

Vic (LKKAUTO)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Monday, 5 August, 2019 4:01 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 0371587650SG_ACCIDENT INVOLVING VEHICLES SLP 4438T(OI) AND SJG 6702M(TP) ON 26/11/2018 LKK REF CC6/AIG18021553/Ahb3

Hi Vic,

If insured's main aim is to not have policy affected for this accident then he should settle LKK's survey fee so that there is no pay out from the policy.

However, if insured does not want to pay the survey fee, under the purview of underwriters there is a payout from the policy and the policy may be affected.

If insured confirms that he is unwilling to pay LKK then please submit bill to us.

No matter what the decision, please ensure all private settlement documents are parked in merimen for our records.

Thank you.

Kind regards,
Jaclyn

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, July 25, 2019 2:20 PM
To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] Your Ref: 0371587650SG_ACCIDENT INVOLVING VEHICLES SLP 4438T(OI) AND SJG 6702M(TP)
ON 26/11/2018 LKK REF CC6/AIG18021553/Ahb3

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Dear Jaclyn,

We refer to the subject matter.

Please be informed that Insured agreed to settle the matter privately with TP repairer as agreed amount of global sum **\$2,000.00** (all in).

However, the above amount **does not include** our Survey Fee yet and Insured Company PIC (Mr Ben), only willing to pay the \$2,000.00. Kindly refer to the attached email.

Kindly advise if we can collect our Survey Fee from AIG and/or for your instructions if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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