

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 2 May, 2019 3:03 PM  
**To:** Yik Chan Hoe  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement LKK REF CC4/ASM18021540/hb3

WITHOUT PREJUDICE

Dear Mr Yik,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Yik Chan Hoe [mailto:[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)]

**Sent:** Tuesday, 15 January, 2019 9:05 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Yik Chan Hoe  
**Sent:** Tuesday, 8 January, 2019 8:41 AM  
**To:** 'Vic (LKKAUTO)'  
**Cc:** 'Admin A'  
**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Yik Chan Hoe  
**Sent:** Thursday, 27 December, 2018 8:22 AM  
**To:** 'Vic (LKKAUTO)'  
**Cc:** 'Admin A'  
**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Yik Chan Hoe  
**Sent:** Monday, 17 December, 2018 2:29 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap.

Thanks & Regards,

**Yik Chan Hoe**

Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Yik Chan Hoe

**Sent:** Friday, 14 December, 2018 2:05 PM

**To:** Vic (LKKAUTO)

**Cc:** Admin A

**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly refer to the attached photos, the video that we have is after the impact.

Thanks & Regards,

**Yik Chan Hoe**

Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 14 December, 2018 1:47 PM

**To:** Yik Chan Hoe

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Without Prejudice

Dear Mr Yik,

We refer to your below email.

Please advise if your client have any video footage or scene photos taken at the material time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Yik Chan Hoe [<mailto:chanhoe.yik@cyclecarriage.com.sg>]

**Sent:** Friday, 14 December, 2018 12:26 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Shu Pei (LKKAuto)

**Subject:** RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Vic,

Kindly let us have the liability asap, our client would like to have his car repaired next Monday.

Thanks & Regards,

**Yik Chan Hoe**

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Friday, 30 November, 2018 9:27 AM

**To:** Yik Chan Hoe

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** FW: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18021540/hb3	Vic

*To check availability of the case handler, you may contact the undersigned*

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yik Chan Hoe <[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)>  
Sent: Thursday, 29 November 2018 7:54 PM  
To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; surveyor ([surveyor@directasia.com](mailto:surveyor@directasia.com)) <[surveyor@directasia.com](mailto:surveyor@directasia.com)>  
Subject: FW: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

Dear Sir/Mdm,

Understands that LKK is the appointed surveyor for this case, kindly let us have the liability soon.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Yik Chan Hoe  
Sent: Wednesday, 28 November, 2018 6:35 PM  
To: 'motor.survey@axa.com.sg'  
Subject: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H // Propose for Direct Settlement

To: AXA  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SGJ 9777 Y & SGW 6159 H along Kitchener Link, Accident date: 17/11/2018

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGJ 9777 Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SGW 6159 H) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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