

Asher Sng (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 7 March 2019 11:32 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 27/11/2018 involving SHF 330X & SGJ 342C (AIG's insured) Our Ref: TAX/11/18/2124/lg
Attachments: TAX 11 18 2124.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4494.75
Loss of Rental	\$722.28 (6 days x \$120.38)
Loss of Income	\$427.26 (6 day x \$71.21)
LTA Search Fee	\$7.00
Total	\$5651.29

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 28 November 2019 3:16 PM
To: LIMHUEYCHUEN@GMAIL.COM
Subject: ACCIDENT INVOLVING SGJ 342C AND SHF 330X ON 27/11/2018

Our Ref: CC3/AIG18021556/R1eb3

28 NOV 2019

LIM HUEY CHUEN

Dear Sir/Madam,

ACCIDENT INVOLVING SGJ 342C AND SHF 330X ON 27/11/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHF 330X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 330X that was damaged pursuant to the accident which occurred on 27/11/2018 (date) along PASIR RIS GROVE (location) involving vehicle no/s SGJ 342C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of Nov (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,500.00 (Global Sum) for vehicle no. SHF 330X that was damaged pursuant to the accident which occurred on 27/11/2018 (date) along PASIR RIS GROVE involving vehicle no/s SGJ 342C.

This is pursuant to the inspection conducted on 28/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 330X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 330X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Nov (month) 2019 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200105
Date : 14.02.2019
Vehicle No. : SHF330X
Your Ref No. : TAX/11/18/2124
Our Ref No. : 24098982
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COOLANT	0.00	\$ 12.30	0.00	\$ 0.00	\$ 0.00
BATTERY	0.00	\$1584.90	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER LH	0.00	\$ 28.10	0.00	\$ 0.00	\$ 0.00
GRILLE, RADIATOR	0.00	\$ 165.00	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER	0.00	\$ 70.30	0.00	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT UPPER	0.00	\$ 691.10	0.00	\$ 0.00	\$ 0.00
COVER ASSY, ENGINE	0.00	\$ 180.10	0.00	\$ 0.00	\$ 0.00
HOOD SUB-ASSY	0.00	\$ 938.40	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, HOOD, LH	0.00	\$ 57.00	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, HOOD, RH	0.00	\$ 57.00	0.00	\$ 0.00	\$ 0.00
SUPPORT S/A UPPER	0.00	\$ 364.90	0.00	\$ 0.00	\$ 0.00
SUPPORT S/A LH	0.00	\$ 237.00	0.00	\$ 0.00	\$ 0.00
SUPPORT, RADIATOR UPPER LH	0.00	\$ 76.70	0.00	\$ 0.00	\$ 0.00
COMPUTER SUBASSY, HEADLAMP, LH NO.1	0.00	\$ 486.40	0.00	\$ 0.00	\$ 0.00
CLAMP SUB-ASSY, BATTERY	0.00	\$ 41.40	0.00	\$ 0.00	\$ 0.00
CLAMP, BATTERY, NO.2	0.00	\$ 43.30	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00	\$ 0.00
APRON SUB-ASSY, FRONT FENDER , LH	0.00	\$ 944.20	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.63
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
WHEEL, DISC FRONT	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
LAMP ASSY, FOG, LH	1.00	\$ 910.20	(10.00)	\$ 91.02	\$ 819.18
UNIT, HEADLAMP , LH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200105
Date : 14.02.2019
Vehicle No. : SHF330X
Your Ref No. : TAX/11/18/2124
Our Ref No. : 24098982
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
				Sub-Total		\$ 3544.75
Labour						
TO REPAIR FRONT LH PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00	
Others						
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00	
TOWING CHARGE	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00	
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00	
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00	
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00	
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00	
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00	
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00	
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00	
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00	
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00	
TO TOP UP A/C GAS	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00	
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00	
TO CHECK & RESET SYSTEM FUNCTION	0.00	\$ 350.00	0.00	\$ 0.00	\$ 0.00	
TO REPSRAY FRONT HOOD	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00	
TO RESPRAY APRON PANEL LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00	
TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00	

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200105
Date : 14.02.2019
Vehicle No. : SHF330X
Your Ref No. : TAX/11/18/2124
Our Ref No. : 24098982
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
GRAND TOTAL					\$ 4,494.75

Remark :

Make/Model : PRIUS4
Accident Date : 27.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/11/18/2124
Date: 03/12/2018

ACCIDENT INVOLVING SHF 330X & SGJ 342C ON 27/11/2018 ALONG PASIR RIS GROVE

This is to confirm that the daily rental rate for SHF 330X is \$120.38 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2018
Accident End Date : 12/12/2018

Date Generated : 13/12/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/18/2124	SHE330X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24098982	27/11/2018 1:31 PM	03/12/2018 10:44 AM

Enquire Transaction History

Transaction ID: 1832

Log Date/Time:	28 Nov 2018 / 09:39:17	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGJ342C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAI10 - BALQISH BINTE ABDUL HAIIL	Business Transaction Reference No:	2018112809391788/828

Search Date / Time: 27 Nov 2018 13:15:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
Reg. No. 19201023A0
10 Eunos Road 8
#02-30 Singapore Post Centre
Singapore 408600

Tel: 1676
Fax: 377744
To: 4224 (Every 5 minutes or 12 noon and 4 PM)
If your letter is posted, please visit
www.singpost.sg

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Tan Nam Guan 28A Goodman Road Singapore 438992 (SGR 5001)		AR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		By: <input type="checkbox"/> AIR <input type="checkbox"/> SUR		For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/105/0041 Date: 15 Apr 2019 RA No: RC11424665556 RC11424666456
2. Name & Address of Addressee Lim Hui Chuen (Lim Hui Jun) 21 Tampines Central 7 #15-13 Singapore 528608 (SGT 342C)		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N		Contents: <input type="checkbox"/> Y <input type="checkbox"/> N		
		AR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		By: <input type="checkbox"/> AIR <input type="checkbox"/> SUR		
		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N		Contents: <input type="checkbox"/> Y <input type="checkbox"/> N		

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

12/2019

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 15 Apr 2019 Time: 10:29:17

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/105/0040		
Postage Label		
OVERSEAS		
3 X 3.80	11.40	0.00
OVERSEAS		
3 X 2.54	7.62	0.00
SUB TOTAL	19.02	0.00

TOTAL AMOUNT 19.02
GST COLLECTED BY SINGPOST 0.00
MOP:CASH : \$19.02

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt

+Out of Scope

**Supplier Item

Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
Reg. No. 19920162340
10 Eunos Road 8
#09-30 Singapore Post Centre
Singapore 408600

Tel: 1695
Fax: 6942 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee: Lok Suck Seng 31 Parleigh Avenue Serangoon Garden Estate Singapore 55609 (SW 945C)		AR* () Y () N () SUR		By* () AIR () SUR		For Official Use Only (Item numbers are printed in order of posting) RA TSN Ref: 1322/081/00038 Date: 22 Mar 2019 RA No: RC26076103586 RC26076102796
2. Name & Address of Addressee: Lim Huey Chuen (Lin Hui Jun) 21 Tampines Central 7 #15-23 Singapore 528608 (SGT 342C)		Insurance* () Y SS () N		Insurance* () Y SS () N		
		AR* () Y () N () SUR		By* () AIR () SUR		
		Insurance* () Y SS () N		Insurance* () Y SS () N		
		Contents		Contents		

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

SINGAPORE POST

BUKIT PANJANG

GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600

GST Reg. No: M2-0105651-9

Date: 22 Mar 2019 Time: 10:34:25

Description	Amount(S\$)	GST@7%
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Ref. No: PSL01/1322/081/0029

Postage Label

LOCAL

15 X	2.54	38.10	2.49
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SUB TOTAL	38.10	2.49
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TOTAL AMOUNT 38.10

GST COLLECTED BY SINGPOST 2.49

MOP:CASH : \$38.10

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt

+Out of Scope

**Supplier Item

Price inclusive of 7% GST where applicable

I have checked & confirmed the product is visually good, functional & performed within expectation.

PAID