

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCP 1269 R**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1265/2018/MAS

23 Feb 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCP 1269 R, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SCP 1269 R**, claimant,  
**Mr. Tan Yang How**, please find the related document per attached.

1. A copy of the Original invoice no. 85013459 – S\$6,238.61
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SCP 1269 R

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6386 2323

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85013459	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 15/02/2019	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SCP1269R	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SCP1269R (V 28975) Regn Date: 23/02/2016 Mileage: 44274 WIP No.: 31238  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42GA024216 Engine: CVN 002306 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	ABW0837249	CHECK ROD	1.00	91.40	73.12
X	AWHT003497	BOLT	1.00	2.00	1.60
X	AWHT003237	BOLT	2.00	1.00	1.60

Parts 1,858.48  
Labour 0.00  
Sublet 3,972.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,830.48

7% GST 408.13

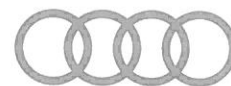
Grand Total 6,238.61



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233

INS TAX INVOICE  
Company Reg. No. 188418890  
GST Reg. No. 199902271W

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Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42GA024216 Engine: CVN 002306 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR, ALIGN TO POSITION. REPAIR LHS SILL PANEL. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLES, LHS SILL PANEL AND LHS REAR FENDER.	2300.00	1.00	2,300.00
S	BODYWORK	M: TO CARRY OUT STONE CHIP TREATMENT	192.00	1.00	192.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	200.00	1.00	200.00
X	ABW0831051D	TO SUPPLY STONE CHIP DOOR	1.00	2048.00	1,638.40
X	ABK0837199	CLIP	6.00	0.70	3.36
X	ABW0837911A	SEAL	1.00	175.50	140.40
Sub-Total					
7% GST					
Grand Total					

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCP 1269 R**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1265/2018/JE  
14 December 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages


### RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 Sedan 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF426A024216  
**Vehicle Regn No.** : **SCP 1269 R**  
**Vehicle Mileage** : 44247 KM  
**Vehicle Owner** : Mr. Tan Yang How  
**Certificate No** : 2100453659-02  
**Own Damage Excess** : Nil  
**Accident Date** : 06/11/2018  
**Place** : Entrance To West Mall Shopping Ctr Carpark  
**Repair Cost** : \$ 6,238.61  
**WIP No.** : 35465  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 21/12/2018

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



Licence Number: **S1289649B**

Name: **TAN YANG HOW**

Birth Date: **19 Mar 1958**

Issue Date: **01 Apr 2004**

001183170K

**REPUBLIC OF SINGAPORE**

**IDENTITY CARD NO. S1289649B**



Name: **TAN YANG HOW**

**陈远豪**

Race: **CHINESE**

Date of Birth: **19-03-1958** Sex: **M**

Country of Birth: **SINGAPORE**

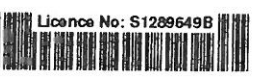



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	31 Jan 1985

NP 428A

Licence No: S1289649B




0069848

NRIC No: **S1289649B**

Blood Group: **O+** Date of Issue: **03-09-1991**

47 HILLVIEW AVENUE #01-05  
SINGAPORE 669614

NRIC No: S1289649B Date: 10-12-2003 No: 4765039

AIG

## CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN YANG HOW  
 Period of Insurance : 23 Feb 2018 To 22 Feb 2019  
 Engine No. : CVN002306  
 Chassis No. : WAUZZZF42GA024216

Vehicle No. : SCP1269R  
 Policy No. : 2100453659-02  
 Endorsement No. :  
 Issued Date : 01 Feb 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

TAN YANG HOW - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6100. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SS0KSA



**24-HOUR AIG AUTO HOTLINE: +65 6338 6200**

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Report vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Report vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whirl/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.