

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 28 November 2018 4:16 PM  
**To:** 'Justin Wong'; assignments  
**Cc:** Admin A  
**Subject:** RE: request direct settlement for SLA7211P & GY5056S on 27/11/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong [mailto:[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)]  
**Sent:** Wednesday, 28 November 2018 2:00 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: request direct settlement for SLA7211P & GY5056S on 27/11/2018

Dear LKK,

Kindly arrange for PRS for this matter.

Liability is clear hence proceed with direct settlement.

Thank you.

Regards,  
**Justin Wong**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in brown ink, appearing to be 'Justin Wong', is located at the bottom right of the page.

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**From:** Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]  
**Sent:** Wednesday, November 28, 2018 10:15 AM  
**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Chee, Steven (VWG Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>  
**Subject:** request direct settlement for SLA7211P & GY5056S on 27/11/2018

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



**From:** [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg) [<mailto:shushi.tang@vw.com.sg>]  
**Sent:** Wednesday, 28 November, 2018 10:06 AM  
**To:** Tang, Shu Shi (VWG Singapore)  
**Subject:** Scan von MyMFP

Scan from MyMFP



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)