



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 FEBRUARY 2019

YOHANNES BIN ZAHARI  
BLOCK 226C COMPASSVALE WALK  
#05-357  
SINGAPORE 543226

By Post and By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18021555/R1hb3

YOUR REF : SDL 3143R

ACCIDENT INVOLVING SDL 3143R AND SHF 277S ALONG WOODLANDS AVENUE  
7 ON 26.11.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHF 277S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHF 277S. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



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- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[yohanneszahari@gmail.com](mailto:yohanneszahari@gmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 11 February, 2019 4:25 PM  
**To:** yohanneszahari@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SDL 3143R\_ACCIDENT INVOLVING SDL 3143R AND SHF 277S ALONG WOODLANDS AVENUE 7 ON 26.11.2018



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If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

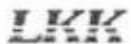
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHF 277S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF 277S** that was damaged pursuant to the accident which occurred on **26/11/2018** (date) along **WOODLANDS AVENUE 7** (location) involving vehicle no/s **SDL 3143R** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of May (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,750.00 (Global Sum – all in) for vehicle no. SHF 277S that was damaged pursuant to the accident which occurred on 26/11/2018 (date) along WOODLANDS AVENUE 7 (location) involving vehicle no/s SDL 3143R. This is pursuant to the inspection conducted on 28/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 277S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 277S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of May (month) **2019** (year)

  
LKK

Signed by appointed surveyor

  
SMRT AUTOMOTIVE SERVICES PTE LTD

Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190200095  
Date : 14.02.2019  
Vehicle No. : SHF277S  
Your Ref No. : TAX/11/18/2123  
Our Ref No. : 24098971  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.93
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.00	(25.00 )	\$ 5.50	\$ 16.50
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00 )	\$ 27.87	\$ 83.63
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
END PANEL SUB-ASSY, BODY LOWER BACK	1.00	\$ 629.80	(100.00)	\$ 629.80	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
NAME PLATE (HYBRID) , LUGGAGE	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23

Authorised Signature  
for SMRT Automotive Services Pte Ltd





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190200095  
Date : 14.02.2019  
Vehicle No. : SHF277S  
Your Ref No. : TAX/11/18/2123  
Our Ref No. : 24098971  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
COMPARTMENT DOOR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
EMBLEM SUB-ASSY REAR	0.00	\$ 929.60	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 27.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS	0.00	\$ 27.90	0.00	\$ 0.00	\$ 0.00
UPPER ADHESIVE	0.00	\$ 29.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 19.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	0.00	\$ 29.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$ 29.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER SMRT LOGO	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
STICKER DECAL 6555 8888	0.00	\$ 35.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE	0.00	\$ 25.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE FRAME	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
REAR BUMPER REINFORCEMENT	1.00	\$ 119.90	(25.00 )	\$ 29.97	\$ 89.93
FILLER, RR BUMPER , LH				Sub-Total	\$ 1625.51
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
<b>Others</b>					
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd





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Vehicle No. : SHF277S  
Your Ref No. : TAX/11/18/2123  
Our Ref No. : 24098971  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TOWING CHARGE	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$	0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REMOVE / REFIT WINDSCREEN	0.00	\$ 240.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00

**GRAND TOTAL** \$ **2,685.51**

Remark :

Make/Model : PRIUS4  
Accident Date : 26.11.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/18/2123

From: SMRT Taxis Pte Ltd

Date: 03/12/2018

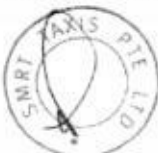
**ACCIDENT INVOLVING SHF 277S & SDL 3143R ON 26/11/2018 ALONG SLIP ROAD  
FROM WOODLANDS AVE 2 TO WOODLANDS AVE 7**

This is to confirm that the daily rental rate for SHF 277S is \$125.19 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Date Generated : 13/12/2018

User Name : LeeGek

Accident Start Date : 01/11/2018

Accident End Date : 12/12/2018

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/18/2123	SHF277S	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24058571	26/11/2018 6:17 PM	03/12/2018 1:18 PM

## Enquire Transaction History

11/28/2018 11:00:00 AM

Log Date/Time:	28 Nov 2018 / 09:34:19	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SDI 3143R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISI BINTE ABDUL HALIL	Business Transaction Reference No.:	20181128093419422917

11/28/2018 11:00:00 AM  
Search Date / Time: 26 Nov 2018 17:51:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK