

REF:

C03/AIG18021571/Asd3

ACCIDENT

Merimen

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: _____

at Workshop n/s: _____

at _____

Insured _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

90K

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

04 / 11 / 18

days

Res: _____

Yes or No

Lump Sum: _____

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL5853S. Yr Regn 2017 Feb
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Audi A3.

CC 999

Colour: _____

Black

A/C: _____

Insured / Std / NI / NA

Sp. Reading: _____

22571

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WAUZZ28V6H1044119.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ morder / Jammed / Leaked / Burnt orBrake: ☒ morder / Jammed / Leaked / Burnt orModi: ☒ Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: _____

F: _____

205/55R16

R: _____

205/55R16

BS / DUN / EXNOVA ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____

Rear: _____

R/Bal: _____

06

mm

R/Bal: _____

06

mm

L/Bal: _____

06

mm

L/Bal: _____

06

mm

D.O.A: _____

D.O.I: _____

29/11/18

Survey held at _____

Premium

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

OD AIG

SL5853S-X

30/11/18 @ 15:30 p.m. revert authorize repair to Phua (partner) via
 merimen.

07/02/19 confirmed P/P S A 706.76 @ 4 days with Adrian
 (\$ 14,604.24 Red 76%)

RECEIVED 28 FEB 2019

Date/Time: File sent to:

28/02/19

1) Typist

Date/Time: File Return to:



Preli. Report



Final Report

Days Of Repair: _____

4

Resurvey No. of Trip: _____

1

Survey Fee

Transportation

1. S - P - 19

1. Photos

1. Other

1. _____

Add Fee: ☐

Site Insp. \$



Interview \$



Tech. Insp. \$



Week-end \$

Report Format: _____

Lump Sum / I.B.T. \$

4,706.76

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9523E
Vehicle Details	
Vehicle No.:	SLL5853S
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CHZ188356
Chassis No.:	WAUZZZ8V6H1044119
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,614.00
Original Registration Date:	28 Feb 2017
First Registration Date:	28 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$16,460.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2027
PARF Rebate Amount:	\$12,345.00
Intended COE Rebate Details	
COE Expiry Date:	27 Feb 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,430.00
COE Rebate Amount:	\$40,765.00
Total Rebate Amount:	\$53,110.00

The information contained herein is correct as at 30 Nov 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 7 February 2019 11:01 AM
To: 'Allan'
Cc: jiayee.yap@premiumauto.com.sg; 'Claims'; carrine.leong@premiumauto.com.sg;
Adrian Ling (LKKAuto); SUR
Subject: RE: FINAL REVISION - SLL5853S - OD AIG - SURVEYED 29 NOV 18

Dear Mr Boo,

Confirmed final fig \$4,706.76 @ 4 days of repairs before excess \$300/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Allan [mailto:allan.wu@premiumauto.com.sg]
Sent: Wednesday, 9 January 2019 4:32 PM
To: adrianling@lkkauto.com; sur@lkkauto.com; ShirleyHiew@lkkauto.com
Cc: jiayee.yap@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>;
carrine.leong@premiumauto.com.sg
Subject: FINAL REVISION - SLL5853S - OD AIG - SURVEYED 29 NOV 18

Hi Adrian and all,

Attached is the revised estimate.

Please confirm repair cost of \$4706.76 @ 4 days of repairs.

Check item photographs were sent to you on 18 Dec 2018.

Your early closure is well appreciated.

Thanks and Regards

Allan Wu
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 f. +65 6841 1183

e. allan.wu@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 30 November 2018 3:30 PM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OD Claim for SLL 5853 S
Attachments: ESTIMATE.pdf

Hi Phua,

As instructed by our client, please proceed to repair the insured vehicle **SLL 5853S**. According to our surveyor's estimate marking (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please refer to the attachment above.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Saturday, 24 November 2018 9:02 AM
To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE : OD Claim for SLL 5853 S

Good morning all ,

Here is the attachment of estimate and GIA for your kind reference .

Best Regards,

Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 30 Nov 2018

Preliminary Advice

Vehicle No	: SLL5853S	Accident Date	: 19/11/2018
Make	: AUDI A3	Policy No.	: 2100502511
Assignment Date	: 29/11/2018	Excess	: S\$0.00
Date of Inspection	: 29/11/2018	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,311.00
Revised Amount	:S\$	5,167.00
Check Items (Estimated)	:S\$	1,262.00
Total	:S\$	6,429.00

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	53,110.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,890.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2018 15:11
Date Of Accident	19/11/2018 10:50
Exact Location Of Accident	ALONG CTE TOWARDS CITY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL5853S
Insured/Policyholder	
Name Of Registered Owner	CHEW BOON HSIU
Work Permit No	S8029523E
Email Address	ANDRECHEW80@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96165377
Alternative Phone No	OTHERS-96165377

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100502511-01
Cover Note Number	

Driver

Name of Driver	CHEW BOON HSIU
Work Permit No	S8029523E
Date Of Birth	25/09/1980
Occupation	INDOOR
Date Of Driving Pass	29/06/2001
Driving Experience	17 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96165377
Fax Number	
Contact Number	OTHERS-96165377
EMail Address	ANDRECHEW80@GMAIL.COM

Address	BLK 416C FERNVALE LINK #18-76
Postcode	793416
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HYANG HUIYI GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 19/11/2018, I WAS DRIVING ALONG CTE TOWARDS NOVENA. THE TRAFFIC WAS PRETTY HEAVY AND THERE WAS A LOT OF STOPPING AND MOVING MOTION. JUST PRIOR TO THE IMPACT, THE CAR STOPPED AND I TRIED TO STOP IMMEDIATELY AS WELL. HOWEVER, IT WAS TOO LATE AND I BUMPED INTO THE REAR OF THE CAR IN FRONT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMD2658P
Vehicle Make/Model/Colour	MITSUBISHI / OUTLANDER / SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAW TZE CHUNG
NRIC/Passport Number	S7034777F
Contact Number	91836966
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Replicating Centre Personnel's Signature
Name: James Tan
NRIC/TIN No.:

Sketch Plan #2

SKETCH PLAN

 - SMD 2658 P.
 - SLL 5853 S

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14/11/18, I was driving along CTE towards Havana. The traffic was pretty heavy and ~~kept~~ there was a lot of stopping and moving motion.

Just prior to the impact, the car stopped and I tried to stop immediately as well. ~~However~~ However, it was too late and I bumped into the rear of the car in front.

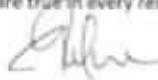
DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time: 21/11/18 1:50pm



Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: JAMES T.M.
NRIC/TIN No.:



Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8029523E



CHEW BOON HSIU
(ZHOU WENXIU)

周文秀

Race

CHINESE

Date of Birth

25-09-1980

Country of Birth

SINGAPORE

Sex

M

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S8029523E

Name

CHEW BOON HSIU
(ZHOU WENXIU)

Birth Date: 25 Sep 1980

Issue Date: 10 Jul 2003



3378629

NRIC No: S8029523E



Blood Group: Date of issue

25-07-2003

APT BLK 416C FERNVALE LINK #18-78
SINGAPORE 793418

NRIC No: S8029523E

Date: 15/06/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 3500 kilograms

29 Jan 2001

NP 426A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHEW BOON HSIU (ZHOU WENXIU)
 Period of Insurance : 28 Feb 2018 To 27 Feb 2019
 Engine No. : CHZ188356
 Chassis No. : WAUZZZ8V6H1044119

Vehicle No. : SLL5853S
 Policy No. : 2100502511-01
 Endorsement No. :
 Issued Date : 05 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

* You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHEW BOON HSIU (ZHOU WENXIU) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Centre: Add: 35 Ubi Road 1 Singapore 408699 63462323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125223

PREMIUM LEASING - SH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. N. K.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

5/10/2018

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and witnesses
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and witnesses, if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Stop your car and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Your Statement/Correspondence from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e. unlimited security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1359/2018/PH
Date	:	23-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chew Boon Hsiu
Address	:	Blk 416C Fernvale Link
	:	#18-76
	:	Singapore 793416
Telephone	:	HP +65 96165377
Type of Claim	:	OWN DAMAGE CLAIM
Policy No.	:	2100502511-01
Vehicle No	:	SLL 5853 S
Model Code	:	Audi A3 1.0 TFSI
Model / Year	:	Feb-17
Engine No	:	CHZ 188356
Chassis No	:	WAUZZZ8V6H1044119
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Nov-18
Place of Accident	:	Along CTE towards City

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 5853 S .

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 1,800.00 500 ✓
3	To respray front bumper and bonnet and hinges.	\$ 1,700.00 1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		<u>\$ 4,052.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 5853 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER <i>Del</i>	S	1,739.00 ✓ 1391.20
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	S	161.00 ✓
3	GUIDE SECTION - LH/RH <i>new</i>	2 S	66.00 +
4	GRILLE - CENTER <i>new</i>	S	140.00 ✓
5	CLOSING ELEMENT - LOWER CENTRE	S	460.00 ✓
6	CLOSING ELEMENT - LH/RH	2 S	508.00 ✓
7	COVER TRIM - LH/RH	2 S	280.00 ✓
8	ADAPTER WHEEL HOUSING LINER - LH/RH <i>new</i>	2 S	64.00 +
9	RADIATOR GRILLE <i>new</i>	S	1,239.00 ✓ 991.20
10	CLOSING ELEMENT FOR RADIATOR GRILLE <i>new</i>	S	167.00 ✓ 133.20
11	AIR GUIDE GRILLE - LH/RH <i>new</i>	2 S	328.00 +
12	FOAM FILLER PIECE <i>new</i>	S	162.00 ? X
14	REINFORCEMENT BEAM <i>Not new</i>	S	633.00 ? X
15	COVER <i>new</i>	S	105.00 +
16	COVER	S	105.00 +
17	BONNET <i>new</i>	S	2,755.00 +
18	ATTACHMENT PARTS FOR BONNET <i>Not new</i>	S	141.00 +
19	LID HINGE - LH/RH	S	106.00 +
20	BONNET CATCH HOOK <i>new</i>	S	78.00 +
SUB-TOTAL SPARE PARTS		\$	<u>9,237.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 5853 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET STRIKER - LH/RH	2 S	192.00 ✓
22	BONNET EDGE PROTECTOR	S	24.00 ✓
23	BONNET CATCH HOOK	S	55.00 ✓
24	BONNET SWITCH	2 S	353.00 ✓
25	BOWDEN	S	50.00 ✓
26	CAUTION STICKER	S	12.00 ✓ 9.28
27	LED HEADLIGHT - RH	S	4,888.00 ✗
28	HEADLIGHT WASHER SYSTEM - RH	S	123.00 ✗
29	FRONT NO. PLATE	S/N S	25.00 ✓
30	SUNDRIES	S	300.00 ✓ 4.94
TOTAL SPARE PARTS		:	\$ 15,259.00
TOTAL LABOUR CHARGES		:	\$ 4,052.00
GRAND TOTAL		:	\$ 19,311.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adam King

Surveyed Date

: 29/11/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 04 days

LOK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1359/2018/PH
Date	:	23-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 Days - OK - Allan 09 Jan 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chew Boon Hsiu
Address	:	Blk 416C Fernvale Link
	:	#18-76
	:	Singapore 793416
Telephone	:	HP +65 96165377
Type of Claim	:	OWN DAMAGE CLAIM
Policy No.	:	2100502511-01
Vehicle No	:	SLL 5853 S
Model Code	:	Audi A3 1.0 TFSI
Model / Year	:	Feb-17
Engine No	:	CHZ 188356
Chassis No	:	WAUZZZ8V6H1044119
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Nov-18
Place of Accident	:	Along CTE towards City

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 5853 S.

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 500.00
3	To respray front bumper and bonnet and hinges.	\$ 1,700.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 4,052.00	\$ 2,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 5853 S .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER	\$ 1,739.00	\$ 1,391.20
2	FIXING PARTS FOR FRONT BUMPER	\$ 161.00	
3	GUIDE SECTION - LH/RH	2 \$ 66.00	
4	GRILLE - CENTER	\$ 140.00	
5	CLOSING ELEMENT - LOWER CENTRE	\$ 460.00	
6	CLOSING ELEMENT- LH/RH	2 \$ 508.00	
7	COVER TRIM - LH/RH	2 \$ 280.00	
8	ADAPTER WHEEL HOUSING LINER - LH/RH	2 \$ 64.00	
9	RADIATOR GRILLE	\$ 1,239.00	\$ 991.20
10	CLOSING ELEMENT FOR RADIATOR GRILLE	\$ 167.00	\$ 133.20
11	AIR GUIDE GRILLE - LH/RH	2 \$ 328.00	
12	FOAM FILLER PIECE	\$ 162.00	
14	REINFORCEMENT BEAM	\$ 633.00	
15	COVER	\$ 105.00	
16	COVER	\$ 105.00	
17	BONNET	\$ 2,755.00	
18	ATTACHMENT PARTS FOR BONNET	\$ 141.00	
19	LID HINGE - LH/RH	\$ 106.00	
20	BONNET CATCH HOOK	\$ 78.00	
SUB-TOTAL SPARE PARTS		\$ 9,237.00	\$ 2,515.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 5853 S .

S/N	Parts Description		Damage Parts & Prices		REMARKS
			S/NETT		
		c/f		\$	2,515.60
21	BONNET STRIKER - LH/RH	2	\$ 192.00		
22	BONNET EDGE PROTECTOR		\$ 24.00		
23	BONNET CATCH HOOK		\$ 55.00		
24	BONNET SWITCH	2	\$ 353.00		
25	BOWDEN		\$ 50.00		
26	CAUTION' STICKER		\$ 12.00	\$ 9.28	
27	LED HEADLIGHT - RH		\$ 4,888.00		
28	HEADLIGHT WASHER SYSTEM - RH		\$ 123.00		
29	FRONT NO. PLATE	S/N	\$ 25.00	\$ 25.00	
30	SUNDRIES		\$ 300.00	\$ 4.88	
	TOTAL SPARE PARTS	:	\$ 15,259.00	\$ 2,554.76	
	TOTAL LABOUR CHARGES	:	\$ 4,052.00	\$ 2,152.00	
	GRAND TOTAL	:	\$ 19,311.00	\$ 4,706.76	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLL 5853

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1359/2018/MAS

23 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLL 5853 S, Audi A3 Sedan 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLL 5853 S**, claimant, **Mr. Chew Boon Hsiu**, please find the related document per attached.

1. A copy of the Original invoice no. 85013470 – S\$4,715.23
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLL 5853 S

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8029523E



CHIEW BOON HSIU
(ZHOU WENXIU)

周文秀

Race
CHINESE

Date of Birth

25-09-1980

Country of Birth

SINGAPORE

Sex
M

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8029523E

Name

CHIEW BOON HSIU
(ZHOU WENXIU)

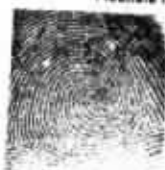
Birth Date: 25 Sep 1980

Issue Date: 10 Jul 2003



3375628

NRIC No. S8029523E



Blood Group: Date of Issue:

25-07-2003

APT BLK 418C FERNVALE LINK #18-76
SINGAPORE 793416

NRIC No: S8029523E

Date: 15/06/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

29 Jun 2001

NP 428A



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHEW BOON HSIU (ZHOU WENXIU)
 Period of Insurance : 28 Feb 2018 To 27 Feb 2019
 Engine No. : CH2188358
 Chassis No. : WAUZZZ8V6H104119

Vehicle No. : SL15853S
 Policy No. : 2100502511-01
 Endorsement No. :
 Issued Date : 05 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S Ironie
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IGR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire : \$0 Own Damage : \$600 Theft : \$0 Flood Cover : \$0

Section 2

Property Damage : \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHEW BOON HSIU (ZHOU WENXIU) : \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125223

PREMIUM FINANCING - SII

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-Hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (subject to insurance coverage)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Stop the car and move your car to a safe place
- Do not touch or remove anything from the scene of the accident
- Report the accident to us with your accident details, whether damaged or not, via our approved handling centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Your Statement/Compensation form (sent by post) to AIG immediately

If no one is injured in the accident:

- You should request a police report
- Report vehicle number, make and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident details (whether damaged or not) via our approved handling centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident details (whether damaged or not) via our approved handling centres or authorised repairers within 24 hours or the next working day of the accident

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119908
Main Telephone: 6384 2223
Main Telefax: 6471 2723

Alexandra Service Centre
281 Alexandra Road
Singapore 119908
Telephone: 6384 2223
Telefax: 6471 2723

Ubi Service Centre
55 Ubi Road 1
Singapore 408622
Telephone: 6384 2223
Telefax: 6471 2723

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumaudis.com.sg
6384 2223
6378 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:31

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013470 Date: 18/02/2019 Order: SLL5853S Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLL5853S (V 32609)	Regn Date: 28/02/2017	Mileage: 23234	WIP No.: 33184
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V6H1044119	Engine: CHZ 188356	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, REORGANISE CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V3853651AA3FZ	GRILLE Less 020%	1.00	1239.00	991.20
X	A8V5007065R GRU	COVER Less 020%	1.00	1739.00	1,391.20

Sub-Total

7% GST

Grand Total

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6846 222
Main Telefax: 6871 375

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telex: 6425 1029

Utlb Service Centre
10 Utlb Road 1
Singapore 408622
TAX IN

Customer Service:	
Service Appointment:	800.632.2322
24-Hour Breakdown Service:	800.632.2322
Email:	customer.care@newellautomotive.com

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 11:31

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85013470	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 18/02/2019	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING		MOTOR CLAIM DEPT
78 SHENTON WAY	Order : SLL5853S	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120	Term : 30	#07-16
		SINGAPORE 079120

Recon No.: 51158539 (V 32609) Recon Date: 28/02/2017 Mileage: 23234 WIP No.: 33184

Model: A3 SEDAN 1.8 TFSI 8VUMQB	Chassis: WAUZZZ8V6H1044119	Engine: CHZ 188356	Dept: U
---------------------------------	----------------------------	--------------------	---------

VSB No.:

You have been assisted by :- UB-Jiajee (33)

		Details	Qty	Unit Price	Amount
X	ABK0010520A	PLATE	1.00	11.60	9.28
X	ABV0010515A	STICKER	1.00	6.10	4.88
X	ABV3853949	PLATE	1.00	156.50	133.20

Parts	2,529.76
Labour	0.00
Sublet	2,177.00
Menus	0.00
Lubricant	0.00

Sub-Total	4,485.76
-----------	----------

7% GST	308.47
--------	--------

Grand Total	4,715.23
-------------	----------



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLL 5853 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1359/2018/PH
20 December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V611044119
Vehicle Regn No. : **SLL 5853 S**
Vehicle Mileage : 23234 KM
Vehicle Owner : Mr. Chew Boon Hsiu
Certificate No : 2100502511-01
Own Damage Excess : S\$ 321.00 (inclusive of 7% GST)
Accident Date : 19/11/2018
Place : Along CTE towards City
Repair Cost : \$ 4,715.23
WIP No. : 33184
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

6pm

Date :

20/12/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2018		29 Nov 2018 17:52 Edit Adj Rpt	S\$4,706.76 Edit Estimates	S\$4,706.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: CHEW BOON HSIU , ID: S8029523E, Tel: +6596165377, Email: ANDRECHEW80@GMAIL.COM									
Vehicle Reg. No.: SLL5853S		Date of Loss: 19/11/2018 10:00 - :59 [20 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 9799101792SG		Policy/Cover Note No.: 2100502511 (Comprehensive)							
		Excess: S\$300.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/12/2018]									
Driver/Custodian: CHEW BOON HSIU (38 / Male), NRIC: S8029523E, Tel: +6596165377 Email: ANDRECHEW80@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (04/12/2018): SLL5853S / OD / 19/11/2018 / Coverage & Excess update - AIG_SG (30/11/2018): SLL5853S / OD / 19/11/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL5853S (9799101792SG)
 OD
 Nov 19 2018 10:00AM
 [CHEW BOON HSIU]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		v	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	04/12/18 15:26	Video - Other														Load MP4				
Assessment Reports															1 per page		v	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	30/11/18 10:50	Adjuster Immediate Advice														Load HTM				
Photos/Images															3 per page		v	☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	30/11/18 10:38	General View														Load JPG	☒			
2	30/11/18 10:38	Chassis Number														Load JPG	☒			
3	30/11/18 10:38	General View														Load JPG	☒			
4	30/11/18 10:38	General View														Load JPG	☒			
5	30/11/18 10:38	General View														Load JPG	☒			
6	30/11/18 10:38	General View														Load JPG	☒			
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26	30/11/18 10:38	General View														Load JPG	☒			
27	01/02/19 16:32	Reinspection Photo														Load JPG	☒			
28	01/02/19 16:32	Reinspection Photo														Load JPG	☒			
29	01/02/19 16:32	Reinspection Photo														Load JPG	☒			
30	01/02/19 16:32	Reinspection Photo														Load JPG	☒			
31	01/02/19 16:32	Reinspection Photo														Load JPG	☒			

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/18 10:37	DRIVING & INS CERT.pdf	Load PDF	
2	30/11/18 10:37	ESTIMATE.pdf	Load PDF	
3	19/02/19 15:48	ESTIMATE MARKED.pdf	Load PDF	
4	04/03/19 08:36	WORKSHOP INVOICE	Load PDF	
5	04/03/19 08:36	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/11/18 15:33	Accident Statement	Load HTML	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/11/18 15:30	Accident Photo	Load JPG	☒
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3	23/11/18 15:30	Accident Photo	Load JPG	☒
4	23/11/18 15:30	Accident Photo	Load JPG	☒
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Documentation			1 per page	☒
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1	23/11/18 15:22	Sketch Plan	Load JPG	☒
2	23/11/18 15:22	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021571/ASD3Q2

Date: 04/03/2019

REFERENCE

Insured/Claimant: CHEW BOON HSIU Policy No: 2100502511
Date of Loss: 19/11/2018 Nature of Claim: OD Claim No: 9799101792SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL5853S
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ188356
Reg. Date: 28/02/2017 (Man. Year: 2016) Chassis No: WAUZZZ8V6H1044119
Colour: Black Odometer: 22571 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,259.00	2,554.76	12,704.24	83.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,052.00	2,152.00	1,900.00	46.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,311.00	4,706.76	14,604.24	75.63
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	19,011.00	4,406.76	14,604.24	76.82
+ GST 7.00/7.00% (S\$)	1,330.77	308.47	1,022.30	76.82
Nett Amount (S\$)	20,341.77	4,715.23	15,626.54	76.82

INSPECTION

Date of Assignment: 29/11/2018
Date Inspected: 29/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,739.00 FS	*1,391.20 FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	161.00 FS	*- FS
3	2		*GUIDE SECTION -LH/RH	Not Necessary	66.00 FS	*- FS
4	1		*GRILLE -CENTER	Not Necessary	140.00 FS	*- FS
5	1		*CLOSING ELEMENT-LOWER CENTRE	Not Necessary	460.00 FS	*- FS
6	2		*CLOSING ELEMENT-LH/RH	Not Necessary	508.00 FS	*- FS
7	2		*COVER TRIM -LH/RH	Not Necessary	280.00 FS	*- FS
8	2		*ADAPTER WHEEL HOUSING LINER -LH/RH	Not Necessary	64.00 FS	*- FS
9	1		*RADIATOR GRILLE	Cracked	1,239.00 FS	*991.20 FS
10	1		*CLOSING ELEMENT FOR RADIATOR GRILLE	Damaged	167.00 FS	*133.20 FS
11	2		*AIR GUIDE GRILLE -LH/RH	Not Necessary	328.00 FS	*- FS
12	1		*FOAM FILLER PIECE	Not Necessary	162.00 FS	*- FS
13	1		*REINFORCEMENT BEAM	Not Necessary	633.00 FS	*- FS
14	1		*COVER	Not Necessary	105.00 FS	*- FS
15	1		*COVER	Not Necessary	105.00 FS	*- FS
16	1		*BONNET	Repair	2,755.00 FS	*- FS
17	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	141.00 FS	*- FS
18	2		*LID HINGE -LH/RH	Not Necessary	106.00 FS	*- FS
19	1		*BONNET CATCH HOOK	Not Necessary	78.00 FS	*- FS
20	2		*BONNET STRIKER -LH/RH	Not Necessary	192.00 FS	*- FS
21	1		*BONNET EDGE PROTECTOR	Not Necessary	24.00 FS	*- FS
22	1		*BONNET CATCH HOOK	Not Necessary	55.00 FS	*- FS
23	2		*BONNET SWITCH	Not Necessary	353.00 FS	*- FS
24	1		*BOWDEN	Not Necessary	50.00 FS	*- FS
25	1		*CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
26	1		*LED HEADLIGHT -RH	Not Necessary	4,888.00 FS	*- FS
27	1		*HEADLIGHT WASHER SYSRWM -RH	Not Necessary	123.00 FS	*- FS
28	1		*FRONT NO.PLATE	Dented	25.00 FS	*25.00 FS
29	1		*SUNDRIES	Necessary	300.00 FS	*4.88 FS
Total Parts (S\$)					15,259.00	2,554.76

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,BONNET AND RHS HEADLIGHT .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,800.00	500.00
3	TO RESPRAY FRONT BUMPER AND BONNET AND HINGES	New	1,700.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,052.00	2,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >