	115 (an)		
PAGE	John .	11/	12 1/2 2/ JUNE
INS. CASE OWNER	CC /AXA1802	547/	IDAC.
	CA Arkla - ASSIGNM	ENT	P 7/2 1/18
Surveyor.	Dot:	( Dec 100	Date / Time . Proj
Pre-assign / CCU	/FTE		Registered in Merimen:
	CIV DOVUR.	Chaire Ma	5 smo 14)7   84769
Insured Vehicle N	MALLWARE MILANGO	Claim No.	VACILIANIANS
Name of Insured		Policy No.	A Lott La Pallage
Insured Tel No.	HP	Make / Model	SIN WANT IL HOT
Excess Sec II :SS Is driver the owner	2 (YES / NO) Nature of Accident	Place of Accid	ieni.
	me/Age: LIFE WEE GIONA	OLGIA REPO	DRT: (YES) NO . TP GIA REPORT: YES) NO
Driver Tel		Insured Liabili	
59 5808			1. F. (1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
79 4800			
INSRS: WSP:	T INSRS: WSP:	INSRS: WSP:	INSRS: WSP:
Tel: CWITC	A Tel: BA	Tel:	A Tel:
Liability:	Liability:	Liability: RMKS:	Liability: RMKS:
Date/ Time			(S107-2103)
1 1	SIN SCORE - SUX 1744	EVY	STAGE DATE/PIC
UMIX	MI 7505 W		Non-Reporting Itr (1st):
of it			Non-Reporting Itr (2nd): Non-Reporting Itr (Final):
VI			Notifications by (if non-pickup):  Call DE - \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
	SK GREINE PINC.		What all line of Oal O4/14 - 27 Ale o
	1		Documentation Check List: Handler Typist
5419	CALL DID , NO RESPOND SEND LETTER TO DE		Nonfleation for (if non-pickup)  After cull fir to Ot
BAINE	of the service of all all of and the to	010.00	Authorisation To Act:
3.26 hw	cover anded TV millows Intermed 010 1	17. 18	Relative Voucher:
-Krangra	chimiogread to settle and omere	140.0	Final Repuir Bill: Car Remal Invoice:
. 1 4 17			Towing Invoice
29/19/19 -	Tie of sulthand PIL		LTA/GIA
Fielia	File pass to LSP to close.		Medical Bill:
5/9/19-	11/5 bes 10 cal 10 01075.		Manage/Reject Instruction:
			1.00
PRELIMINARY ADVICE	Date/Time: Sent By:		Payment Breakdown Form: Post-Repair Photos:
	District Visions.		Others
FINALIZATION	Date/Time: Confirm with:		Confirm by:
Repair Cost: FINAL SETTLEMENT	Date/Time: 4 1919 Confirm with Phidrey	- %	Email Call
Final Liability:	% Agreed / Assessed) BOLA S/N No.	27	If NO or B 28, Ass. Lin
Repair Cost:	55 5096.80		COID KRAHE ANDARD CA)
Loss of Rental (LOR): Loss of Use (LOU):	55 825 W (5245 x 3 days)		- REW BICKISE
Loss of Income (LOI):	55 — (5 — 1 — days)		1 9
LOR only LOU only		J	of who has
GIA/LTA Search Medical:	ss 7:ω		1) Claim status: No mg/Reject/Private Settle
Dishusement:	55 (e.g. Tow/ Independent	1	2) Report Format:
Legal Cost	- 22		3) Survey fee: \$350.W
Total: FINAL PAYMENT	SS 5438 80 Global Sum SS: Date/Time: Confirm with:		Email Cal
Payee 1:	SS 5928. SV Name 1: SINET PUL	es but	
Payee 2: (Strike if N.A.)	SS Name 2:		
Danas T. (Strike if M.A.)	SS Name 7:		

/

A

Tech Inva (\$

Weekend 15

Report Format : Lump Sum / LB.I: (3)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

ENTON WAY #24 TOWERSINGAPO Insured Veh. Policy No.	PRE 068811	Date: 29-11-2018  Code: ASM  culars:-THIRD PARTY CLA		
		culars :- THIRD PARTY CLA		
	SLX 1324R	Culare to Trime Printer I OCA	M	
Policy No.	Service Company	Veh. Inspected	SG 5808S	
		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/11/2018	
	Vehicl	e Particulars & Condition		
Make & Model		c.c	0	
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
		Conditions of Tyres		
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
	De	scription of Damages		
		General Information		
Accident Date	27/11/2018	Inspection Date	29/11/2018	
Survey held at	SMRT AUTOMOTIVE S	ERVICES PTE LTD		
	60 WOODLANDS INDU	STRIAL PARK E4 SINGAPORE 7	57705	
		Remarks		
	Make & Model Engine No. Chassis No. Odometer Brakes General  R/H Front Tyre L/H Front Tyre L/H Rear Tyre L/H Rear Tyre  Accident Date Survey held at	Wehick  Make & Model Engine No. HIDDEN  Chassis No.  Odometer - Brakes General  Size  R/H Front Tyre  L/H Front Tyre  L/H Rear Tyre  L/H Rear Tyre  De  Accident Date 27/11/2018  Survey held at SMRT AUTOMOTIVE S 60 WOODLANDS INDU	Vehicle Particulars & Condition  Make & Model  Engine No. HIDDEN  Chassis No.  Colour  Odometer  Brakes  Modification  General  Conditions of Tyres  Size  Make  R/H Front Tyre  L/H Front Tyre  L/H Rear Tyre  L/H Rear Tyre  L/H Rear Tyre  Description of Damages  General Information  Accident Date  27/11/2018  SMRT AUTOMOTIVE SERVICES PTE LTD  60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 7	



#### **SMRT Accident Vehicle Repair Estimates**

SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Fark E4. Singapore 757705 FAX Number 63685502 Estimator Telephone Number 68662823 Accident Reporting Number 68662877

Date Generated 28/11/2018

Liner ID GohKK2

	Section A - Accide	nt Details		
Reguttation Number	SG5008S	_		_
Case Reference Number Registration Date	8US/11/18/7027 05/06/2017			
1.0				
Company Type	SMRT Buses Ltd			
fake	MAN ASS			
	0.00			
tame of Oriver	Ong Ka Shen			Dett.
ype of Accident	Head to Rear			
codent Date and Time	27/11/2018 8:30 AM			
Coldent Reported Date and Time	27/11/2018 10:45 AM			
Surveyor Required?	File			
italvey by				
Jerica is Towed Back? Towed Back Date and Time	Ne			
	44			
Replacement Vehicle Issued?	746			4
ob Carit Number				
pecial instruction to ARC if any	SG58085 - REAR PORTION SLX1324R (TP) - INSURED V	WITH AXA		
repared Date and Time	29/11/2018 7:25 AM			
heess Number	VMAA95223G7003486			
lienge				(1)
Vark Shap				
epair Completion Date and Time				7
	Section B - Summary of R	epair Estimates		The state of the s
ammary of Repair Estimates				
	Quotation from ARC	Adjuste	ed by Surveyor, if applicable	
otal Labour Cost	\$1,325.00	90.00		
ttat Spray Cost	9616.00	80.00		-
otal Spare Plan Cost	\$2,548.80	80.00		
otal Other Cost	3960.00	80.00		
OTAL COST	\$5,449.80	\$0.00		
ump Sum Total	\$0.00	\$0.00	1470	COCAUD Cont 1 1
umber of Reper Days	4.0	1,7100		The Repo
repared / Adjusted By	ARC Manager Team			100000
RC / Surveyor Sign Off Date	29/11/2016 7:33 AM			
ignature	- 1			-
All fragilities ( )	-9			
emarks			-	
	section C - Quotation and Acc	ident Invoice Data		1177.754
		AND DESCRIPTION OF THE PARTY OF		
Suptation Number		e Number	1	- D.
Suotation Date		e Date		
rvisice Amount	Prepa	ared Date		

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Wednesday, 17 July 2019 10:03 AM

To:

audrey@smrt.com.sg

Cc:

Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA; Balqish Binte Abdul Halil (Auto

Svcs/Claims & IA/Claims & IA/Buses; Admin A; Vivian Lau (LKKAuto); Hsiao Tong

(LKKAuto)

Subject:

FW: LOD to AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double

Decker Bus SG5808S and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Attachments:

img-716121015-0001.pdf; SAS2512520.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	
CC4/ASM18021547/T1pb3	Hsiao Tong	

#### To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent: Tuesday, 16 July 2019 12:23 PM

To: SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>; Admin A <admin-

a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto

Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>

Subject: LOD to AXA - SMRT Ref : BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and

SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

SMRT Ref: BUS/11/18/7027/AW

AXA Ref: SLX1324R

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5808S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 5,096.80
Loss of Use (\$350 x 3Days)	
Double Decker Bus	\$ 1,050.00

LTA Search Fee	\$ 7.00
Total	\$ 6,153.80

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AXA's appointed surveyor, LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140



Menu



# <TP - Mandate IA> - S8M014JT [ACCIDENT INVOLVING SLX 1324R(OI) & SG 5808S(TP) ON 27/11/2018]

Type

Question

#### Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,153.80(if claim LOU). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 22 July 2019

Reply



51 UBLAVE 1, J02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# Immediate Advice

To: AXA Insurance Pte Ltd

# Date: 22/07/2019

## Survey Details:

Date of loss	27-Nov-18
Date of appointment	29-Nov-18
Date of survey	29-Nov-18
Location of survey	MRT AUTOMOTIVE SERVICES PTE LTD

# Vehicle Details:

Claim Type:	Third party
Vehicle number	SG 5808S
Make and Model	MAN A95
Date of registration	6/6/2017
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

# Repair details:

Initial Estimate \$	5,449.80
---------------------	----------

## Proposed/Revised repair cost:

Parts	\$ 2,548.80
Check items (estimate)	\$ -
Labour	\$ 2,548.00
Total	\$ 5,096.80
Lump Sum(if applicable)	\$ 7.0

Number of days for repair	3
---------------------------	---



51 URI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

# Remarks:

## Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 5,096.80	
Loss of use	\$ 1,050.00	3days x \$350.00
Loss of rental	NIL	no. of days
Loss of income	NIL	no. of days
LTA search fees	\$ 7.00	
Others	\$	
Proposed Total	\$ 6,153.80	

3× 210- 125

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 23 July 2019 9:17 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 84769, vehicle number SG5808S

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD. Audrey Woo	LSP	17/7/2019 9:50:15 AM
7/17/19 2:33 PM TAN Jas hi LOD received. Please handle DS. thanks.	LSP	18/7/2019 9:08:51 AM
Message Liability: 100%. Insured driver rear-ended third party. Inform Of about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,153.80 (if claim LOU). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 22 July 2019	СНТ	22/7/2019 12:19:07 PM
7/22/19 1:30 PM TAN Jas——please offer \$250-\$275 for LOU and proceed with others. thanks	LSP	23/7/2019 9:03:32 AM

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 22 July 2019 1:43 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 84769, vehicle number SG5808S

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: jas.tan@axa.com.sg [mailto:jas.tan@axa.com.sg]

Sent: Monday, 22 July, 2019 1:31 PM

To: admin-d@lkkauto.com

Subject: New message for service request 84769, vehicle number SG5808S

AXA Insurance has sent you a message for claim number S8M014JT.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Menu



# RE: Re:<TP - Mandate IA> - S8M014JT [ACCIDENT INVOLVING SLX 1324R(OI) & SG 5808S(TP) ON 27/11/2018]

Type

**Q**uestion

#### Message

Hi, for LOU, third party rejected our offer at \$275/day and proposed \$325/day as their client's bus is a Double Decker bus. The breakdown of third party propose is as follows: - 1)Cost of Repair :\$5,096.80 + 2.)Loss of Use(3days x \$325.00); \$975.00 + 3), LTA/GIA Search Fee: \$ 7.00 = TOTAL: \$ 6,078.80. For your further mandate / instruction please. Hsiao Tong - 09 Aug 2019

Reply

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 13 August 2019 9:58 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 84769, vehicle number SG5808S

7/17/19 2:33 PM TAN Jas hi LOD received. Please handle DS, thanks.	LSP	18/7/2019 9:08:51 AM
Message Liability, 100%. Insured driver rear-ended third party, Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,153.80 (if claim LOU). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 22 July 2019	СНТ	22/7/2019 12:19:07 PM
7/22/19 1:30 PM TAN Jasplease offer \$250-\$275 for LOU and proceed with others. thanks.	LSP	23/7/2019 9:03:32 AM
Offered TP at \$5,928.80	СНТ	28/7/2019 11:11:33 AM
8/13/19 8:59 AM TAN Jaswe are maintaining our offer for LOU, thanks.	LSP	13/8/2019 9:44:20 AM

Best Regards, Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 13 August 2019 9:11 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 84769, vehicle number SG5808S

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: jas.tan@axa.com.sg [mailto:jas.tan@axa.com.sg]

Sent: Tuesday, 13 August, 2019 9:01 AM

To: admin-d@lkkauto.com

Subject: New message for service request 84769, vehicle number SG5808S

AXA Insurance has sent you a message for claim number S8M014JT.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Menu



# RE: Re:RE: Re:<TP - Mandate IA> - S8M014JT [ACCIDENT INVOLVING SLX 1324R(OI) & SG 5808S(TP) ON 27/11/2018]

Type

**Q** Question

#### Message

Hi, third party rejected our offer at \$5,928.80(all-in) & proposed g/s \$6,050.00(all-in). Kindly let us have your further mandate/instruction. Thanks. Hsiao Tong - 20 Aug 2019

Reply

#### Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 20 August 2019 10:18 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 84769, vehicle number SG5808S

DISITIO	ec'd email from TP: The loss of use for a 12m bus is \$275 and \$350 for a 18m bendy or ouble Decker bus. The rate of loss of use offered by you is that of a 12m bus, however, G5808S is a double decker. Therefore, we are unable to accept your offer of \$5,928.80, owever for the sole purpose of amicable settlement, we would be glad to settle this case t \$6050 full and final. \$6050 is truly our lowest baseline already. Please confirm with DV oon. Thank you.	СНТ	20/8/2019 8:59:01 AM
	essage Hi, third party rejected our offer at \$5,928.80(all-in) & proposed g/s \$6,050.00(all-i). Kindly let us have your further mandate/ instruction. Thanks. Hsiao Tong - 20 Aug 2019	CHT	20/8/2019 9:01:07 AM
8/	/20/19 9:23 AM TAN Jas——Hi, please maintain our offer and close your file if they still of acceptable, we will handle the case directly.	LSP	20/8/2019 10:04:58 AM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 20 August 2019 9:36 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 84769, vehicle number SG5808S

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: jas.tan@axa.com.sg < jas.tan@axa.com.sg>

Sent: Tuesday, 20 August, 2019 9:24 AM

To: admin-d@lkkauto.com

Subject: New message for service request 84769, vehicle number SG5808S

AXA Insurance has sent you a message for claim number S8M014JT.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

#### Hsiao Tong (LKKAuto)

From:

Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent:

Wednesday, 28 August 2019 9:49 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: Negotiations : AXA - SMRT Ref : BUS/11/18/7027/AW - Accident involving

Double Decker Bus SG5808S and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

BUS/11/18/7027/AW

Without Prejudice. Save as to Costs.

Hi Hsiao Tong,

Do let us have AXA's DV at \$5,928.80 soon. Thanks !

Audrey Woo | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 24 August, 2019 8:39 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A

Subject: RE: Negotiations: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S

and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Without Prejudice (save as to costs)

Dear Audrey,

We refer to your below email.

We have our principal instruction to maintain offer at \$5,928.80(all-in).

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <a href="mailto:audrey@smrt.com.sg">audrey@smrt.com.sg</a>

Sent: Thursday, 22 August 2019 3:09 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Negotiations: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S

and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

SMRT Ref : BUS/11/18/7027/AW LKK Ref : CC4/ASM18021547/T1pb3

AXA Ref: SLX1324R

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

Do let us have AXA's DV at \$6000 global, full and final. Thank you.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 22 August, 2019 3:06 PM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: Negotiations: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S

and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Without Prejudice

Dear Audrey,

We refer to your below email.

We have convey your message to our principal for further review. However, we regret to inform you that we have our principal instruction to maintain offer at \$5,928.80(all-in).

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <a href="mailto:audrey@smrt.com.sg">audrey@smrt.com.sg</a>

Sent: Friday, 16 August 2019 3:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Negotiations: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and

SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

SMRT Ref : BUS/11/18/7027/AW LKK Ref : CC4/ASM18021547/T1pb3

AXA Ref: SLX1324R

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

The loss of use for a 12m bus is \$275 and \$350 for a 18m bendy or Double Decker bus. The rate of loss of use offered by you is that of a 12m bus, however, <u>SG5808S</u> is a double decker. Therefore, we are unable to accept your offer of \$5,928.80.

However for the sole purpose of amicable settlement, we would be glad to settle this case at \$6050 full and final.

\$6050 is truly our lowest baseline already. Please confirm with DV soon. Thank you.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 16 August, 2019 3:28 PM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and SLX1324R

on 27 Nov 2018 along Jalan Anak Bukit

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer as follows: -

1. Cost of Repair \$ 5,096.80

Total	\$ 5,928.80
3. LTA/GIA Search Fee	\$ 7.00
2. Loss of Use (3days x \$275.00)	\$ 825.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) < audrey@smrt.com.sg>

Sent: Tuesday, 13 August 2019 9:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>

Subject: AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and SLX1324R on

27 Nov 2018 along Jalan Anak Bukit

SMRT Ref : BUS/11/18/7027/AW LKK Ref : CC4/ASM18021547/T1pb3

AXA Ref: SLX1324R

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

Noted with thanks, kindly let us have AXA's confirmation with DV at \$6078.80 by this week. Thank you.

Final payment may be issued to SMRT BUSES LTD at 6 Ang Mo Kio Street 62 Singapore 569140. Thank you.

Audrey Wea | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 9 August, 2019 8:31 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims &

IA/Buses); Admin A

Subject: RE: Negotiations - AXA - SMRT Ref : BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Without Prejudice

Dear Sirs/Mdm.

Thank you for your email.

We are seeking further mandate from our principal and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <a href="mailto:audrey@smrt.com.sg">audrey@smrt.com.sg</a>

Sent: Monday, 29 July 2019 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg)

<motor.doc@axa.com.sg>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) < FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto

Svcs/Claims & IA/Claims & IA/Buses) <BalgishBAH@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Negotiations - AXA - SMRT Ref : BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and

SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

SMRT Ref : BUS/11/18/7027/AW LKK Ref: CC4/ASM18021547/T1pb3

AXA Ref : SLX1324R

Without Prejudice. Save as to Costs.

Dear Hsia Tong,

The loss of use for a 12m bus is \$275 and \$350 for a 18m bendy or Double Decker bus. The rate of loss of use offered by you is that of a 12m bus, however, SG5808S is a double decker. Therefore, we are unable to accept your offer of \$5,928.80.

However for the sole purpose of amicable settlement, we would be glad to settle this case at \$6078.80 full and final. Please confirm with DV soon. Thank you.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 28 July, 2019 11:23 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims &

IA/Buses); Admin A

Subject: RE: LOD to AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and

SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

Cost of Repair	\$ 5,096.80
2. Loss of Use (3days x \$275.00)	\$ 825.00
3. LTA/GIA Search Fee	\$ 7.00
Total	\$ 5,928.80

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Wednesday, 17 July 2019 10:03 AM

To: audrey@smrt.com.sg

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halii (Auto Svcs/Claims & IA/Claims & IA/Buses <BalqishBAH@smrt.com.sg>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: LOD to AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

#### Please note that: -

LKK ref	Officer in charge	
CC4/ASM18021547/T1pb3	Hsiao Tong	

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <a draw (Auto Svcs/Claims & IA/Claims & IA/Buses) <a draw (Auto Svcs/Claims & IA/Claims & IA/Buses) <a draw (Auto Svcs/Claims & IA/Buses) <a draw (Auto Svcs/Claims & IA/Claims & IA/Buses) <a draw (Auto Svcs/Claims & IA/Buses) <a

Sent: Tuesday, 16 July 2019 12:23 PM

To: SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>; Admin A <admin-

a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto

Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>

Subject: LOD to AXA - SMRT Ref: BUS/11/18/7027/AW - Accident involving Double Decker Bus SG5808S and

SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

SMRT Ref : BUS/11/18/7027/AW

AXA Ref: SLX1324R

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5808S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 5,096.80
Loss of Use (\$350 x 3Days) Double Decker Bus	\$ 1,050.00
LTA Search Fee	\$ 7.00
Total	\$ 6,153.80

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AXA's appointed surveyor, LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



#### Hsiao Tong (LKKAuto)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent: Tuesday, 16 July 2019 12:23 PM

To: SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg); Admin A; Vivian Lau

(LKKAuto)

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil

(Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: LOD to AXA - SMRT Ref : BUS/11/18/7027/AW - Accident involving Double Decker

Bus SG5808S and SLX1324R on 27 Nov 2018 along Jalan Anak Bukit

Attachments: img-716121015-0001.pdf; SAS2512520.pdf

SMRT Ref : BUS/11/18/7027/AW

AXA Ref : SLX1324R

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5808S. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 5,096.80
Loss of Use (\$350 x 3Days) Double Decker Bus	\$ 1,050.00
LTA Search Fee	\$ 7.00
Total	\$ 6,153.80

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AXA's appointed surveyor, LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Date: 5 April 2019

WATANABE MIZUKO 341 UPPER BUKIT TIMAH ROAD #06-12 SINGAPORE 588195

Dear Sir/ Mdm

OUR REF

: CC4/ASM18021547/T1hb3

YOUR REF : SLX 1324R

ACCIDENT INVOLVING SLX 1324R AND SG5808S ALONG JALAN ANAK BUKIT ON 27/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMRT Automotive Services Pte Ltd acting on behalf of the owner of SG 5808S against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- · Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564335

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 5792 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Chan Jia Le Case Handler DID: 6749 5792

FAX: 6741 4108

Cc

EMAIL: vicalpeh@lkkauto.com

AXA Insurance Singapore Pte Ltd (Motor Claims Dept)

#### AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 6 ANG MO KIO STREET 62
(S)569140 (address), owner of SG 5808S (vehicle no.) hereby authorize SMRT
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my
claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SG 5808S
that was damaged pursuant to the accident which occurred on 27/11/2018 (date) along
JALAN ANAK BUKIT BEFORE BS: 42109 (location) involving vehicle no/s SLX 1324R
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of Sep \_\_\_ (month) 20 \_\_\_ (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)



# SMRT Ref: BUS/11 /18/7027 /AW

#### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLX 1324R	(Insd veh)		
	SG 5808S	(TP veh)	Model: MAN A95	
Date of Accident/ Time:	27/11/2018			

Payee Name : SMRT BUSES LT	D	7	
Final Settlement Sum	:5	5,928.80	
	:\$		
Others:	:5	2	
LTA / GIA Search Fee	:5	7.00	
Rental (if any)	:5	_	days at 5 per day
Loss of Use	:5	825.00	3 days at \$275,00per day
Final Repair Cost	:\$	5,096.80	
Repair Estimate	:5	5,333.00	

A)	For Non GIA Registered Workshop:	Agreed Liability(%)
8)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27 /
	BOLA Liability: 100 (%)	Assessed Liability (*):(%)
	* Assessed Liability to be filled only for chair	n collisions and for cases where BOLA does not apply.
Remarks:		

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSDEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

Name of Witness

Signature of Witnes / Workshop stamp (if applicable)

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Workshop stamp Signature of workshop represents

Name of Representative:

Hudrey

MIH

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:

Telephone: +65 6880 4888 - axa.com.sg



Customer Code: 3000066

SMRT BUSES LTD

Block Unit STREET 62 6 ANG MO KIO SINGAPORE 569140



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

#### Tax Invoice .

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV190700242 Date : 10.07.2019 Vehicle No. : SG5808S Your Ref No. : BUS/11/18/7027

Our Ref No. : 24099123 Terms : 30 Days

Description	Qty	Unit	Add		scount)		Amount
Parts		CORC			mount		
FRP REAR BUMPER	1.00	\$1857.00	10.00	\$	185.70	\$	1671.30
FRP REAR HEADLAMP COVER NS	1.00	\$ 975.00	10.00	\$	97.50	\$	877.50
				Sub-To	tal	\$	2548.80
Labour							
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1060.00	0.00	5	0.00	\$	1060.00
Others							
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 528.00	0.00	\$	0.00	\$	528.00
ADVERTISEMENT STICKER	1.00	\$ 960.00	0.00	s	0.00	S	960.00
			GRAN	ID TOTA	AL.	\$	5,096.8

#### Remark :

Make/Model : MAN A95 Accident Date : 27.11.2018

N.B. Payment by cheque should be crossed and sade payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd

### **Enquire Transaction History**

Transaction History Details

Log Date/Time:

28 Nov 2018 / 16:15:11

Asset Type:

Vehicle

Transaction Amount:

\$7,49

Asset ID:

SLX1324R

Transaction Type:

18.32 insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

ESASBAHO - BALQISH BINTE ABDUL HALIL

**Business Transaction** Reference No.:

20181128161511484145

Search Date / Time:

27 Nov 2018 08:30:00

Insurance Company:

AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Interna	ationale Des Experts En Autom	obile
AXA INSURANCE PTE	LTD	Ref : CC4/ASM18021	547/T1pb3q2
S SHENTON WAY #24 AXA TOWERSINGAPO ATTN:JAS TAN		Date: 17-09-2019 Code: ASM	
	Policy Particula	rs :- THIRD PARTY CLAIR	M
Insured Veh.	SLX 1324R	Veh. Inspected	SG 5808S
Policy No.	VA1/GA342925	Coverage (\$)	0.00
Claim No.	S8M014JT	Excess (\$)	0.00
Assign From		Assign Date	29/11/2018
2.	Vehicle Pa	rticulars & Condition	
Make & Model	MAN A95	c.c	10518
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WMAA95ZZ3G7003455	Colour	MULTI COLOUR
Odometer	115955	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Cond	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm
4.	Descri	ption of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
DAMAGES SEE D	ETAILS.	2	
5.	Gene	eral Information	
Accident Date	27/11/2018	Inspection Date	29/11/2018
Survey held at	SMRT AUTOMOTIVE SERVI	CES PTE LTD	
	60 WOODLANDS INDUSTRI	AL PARK E4 SINGAPORE 75	
5a.		Remarks	
	ON WAS CONDUCTED ON A"\ CE TO YOUR INSTRUCTIONS		
5b.		ate Days of Repair	person, 1-4 feet, 17-1011, 17-0011
	MAL PERIOD FOR REPAIR:	3 Working Day	s



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

5,096.80

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 5808S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
-1	FRP REAR BUMPER (CONSISTENT)	CRACKED	1,857.00	1,857.00
1	FRP REAR HEADLAMP COVER NS (CONSISTENT)	CRACKED	975.00	975.00
	LESS 10% DISCOUNT			-283.20
	Labor Colored State Color Anni Divide a Color Co		2,832.00	2,548.80
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		1,325.00	1,060.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		616.00	528.00
	ADVERTISEMENT STICKER .		960.00	960.00
			2,901.00	2,548.00
	GRAND TOTAL		5,733.00	5,096.80

RECOMMENDED COST OF REPAIRS

Report Ref No. CC4/ASM18021547/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

HO LEONG CHUAN

**Automotive Assessor** 

**Automotive Assessor** 

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or fort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report in whole or in part, does so at his or her own risk.

\*

MESSAGES

CLAIMS

Service Request Details

SAMOTATT

Claim

Reference

Wait for: Approve invoice Addisona Next Step Actions CC4/ASM18021547/T1463q2

Vehicle Information

Incident Vehicle

Registration #

Service Address

A95-10.5 D (A)

Model

29 Nov 2018 12:00:00 AM

Report Date

30 May 2019

Request Date

Due Date

27 November 2018

tors Date

TPVD MAN

Make

341, UPPER BUIGT TIMAH ROAD, #06-12, 588195, WATANABE MIZUKO Singapore 93696375

Primary Contact/Insured

LISICAUTÓ CONSULTANTS PTE

Vendor Name

Pending verification - Direct

Services

Settlement

Third Party Wehicle Damage:

Type of Loss

las tam@axa.com.sg 6568804844 TAN Jas

Claim Handler

Additional Instructions

Metrics Notes Messages Invoices History Documents Assessment Document SubType Document Type

4 Uplint Document

Reports & Statement

Accident Statement

Merimen

DATE

AUTHOR

SUB-TYPE

TAPE

https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=84769&tab=invoices

40
类
-8
2
1
盘
22
费
7
7
E
9
É
2
4
86
콩
2
6
6
5
60
5
10
8
ğ
Ę
8
3
9
100
픋
ż
10
100
8
8
£
8
~
9
Ξ
유
8
5
×
Ö
#
E
Z
10
동
ă,
E
2
2
85
É
8
100
ĕ
E
界
nartci
B
额
Ω.
5
95
拼
Ħ

mber meet	20 Supherober 2019	20 September 2019	20 September 2019	20 September 2019	20 September 2019	20 September 2019	22 July 2019	22 July 2019	22 AAy 2019	22 July 2019	17 July 2019
Office of the second of the se	20 Septes 2019	20 Septe 2019	20 Septer 2019	25 ships 6105	26 Sept.	25 Fath	22 h	22 A	Z	22.9	17.9
MATHOR CONSULTANTS LEG (TP)	LICK AUTO CONSULTANTS PTE LTD (TP)	LIKK AUTO CONSULTANTS PTE LTD (TP)	LKK AUTO COMBULTANTS PTE LTD (TP)	LKK AUTO CONSULTANTS PTE LTD (TP)	LIXIX AUTO CONSULTANTS PTE LTD (TP)	LIKK AUTO CONSULTANTS PTE LTD (TP)	LICK AUTO CONSULTANTS PTE LTD (TP)	LYCK AUTO CONSULTANTS PTE LTD (TP)	UKK AUTO CONSULTANTS PTE LTD (TP)	UKK AUTO CONSULTANTS PTE.LTD (TP)	VISHRUJ BATHAM Shekkar
Surveyor/ Assessor expense	Others	Others	Others	Satisfaction / Discharge Worcher	PGA / Authority Letter	Repairer	Estimate / Quotation	Assessment	Others	Others	Workshop
TYPE	Form / Claim Documents	Forms / Claim Documents	Forms / Claim Documents	Forms / Claim Documents	Forms / Claim Documents	Preside	Reports & Statement	Forms / Claim Documents	Reports & Statement	Reports & Satement	Letters and Correspondence
NAME LURGINDELL (7.1.pdf	B.U.A. SEARCH pult	ARCimpention III pdf	LECASistementa (1) pdf	BANNENT BREAKDOWN, EXPRESS SETTLEMENT FORMant	AUTHORISATION TO ACT FORMadel	MORESHOP INVOICE pdf	TP_ESTIMATE_MARKED prif	TF-MANDATE IA 220719 pat	LVOC Resurvey Photosciett	LECK Survey Photos pull	TP LOD FROM SMRT/mig

Claim Portal

ices
ab=invo
847698
-ladmuk
Request
service
quests/7
эгуісе-ге
html#/se
uests.
bey-e
r-servic
x-vendo
tml/linde
portal/h
g/claim-
a.com.sg
daims.ax
smartch
s://vp.
http

	Letters and Offerpondence	Claim Portal	LIXX AUTO CONSULTANTS PPEPED (TP)	PARpril 2019 UPICARIED
GA342925-Policy Schedule pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	KHONG Lynn	3 December 2018
CA342925-Certificate of Insurance.pdf	Forms / Claim Decuments	Policy Schedule / Covernote / Certificate of insurance	KHONG Synn	3 December 2018
	Reports & Statement	GAA Report	BH AUTO SERVICES PTE LTD	3 December 2018
	Letters and Correspondence	Workshap	VISHINU BATHANA Shehtar	29 November 2016