

REF:

CC3/AIG18021570/Avd35V

## ASSIGNMENT

Merimen

From:

Date:

Estimated Cost:

☒ OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100453659-02

Claims No:

Sum Insured:

Excess:

0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

103K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SCP1269R Yr Regn: 2016 / Feb -

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4.

C.C

1395

Colour:

Grey.

A/C: Insured / Std / NI / NA

Sp. Reading

438/45

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

NAU222F42GA024216.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17.

R:

225/50R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

29/06/18

mm

D.O.A.

6/11/18

D.O.I.

28/11/18

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SCP1269R-X

30/11/18 Email Tony vehicle ex 0

1/2/19 Final fig \$ 5830.48 (Red 3459.52, 3790) confirmed by email

RECEIVED 28 FEB 2019

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

5

1)

☐

: Final Report

Resurvey No. of Trip:

-

Survey Fee:

Date/Time, File Return to?

Transportation:

2) 28/2- typist

Add Fee:

☐

Site Insp (\$

) S + RS \$

☐

Interview (\$

) Photos

☐

Tech Invs (\$

) Others

☐

Weekend (\$

)

Report Format :

merimen

Lump Sum / I.B.I. (\$

5830.48

TOTAL

## **Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 30 November 2018 10:42 AM  
**To:** SUR; 'Claims'  
**Subject:** SCP 1269R-DOA: 6/11/2018 (AIG OD)

Dear Tony,

Vehicle excess \$0

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/11/2018 14:39
Date Of Accident	06/11/2018 12:00
Exact Location Of Accident	ENTRANCE TO WEST MALL SHOPPING CTR CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCP1269R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN YANG HOW
NRIC No	S1289649B
Email Address	YHTAN6868@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96322413
Alternative Phone No	HOME-63149438

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100453659-02
Cover Note Number	

### Driver

Name of Driver	TAN YANG HOW
NRIC No	S1289649B
Date Of Birth	19/03/1958
Occupation	INDOOR
Date Of Driving Pass	31/01/1985
Driving Experience	33 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96322413
Fax Number	
Contact Number	HOME-63149438

Address	47 HILLVIEW AVENUE
	#01-05
Postcode	669614
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : KOH SOO KIAT GENDER: : FEMALE
Passenger 2	NAME: : TAN PENG NING GENDER: : MALE
Passenger 3	NAME: : NICOLE CHEUNG GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS MY CAR WAS TURNING SLOWLY INTO THE WEST MALL SHOPPING CENTRE UNDERGROUND CARPARK, THE MOTORCYCLE FBG9385U (RIDER: MR HUN YEW HUI), HITTING THE PASSENGER SIDE OF MY CAR AS HE TRIED TO OVERTAKE FROM THE LEFT SIDE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### Details of Witness 1

Name	TAN PENG NING
Phone Number	96157175
Email Address	PNTAM94@GMAIL.COM

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBG9385U
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

MOTORCYCLE

HU YEW HUI

S8424610G

98474673

NTUC INCOME INSURANCE CO-OPERATIVE LTD

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

7/11 1130h

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

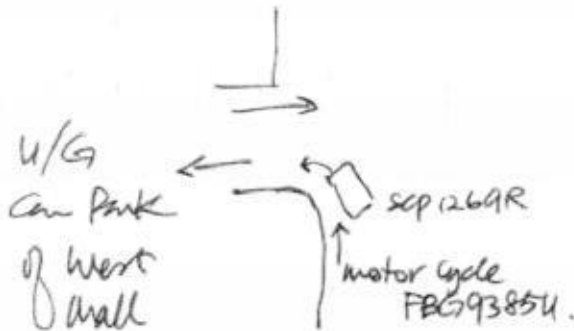
Name: *James S. Tan*

NRIC/FIN No.:



# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As my car was turning slowly into the West Mall shopping Centre under ground Car Park, the motor cycle FBG 93854 (rider MR Hun Yaw Hui) hitting the passenger side of my car as he tried to over take from the left side.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature:

Date & Time:

7/11 11:30 hrs.

Driver's Signature:

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature:

Name:

NRIC/FIN No.:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9649B
<b>Vehicle Details</b>	
Vehicle No.:	SCP1269R
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CVN002306
Chassis No.:	WAUZZZF42GA024216
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,096.00
Original Registration Date:	23 Feb 2016
First Registration Date:	23 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$26,935.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Feb 2026
PARF Rebate Amount:	\$20,201.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	22 Feb 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,970.00
COE Rebate Amount:	\$33,969.00
<b>Total Rebate Amount:</b>	<b>\$54,170.00</b>

The information contained herein is correct as at 30 Nov 2018

OK



AIG

## CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN YANG HOW  
 Period of Insurance : 23 Feb 2018 To 22 Feb 2019  
 Engine No. : CVN002306  
 Chassis No. : WAUZZZF42GA024216

Vehicle No. : SCP1269R  
 Policy No. : 2100453659-02  
 Endorsement No. :  
 Issued Date : 01 Feb 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PAF : Yes

## Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), and not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

TAN YANG HOW - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 83652323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65-6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Janile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SECURISA

**24-HOUR AIG AUTO HOTLINE: +65 6338 6200**

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number **S1289649B**

Name **TAN YANG HOW**

Birth Date **19 Mar 1958**

Issue Date **01 Apr 2004**

001183170K




**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S1289649B**

NAME

**TAN YANG HOW**



**陈远豪**

Race **CHINESE**

Date of Birth **19-03-1958**

Country of Birth **SINGAPORE**

Sex **M**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE **31 Jan 1986**

Licence No: **S1289649B**

NP 428A



0069848

0069848

NRIC No. **S1289649B**

Blood Group **O+**

Date of Issue **03-09-1991**

**47 HILLVIEW AVENUE #01-05**

**SINGAPORE 669614**

NRIC No: **S1289649B**

Date: **10-12-2003**

No: **4765039**




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Licence Number **S1289649B**

Name **TAN YANG HOW**

Birth Date **19 Mar 1958**

Issue Date **01 Apr 2004**

001183170K




**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S1289649B**



Name

**TAN YANG HOW**

**陈远豪**

Race

**CHINESE**

Date of Birth

**19-03-1958**

Country of Birth

**SINGAPORE**

Sex

**M**

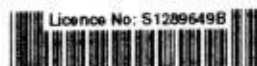
**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

PASS DATE

**Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

**31 Jan 1965**

NP 428A



0069848

NRIC No: **S1289649B**



Blood Group

**O+**

Date of Issue

**03-09-1991**

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No: **4765039**



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Loss of Use 1800cc - 2000cc Optional

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### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

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0504125220

PREMIUM LEASING - MH

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SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

82065A



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- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit VNT/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1265/2018/JT
Date	:	8-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tan Yang How
Address	:	47 Hillview Ave #01-05 Hllington Green Singapore 669614
Telephone	:	HP +65 9632 2413
Type of Claim	:	Own Damage Claims
Policy No.	:	2100453659-02
Vehicle No	:	<b>SCP 1269 R</b>
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	Feb-16
Engine No	:	CVN 002306
Chassis No	:	WAUZZZF42GA024216
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-Nov-18
Place of Accident	:	West Mall Shopping centre



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCP 1269 R.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer LHS front multi lock system and power window devices.	S/N \$ 280.00 ✓ ✓
2	To dismantle and renew LHS front door, align to position. Repair LHS sill panel. Reinstall all parts removed.	\$ <del>1,800.00</del> 1000 ✓ 2300 ✓
3	To respay LHS front and rear doors, door handles, LHS sill panel and LHS rear fender. To carry out stone chip treatments.	\$ <del>3,200.00</del> 4x550 = 2200 Handle = 100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u>5,472.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SCP 1269 R.

		<u>Damaged Parts &amp; Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/Nett</u>	
1	FRONT DOOR - LHS <i>Revised</i>	\$	2,048.00 ✓ 1635.40
2	FRONT DOOR OUTER SEAL - LHS <i>per</i>	\$	176.00 ✓ 140.40
3	BONDING AGENT <i>Not Nec</i>	\$	43.00 ? X
4	CLEANING SOLUTION <i>Not Nec</i>	\$	64.00 ? X
5	FRONT DOOR ATTACHMENT PARTS - LHS <i>Not Nec</i>	\$	432.00 ? X
6	FRONT DOOR CATCH - LHS <i>per</i>	\$	92.00 X 73.12
7	FRONT DOOR BAR - LHS <i>per</i>	\$	143.00 +
8	FRONT DOOR HANDLE COVER - LHS <i>per</i>	\$	55.00 +
9	FRONT DOOR SLOT SHIELD - LHS <i>per</i>	\$	265.00 +
10	STONE CHIP <i>per</i>	S/N \$	200.00 ✓ 200
11	SUNDRIES <i>Nec</i>	\$	300.00 ? 6.56
TOTAL SPARE PARTS CHARGES		\$	3,818.00
TOTAL LABOUR CHARGES		\$	5,472.00
GRAND TOTAL		\$	9,290.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adnan Lij

Surveyed Date

: 29/11/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, OS Rep.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1265/2018/JT  
Date : 8-Nov-18

Hi Adrian

5 Days - OK - Allan 09 Jan 2019

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tan Yang How  
Address : 47 Hillview Ave  
#01-05 Hillington Green  
Singapore 669614  
Telephone : HP +65 9632 2413  
Type of Claim : Own Damage Claims  
Policy No. : 2100453659-02  
Vehicle No : **SCP 1269 R**  
Model Code : Audi A4 Sedan 1.4 TFSI  
Model / Year : Feb-16  
Engine No : CVN 002306  
Chassis No : WAUZZZF42GA024216  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 6-Nov-18  
Place of Accident : West Mall Shopping centre

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCP 1269 R.

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer LHS front multi lock system and power window devices.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew LHS front door, align to position. Repair LHS sill panel. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respay LHS front and rear doors, door handles, LHS sill panel and LHS rear fender. To carry out stone chip treatments.	\$ 3,200.00	\$ 2,300.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,472.00	\$ 3,772.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCP 1269 R.

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		S/Nett	
1	FRONT DOOR - LHS	\$ 2,048.00	\$ 1,638.40
2	FRONT DOOR OUTER SEAL - LHS	\$ 176.00	\$ 140.40
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	FRONT DOOR ATTACHMENT PARTS - LHS	\$ 432.00	
6	FRONT DOOR CATCH - LHS	\$ 92.00	\$ 73.12
7	FRONT DOOR BAR - LHS	\$ 143.00	
8	FRONT DOOR HANDLE COVER - LHS	\$ 55.00	
9	FRONT DOOR SLOT SHIELD - LHS	\$ 265.00	
10	STONE CHIP	S/N \$ 200.00	\$ 200.00
11	SUNDRIES	\$ 300.00	\$ 6.56
TOTAL SPARE PARTS CHARGES		\$ 3,818.00	\$ 2,058.48
TOTAL LABOUR CHARGES		\$ 5,472.00	\$ 3,772.00
GRAND TOTAL		\$ 9,290.00	\$ 5,830.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

### Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 1 February 2019 5:22 PM  
**To:** 'Allan'; SUR  
**Cc:** carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; 'Claims'; boojohnny@gmail.com  
**Subject:** RE: FINAL REVISION - SCP1269R - OD AIG - SURVEYED 29 NOV 18

Dear Allan,

Confirm repair cost of \$5,830.48 before GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Allan <allan.wu@premiumauto.com.sg>  
**Sent:** Wednesday, 9 January 2019 5:39 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>; boojohnny@gmail.com  
**Subject:** FINAL REVISION - SCP1269R - OD AIG - SURVEYED 29 NOV 18

Hi Adrian and all,

Attached is the revised estimate.

Please confirm repair cost of \$5830.48 @ 5 days of repairs.

Check item photographs were sent to you on 10 Dec 2018.

Your early closure is well appreciated.

Thanks and Regards

**Allan Wu**  
Bodyworks Department

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 f. +65 6841 1183  
e. allan.wu@premiumauto.com.sg w. www.audi.com.sg



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCP 1269 R**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1265/2018/JE  
14 December 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 Sedan 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF42GA024216  
**Vehicle Regn No.** : SCP 1269 R  
**Vehicle Mileage** : 44247 KM  
**Vehicle Owner** : Mr. Tan Yang How  
**Certificate No** : 2100453659-02  
**Own Damage Excess** : Nil  
**Accident Date** : 06/11/2018  
**Place** : Entrance To West Mall Shopping Ctr Carpark  
**Repair Cost** : \$ 6,238.61  
**WIP No.** : 35465  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

**Date** :

21/12/2018

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCP 1269 R**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1265/2018/MAS

23 Feb 2019

from  
Telephone +65-  
Telefax +65-  
Email  
Our department  
Our Ref  
Your Ref  
Date

total pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SCP 1269 R, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SCP 1269 R**, claimant,  
**Mr. Tan Yang How**, please find the related document per attached.

1. A copy of the Original invoice no. 85013459 – S\$6,238.61
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SCP 1269 R

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6836 2223  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408600  
Telephone: 6388 2223

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email: customer.care@premiumauto.com.sg  
6366 2323  
6828 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 16:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013459 Date : 15/02/2019 Order : SCP1269R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCP1269R (V 28975) Regn Date: 23/02/2016 Mileage: 44274 WIP No.: 31238  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42GA024216 Engine: CVN 002306 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR, ALIGN TO POSOTION, REPAIR LHS SILL PANEL, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLES, LHS SILL PANEL AND LHS REAR FENDER, TO CARRY OUT STONE CHIP TREATMENT	2300.00	1.00	2,300.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY STONE CHIP	200.00	1.00	200.00
X	ABW0831051D	DOOR	1.00	2048.00	1,638.40
X	ABK0837199	CLIP	6.00	0.78	3.36
X	ABW0837911A	SEAL	1.00	175.50	140.40
Sub-Total					
7% GST					
Grand Total					



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408650  
Telephone 6388 2223

Customer Service  
Service Appointment 6366 2323  
24 hour Breakdown Service 6828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 2 16:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013459 Date : 15/02/2019 Order : SCP1269R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SCP1269R (V 28975) Regn Date: 23/02/2016 Mileage: 44274 WIP No.: 31238  
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF42GA024216 Engine: CVN 002306 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	A8W0037249	CHECK ROD	1.00	91.40	73.12
X	AWHT003497	BOLT	1.00	2.00	1.60
X	AWHT003237	BOLT	2.00	1.00	1.60

Parts 1,858.48  
Labour 0.00  
Sublet 3,972.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,830.48  
7% GST 408.13  
Grand Total 6,238.61

Received by

For & on Behalf of  
Premium Automobiles Pte Ltd

Customer

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	12 Nov 2018		29 Nov 2018 17:43 <a href="#">Edit Adj Rpt</a>	<b>S\$5,830.48</b> <a href="#">Edit Estimates</a>	<b>S\$5,830.48</b> <a href="#">View Rpt</a>	
						<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b>																								
<div> <div>Insured:</div> <div>TAN YANG HOW, ID: S1289649B, Tel: +6596322413, Email: YHTAM6868@GMAIL.COM</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SCP1269R</div> </div> <div> <div>Claim Type:</div> <div>OD / 3414657126SG</div> </div> <div> <div>Repairer:</div> <div>Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911</div> </div> <div> <div>Handling Insurer:</div> <div>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/12/2018]</div> </div> <div> <div>Driver/Custodian:</div> <div>TAN YANG HOW (60 / Male) , NRIC: S1289649B, Tel: +6596322413 Email: YHTAM6868@GMAIL.COM</div> </div>																								
<div> <div>Date of Loss:</div> <div>06/11/2018 12:00 - :59 [32 Months and 14 Days From LTA Reg Date (Man Yr)]</div> </div> <div> <div>Policy/Cover Note No.:</div> <div>2100453659-02 (Comprehensive)</div> </div> <div> <div>Excess:</div> <div>S\$0.00</div> </div>																								
<b>ASSOCIATED MAIL RECEIVED</b>																								
<ul style="list-style-type: none"> <li>AIG_SG (30/11/2018): SCP1269R / OD / 06/11/2018 / Coverage &amp; Excess update</li> </ul>																								
<b>ALL ASSOCIATED TASKS</b>																								
<div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								



## Claim Documents

\*SCP1269R (3414657126SG)  
 OD  
 Nov 6 2018 12:00PM  
 [TAN YANG HOW]  
 Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

3 per page

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
2	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
3	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
4	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
5	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
6	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
7	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
8	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
9	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
10	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
11	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
12	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
13	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
14	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
15	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
16	29/11/18 17:53	General View		<input checked="" type="checkbox"/>
17	29/11/18 17:53	General View		<input checked="" type="checkbox"/>

Documentation

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/18 09:24	Singapore Accident Statement		
2	30/11/18 09:24	Certificate of Insurance		
3	30/11/18 09:24	Insured's Driving License		
4	30/11/18 09:24	MARK ESTIMATE		
5	01/03/19 14:38	DISCHARGE VOUCHER		
6	01/03/19 14:38	WORKSHOP INVOICE		

1 per page

## Linked Accident Report Documents

			View <span>View in Browser</span>	
			1 per page	<input checked="" type="checkbox"/>
Assessment Reports				
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	07/11/18 15:07	Accident Statement		Load HTM
2	28/11/18 14:51	Addendum Sheet		Load JPG <input checked="" type="checkbox"/>
3	28/11/18 14:52	Accident Statement Addm. #1		Load HTM
			3 per page	<input checked="" type="checkbox"/>
Photos/Images				
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	07/11/18 15:02	Accident Photo		Load JPG <input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18021570/AVD3S2  
Date: 01/03/2019

## REFERENCE

Insured/Claimant: TAN YANG HOW Policy No: 2100453659-02  
Date of Loss: 06/11/2018 Nature of Claim: OD Claim No: 3414657126SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SCP1269R** Engine No: CVN002306  
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Chassis No: WAUZZZF42GA024216  
Reg. Date: 23/02/2016 (Man. Year: 2015) Odometer: 43845 km  
Colour: Grey  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$103,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50R17 Rear Tyre Size: 225/50R17  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,818.00	2,058.48	1,759.52	46.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,472.00	3,772.00	1,700.00	31.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,290.00</b>	<b>5,830.48</b>	<b>3,459.52</b>	<b>37.24</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>650.30</b>	<b>408.13</b>	<b>242.17</b>	<b>37.24</b>
<b>Nett Amount (S\$)</b>	<b>9,940.30</b>	<b>6,238.61</b>	<b>3,701.69</b>	<b>37.24</b>

## INSPECTION

Date of Assignment: 29/11/2018 Premium Automobiles Pte Ltd (UBI)  
Date Inspected: 29/11/2018 Inspected At: 55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

**REPAIR DETAILS****Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - LHS	Dented	2,048.00 FS	*1,638.40 FS
2	1		*FRONT DOOR OUTER SEAL - LHS	Necessary	176.00 FS	*140.40 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*FRONT DOOR ATTACHMENT PARTS - LHS	Not Necessary	432.00 FS	*- FS
6	1		*FRONT DOOR CATCH - LHS	Not Necessary	92.00 FS	*73.12 FS
7	1		*FRONT DOOR BAR - LHS	Not Necessary	143.00 FS	*- FS
8	1		*FRONT DOOR HANDLE COVER - LHS	Not Necessary	55.00 FS	*- FS
9	1		*FRONT DOOR SLOT SHIELD - LHS	Not Necessary	265.00 FS	*- FS
10	1		*STONE CHIP	Necessary	200.00 FS	*200.00 FS
11	1		*SUNDRIES	Necessary	300.00 FS	*6.56 FS
<b>Total Parts (S\$)</b>					<b>3,818.00</b>	<b>2,058.48</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS FRONT MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS FRONT DOOR, ALIGN TO POSITION. REPAIR LHS SILL PANEL. REINSTALL ALL PARTS REMOVED.	New	1,800.00	1,000.00
3	TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLES, LHS SILL PANEL AND LHS REAR FENDER. TO CARRY OUT STONE CHIP TREATMENTS.	New	3,200.00	2,300.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,472.00</b>	<b>3,772.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >