

INSURANCE

INS. CASE OWNER:

CC 4/EQ1802

LKK
IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
8/12/18	Non-Reporting Ir (1st):	
	Non-Reporting Ir (2nd):	
	Non-Reporting Ir (Final):	
	Notification Ir (if non-pickup):	
	Call Of:	3.12.18 JOY
	After call Ir to Of:	
	Documentation Check List:	Handler Typist
	Notification Ir (if non-pickup):	☒
	After call Ir to Of:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☒
	LTA / GIA:	☒
	Medical Bill:	☒
	PDR:	☒
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☒
	Post-Repair Photos:	☒
	Others:	☒

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	24
Repair Cost:	\$S 8,938.26	(8 days) 100	
Loss of Rental (LOR):	\$S 826	(8 days) 100	
Loss of Use (LOU):	\$S -	(5 x days)	
Loss of Income (LOI):	\$S -	(5 x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	[Tick only one]	
GIA/LTA Search:	\$S -		
Medical:	\$S -		
Disbursement:	\$S -	(e.g. Tow/Independent)	
Legal Cost:	\$S -		
Total:	\$S 9,834.26	Global Sum \$S:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$S 9,834.26	Name 1:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
Payee 2: (Strike if N.A.)	\$S X	Name 2:	X
Payee 3: (Strike if N.A.)	\$S X	Name 3:	X

SKL.

REF: A47

77548

ASSIGNMENT

From Date: 30-11-2018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No

SLA 7211P

at Workshop m/s

Volkswagen

of

1 Kampung Ampat Off Macpherson Rd

Insured

Policy No.

Claims No.

Sum Insured:

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

62

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLA 7211P

Yr Regn:

14 Mar 2016

Type: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta

cc 1390

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

28782

T/Radio: Insured / Std / NI / NA

Eng/No:

CN:

WUWZZZ16Z G M C 04 808

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size

F:

205/55 R16

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

R/Bal:

6

mm

Rear:

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

30-11-18

Survey held at

MS

12:45 pm

Des. of Damages Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

\$ 8390.9.

R (\$ 2,267.51/217.)

Date/Time: File Pass to?

☐

Preli. Report

to

☐

Final Report

Date/Time: File Return to?

to

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. 3-5000

1. 2000

1. Other

1. 1000

1. 500

1. 250

1. 125

1. 62.5

1. 31.25

1. 15.625

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Insp (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B. : (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18021533/b3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 29-11-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GY 5056S	Veh. Inspected	SLA 7211P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/11/2018	Inspection Date		
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036441
Quote No. SER/QUO/1802010
QuoteDate 28/11/18
Salesperson Daryl Lauw
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

VGS Singapore. 247. 159934 Singapore

NG DING WEN, ASHLEY
10 WOODLEIGH CLOSE
#07-07
Singapore, 357905
Singapore

3 Days.
before part photos.
Gua Bi up.
82880282
30/11/18

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE	28,408	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLA7211P	WVWZZZ16ZGM004808	14/03/16	Daryl Lauw
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F81643	1632G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	1	4 UNIT	2520	3,360.00
P B&P MACP PAINT	SPRAY PAINT	3	Labor	746	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				6,520.00
P 5C6807251E	FOAM INSER	1	Pieces		143.83
P 5C6807305	REINFORCEMENT	1	Pieces		498.22
P 5C6807375	LHR BUMPER BRACKET	1	Pieces		91.14
P 5C6807376	RHR BUMPER BRACKET	1	Pieces		91.14
P 5C6807393D	LHR TAILLIGHT BRACKET	1	Pieces		91.14
P 5C6807394D	RHR TAILLIGHT BRACKET	1	Pieces		91.14
P 5C6807421H GRU	REAR BUMPER	1	Pieces		1,258.64
	Predecessor 5C6807417J GRU				
P 5C6807433J	SPOILER	1	Pieces		535.27
P 5C6807863B	REAR BUMPER CENTRE BRACK	1	Pieces		96.99
	Sum Item				2,897.51

Auto Insurance hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Payments to: - BBN; - Acc.-No.:

Date:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

NG DING WEN, ASHLEY
10 WOODLEIGH CLOSE
#07-07
Singapore, 357905
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036441
Quote No. SER/QUO/1802010
QuoteDate 28/11/18
Salesperson Daryl Lauw
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE
License No.	VIN
SLA7211P	WVWZZZ16ZGM004808
Engine Code	Labor Type
	M4

Mileage	Service Advisor
28,408	Tang Shu Shi
Initial Registration	Sales Advisor
14/03/16	Daryl Lauw
Engine No.	Model Code
CAX F81643	1632G7

Sum Labor	6,520.00
Sum Item	2,897.51
Total SGD	9,417.51
7% GST	659.23
Total SGD Incl. GST	10,076.74

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN; - Acc.-No.;

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57686

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3211
SERVICE CUSTOMER NO.: E1978004
SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED
TELEPHONE NO.:
ADDRESS:

VEH NO.: SLA7211P

DATE: 28/12/18 Pickup:
VIN NO.: WVWZZZ16ZGM004808 KM: 28,408
GEARBOX CODE: Engine No.:
MODEL: JETTA TE (DSG) TRENDLINE
SA: Tang Shu Shi

Post Code: 069257

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
EQ DIRECT SETTLEMENT					
DOA: 27/11/2018					
TP VEH: GY5056S					
SURVEY BY: GUO QIANG (LKK)					
Labor					
1	LABOUR + 2 day to repair end panel & fender	3.00	UNIT	840.00	2,520.00 ✓
2	R&R REAR LUGGAGE TRIM	1.00	UNIT	420.00	420.00 ✓
3	SPRAY PAINT + 2 panel	3.00	LAB	800.00	2,400.00 ✓
4	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00 ✓
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00 //
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00 //
Item					
9	REAR BUMPER	1.00	PCS	1,258.84	1,258.84 //
10	SPOILER	1.00	PCS	535.27	535.27 //
11	RR BUMPER CENTRE BRACKET	1.00	PCS	96.99	96.99 //

GST (7%) AMOUNT: 587.36

TOTAL AMOUNT: 8,978.26

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

Supplementary or Omitted List



VEHICLE NUMBER: SLA7211P
MODEL JETTA TSI (DSG) TRENDLINE

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
	LABOUR + 2 day to repair end panel & fender	2	\$ 840.00	\$ 1,680.00
	SPRAY PAINT + 2 panel end panel & fender	2	\$ 800.00	\$ 1,600.00
	LABOUR R&R REAR LUGGAGE TRIM	1	\$ 840.00	\$ 840.00
	SUPPLY & INSTALL REVERSE SENSOR	1	\$ 400.00	\$ 400.00
Total				\$3,280.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	5C6807863B	RR bumper cent RD Bracket	1	\$ 96.99	0%	\$ 96.99
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
TOTAL:						\$96.99

Total Labour & Parts

\$3,376.99

Survey By

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7754Z
Vehicle Details	
Vehicle No.:	SLA7211P
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Dec 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T TL 1632G5
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	CAXF81643
Chassis No.:	WVWZZZ16ZGM004808
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$17,523.00
Original Registration Date:	14 Mar 2016
First Registration Date:	14 Mar 2016
Transfer Count:	1
Actual ARF Paid:	\$17,523.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Mar 2026
PARF Rebate Amount:	\$13,142.00
Intended COE Rebate Details	
COE Expiry Date:	13 Mar 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$15,002.00
COE Rebate Amount:	\$22,747.00
Total Rebate Amount:	\$45,889.00

The information contained herein is correct as at 03 Dec 2018

OK



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564318

Your ref: To Be Advised
Our ref: CC4/EQI18021533/Gjb3

Date: 03.12.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLA7211P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.11.2018 at the premises of M/s Volkswagen Centre Singapore and have the following to report:-

Workshop Estimate Amount	: S\$	9,417.51
Revised Estimate Amount	: S\$	4,193.91
"Check" Items Amount	: S\$	1,103.60
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

Nivitha (LKK Auto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 28 November 2018 2:00 PM
To: assignments
Cc: SUR
Subject: FW: request direct settlement for SLA7211P & GY5056S on 27/11/2018
Attachments: MyDocument_2018_11_28_10_05_04.pdf; OI GIA - GY5056S.PDF; TP GIA - SLA7211P.PDF

4.14pm @ 28/11/18

VNI
Shu Shi

Dear LKK,

Kindly arrange for PRS for this matter.

Liability is clear hence proceed with direct settlement.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, November 28, 2018 10:15 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: request direct settlement for SLA7211P & GY5056S on 27/11/2018

Dear Claims,

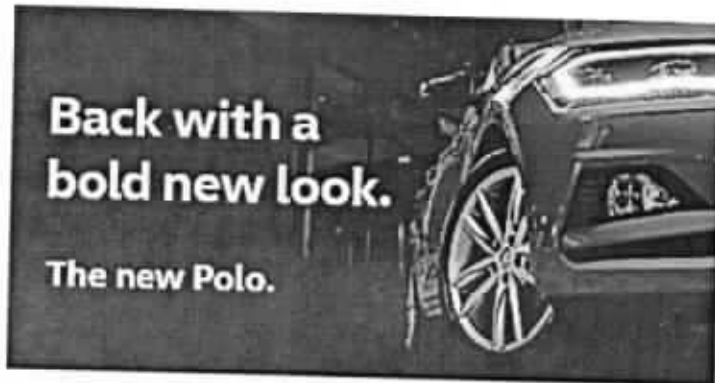
Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, 28 November, 2018 10:06 AM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP



DISCHARGE VOUCHER

I / We Ng Ding Wen, Ashley (Passport No. S 90377542) the

owner of vehicle number SLA721P hereby accept from

EQ Ins. (Insurance Company) the sum of

_____ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SLA721P & 445056S along Braddell rd beside PUB Leventhor Centre

on 27/12/18.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive

only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 26/12/18 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : Ng Ding Wen Ashley

NRIC No. : S90377542

Date : 26 DEC 2018



LETTER OF DEMAND

Your Ref: 64 50565

Our Ref: SLA721P

To: EQ

Dear Sirs,

ACCIDENT INVOLVING SLA721P & 64 50565 ON 27/1/18

We are claiming on behalf of our client Ng Dingwen. Acker

owner of vehicle number SLA721P involved in accident on 27/1/18

with vehicle 64 50565 along/at Braddell Rd Beerde Pub
recreation centre.

Description of claims:

Cost of Repairs \$ 8,978.26 (incl 7% GST)

Loss of Use/Rental \$ 170 x 8 Days = \$ 960 (incl 7% GST)

Search Fee \$ _____ (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 9,938.26 (incl 7% GST)

We are claiming in full and final settlement of \$ 9,938.26
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



Dated this

28/1/18



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: **CC4/EQI18021533/Gjb3**

03 DECEMBER 2018

SURVEILLANCE NETWORK

8 BURN ROAD

#08-02

SINGAPORE 369977

Dear Sir/Madam,

ACCIDENT INVOLVING GY 5056S AND SLA 7211P ON 27/11/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Joy Irene
Case Handler

DID: 6841 2409

FAX: 6741 4108

Email: jovirene@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLA37N1P and W150565 on 27/1/2018
along Braddell Rd towards Bedok PUB recreation Centre
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ng Ding Wen, Ashley
of S90377547
Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SLA37N1P hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

- To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number A 22286370 RVN taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
- To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
- For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
- Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/we hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/we hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/we further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 26 of the month 1 Year 18.

Signed & Delivered By:

Witness By:

Policy Holder



Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57686

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3211

SERVICE CUSTOMER NO.: E1978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 069257

VEH NO.: SLA7211P

DATE: 28/12/18

Pickup:

VIN NO.: WVWZZZ16ZGM004808

KM: 28,408

GEARBOX CODE:

Engine No.:

MODEL: JETTA TSI (DSG) TRENDLINE

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
EQ DIRECT SETTLEMENT					
DOA: 27/11/2018					
TP VEH: GY5056S					
SURVEY BY: GUO QIANG (LKK)					
Labor					
1	LABOUR + 2 day to repair end panel & fender	3.00	UNIT	840.00	2,520.00
2	R/R REAR LUGGAGE TRIM	1.00	UNIT	420.00	420.00
3	SPRAY PAINT + 2 panel	3.00	LAB	800.00	2,400.00
4	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
9	REAR BUMPER	1.00	PCS	1,258.64	1,258.64
10	SPOILER	1.00	PCS	535.27	535.27
11	RR BUMPER CENTRE BRACKET	1.00	PCS	96.99	96.99

GST (7%) AMOUNT: 587.36

TOTAL AMOUNT: 8,978.26

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159634 Phone :64748288 Fax : 64711022

SKYWAY MOTOR PTE LTD

400 ORCHARD ROAD #15-06 ORCHARD TOWER, SINGAPORE 238875
Tel: 6333 6333 Fax: 6416 8555

TAX INVOICE

RCB : 199904194N GST : 199904194N

NG DING WEN, ASHLEY
BLOCK 105 BISHAN STREET 12 #06-250
SINGAPORE 570105

INVOICE : AR201812-000893
DATE : 18/12/2018
TERMS : C.O.D
SALESMAN: JENNIFER
PO NO : RA03434

NO.	DESCRIPTION	UNIT	AMOUNT (S\$)
1	Rental Billing From 18/12/2018 To 26/12/2018 (SLJ9568A) Your Ref : SLA7211P Make and Model: VOLKSWAGEN JETTA 1.4 TSI (DSG) RECEIVED 18 DEC 2018 BY: UOB @ \$360 RECEIVED 27 DEC 2018 BY: UOB @ \$600	8 Day(s)	960.00

AMOUNT : S\$
NINE HUNDRED AND SIXTY DOLLARS AND ZERO CENTS ONLY

SUB TOTAL	:	897.20
GST 7%	:	62.80
TOTAL S\$	:	960.00

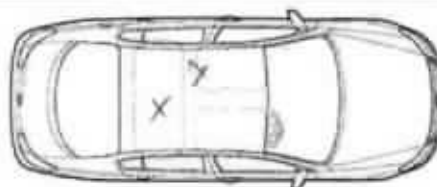
Please issue cheque payable to SKYWAY MOTOR PTE LTD and send us a copy of cheque image then bank in to our DBS Bank Ltd. Current A/C No. 003-947-267-6.

This is a computer generated invoice. No signature is required.

**BILLING COPY**

RENTAL VEHICLE PARTICULARS		
Rental Vehicle No.: 7568		
Model: JZ-HA		
Collection Out	Date & Time	Mileage Out
	18/12/2020 8am	419.30
Return In	Date & Time	Mileage In
	26/12/2020 5pm	423.00
OUT Petrol Level IN		

RENTAL CHARGES		
Months @5	per month	
Weeks @5	per week	
3 Days @5 180	per day	360
Hours @5	per hour	
TOTAL RENTAL CHARGES		
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl 7% GST)		
PAYMENT MODE		
☐ Master	:	
☐ VISA	:	
☐ Cash	:	
☐ Others	:	



CHECKED OUT BY	CHECKED IN BY
----------------	---------------

I have read and agree to the terms and conditions on both sides of this agreement.

CUSTOMER'S SIGNATURE

Joy Irene (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 7 February 2019 11:44 AM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: (VOLKSWAGEN SLA7211P) on 27/11/2018 (GY 5056S ; DM18HO03263/JT - DMCPHQ17-006680)

Dear Joy

Please proceed to offer up to \$9,837.26.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, February 7, 2019 11:22 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: (VOLKSWAGEN SLA7211P) on 27/11/2018 (GY 5056S ; DMCPHQ17-006680)

Dear Sirs,

This is front-to-rear scenario where our insured driver hit third-party from the rear.

BOLA 27-100%.Liability is not in our favour.

Summary to offer to repairer M/s **VOLKSWAGEN CENTRE SINGAPORE** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 10,657.51 (estimate, GST excluded)	\$ 8,978.26 (with GST)
Loss of Rental	\$ 960.00 (\$112.15 x 8 days)GST	\$ 856.00 (\$100.00 x 8 days)GST

TOTAL	\$11,617.51	\$ 9,834.26
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Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)

Sent: Monday, 3 December 2018 5:14 PM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: request direct settlement for SLA7211P & GY5056S on 27/11/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLA 7211P at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 13/02/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GY 5056S	(Insd Veh)	Your Ref. No. : DM18HO03263/JT
	SLA 7211P	(TP Veh)	Our Ref. No. : CC4/EQI18021533/Gjb3q2
Date of Accident	27/11/2018		

Liability	100%	
Final Repair Cost	: \$ 8,978.26	
Loss of Use	: \$	days
Rental (If any)	: \$ 856.00	8 days
Others:	: \$	
	: \$	
	9,834.26	
Final Settlement Sum	: \$ 9,834.26	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	VOLKSWAGEN CENTRE SINGAPORE	: \$ 9,834.26
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ118021533/Gjb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 13-02-2019	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GY 5056S	Veh. Inspected	SLA 7211P
Policy No.	DMCPHQ17-006680	Coverage (\$)	0.00
Claim No.	DM18HO03263/JT	Excess (\$)	0.00
Assign From	JUSTIN	Assign Date	28/11/2018
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN JETTA	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WWWZZZ16ZGM004808	Colour	BLUE
Odometer	28782	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	6 mm
L/H Front Tyre	205/55 R16	PIRELLI	6 mm
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	27/11/2018	Inspection Date	30/11/2018
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON ROAD		
Repairer	VOLKSWAGEN GROUP SINGAPORE PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 7211P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FOAM INSER (SN)	NOT NECESSARY	143.83	-
1	REINFORCEMENT (SN)	NOT NECESSARY	498.22	-
1	LHR BUMPER BRACKET (SN)	NOT NECESSARY	91.14	-
1	RHR BUMPER BRACKET (SN)	NOT NECESSARY	91.14	-
1	LHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	91.14	-
1	RHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	91.14	-
1	REAR BUMPER (SN)	DEFORMED	1,258.64	1,258.64
1	SPOILER (SN)	CUT	535.27	535.27
1	REAR BUMPER CENTRE BRACK (SN)	CRACKED	96.99	96.99
			2,897.51	1,890.90
	<u>LABOUR</u>			
	LABOUR		3,360.00	2,520.00
	SPRAY PAINT		2,400.00	2,400.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S.		280.00	280.00
	R&R REAR LUGGAGE TRIM (ADDITIONAL)		840.00	420.00
	SUPPLY & INSTALL REVERSE SENSOR (ADDITIONAL)		400.00	400.00
			7,760.00	6,500.00
	GRAND TOTAL		10,657.51	8,390.90
	RECOMMENDED COST OF REPAIRS			8,390.90

Report Ref No. CC4/EQ118021533/Gjb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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