

INSURER

INS. CASE OWNER

Benwie.

CC 3 /AIG1802

1560, 12p16/2

LKK:

IDAC:

Surveyor:

Tanfiken.

DOI:

ASSIGNMENT

no 1/1/18

Date / Time:

14/1/18

Registered in Merimen:

14/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBQ 7577T

Claim No.:

5761781924

Name of Insured:

RAKINI RAYMOND WIPPOK.

Policy No.:

140083932

Insured Tel No.:

HP:

79/1/18

Make / Model:

SUBARU

Excess Sec II :SS

D.O.A.:

Place of Accident:

THOMSON RD opp PAR EAST

Is driver the owner?

(YES / NO)

Nature of Accident:

PLAYCAST

If NO, Driver Name / Age:

MICHAEL WIPPOK RANKINE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability:

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:

10/1/18

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

14/1/18
LHT

SBQ 7577T

SBQ 7577T

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

14/1/18

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOU:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Agreed / Assessed) BOLA S/N No. : 27.

Repair Cost:

S\$

8985.92

Loss of Rental (LOR):

S\$

684.80

(5 days)

> 80

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

S\$

LOR + LOU

LOR + LO

(Tick only one)

GLA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

9672.72

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

8987.92

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

684.80

Name 2:

Bew-Rent A-Car Pte Ltd

Payee 3: (Strike if N.A.)

S\$

Name 3:

116

2000 15



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18021560/T1pb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-11-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SBQ 7577T	Veh. Inspected	SGF 133K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/11/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	27/11/2018	Inspection Date	30/11/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

VGS Singapore, 247, 159934 Singapore

SIONG KIEM LIANG LORETTA
6A ROBIN WALK
Singapore, 258151
Singapore

Tanpin 97445749
WP
3/11/18 1145
Resing before paint
sure 11/11/18
4-5 days
6 days.

VGS Singapore

247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035267
Quote No. SER/QUO/1802015
QuoteDate 28/11/18
Salesperson Eric Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE HIDC	17,615	Wong Mei
License No.	VIN	Initial Registration	Sales Advisor
SGF133K	WVWZZZ16ZGM022003	30/09/16	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F84054	1634G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	Labor		1680 4,200.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		1600 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				8,160.00
P 5C6807251E	FOAM INSER	1	Pieces		nm? 1,243.83X
P 5C6807305	BUMPER REINFORCEMENT	1	Pieces		RT? 498.22
P 5C6807375	BUMPER BRACKET LHR	1	Pieces		91.14X
P 5C6807376	BUMPER BRACKET RHR	1	Pieces		91.14X
P 5C6807393D	GUIDE LHR	1	Pieces		91.14X
P 5C6807394D	GUIDE RHR	1	Pieces		91.14X
P 5C6807417J GRU	REAR BUMPER	1	Pieces		1250 1,154.94
P 5C6807433J	SPOILER	1	Pieces		de 535.27
P 5C6807863B	STRIP	1	Pieces		ne 96.99
P 5C6827025E	LID	1	Pieces		Rx 1,539.60X
	Predecessor 5C6827025D				
P 5C6827505G	LOCK	1	Pieces		nm x 167.96X
	Use Predecessor 5C6827505F				
P 5C6853630F ULM	VW SIGN	1	Pieces		Ne 108.42
P 5C6853675APGQF	NAME PLATE (TSI)	1	Pieces		ne 50.97
P 5C6853687 739	NAME PLATE (JETTA)	1	Pieces		ne 67.50
P 5C6919491D	SENSOR BRACKET LEFT REAR	1	Pieces		wl 23.79
P 5C6919491E	SENSOR BRACKET RIGHT REAR	1	Pieces		ne 23.79

Sum carried forward 14,035.84

Payments to: - BBN: - Acc.-No.:



VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

SIONG KIEM LIANG LORETTA
6A ROBIN WALK
Singapore, 258151
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035267
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QuoteDate 28/11/18
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License No.	VIN	Initial Registration	Sales Advisor
SGF133K	WVWZZZ16ZGM022003	30/09/16	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F84054	1634G7

