
Policy No:				Claim No:	CTWDWA	C000003461	4
Sum Insured:				Excess:			
Make of Veh: (Client's Record)				*	D.O.A.	11.09.2018	
CA / REV / RE Date/Time:	P. / REV 24 HRS	1	Contacted:	Yik	H.O.D.	Endorsement:	
Date/Time Ac	tion/Instruction (	$\checkmark$	Estimate				
141> 18	final fig	\$	1602.31	Confirmed	by emai	1 (Red	480, 23/2

Tauthe REF:	GAI	•
Chrysoper C) auf m	A5SIGNMENT	
From Date Estimated Cost	Veh No & \$ 999	9S Vir Regn. 2014 My. Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	1. 08
To Inspect Vehicle No.	Make Mercely	Buns Front 1991
at Workshop m/s	Colour Real Sp Reading 9863	A/C Insured / Std / NI / NA
of	Sp Reading 98633	T/Radio: Insured / Std / NI / NA
Insured	Eng/No:	2024071
Policy No.	ČINO NDS	72073342F.240731
Claims No.	Gen. Cond. Good / Fair / Poor	r / Burnt
Sum Insured. Excess:	Steering: Inorder I Jammed I	Leaked / Burnt or
(Client's Record)	Brake: Inorde / Jammed /	Leaked / Burnt or
Make of Veh.	Modi: Nil / SPRim / STD A	VRIM PLATER.
	Tyre Size: F: Z	35/4/11/
(Policy Condition)	R:	22
Remark: The veh had commenced its N/S	O/S BS / DUN / EXNOVA / GY / FS	S / LIZA (MIC OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal, or Market Value.	Front	Rear
IDAC Accident Rport. Consistent? : Yes or No	R/Bal. 6 mm	n R/Bal. A mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 6 mr	n L/Bal ( mm
Est Repairs: days Res.: Yes or No	D.O.A.	D.O.I. 22/1/13
Lum Sum: % 3 Val.: Yes or No	Survey held at	e Pash by
CA / REV / REP. / 24 HRS	Des. of Damages Frt / Rea	r / O/S / N/S / U/C / Rooftop or
Vehicle. If	1/OUT	
TENTANTES SA PARTOS TOS TOS TOS TOS TOS TOS TOS TOS TOS	The U/C / Chassis frame	e / Body Structure affected due to collision.
Date / Time Action / Instruction		
	SECURITION OF WILLIAMS CO.	2
RE	CEIVED 1 7 DEC 2010.	·
Date/Time File Pass to? : Preli. Report	Days Of Repair: 2	.0000
: Final Report	Resurvey No. of Trip:	Survey Fee
Date/Time. File Ratum to?		Transportation
2 14/12 - typist Ad	Id Fee: Site Insp (\$	)S+PSSI
	Interview (\$	/ Photos
Report Format:	Tech Invs (\$	) Others
Lump Sum / LB.I: (\$ 1602-31	Weekend (\$	250
5090000		TOTAL

#### Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 14 December 2018 4:19 PM

To:

Taufikh (LKKAuto); Yik (chanhoe.yik@cyclecarriage.com.sg)

Cc:

SLIB

Subject:

RE: SLS9999S final bill-DOA: 11/9/2018

Dear Mr Yik.

#### WITHOUT PREJUDICE

Confirmed amount \$1602.31 before GST @ 2 working days.

#### Kindly send Final invoice and all supporting documents to GREAT AMERICAN INSURANCE CO

Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----From: Taufikh (LKKAuto)

Sent: Friday, 14 December 2018 4:03 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: FW: SLS9999S final bill

----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Friday, 14 December 2018 12:51 PM

To: Taufikh (LKK Auto) <taufikh@lkkauto.com> (taufikh@lkkauto.com)

Subject: SLS9999S final bill

Hi Taufikh,

Fyna.

Thanks & Regards,

Yik Chan Hoe Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

## Catherine Chong (LKK Auto)

From:

Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Sent:

Friday, 30 November, 2018 9:28 AM

To:

Catherine Chong (LKK Auto); 'Admin A'

Cc:

'sur@lkkauto.com'

Subject:

CLMOMVC000003464 Accident involving motor vehicle nos. SLS 9999 S & insd GX

8225 G // Propose for Direct Settlement

Hi team

Our claim ref is CLMOMVC000003464. Do submit your report to us when ready.

Thanks

Kelvyna

----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Sent: Wednesday, November 14, 2018 9:08 AM To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com> Cc: 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: [External] RE: Accident involving motor vehicle nos. SLS 9999 S & insd GX 8225 G // Propose for Direct

Settlement

Dear Kelvyna,

Kindly arrange for LKK to survey our client's vehicle next Thursday 22/11/2018.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

----Original Message-----

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Wednesday, 19 September, 2018 11:40 AM

To: Yik Chan Hoe

Subject: RE: Accident involving motor vehicle nos. SLS 9999 S & insd GX 8225 G // Propose for Direct Settlement

WITHOUT PREJUDICE

Dear Chan Hoe

Our insured has reported. Liability clear

We append the following list of our panel surveyors for selection:-

- . 1. AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Investigation Solutions Pte Ltd
- 3. Priority Services
- 4. RT Appraisal Pte Ltd
- 5. LKK Auto Consultants
- 6. JP KNIGHTS PTE LTD

Please advise

Thanks Kelvyna

-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Sent: Wednesday, September 19, 2018 8:52 AM To: Ngian, Kelvyna < Kelvyna. Ngian@sg.gaig.com>

Subject: [External] RE: Accident involving motor vehicle nos. SLS 9999 S & GX 8225 G // Propose for Direct

Settlement

Dear Kelvyna,

The vehicle is not in the workshop, kindly let us have the liability as soon as your insured reports.

Thanks & Regards,

Yik Chan Hoe Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd Pandan Loop Service Center Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

----Original Message-----

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Friday, 14 September, 2018 4:08 PM

To: Yik Chan Hoe

Subject: RE: Accident involving motor vehicle nos. SLS 9999 S & GX 8225 G // Propose for Direct Settlement

WITHOUT PREJUDICE

Dear Chan Hoe

Our insured has not lodge the accident report yet

Meantime do you want to arrange for survey?

Thanks Kelvyna ----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Sent: Friday, September 14, 2018 10:05 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: [External] Accident involving motor vehicle nos. SLS 9999 S & GX 8225 G // Propose for Direct Settlement

To: GAIG

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SLS 9999 S & GX 8225 G along Ang Mo Kio Ave 3 St. 31, Accident date: 11/09/2018

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLS 9999 S), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GX 8225 G) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd Pandan Loop Service Center Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.



Licence in 18 572236311

ONG CHUI HOON (WANG CUIYUN)

Birth Date: 04 Jul 1972

Issue Date: 30 Jul 2003

ORCACUSEONLY

## YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 23 Aug 1993







CACUSE ONLY



NP 428A



#### ESTIMATE FOR SLS9999S

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Ms Ong Chui Hoon (Wang Cuiyun)

25 Mimosa Place Singapore 805550

Mobile: 97554747

Vehicle & Document Information

26838

SLS9999S / 13/08/2014

1 0

WDD2073342F240331

27492030099903

MB/E 200 2.0 CGI COUPE (C207

02E E00 Fine 0no1

Account No	Terms	Date/Time Printed	CSE	Operator				
CSM00128	Cash	14/09/2018/ 09:56	YK	395 / Yik Chan	Hoe			
		Description of Goods	/ Services		Qty	Unit Pric	e Disc%	Amount
BY/AUTHR A BPILAB PANEL BE/ BODY PANI A BPILAB USING XEI	IZED ON ATING TO F ELS WITH F NTRY SYSTE SETTINGS	: REPAIR AFFECTED AREAS, REFINISH. EM TO CHECK CONTROL UN	REMOVE AND	REPLACE WITH NEW			0.10	960.01 / 380.01 // 742.33
		Cycle 8	Vik Chan	ustries Pte Ltd	Tangil. 22/ sur	n 9749 wp' 11/18 e elkhanto	1045	
		10 1 1 P. 10 10 10 10 10 10 10 10 10 10 10 10 10	LKK Auto the Repair • To resurve	Consultants hence no rer of the following:	otify	o 2days.	NII.	
Confirmed &			<ul> <li>To display</li> <li>Parts price</li> <li>Third party</li> <li>No illegal n</li> <li>Supplement</li> </ul>	damaged part(s) during ret s are subject to confirmation survey is on a "Without Prinodification(s) is allowed stary item(s) must be resur- p final approval from Insura	survey on ejudice" basis 7%	markur sereni su	Nett 2082.31	2,082.31 145.76 2,228.07
A He makes at a first	anaton, and	company stamp			CONTRACTOR CONTRACTOR (C.	i otal i	ayabic	2,220.0

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No Make/Model

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



#### ESTIMATE FOR SLS9999S

3 Temasek Avenue #16-01

Centennial Tower

Singapore 039190

Great American Insurance Company

Finalization

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim Operator

SLS9999S / 13/08/2014

Vehicle & Document Information

22/11/2018/- 98633 WDD2078342E24033

27492030099903

26838

MB/E 200 2.0 CGI COUPE (C207

025 590 Fire Opal / 042 264 Leather Jav

Account No CTP00001

Terms Cash

Attn: Motor Claims Dept

Date/Time Printed

14/12/2018/ 12:42

CSE YK

395 / Yik Chan Hoe

Description of Goods / Services

Amount

M BPNSUN POLIC NO ACC DATE DRIVE INVEXCESS 11/09/2018 TP WEH NO GX8225G : 13/09/2018

DATE IN/DATE SURVEY: 22/11/2018 // TAUFIKH LKK

BY/AUTHRIZED ON

: DIRECT SETTLEMENT // KELVYNA GAIA

PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW

BODY PANELS WITH REFINISH.

A BPILAB

USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY

STANDARD SETTINGS. X RADIATOR GRILLE

742.31 00.00

0.10

742.31

480.00

380.00

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd Body Care & Repair Center DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272 Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

Nett 1,602.31

7% GST on

1602.31

112.16

**Total Payable** 

1,714.47

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring



the removal of the windscreen.

m

WE DRIVE FIRST CLASS

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Auton	nobile	
GRE	AT AMERICAN IN	ISURANCE COMPANY	Ref : CS/GAI180215	86/T1vbn2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190			Date: 24-12-2018		
1.		Policy Particula	rs :- THIRD PARTY CLA	IM	
	Insured Veh.	GX 8225G	Veh. Inspected	SLS 9999S	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	CLMOMVC000003464	Excess (\$)	0.00	
	Assign From	KELVYNA	Assign Date	30/11/2018	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model	MERCEDES BENZ E200 COUPE	c.c	1991	
	Engine No.	HIDDEN	Year of Reg.	2014	
	Chassis No.	WDD2073342F240331	Colour	RED	
	Odometer	98633	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	SPORTS RIM	
	General	GOOD			
3.		Conc	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	235/45 R17	MICHELIN	6 mm	
	L/H Front Tyre	235/45 R17	MICHELIN	6 mm	
	R/H Rear Tyre	235/45 R17	MICHELIN	6 mm	
	L/H Rear Tyre	235/45 R17	MICHELIN	6 mm	
1.			ption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE ETAILS.	FRONT PORTION.		
5.		Gene	eral Information		
	Accident Date	11/09/2018	Inspection Date	22/11/2018	
	Survey held at	CYCLE & CARRIAGE INDUS		6. C.	
	33	188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)	38 90		
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS WE HAVE NOT AUTHORIS	IS. SED REPAIRS.	
5b.			te Days of Repair		

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 9999S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RADIATOR GRILLE (SN)	CRACKED	742.31	742.31
			742.31	742.31
	LABOUR			
	PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.		960.00	480.00
	USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	1V		1,340.00	860.00
- 10	GRAND TOTAL		2,082.31	1,602.31

RECOMMENDED COST OF REPAIRS	1,602.3
-----------------------------	---------

Report Ref No. CS/GAI18021586/T1vbn2

pupin.

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

**Automotive Assessor** 

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.