

## Vic (LKKAUTO)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Thursday, 30 May, 2019 11:39 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Returned of DV Re: Accident on 26/11/2018 involving SHF 27SS & SDL 3143R (AIG's insured) Our Ref: TAX/11/18/2123/lg LKK REF CC3/AIG18021555/R1hb3  
**Attachments:** img-530112835-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action.

Please let us have AIG's cheque for \$3,750.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 27/05/2019 18:09  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: URGENT / REMINDER Re: Accident on 26/11/2018 involving SHF 27SS & SDL 3143R (AIG's insured)  
Our Ref: TAX/11/18/2123/lg LKK REF CC3/AIG18021555/R1hb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$3,750.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Monday, 27 May, 2019 5:50 PM

**To:** Vic (LKKAuto)

**Subject:** URGENT / REMINDER Re: Accident on 26/11/2018 involving SHF 27SS & SDL 3143R (AIG's insured) Our Ref: TAX/11/18/2123/lg

**URGENT  
REMINDER**

Dear Vic,

Please let us have your offer by **4<sup>th</sup> June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** 07/03/2019 11:10

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** CS A Team; Admin A

**Subject:** FW: LOD Re: Accident on 26/11/2018 involving SHF 27SS & SDL 3143R (AIG's insured) Our Ref: TAX/11/18/2123/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

<b>LKK ref</b>	<b>Officer in charge</b>
CC3/AIG18021555/R1hb3	Vic

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Sent:** Thursday, 7 March 2019 10:14 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD Re: Accident on 26/11/2018 involving SHF 27SS & SDL 3143R (AIG's insured) Our Ref: TAX/11/18/2123/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2685.51
Loss of Rental	\$813.74 ( 6.5 days x \$125.19 )
Loss of Income	\$390.00 ( 6.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3896.25</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