		Continued	14,035.84
P 5C6919491E	SENSOR BRACKET LEFT REAR	1 Pieces	23.79
P 5C6919492D	SENSOR BRACKET RIGHT REAR	1 Pieces	23.79
P 5Q0919133 9B9	O-RING	4 Pieces	6.88
	Sum Item		5,930.30

Sum Labor	8,160.00
Sum Item	5,930.30

Total SGD	14,090.30	14,090.30
7% GST	14,090.30	986.32
Total SGD Incl. GST		15,076.62

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: **SGF133K**

MODEL **JETTA TSI (DSG) HIGHLINE HIDC**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	B&P ALEX LABOUR (End Panel)	1	\$ 840.00	\$ 840.00
1	B&P ALEX PAINT (End Panel)	1	\$ 800.00	\$ 800.00
	TO REPAIR END PANEL			
Total				\$1,640.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
TOTAL:						\$0.00

Total Labour & Parts

\$1,640.00

Survey By

15730-30

Hsiao Tong (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Thursday, 20 December 2018 10:46 AM
To: 'Wong, Mei (VWG Singapore)'; 'Kong, Charmaine (VWG Singapore)'
Cc: 'Cheong, Pearlyn (VWG Singapore)'; 'Goh, Edmund (VWG Singapore)'; Hsiao Tong (LKKAuto)
Subject: RE: SGF133K- SUPPLEMENTARY (END PANEL FOUND DAMAGE)

Hi Mei,

Noted, please proceed.

Regards
Taufikh
Lkk Auto

From: Wong, Mei (VWG Singapore) [mailto:meiy.wong@vw.com.sg]
Sent: Wednesday, 19 December 2018 7:04 PM
To: Taufikh (LKKAuto); Kong, Charmaine (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Hsiao Tong (LKKAuto)
Subject: RE: SGF133K- SUPPLEMENTARY (END PANEL FOUND DAMAGE)
Importance: High

Dear Taufikh,

Please refer attached for your kind reference & action.
Total repair day need 6 working days, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



It's not e-mail, if you print it. Think Blue.

From: Taufikh (LKKAuto) [mailto:Taufikh@lkkauto.com]

Sent: Wednesday, December 05, 2018 11:30 AM

To: Kong, Charmaine (VWG Singapore)

Cc: Wong, Mely (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Hsiao Tong (LKKAuto)

Subject: RE: SGF133K- Please advise what is the repair limit for this vehicle

Hi Charmaine,

Repair limit is \$16,000.

Regards

Taufikh

Lkk Auto

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Tuesday, 4 December 2018 3:30 PM

To: Taufikh (LKKAuto); Hsiao Tong (chewht@lkkauto.com)

Cc: Wong, Mely (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: SGF133K- Please advise what is the repair limit for this vehicle

Hi Taufikh/Hsiao Tong,

Please advise what is the repair limit for this vehicle

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



Service Order Confirmation

SERVICE ORDER NO.: 18IP2163

CUSTOMER NO.: CV035267

CUSTOMER NAME: SIONG KIEM LIANG LORETTA

TELEPHONE NO.:

ADDRESS: 6A ROBBIN WALK

Singapore

VEH No.: SGF133K

Order Date: 04/12/18

Reg Date: 30/09/16

KM: 17,615

VIN NO.: WVWZZZ16ZGM022003

ENGINE NO:

SA: Wong Mei

MODEL: JETTA TSI (DSG) HIGHLINE HIDE MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480 ✓
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280 ✓
3	B&P ALEX LABOUR	LABOUR + 1 day to repair end panel	3	LAB	840	2,520 ✓
4	B&P ALEX PAINT	SPRAY PAINT + 1 panel	3	LAB	800	2,400 ✓
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
7	5C6807433J	SPOILER	1	PCS	535.27	535.27 ✓
8	5C6807421H GRU	REAR BUMPER - IMPROVED	1	PCS	1,258.65	1,258.65 ✓
9	5C6807963B	STRIP	1	PCS	96.99	96.99 ✓
10	5C6919492D	SENSOR BRACKET RIGHT REAR	1	PCS	23.79	23.79 ✓
11	5C6919491E	SENSOR BRACKET RIGHT REAR CENTER	1	PCS	23.79	23.79 ✓
12	5C6919491E	SENSOR BRACKET LEFT REAR CENTER	1	PCS	23.79	23.79 ✓
13	5C6919491D	SENSOR BRACKET LEFT REAR	1	PCS	23.79	23.79 ✓
14	5Q0919133 9B9	O-RING	4	PCS	1.72	6.88 ✓
15	5C6853667 739	NAME PLATE (JETTA)	1	PCS	67.50	67.50 ✓
16	5C6853675APOGF	NAME PLATE (TSI)	1	PCS	50.97	50.97 ✓
17	5C6853630F ULM	VW SIGN	1	PCS	108.42	108.42 ✓
18	5C6807305	REINFORCEMENT	1	PCS	498.22	498.22 ✓

Remarks : REPAIR LIMIT \$16000

AIG DIRECT SETTLEMENT

DOA 27.11.2018

TP VEHICLE SBQ7577T

SURVEYOR LKK

Service Order Confirmation

SERVICE ORDER NO: 18IP3163

CUSTOMER NO.: CV035267

CUSTOMER NAME: SIONG KHEM LIANG LORETTA

TELEPHONE NO.:

ADDRESS: 6A ROBIN WALK

Singapore

VEH No.: SGF133K

Order Date: 04/12/18

Reg Date: 30/09/18

KM: 17,615

VIN NO.: WYWZZZ16ZGM022003

ENGINE NO:

SA: Wong Mei

MODEL: JETTA TSI (DSG) HIGHLINE HHC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL 8,398.06

GST AMOUNT 567.86

TOTAL AMOUNT 8,965.92

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 27 December 2018 8:17 PM
To: Ong, Germaine (VWG Singapore; Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Cheong, Pearlyn (VWG Singapore; Wong, Mei (VWG Singapore; Kong, Charmaine (VWG Singapore; Foo, John (VWG Singapore; Admin A; SUR
Subject: FW: SGF133K - FINALISE
Attachments: IMG_4239.JPG; IMG_4240.JPG; IMG_4241.JPG; IMG_4242.JPG; IMG_4243.JPG; IMG_4244.JPG; IMG_4245.JPG; IMG_4246.JPG; IMG_4247.JPG; IMG_4248.JPG; IMG_4249.JPG; IMG_4250.JPG; IMG_4251.JPG; IMG_4252.JPG; IMG_4253.JPG; IMG_4254.JPG; IMG_4255.JPG; IMG_4256.JPG; IMG_4257.JPG; IMG_4258.JPG; IMG_4259.JPG; SGF133K - AIG DS LKK.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18021560/T1pb3	Taufikh/Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Thursday, 27 December 2018 1:19 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SGF133K - FINALISE

Dear Taufikh,

Please confirmed

COR \$8398.06 before GST

Total 7 working days repairs

Best Regards

Pearlyn Cheong
Insurance Service Advisor

HP: 92361336
Pearlyn.cheong@vw.com.sg



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8879F
Vehicle Details	
Vehicle No.:	SGF133K
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL HID 1634G5
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CAXF84054
Chassis No.:	WVWZZZ16ZGM022003
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,867.00
Original Registration Date:	30 Sep 2016
First Registration Date:	30 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$21,214.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2026
PARF Rebate Amount:	\$15,910.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$55,201.00
COE Rebate Amount:	\$39,083.00
Total Rebate Amount:	\$54,993.00

The information contained herein is correct as at 05 Dec 2018

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 10:47 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: <Seek Mandate> AIG Ref: 5281381923SG *LKK Ref: CC3/AIG18021560/T1pb3
[ACCIDENT INVOLVING SBQ 7577T(OI) AND SGF 133K(TP) ON 27/11/2018]

AIG Ref: **5281381923SG**
LKK Ref: CC3/AIG18021560/T1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SBQ 7577T(OI) AND SGF 133K(TP) ON 27/11/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.
We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**Volkswagen Centre Singapore**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,942.39	\$ 8,985.92
2. Loss of Rental (8days x \$80.00) (w/GST)	\$ 684.80	\$ 684.80 (8days x \$80.00) (w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,629.19	\$ 9,672.72

**06days recommendation for repair + 1Sunday + 1PH = 8days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SGF133K (5281381923SG)**
[SBQ7577T]

TP

SIONG KIEN LIANG LORETTA

Nov 27 2018 12:00PM

[RAKINE RAYMOND CLIFFORD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 22/03/2019 23:50 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9672.72) - SGF133K - Claim Handler: Tan, Bennie-WZ

Approved:9672.72:Subject to Final Repair Bill, Rental Invoice & Agreement and GIA Search Fee

Hsiao Tong (LKKAuto)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 22 February 2019 6:16 PM
To: Shu Pei (LKKAuto); Ong, Germaine (VWG Singapore); Taufikh (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore); Admin A; SUR
Subject: RE: SGF133K - FINALISE LOD
Attachments: MyDocument_2019_02_22_06_13_17.pdf

Hi Hsiao Tong,

LOD attached FYA please.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 27 December, 2018 8:17 PM
To: Ong, Germaine (VWG Singapore); Taufikh (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Kong, Charmaine (VWG Singapore); Foo, John (VWG Singapore); Admin A; SUR
Subject: FW: SGF133K - FINALISE

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Thank you for your email.

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CC3/AIG18021560/T1pb3	Taufikh/Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Sent: Thursday, 27 December 2018 1:19 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SGF133K - FINALISE

Dear Taufikh,

Please confirmed

COR \$8398.06 before GST

Total 7 working days repairs

Best Regards

Pearlyn Cheong

Insurance Service Advisor

HP: 92361336

Pearlyn.cheong@vw.com.sg



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SBQ 7577T

Claimant's Vehicle No. SGF 132K

Accident on 27-11-79 involving vehicle/s No. _____

_____ along/at THOMSON RD.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 8985.92 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to SKW

3. Medical and 2
Search Fees S\$ _____ Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18021560/T1pb3

05 DEC 2018

RAKINE RAYMOND CLIFFORD
APT BLK 959 HOUGANG STREET 91
#11-286
SINGAPORE 530959

Dear Sir/Madam,

**ACCIDENT INVOLVING SBQ 7577T & SGF 133K ALONG/AT THOMSON
ROAD OPP FAR EAST FLORIST ON 27/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGF 133K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, SIONG KIEM LIANH LORETA (the third party claimant") of _____ (address), owner of S9F133K (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no S9F133K that was damaged pursuant to the accident which occurred on 27/11/2018 (date) along THOMSON ROAD BEFORE TURNING INTO OLIVE ROAD (location) involving vehicle no/s S8Q75771 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of DEC (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 8985.92 (repair costs), S\$ 684.80 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. S6F133K that was damaged pursuant to the accident which occurred on 27.11.18 (date) along Thursun Rd before turning into Olive Rd (location) involving vehicle no/s S8Q7577

This is pursuant to the inspection conducted on 30.11.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Siong Kiem Liang Luetta ("third party claimant") of vehicle no. S6F133K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to S6F133K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 day of 03 (month) 20 19 (year)



MTH

Signed by AIG appointed surveyor



81030001

Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57357

Biz Reg. No. 53103069E
GST No. M2009B505-2

SERVICE ORDER NO: 18IP3163

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PA.

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SGF133K

DATE: 27/12/18 Pickup:

VIN NO.: WVWZZZ16ZGM022003 KM: 19,195

GEARBOX CODE: Engine No.:

MODEL: JETTA TSi (DSG) HIGHLINE HDC

SA: Wong Mei

Next Appointment Date :

Next Appointment Mileage : 0

Nb.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
REPAIR LIMIT \$16000					
AIG DIRECT SETTLEMENT					
DOA 27.11.2018					
TP VEHICLE SBQ7577T					
SURVEYOR LKK					
Labor					
1	LABOUR + 1 day to repair and panel	3.00	LAB	840.00	2,520.00
2	SPRAY PAINT - 1 panel	3.00	LAB	800.00	2,400.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	REINFORCEMENT	1.00	PCS	498.22	498.22
8	REAR BUMPER - IMPROVED	1.00	PCS	1,258.65	1,258.65
9	SPOILER	1.00	PCS	535.27	535.27
10	STRIP	1.00	PCS	95.99	95.99
11	VW SIGN	1.00	PCS	108.42	108.42
12	NAME PLATE (TSI)	1.00	PCS	50.97	50.97
13	NAME PLATE (JETTA)	1.00	PCS	67.50	67.50

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57357

Siz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3163

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SGF133K

DATE: 27/12/18

Pickup:

VIN NO.: WVVZZZ15ZGM022003

KM: 19,195

GEARBOX CODE:

Engine No.:

MODEL: JETTA TSI (DSG) HIGHLINE HIOG

SA: Wong Maly

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	SENSOR BRACKET LEFT REAR	1.00	PCS	23.79	23.79
15	SENSOR BRACKET RIGHT REAR CENTER	1.00	PCS	23.79	23.79
16	SENSOR BRACKET LEFT REAR CENTER	1.00	PCS	23.79	23.79
17	SENSOR BRACKET RIGHT REAR	1.00	PCS	23.79	23.79
18	O-RING	4.00	PCS	1.72	6.88

GST (7%) AMOUNT: 587.86

TOTAL AMOUNT: 8,985.92

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
10-Jan-2019	P 1520

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1520	10-Jan-2019	SLL 5259 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 19 DECEMBER 2018 TO 27 DECEMBER 2018 (INCLUDED ONE PUBLIC HOLIDAY, ONE SATURDAY AND ONE SUNDAY) YOUR REF: SGF133K & SBQ7577T (VOLKSWAGEN)	8	80.00	640.00
GST @ 7%			\$44.80
TOTAL			\$684.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



HIRER'S PARTICULARS

Name (as in IC): **SIONG KIEM LIANG LORETTA.**
NRIC/Passport No: **S2008879F** Date of Birth: **26.07.1949**
Address: **6A ROBIN WALK.** Age: **69**
S(**25851.**)
Name & Address of Employer:
Occupation: Driving Exp: **40.**
Driving Licence No: **S2008879F** Passed Date: **01.08.1978**
D/L Type: Local/Int'l/Others:
Tel(O) (F) HP **91297188**

DRIVER'S PARTICULARS

Name (as in IC):
NRIC/Passport No: Date of Birth:
Address: Age:
S()
Occupation: Driving Exp: Yrs
Driving Licence No: Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contact No:

Hirer's Own Vehicle No: **SGF133K** Replace Veh No:
Loan Vehicle No: **SLL5259H** VR No:
Make & Model: **VW JETTA.** Auto/Manual Group:
CHARGES : \$ cts
Daily **8** day @ \$ **80.** Per day **640** **00**
Weekly/Monthly week @ \$ Per week/Monthly
Others
CDW/PAI @ \$ Per day/Monthly
Delivery/Collection Svc
GST
OR No: (A) SUB-TOTAL
Petrol Level: **OUT** E 1/4 1/2 3/4 F
Surcharge: **IN**
First km FREE per day GST **7%** **44 80**
Excess mileage is chargeable
at cents per km **TOTAL CHARGES** **684 80**

Security Deposit: \$ Bank: **UOB.**
CASH/NETS/MIS/VMC/AMEX/CHQ No: **4265 8830 1015.5985**

Expiry Date: **10.20** Card ID No: **975**
Name as in Card: **LORETTA ONG.**

NON WAIVER EXCESS (Subject to GST): \$ **4,000/-**

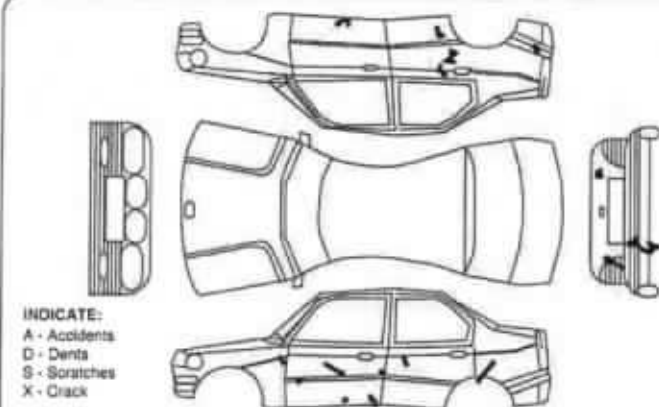
ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Louisa Ong
Hirer's Signature

Additional Driver's Signature:

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
19.12.18	0950	31491	FWWIN	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column 'Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
27.12.18	1650	31690	PONG	check in 28/12/18 1040

Louisa Ong
Hirer's/Driver Signature

Louisa Ong
Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-185007

Date of Request: 28/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 28/11/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SBQ7577T
Accident Date 27/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBQ7577T	AIG Asia Pacific Insurance Pte. Ltd.	12/12/2017-11/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-185007

Date of Request: 28/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 28/11/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SBQ7577T
Accident Date 27/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2018 Edit Reg		30 Nov 2018 00:00 Edit Adj Rpt	S\$8,398.06 Edit Estimates	S\$8,398.06 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	RAKINE RAYMOND CLIFFORD , ID: S1537373C								
Main Claimant:	SIONG KIEN LIANG LORETTA , ID: S2008879F								
Vehicle Reg. No.:	SGF133K	Date of Loss:	27/11/2018 12:00 - :59 [25 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5281381923SG	Policy/Cover Note No.:	1700087932 (Comprehensive)						
Vehicle Reg. No. (Insured):	SBQ7577T	Policy No. (Claimant):	A28835129AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 10/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (22/03/2019): Alert - Adj Mandate Approved (S\$9672.72) - SGF133K - Claim Handler: Tan, Bennie-...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGF133K (5281381923SG)
[SBQ7577T]
TP
SIONG KIEN LIANG LORETTA
Nov 27 2018 12:00PM
[RAKINE RAYMOND CLIFFORD]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print				
1	05/12/18 14:13		OI Video - Accident (front)													Load MP4				
Letters/Correspondences															1 per page		☒			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print				
1	(Draft)		Third Party Express Settlement – Payment Breakdown													Edit				
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print				
1	04/12/18 11:24		Odometer Reading													Load JPG ☒				
2	04/12/18 11:24		Chassis Number													Load JPG ☒				
3	04/12/18 11:24		General View													Load JPG ☒				
4	04/12/18 11:24		General View													Load JPG ☒				
5	04/12/18 11:24		General View													Load JPG ☒				
6	04/12/18 11:24		General View													Load JPG ☒				
7	04/12/18 11:24		General View													Load JPG ☒				
8	04/12/18 11:24		General View													Load JPG ☒				
9	04/12/18 11:24		General View													Load JPG ☒				
10	04/12/18 11:24		General View													Load JPG ☒				
11	04/12/18 11:24		General View													Load JPG ☒				
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23	04/12/18 11:24		General View													Load JPG ☒				
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26	04/12/18 11:24		General View													Load JPG ☒				
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28	04/12/18 11:24		General View													Load JPG ☒				
29	04/12/18 11:24		General View													Load JPG ☒				
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Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	04/12/18 11:24	General View	 Load JPG	☒
32	04/12/18 11:24	General View	 Load JPG	☒
33	04/12/18 11:24	General View	 Load JPG	☒
34	04/12/18 11:24	General View	 Load JPG	☒
35	04/12/18 11:24	General View	 Load JPG	☒
36	04/12/18 11:24	General View	 Load JPG	☒
37	04/12/18 11:24	General View	 Load JPG	☒
38	04/12/18 11:24	General View	 Load JPG	☒
39	04/12/18 11:24	General View	 Load JPG	☒
40	04/12/18 11:24	General View	 Load JPG	☒
41	04/12/18 11:24	General View	 Load JPG	☒
42	04/12/18 11:24	General View	 Load JPG	☒
43	04/12/18 11:24	General View	 Load JPG	☒
44	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
45	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
46	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
47	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
48	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
49	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
50	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
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61	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
62	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
63	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
64	07/02/19 14:51	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 16:50	TP ESTIMATE	 Load PDF	
2	29/11/18 16:50	TP GIA REPORT	 Load PDF	
3	03/12/18 17:18	TP ESTIMATE- MARKED	 Load PDF	
4	10/01/19 17:02	RENTAL RECEIPT	 Load PDF	
5	11/02/19 08:53	LETTER TO OI	 Load PDF	
6	10/03/19 10:40	Insurance Search Fee	 Load PDF	
7	02/04/19 13:56	WORKSHOP INVOICE	 Load PDF	
8	02/04/19 13:56	AUTHORISATION TO ACT FORM	 Load PDF	
9	02/04/19 13:56	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/11/18 08:20	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBQ7577T (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4
	SGF133K (TP veh)		(A)
Date of Accident:	27/11/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	16,942.39	
Final Repair Cost	:	\$	8,985.92	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	684.80	8 days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	9,672.72	
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 8,987.92
2)	BKW Rent-A-Car Pte Ltd	:	\$ 684.80
3)		:	\$

JOANNE LEE KHANG MIN

02 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18021560/T1PB3Q2

Date: 02/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700087932
Claimant Vehicle No : SGF133K **Insured Vehicle No :** SBQ7577T
 Date of Loss: 27/11/2018 Nature of Claim: TP Claim No: 5281381923SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGF133K**
 Make & Model: VOLKSWAGEN JETTA, 1.4 (A) Engine No: CAXF84054
 Reg. Date: 30/09/2016 (Man. Year: 2015) Chassis No: WVVZZZ16ZGM022003
 Colour: Grey Odometer: 18928 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,034.01	2,718.06	3,315.95	54.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,800.00	5,680.00	4,120.00	42.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,834.01	8,398.06	7,435.95	46.96
+ GST 7.00/7.00% (S\$)	1,108.38	587.86	520.52	46.96
Nett Amount (S\$)	16,942.39	8,985.92	7,956.47	46.96
+ Car Rental (8.0 x S\$80.00/day + 7.00% GST) (S\$)		684.80		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		9,672.72		

INSPECTION

Date of Assignment: 30/11/2018
 Date Inspected: 30/11/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FOAM INSERT	Not Necessary	1,243.83 FS	*- FS
2	1		*BUMPER REINFORCEMENT	Bent	498.22 FS	*498.22 FS
3	1		*BUMPER BRACKET LHR	Not Necessary	91.14 FS	*- FS
4	1		*BUMPER BRACKET RHR	Not Necessary	91.14 FS	*- FS
5	1		*GUIDE LHR	Not Necessary	91.14 FS	*- FS
6	1		*GUIDE RHR	Not Necessary	91.14 FS	*- FS
7	1		*REAR BUMPER	Deformed	1,258.65 FS	*1,258.65 FS
8	1		*SPOILER	Deformed	535.27 FS	*535.27 FS
9	1		*STRIP	Necessary	96.99 FS	*96.99 FS
10	1		*LID	Repair	1,539.60 FS	*- FS
11	1		*LOCK	Not Necessary	167.96 FS	*- FS
12	1		*VW SIGN	Necessary	108.42 FS	*108.42 FS
13	1		*NAME PLATE(TSI)	Necessary	50.97 FS	*50.97 FS
14	1		*NAME PLATE(JETTA)	Necessary	67.50 FS	*67.50 FS
15	1		*SENSOR BRACKET LEFT REAR	Necessary	23.79 FS	*23.79 FS
16	1		*SENSOR BRACKET RIGHT REAR	Necessary	23.79 FS	*23.79 FS
17	1		*SENSOR BRACKET LEFT REAR	Necessary	23.79 FS	*23.79 FS
18	1		*SENSOR BRACKET RIGHT REAR	Necessary	23.79 FS	*23.79 FS
19	4		*O-RING	Necessary	6.88 FS	*6.88 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,034.01	2,718.06
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	4,200.00	1,680.00
2	SPRAY PAINT	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
5	B&P ALEX LABOUR (FUEL PANEL)	New	840.00	840.00
6	B&P ALEX PAINT (FUEL PANEL)	New	800.00	800.00
Gross Labour Cost (S\$)			9,800.00	5,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >