

INSURANCE

INS. CASE OWNER:

CC 3 / AIG1802

LKK:
IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

(Test)

Date / Time:

24/11/18

Registered in Meriton:

24/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SME 19225

Claim No.:

67NEIBVH156

Name of Insured:

VIR

Policy No.:

AAAAG5030

Insured Tel No.:

HP:

(Lost)

Make / Model:

LUXON

Excess Sec II :\$5

D.O.A.:

24/11/18

Place of Accident:

LOK & Ton pryon

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KHOW EWE KHOW

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SMB 5487R

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMB

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

24/11/18

SMB 5487R

SMB 19225

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call GI:

After call ltr to GI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to GI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lit:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(days)

X #116-63

Loss of Use (LOU):

\$5

(days)

X #116-63

Loss of Income (LOI):

\$5

(days)

X #116-63

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

1840.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

SMRT Toxic Pre Gd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REPAIR

Taughan

REF: AIG

ASSIGNMENT

From: Date: 27/11/18

Estimated Cost:

OO / TP / WS / TP RES / OO RES / EVA / INV / MV

To inspect Vehicle No: SHB 5487R
at Workshop m/s: SMRT
of: (woodlands)

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3. days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS lwp

Date: Person Contacted:

Vehicle: IN / OUT

Date / Time : Action / Instruction Ratty mech.

PIP # 1171.31 (Reel of 5400.50 / 8771)

TAX 11/18/2120

SLR 19325

Veh No: SHB 5487R.

Yr Regn: 2017 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

CC 17008

Colour: Green

AC Insured / Std / NI / NA

Sp Reading: -

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

57DKB3FY205875620

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195/65/15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fallen

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A:

D.O.I: 27/11/18

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Date/Time: File Return to?

2

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

) 5 + RS (\$

) Photos

) Others

)

Report Format :

Lump Sum / L.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18021554/T1pb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 29-11-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 1932S	Veh. Inspected	SHB 5487R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/11/2018	Inspection Date	27/11/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Case Details

Case Reference Number : TAX/11/18/2120
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB5487R

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4711-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 24/11/2018 04:45 AM
 Vehicle Age(In Months) : 12

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			FENDER SUB-ASSY, FR, LH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair +
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace +
One Time Key In	Main			LINER, FR FENDER, LH	1	194.30	194.30	25.00	145.73	Replace	0	0	Check +
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	175.80	175.80	25.00	131.85	Replace	0	0	Not Give +
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace +
One Time Key In	Main			LAMP ASSY, FOG, LH	1	910.20	910.20	10.00	819.18	Replace	0	0	Check +
One Time Key In	Main			UNIT, HEADLAMP, LH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	0	0	Check +
									Total Spare Part Cost			411.30	
									Lump Sum Discount (%)			0	
									Final Spare Part Cost			411.30	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT LH PORTION	845.00	300	
Total:		845.00	300.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY FRONT FENDER LH	378.00	200	
2	TO REPSRAY FRONT BUMPER	378.00	200	
Total:		756.00	400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
4	TO WASH AND VACUUM	60.00	0	
5	TO REPLACE SUNDRY PARTS	100.00	20	
Total:		460.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,510.90	411.30
Total Labour Cost	845.00	300.00
Total Spray Painting	756.00	400.00
Other	460.00	60.00
Overall Total	6,571.90	1,171.30
Lump Sum Repair Option		
Lump Sum Total	0.00	1,171.30

Estimator Assessment(\$)

Surveyor Assessment(\$)

Surveyor Approved Amount

1,171.30

No of Repair Days*

5

3

Remarks

Resurvey before paint

Surveyor Name

Taufik

Signature



Save

Clear

Survey Date

27/11/2018

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

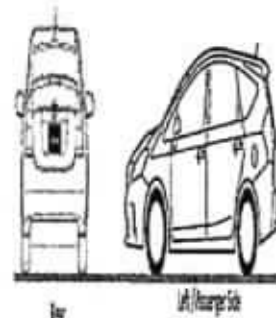
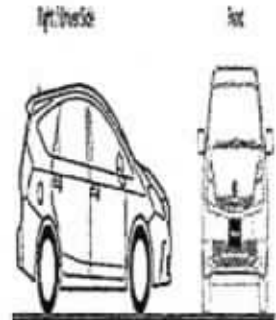
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHB5487R
Case Reference Number	TAX11/18/2120
Registration Date	30/11/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	NG KEE THIN
Type of Accident	Side Swipe
Accident Date and Time	24/11/18 12:45 PM
Accident Reported Date and Time	26/11/18 10:22 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098928
Special Instruction to ARC, if any	AIG - LKK
Prepared Date and Time	27/11/18 1:20 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$300.00
Total Spray Cost	\$756.00	\$400.00
Total Spare Part Cost	\$4,510.90	\$411.31
Total Other Cost	\$460.00	\$60.00
TOTAL COST	\$6,571.90	\$1,171.31 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Zhi Yang Phua	Taufik (LKK) / AIG
ARC / Surveyor Sign Off Date	27/11/2018 1:33 PM	27/11/2018 5:26 PM
Signature		
Remarks		Resurvey before paint

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0126	Invoice Number	
Quotation Date	06.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$845.00	\$300.00
Total Labour	\$845.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$756.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00 x nn
TO WASH AND VACUUM	\$60.00	\$0.00 x nn
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
Total Other Costs	\$460.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53802471 00	FENDER SUB-ASSY, FR, LH	1.00	\$933.10	100.00	\$0.00	Replace	Repair
		75374471 40	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace
		53875471 10	LINER, FR FENDER, LH	0.00	\$194.30	0.00	\$0.00	Replace	Check
		42602471 80	CAP SUB-ASSY, WHEEL	0.00	\$175.80	0.00	\$0.00	Replace	Not Given
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace
		81220470 20	LAMP ASSY, FOG, LH	0.00	\$910.20	0.00	\$0.00	Replace	Check
		81185476 91	UNIT, HEADLAMP, LH	0.00	\$2,558.90	0.00	\$0.00	Replace	Check
Total					\$5,320.70		\$411.31		

411.31

+300.00

+460.00

1171.31

nn

nn

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Monday, 6 May 2019 10:07 AM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'
Cc: Hsiao Tong (LKKAUTO); CS A Team
Subject: RE: SHB5487R
Attachments: shb5487.pdf

Hi Poh Suan.

COR \$1171.31 , 3 days.

Regards
Taufikh
Lkk Auto

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
[mailto:YeoPohsuan@smrt.com.sg]
Sent: Thursday, 6 December 2018 6:05 PM
To: Taufikh (LKKAUTO)
Cc: SUR; CS A Team
Subject: SHB5487R

Hi Taufikh,

Attached herewith the repair estimate of SHB 5487R having Case No:
TAX/11/18/2120.

There is no change to the approved amount of \$1,171.31 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: Thursday, 6 December 2018 6:03 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: Scan Data from FX-D421D6

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 May 2019 9:09 AM
To: CS A Team; Admin A
Cc: Hsiao Tong (LKKAuto)
Subject: LOD Re: Accident on 24/11/2018 involving SHB 5487R & SLR 1932S (AIG's insured)
Our Ref: TAX/11/18/2120/lg
Attachments: TAX 11 18 2120.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,171.31
Loss of Rental	\$583.15 (5 days x \$116.63)
Loss of Income	\$300.00 (5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,061.46

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (given to Hsiao Tong on 4/12/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 28 May 2019 5:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Acceptance of offer Re: Accident on 24/11/2018 involving SHB 5487R & SLR 1932S (AIG's insured) Our Ref: TAX/11/18/2120/lg

Dear Hsiao Tong,

We accept your global offer of \$1,840.00. Please let us have your DV and ATA.

Thanks for your prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 21/05/2019 12:30
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 24/11/2018 involving SHB 5487R & SLR 1932S (AIG's insured) Our Ref: TAX/11/18/2120/lg

Without Prejudice

Dear Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of \$1,840.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 May 2019 9:09 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD Re: Accident on 24/11/2018 involving SHB 5487R & SLR 1932S (AIG's insured) Our Ref: TAX/11/18/2120/lg

Dear All,

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- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (given to Hsiao Tong on 4/12/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 December 2018 12:43 PM
To: insurance@lioncityrentals.com.sg; 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLR 1932S(AIG) & SHB 5487R ALONG/AT LOR 7 TOA
PAYOH ON 24/11/2018

Your Ref: **SLR 1932S**
Our Ref: CC3/LCR18021554/T1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLR 1932S(AIG) & SHB 5487R ALONG/AT LOR 7 TOA PAYOH ON 24/11/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5487R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5487R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5487R that was damaged pursuant to the accident which occurred on 24/11/2018 (date) along LOR 7 TOA PAYOH (location) involving vehicle no/s SLR 1932S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of June (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,840.00 (Global Sum) for vehicle no. SHB 5487R that was damaged pursuant to the accident which occurred on 24/11/2018 (date) along LOR 7 TOA PAYOH (location) involving vehicle no/s SLR 1932S.

This is pursuant to the inspection conducted on 27/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5487R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5487R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of June (month) 2019 (year)



MTA

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence in prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190500126
Date : 08.05.2019
Vehicle No. : SHB5487R
Your Ref No. : TAX/11/18/2120
Our Ref No. : 24098928
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount)	Amount
Parts				
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	0.00	\$ 175.80	0.00	\$ 0.00
LAMP ASSY, FOG, LH	0.00	\$ 910.20	0.00	\$ 0.00
UNIT, HEADLAMP, LH	0.00	\$2558.90	0.00	\$ 0.00
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 371.63
FENDER SUB-ASSY, FR, LH	1.00	\$ 933.10	(100.00)	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 39.68
			Sub-Total	\$ 411.31
Labour				
TO REPAIR FRONT LH PORTION	1.00	\$ 300.00	0.00	\$ 300.00
Others				
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 20.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 200.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 0.00	0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 0.00	0.00	\$ 0.00
			GRAND TOTAL	\$ 1,171.31

Remark :

Make/Model : PRIUS4
Accident Date : 24.11.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/18/2120

From: SMRT Taxis Pte Ltd

Date: 04/12/2018

ACCIDENT INVOLVING SHB 5487R & SLR 1932S ON 24/11/2018 ALONG LORONG 7 TOA PAYOH

This is to confirm that the daily rental rate for SHB 5487R is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2018
Accident End Date : 12/12/2018

Date Generated : 13/12/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/18/2120	SHB5487R	SMRT Taxis Pte Ltd	TOYOTA	PRUIS4	24098928	26/11/2018 10:22 AM	01/12/2018 8:29 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	27 Nov 2018 / 08:51:12		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLR19325		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181127085112304986

Search Date / Time: 24 Nov 2018 12:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2018 Edit Reg		27 Nov 2018 00:00 Edit Adj Rpt	S\$1,171.31 Edit Estimates	S\$1,171.31 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5487R	Date of Loss:	24/11/2018 12:00 - :59 [11 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6724182331SG	Policy/Cover Note No.:	0999994806 (Comprehensive)
Vehicle Reg. No. (Insured):	SLR19325	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 10/12/2018]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5487R (6724182331SG)
 [SLR1932S]
 TP
 SMRT TAXIS PTE LTD
 Nov 24 2018 12:00PM
 [LCRF PTE LTD]
 SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 07:52	SHB 5487R vs SLR 1932S - TP VIDEO	Load MOV	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
2	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
3	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
4	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
5	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
6	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
7	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
8	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
9	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
10	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
11	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
12	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
13	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
14	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
15	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
16	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
17	05/12/18 07:52	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
18	05/12/18 07:52	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 17:31	TP ESTIMATE- MARKED	Load PDF	
2	29/11/18 17:31	TP GIA REPORT	Load PDF	
3	12/06/19 11:45	WORKSHOP INVOICE	Load PDF	
4	12/06/19 11:45	AUTHORISATION TO ACT FORM	Load PDF	
5	12/06/19 11:45	Release Voucher	Load PDF	
6	12/06/19 11:45	RENTAL RECEIPT	Load PDF	
7	12/06/19 11:45	RENTAL MILEAGE	Load PDF	
8	12/06/19 11:45	LTA SEARCH	Load PDF	
9	12/06/19 11:45	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/11/18 08:41	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR1932S (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5487R (TP veh)		
Date of Accident:	24/11/2018		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	7,381.70
Final Repair Cost	: \$	1,840.00
Loss of Use	: \$	4.00 days at \$50.00 per day
Rental (if any)	: \$	4 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	1,840.00

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,840.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Jun
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18021554/T1PB3Q2

Date: 12/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994806
Claimant Vehicle No : SHB5487R **Insured Vehicle No :** SLR1932S
 Date of Loss: 24/11/2018 Nature of Claim: TP Claim No: 6724182331SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB5487R**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZRS109738
 Reg. Date: 30/11/2017 (Man. Year: 2017) Chassis No: JTDKB3FU203575620
 Colour: Maroon Odometer: 0 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,320.70	411.31	4,909.39	92.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,061.00	760.00	1,301.00	63.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,381.70	1,171.31	6,210.39	84.13
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$116.63/day) (S\$)		466.52		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,844.83		
Global Sum Settlement (S\$)		1,840.00		

INSPECTION

Date of Assignment: 27/11/2018
 Date Inspected: 27/11/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%)	Necessary	52.90 F	*39.68 F
2	1		*COVER ,FR BUMPER (DISC 25%)	Deformed	495.50 F	*371.63 F
3	1		*FENDER SUB-ASSY ,FR LH	Repair	933.10 F	*- F
4	1		*CAP SUB-ASSY ,WHEEL	Not Necessary	175.80 F	*- F
5	1		*LAMP ASSY ,FOG ,LH	Not Necessary	910.20 F	*- F
6	1		*UNIT ,HEADLAMP ,LH	Not Necessary	2,558.90 F	*- F
7	1		*LINER ,FR FENDER ,LH	Not Necessary	194.30 F	*- F
				Total Parts (\$\$)	5,320.70	411.31

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	300.00
2	SPRAY PAINT	New	756.00	400.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	20.00
Gross Labour Cost (\$\$)			2,061.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >