Burreyer Parme

ASSIGNMENT

| Estimated Cost:  OD (TP) WS / TP RES / OD RES / EVA / INV / MV  To Inspect Vehicle No: 3HC 4684P at Workshop m/s 8MRT of (W00d (2nds))  Insured: VN 474 U Policy No. 5072502790-02 (6/7/17-10//2/16)  Claims No. NT 102 1545-00>  Sum Insured: Excess:  Date: 26/11/2018  Veh No: SHC 4684P  Type: M.Car / M.Cycle / Bus / Van / Lorry / Car / Prime Mover /  Truck / Trailer or  Make: Toyeta Pr. (W)  Colour Makes: Toyeta Pr. (W)  Sp. Reading — T/Radio Insured / Std / NI / NA  Eng/No:  C/No: TTOKN 360 4657 48 758  Gen. Cond: Good / Fat / Poor / Burnt  Steering: border / Jammed / Leaked / Burnt or  Brake: Rogder / Jammed / Leaked / Burnt or   |
|--|
| Truck / Trailer or   |
| To Inspect Vehicle No. 3HC 4684P  at Workshop m/s  |
| at Workshop m/s  SMRT  Of (W00d(ands))  Insured: \( \frac{1}{1} \) \( \frac{1} \) \( \frac{1} \) \( \frac{1}{1} \) \( \frac{1} \) \( \frac{1} \) \( \frac{1} |
| Policy No. 5072502790-02 (6/7/17-10/12/16)  Claims No. MT 102 1545-00>  Sum Insured: Excess:  Eng/No: 3TDKN 364 4-57 48 758  Gen. Cond: Good /Fab. / Poor / Burnt  Steering: Lorder / Jammed / Leaked / Burnt or   |
| Policy No. 5072502790-02 (6/7/17-10/12/16)  Claims No. MT 102 1545-00>  Sum Insured: Excess:  Eng/No: 3TDKN 364 4-57 48 758  Gen. Cond: Good /Fab. / Poor / Burnt  Steering: Lorder / Jammed / Leaked / Burnt or   |
| Policy No. 5072502790-02 (6/7/17-10/12/16) C/No: 3TOKN 364 4-5 148 15 8  Claims No. NOT 102 1545-00>  Sum Insured: Excess: Steering: Lorder Jammed / Leaked / Burnt or   |
| Sum Insured.  Sum Insured.  Sum Insured.  Steering: Inorder Jammed / Leaked / Burnt or Broke: Inorder Jammed / Leaked / Burnt or Broke: Inorder Jammed / Leaked / Burnt or Broke: Inorder / Jammed / Leaked / Broke: Inorder / Jammed / J |
| Sum Insured. Excess: Steering: Inorder / Jammed / Leaked / Burnt or  |
| Brake: Sporder / Jammed / Leaked / Burnt or  |
| (Clients Record)   |
| Make of Veh: Modi: Nil / SRim / STD A/Rim or   |
| Tyre Size: F: 195/65R15  |
| (Policy Condition)   |
| Remark: The veh had commenced its N/S O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  |
| repair at the time of inspection.  |
| Bal. or Market Value:  Front Rear  Rear  R/Bal. S mm   |
| IDAC Accident Rport: Consistence Tes of No   |
| GIA / PR Seen: Consistent : 195 of No.   |
|  |
| Editionis.   |
| CA / REV / REP. / 24 HRS (W)  Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or A/S REAR   |
| Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision.  |
| Date / Time   Action / Instruction   |
| 3HC4684P-CC3/AIGKO12723/Klwa342 20A:10/7/18 11/18/2107   |
| YN974U-NA (MSI10014224/02 DUA: 1917 12010 MTH  |
|  |
| 13/12/18 L3 \$ 2450 confirmed by email (Red 3106.50, 56%)  |
| RECEIVED 1 7 DEC 2018  |
| NEOLIVES .   |
|  |
| Date/Time, File Pass to? : Prefi. Report Days Of Repair: 5   |
| : Final Report Resurvey No. of Trip: Survey Fee: 160   |
| Date/Time, File Return to?  Transportation:  |
| 2) 17/12 - typist Add Fee: Site Insp (\$ )_s+RS,_SI  |
| Interview (\$ ) Photos   |
| Report Format: TP Tech. Invs (\$ ) Others  |
| Lump Sum / I.B.I; (\$ 2450/2 ) Weekend (\$ 160   |

# Veron Chen (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Friday, 14 December 2018 7:21 PM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi

Claim created.

With Regards

#### Azlin Rani

Senior Administrator, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

In with

Find out more at income.com.sg/careers

'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.
Please forward all motor claims related correspondences to <a href="mailto:mtcl@income.com.sa">mtcl@income.com.sa</a> so that we can attend to it accordingly.'

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 14 December, 2018 10:08 AM

To: mtreg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Please provide us the claim number.

| S/NO | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle<br>No. | Income Vehicle |
|------|------------------|---------------------------------|-------------------------|----------------|
|      | MT/1021545 -     |                                 |                         |                |
| 1    | 002              | SMRT TAXIS PTE LTD              | SHC 4684P               | YN 974U        |

| D.O.A      | Time of<br>Accident | Estimate   | Tentative repair cost |
|------------|---------------------|------------|-----------------------|
| 23/11/2018 | 15:00               | \$5,556.50 | \$2,450.00            |

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

My Desktop

Notice of Loss

Log Out

- Hello, NAC\_PAYA\_UBI\_800601

**Policy Query** 

Policy No. Vehicle No.(For Motor)

YN974U

Date of Accident

Certificate Number

23/11/2018 18:01

· Change Password

Search

Select Policy No.

5072502790-02

Certificate Number

Policyholder Name TVH SINGAPORE PTE. LTD.

Policyholder NRIC

200203510Z

Product Cover Type

Vehicle No.

GCV Comprehensive YN974U YN974U

· Change Language

Insured Object

Commence Date Expiry Date

06/07/2017 10/12/2018

Continue

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle Vehicle Owner Particulars Company Owner ID Type: 5369K Owner ID: Vehicle Details SHC4684P Vehicle No.: No Vehicle to be Exported: 29 Nov 2018 Intended Deregistration Date: TOYOTA Vehicle Make: PRIUS TAXI (SMRT) Vehicle Model: Maroon Primary Colour: 2014 Manufacturing Year: 2ZR6129034 Engine No.: JTDKN36U405748758 Chassis No.: 100.0 kW (134 bhp) Maximum Power Output: \$32,920.00 Open Market Value: 10 Sep 2014 Original Registration Date: 10 Sep 2014 First Registration Date: 0 Transfer Count: \$8,088.00 Actual ARF Paid: Intended PARF Rebate Details PARF Eligibility: 09 Sep 2022 PARF Eligibility Expiry Date: \$6,066.00 PARF Rebate Amount: Intended COE Rebate Details 09 Sep 2022 COE Expiry Date: A - Car up to 1600cc & 97kW (130bhp) COE Category: COE Period(Years):

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

\$50,704.00

\$23,960.00

\$30,026.00

The information contained herein is correct as at 29 Nov 2018

PQP Paid:

Message

COE Rebate Amount:

**Total Rebate Amount:** 

OK

# SINGAPORE ACCIDENT STATEMENT

# IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

| 果果然是自己是否是自己的   | ACCIDENT STATEMENT   |
|--|--|
| Date Of Report   | 24/11/2018 10:10   |
| Date Of Accident   | 23/11/2018 15:00   |
| Exact Location Of Accident   | 57 SENOKO ROAD   |
| Country/State of Loss  | SINGAPORE  |
| <b>新型的旅游的</b> 的形式的   | DETAILS OF OWN VEHICLE   |
| Vehicle Registration Number  | SHC4684P   |
| Insured/Policyholder   |  |
| Name Of Registered Owner   | SMRT TAXIS PTE LTD   |
| Co Reg No  | 198905369K   |
| Email Address  | NOEMAIL  |
| Mobile Phone No  |  |
| Alternative Phone No   | OFFICE-80000000  |
| Vehicle Particulars  |  |
| Manufacturer   | ТОУОТА   |
| Model  | PRIUS TAXI-1.8 (A)   |
| Exact Purpose for which vehicle was being used at<br>time of accident        |  |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO   |
| If No, Please state action to be taken                                       | THIRD PARTY  |
| Vehicle Category   | COMMERCIAL VEHICLE   |
| Insurance Company  |  |
| Name of Insurance Company  | MS FIRST CAPITAL INSURANCE LTD   |
| Type Of Coverage   | THIRD PARTY FIRE AND/OR THEFT  |
| Fleet Policy   | YES  |
| Policy Number  | D-18090213MFSH   |
| Cover Note Number  |  |
| Driver   |  |
| Name of Driver   | TAN AI BEE   |
| NRIC No  | S1212800B  |
| Date Of Birth  | 01/09/1955   |
| Occupation   | OUTDOOR  |
| Date Of Driving Pass   | 29/05/1974   |
| Driving Experience   | 44 YEARS AND 5 MONTHS  |
| Gender   | FEMALE   |
| Mobile Number  | (LOCAL) +65-80000000   |
| ax Number  | No consistent with a second of the second of |
| Contact Number   |  |
| Mail Address   | NOEMAIL  |
|  |  |

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

NO

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: WOO HON KIAT

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

# Circumstances of Accident

I WAS ALIGHTING A PASSENGER ALONG 57 SENOKO ROAD. THERE WAS LORRY STATIONARY AND THERE WAS NO DRIVER IN THE LORRY, WHILST MY PASSENGER (MALE CHINESE) WAS GOING TO OPEN THE DOOR TO ALIGHT. SUDDENLY THE LORRY ROLLED BACKWARD AND THE PASSENGER QUICKLY CLOSED THE DOOR AND I WAS TRYING TO MOVE FORWARD. BUT IT WAS TOO LATE, THEN THE LORRY HIT ONTO THE LEFT PORTION OF MY TAXI. I SAW THE SECURITY GUARD AND I SHOUTED AT HIM. THE DRIVER OF THE LORRY WAS ALSO STANDING BESIDE THE SECURITY GUARD AT THE POINT OF TIME.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

NO

# **DETAILS OF OTHER VEHICLE PROPERTY 1**

COMMERCIAL VEHICLE

Vehicle Registration Number Vehicle Make/Model/Colour

YN974U

**Details Of Properties** 

Vehicle Category Name of Driver

MOHD YAZID BINABDUL GANI

NRIC/Passport Number

S7098137H

Contact Number

Address

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

# Sketch Plan Pg. 1

| KETCH PLAN   | 7 3 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2  |  |
|--|--|--|
|  |  |  |
|  |  |  |
|  |  |  |
|  |  | 57 Senoko Road                         |
|  |  |  |
|  | A + A  | A- SHC4684P                            |
|  |  | H- SHC4684F                            |
|  |  | B- YN9744                              |
|  |  |  |
|  | N.A.   |  |
|  |  |  |
| SCRIBE CIRCUMSTANCES   | OF THE ACCIDENT  |  |
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| I ARATION-   |  |  |
| declare the foregoing particu  | lars are true in every respect.  | N /                                    |
| (18)   | 1.1  | 10-                                    |
| Tames of the state | 23/11/   | 18 1                                   |
| yholder's Signature  | Driver's Signature   | Reporting Centre Personnel's Signature |
| & Time:  | (If driver is not the policyholder) Date & Time:   | Name:<br>NRIC/FIN No.:                 |
|  | THE PERSON NAMED IN COLUMN TO SERVICE OF THE PERSON NAMED IN COLUMN TO SERVICE | ARICATIN NO.                           |

### SKETCH PLAN

### **IMPORTANT NOTICE**

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

23/11/18

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



# Case Details

Case Reference Number: TAX/11/18/2107 Type of Repair : Accident Repair

Vehicle Registration Number: SHC4684P

Company Type : SMRT Taxis Pte Ltd

Estimation ID: EST-4683-ID Assigned By : Kok Wah Wong Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time: 23/11/2018 07:00 AM

Vehicle Age(In Months): 50

# Documents / Photographs

View Documents / Photographs

Total Documents: 1

# **Estimation Details**

### Spare Part's Cost Detail

|                          |                 |         |                    | SMRT Rec                      | omme | ndation                    |                   |        |                    |                    |                      | Surveyor Appro             | oval       |      |
|--------------------------|-----------------|---------|--------------------|-------------------------------|------|----------------------------|-------------------|--------|--------------------|--------------------|----------------------|----------------------------|------------|------|
| BOM<br>Type              | Costing<br>Type | Portion | Material<br>Number | Part Name                     | Qty  | List Price<br>Per Unit(\$) | List<br>Price(\$) | Dis(%) | Final<br>Price(\$) | Repair/<br>Replace | Surveyor<br>Quantity | Surveyor Final<br>Price(S) | Repair/Rep | lace |
| One<br>Time<br>Key<br>In | Main            |         |                    | DOOR<br>RR/LH                 | 1    | 954.50                     | 954.50            | 25.00  | 715.88             | Replace            | 1                    | 715.88                     | Replace    | •    |
| One<br>Time<br>Key<br>In | Main            |         |                    | FENDER<br>RR/LH               | 1    | 766.80                     | 766.80            | 25.00  | 575.10             | Replace            | 1                    | 575.10                     | Replace    | •    |
| One<br>Time<br>Key<br>In | Main            |         |                    | QUARTER<br>GLASS<br>RR/LH     | 1    | 168.10                     | 168.10            | 25.00  | 126.07             | Replace            | 1                    | 126.07                     | Replace    | •    |
| One<br>Time<br>Key<br>In | Main            |         |                    | SEALANT<br>W/SCREEN           | 1    | 37.00                      | 37.00             | 0.00   | 37.00              | Replace            | 1                    | 37.00                      | Replace    | •    |
| One<br>Time<br>Key<br>In | Main            |         |                    | CAP ASSY,<br>FUEL<br>TANK     | 1    | 68.10                      | 68.10             | 25.00  | 51.07              | Replace            | 1                    | 0                          | Repair     | ,    |
| One<br>Time<br>Key<br>In | Main            |         |                    | PIXEL<br>STICKER              | 2    | 60.00                      | 120.00            | 0.00   | 120.00             | Replace            | 2                    | 120.00                     | Replace    |      |
| One<br>Time<br>Key<br>In | Main            |         |                    | STICKER<br>SMRT<br>LOGO       | 1    | 7.80                       | 7.80              | 0.00   | 7.80               | Replace            | 1                    | 7.80                       | Replace    | ,    |
| One<br>Time<br>Key<br>In | Main            |         |                    | STICKER<br>DECAL<br>6555 8888 |      | 21.60                      | 21.60             | 0.00   | 21.60              | Replace            | 1                    | 21.60                      | Replace    | ٠    |

| Total Spare Part Cost | 1,998.47 | Surveyor<br>Total      | 1,603.45 |  |
|-----------------------|----------|------------------------|----------|--|
| Lump Sum Discount (%) | 20.00    | Lump<br>Sum Dis<br>(%) | 20       |  |
| Final Spare Part Cost | 1,598.78 | Final Sur<br>Total     | 1,282.76 |  |

| 1                        |                 |         |                    | SMRT Red          | omme | ndation                    |                   |           |                    |                    |                        | Surveyor Appro             | oval           |
|--------------------------|-----------------|---------|--------------------|-------------------|------|----------------------------|-------------------|-----------|--------------------|--------------------|------------------------|----------------------------|----------------|
| BOM<br>Type              | Costing<br>Type | Portion | Material<br>Number | Part Name         | Qty  | List Price<br>Per Unit(\$) | List<br>Price(\$) | Dis(%)    | Final<br>Price(\$) | Repair/<br>Replace | Surveyor<br>Quantity   | Surveyor Final<br>Price(S) | Repair/Replace |
| One<br>Time<br>Key<br>In | Main            |         |                    | BUMPER<br>REAR XS | 1    | 458.60                     | 458.60            | 25.00     | 343.95             | Replace            | 0                      | 0                          | Not Give ▼     |
|                          |                 |         |                    |                   |      |                            | Total Spare       | Part Cost | 1,998.47           |                    | Surveyor<br>Total      | 1,603.45                   |                |
|                          |                 |         |                    |                   |      | Lur                        | mp Sum Dis        | count (%) | 20.00              |                    | Lump<br>Sum Dis<br>(%) | 20                         |                |
|                          |                 |         |                    |                   |      |                            | Final Spare       | Part Cost | 1,598.78           |                    | Final Sur<br>Total     | 1,282.76                   |                |

# Labour's Cost Detail

| S.No.  | Job Scope            | SMRT<br>Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|----------------------|----------------------------|-------------------------|---------|
| 1      | TO REPAIR LH PORTION | 845.00                     | 600                     |         |
| Total: |                      | 845.00                     | 600.00                  |         |

### Spray Cost Detail

| S.No.  | Job Scope                 | SMRT<br>Recommendation(S) | Surveyor Adjustment(\$) | Remarks |
|--------|---------------------------|---------------------------|-------------------------|---------|
| 1      | TO RESPRAY FUEL LID COVER | 180.00                    | 50                      |         |
| 2      | TO RESPRAY REAR DOOR LH   | 378.00                    | 200                     |         |
| 3      | TO RESPRAY REAR FENDER LH | 378.00                    | 200                     |         |
| 4      | TO REPSRAY REAR BUMPER    | 378.00                    | 0 XAA                   |         |
| Total: |                           | 1,314.00                  | 450.00                  |         |

# Other Cost Detail

| S.No. | Job Scope   | SMRT<br>Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|-------|---|----------------------------|-------------------------|---------|
| 1     | TO CHECK WIRING AND SYSTEM FUNCTION               | 80.00                      | 40                      |         |
| 2     | TO APPLY RUST-PROOFING ON AFFECTED AREA           | 100.00                     | 60                      |         |
| 3     | TO TRANSFER DOOR MECHANISM                        | 120.00                     | 60                      |         |
| 4     | TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET) | 125.00                     | 125.00                  |         |

Total:

825.00

405.00

| S.No.  | Job Scope                               | SMRT<br>Recommendation(\$) | Surveyor Adjustment(\$) Remarks |  |
|--------|---|----------------------------|---------------------------------|--|
| 5      | TO REMOVE / REFIT SEAT                  | 120.00                     | 60                              |  |
| 6      | TO REMOVE & REFIT REAR QUARTER GLASS LH | 120.00                     | 60                              |  |
| 7      | TO WASH AND VACUUM                      | 60.00                      | · ^1                            |  |
| 8      | TO REPLACE SUNDRY PARTS                 | 100.00                     | 0 KA                            |  |
| Total: |   | 825.00                     | 405.00                          |  |

# Summary

|                          | Estimator Assesment(\$) | Surveyor Assesment(\$) 1,282.76 |  |  |
|--------------------------|-------------------------|---------------------------------|--|--|
| Total Spare Part Detail  | 1,598.78                |                                 |  |  |
| Total Labour Cost        | 845.00                  | 600.00                          |  |  |
| Total Spray Painting     | 1,314.00                | 450.00                          |  |  |
| Other                    | 825.00                  | 405.00                          |  |  |
| Overall Total            | 4,582.78                | 2,737.76                        |  |  |
| ump Sum Repair Option    |                         | *                               |  |  |
| ump Sum Total            | 4,600.00                | 2,750.00                        |  |  |
| surveyor Approved Amount |                         | 2,750.00                        |  |  |
| io of Repair Days*       | 5                       | 5                               |  |  |
| narks                    |                         | Surveyor Remarks                |  |  |
| urveyor Name             |                         | Rasul                           |  |  |
| ignature                 |                         |                                 |  |  |

Survey Date

26/11/2018

LKK Auto Consultants hence notify

- the Repairer of the following:
- . To resurvey before/after spray painting . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

https://vacsweb.smrt.com.sg/Estimation.aspx



### SMRT Accident Vehicle Repair Estimates

SMRT Automative Services Pto Ltd

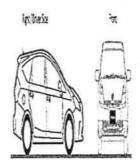
00 Whodisinois Industrial Park E4, Sivigapore
FAX Number : 63685592

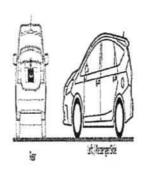
Estimator Telephone Number : 68682623

Acodent Reporting Number : 63662672

Date Generated 13/12/2014

| Section A - Accident Details       |                    |  |  |
|------------------------------------|--------------------|--|--|
| Registration Number                | SHC4684P           |  |  |
| Case Reference Number              | TAX/11/18/2107     |  |  |
| Registration Date                  | 10/09/14           |  |  |
| Company Type                       | SMRT Taxis Pte Ltd |  |  |
| Make                               | тоуота             |  |  |
| Model                              | PRIUS              |  |  |
| Name of Driver                     | TAN AI BEE         |  |  |
| Type of Accident                   | Others             |  |  |
| Accident Date and Time             | 23/11/18 3:00 PM   |  |  |
| Accident Reported Date and<br>Time | 23/11/18 4:15 PM   |  |  |
| ls Surveyor Required?              | Yes                |  |  |
| Survey by                          |                    |  |  |
| Vehicle is Towed Back?             | No                 |  |  |
| Towed Back Date and Time           |                    |  |  |
| Replacement Vehicle Issued?        | No                 |  |  |
| Job Card Number                    | 24098901           |  |  |
| Special Instruction to ARC, if     | TP                 |  |  |
| Prepared Date and Time             | 26/11/18 11:19 AM  |  |  |
| Chassis Number                     |                    |  |  |
| Mileage                            |                    |  |  |
| Work Shop                          |                    |  |  |
| Repair Completion Date and<br>Time |                    |  |  |





interior

| Summary of Repair Estin    |                        | (1) 10 10 10 10 10 10 10 10 10 10 10 10 10 |
|----------------------------|------------------------|--|
|                            | Quotation from ARC     | Adjusted by Surveyor, if applicable        |
| Total Labour Cost          | \$845.00               | \$600.00                                   |
| Total Spray Cost           | \$1,314.00             | \$450.00                                   |
| Total Spare Part Cost      | \$1,998.47             | \$1,603.45                                 |
| Total Other Cost           | \$825.00               | (\$203.45)                                 |
| TOTAL COST                 | \$4,982.47 5556.50     | \$2,450.00 (L/S)                           |
| Lump Sum Total             | \$0.00                 | \$0.00                                     |
| Number of Repair Days      | 5.0                    | 5.0  |
| Prepared / Adjusted By     | Zhi Yang Phua          | RASUL (LKK) / NTUC                         |
| ARC / Surveyor Sign Off Da | ate 28/11/2018 9:22 AM | 26/11/2018 5:01 PM                         |
| Signature                  | v v                    | Rusul                                      |
| Remarks                    |                        |  |



#### SMRT Accident Vehicle Repair Estimates

00 Weedlands Industrial Park E4, Sings FAX Number 03665582 ar Telephone Number 68662623

Date Generated 13/12/2016 : PahSwan

| Section C - Quotation and Accident Invoice Details |              |                |  |  |
|--|--------------|----------------|--|--|
| Quotation Number                                   | QN-1812-0170 | Invoice Number |  |  |
| Quotation Date                                     | 10.12.2018   | Invoice Date   |  |  |
| Invoice Amount                                     | +            | Prepared Date  |  |  |

| 对"经历年的全世界是最后的2.50年的主义全位的6.65年在1987至于建筑 | etails of Repair Estimates | 。<br>這些學術的可能是有多句的                   |
|--|----------------------------|-------------------------------------|
| Part 1 - Labour Works                  |                            |                                     |
| Job Scope                              | Quotation from AR          | Adjusted by Surveyor, if applicable |
| TO REPAIR LH PORTION                   | \$845.00                   | \$600.00                            |
| Total Labour                           | \$845.00                   | \$600.00                            |

| Job Scope                            | Quotation from ARC | Adjusted by Surveyor, I |
|--------------------------------------|--------------------|-------------------------|
| TO RESPRAY FUEL LID COVER            | \$180.00           | \$50.00                 |
| TO RESPRAY REAR DOOR LH              | \$378.00           | \$200.00                |
| TO RESPRAY REAR FENDER LH            | \$378.00           | \$200,00                |
| TO REPSRAY REAR BUMPER               | \$378.00           | \$0.00                  |
| Total Spray Painting & Panel Beating | \$1,314.00         | \$450.00                |

| Job Scope   | Quotation from ARC | Adjusted by Surveyor, i |
|---|--------------------|-------------------------|
| Lump Sum Adjustment by Surveyor                   | \$0.00             | (\$608,45)              |
| TO CHECK WIRING AND SYSTEM FUNCTION               | \$80.00            | \$40.00                 |
| TO APPLY RUST-PROOFING ON AFFECTED AREA           | \$100,00           | \$60.00                 |
| TO TRANSFER DOOR MECHANISM                        | \$120.00           | \$60.00                 |
| TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET) | \$125.00           | \$125.00                |
| TO REMOVE / REFIT SEAT                            | \$120,00           | \$60.00                 |
| TO REMOVE & REFIT REAR QUARTER GLASS LH           | \$120.00           | \$60.00                 |
| TO WASH AND VACUUM                                | \$60.00            | \$0.00                  |
| TO REPLACE SUNDRY PARTS                           | \$100.00           | \$0.00                  |
| Total Other Costs                                 | \$825.00           | (\$203.45)              |

1603.45 + 600.00 + 855.00 - 20% Part 4 - Spare Parts / Material Usage Part Quantity List Price Discount Final Price Estimator Surveyor Portion Stock Part Name Approved Approved Number Number (\$) (%) \$954.50 \$715.88 1.00 25.00 57004 DOOR RR/LH Replace Replace 47080 FENDER RRILH B+ 1.00 \$766.80 25.00 \$575.10 Replace Replace 61602 47091 QUARTER GLASS RR/LH 1.00 \$168.10 25.00 \$126.07 Replace Replace 47031 SEALANT W/SCREEN 1.00 \$37.00 0.00 \$37.00 Replace Replace CAP ASSY, FUEL TANK 1 00 \$68.10 100.00 \$0.00 77300-Replace Repair

52030 PIXEL STICKER 2.00 \$60.00 0.00 \$120.00 Replace Replace \$7.80 STICKER SMRT LOGO 1.00 \$7.80 0.00 Replace Replace STICKER DECAL 6555 1.00 \$21.60 0.00 \$21,60 Replace Replace / 8888 BUMPER REAR 52159-\$0.00 0.00 \$458.60 Not Given X 0.00 Replace 47905 \$2,542.50 \$1,603.45 Total

1 244 6.77 US \$ 2450-

5586.50

### Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 13 December 2018 12:39 PM

To:

Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Rasul

(LKKAuto)

Cc:

SUR; CS A Team; 'Leong Chee kwong'

Subject:

RE: SHC4684P-DOA: 23/11/2018

Dear Poh Suan,

### WITHOUT PREJUDICE

Confirmed Lump Sum \$2,450 @ 5 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) < YeoPohsuan@smrt.com.sg>

Sent: Thursday, 13 December 2018 10:52 AM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>

Subject: SHC4684P

Hi Rasul.

Attached herewith the repair estimate of SHC 4684P having Case No: TAX/11/18/2107.

There is no change to the approved amount of \$2,450 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Sent: Thursday, 13 December 2018 10:53 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: Scan Data from FX-D421D6



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





| NTU | C INCOME INSUF                  | RANCE CO-OPERATIVE LTD                                  | Ref:               | NS/INC1802151                    | 9/R1vd3e2          |  |  |
|-----|---------------------------------|---|--------------------|----------------------------------|--------------------|--|--|
|     |                                 | D<br>UNION HOUSESINGAPORE                               | Date:              | 27-12-2018<br>INC4               |                    |  |  |
| 1.  |                                 | Policy Particulars                                      | :- THIR            | D PARTY CLAIM                    |                    |  |  |
|     | Insured Veh.                    | YN 974U   | Veh. I             | nspected                         | SHC 4684P          |  |  |
|     | Policy No.                      | 5072502790-02   | Cover              | age (\$)                         | 0.00               |  |  |
|     | Claim No.                       | MT/1021545-002  | Exces              | s (\$)                           | 0.00               |  |  |
|     | Assign From                     |   | Assig              | n Date                           | 26/11/2018         |  |  |
| 2.  |                                 | Vehicle Partie  | culars &           | & Condition                      |                    |  |  |
|     | Make & Model                    | TOYOTA PRIUS  | c.c                |                                  | 1798               |  |  |
|     | Engine No.                      | HIDDEN  | Year o             | of Reg.                          | 2014               |  |  |
|     | Chassis No.                     | JTDKN36U405748758                                       | Colour<br>Steering |                                  | MAROON<br>IN ORDER |  |  |
|     | Odometer                        | 3   |                    |                                  |                    |  |  |
|     | Brakes                          | IN ORDER  | Modification       |                                  | SPORTS RIM         |  |  |
|     | General                         | FAIR  |                    |                                  |                    |  |  |
| 3.  |                                 | Conditi   | ons of             | Tyres                            |                    |  |  |
|     | Size Make Balance               |   |                    |                                  |                    |  |  |
|     | R/H Front Tyre 195/65 R15       |   | FALKEN             |                                  | 5 mm               |  |  |
|     | L/H Front Tyre                  | 195/65 R15  | FALKE              | N                                | 5 mm               |  |  |
|     | R/H Rear Tyre                   | 195/65 R15  | FALKE              | N                                | 5 mm               |  |  |
|     | L/H Rear Tyre                   | 195/65 R15  | FALKE              | N                                | 5 mm               |  |  |
| 4.  |                                 | Description   |                    |                                  |                    |  |  |
|     | THE VEHICLE SU                  | STAINED DAMAGES AT THE N/S                              | REAR               | PORTION.                         |                    |  |  |
|     | DAMAGES SEE DETAILS.            |   |                    |                                  |                    |  |  |
| 5.  |                                 | Genera  | l Inform           | nation                           |                    |  |  |
|     | Accident Date                   | 23/11/2018  | Inspe              | ction Date                       | 26/11/2018         |  |  |
|     | Survey held at                  | SMRT AUTOMOTIVE SERVICE                                 | S PTE L            | TD                               |                    |  |  |
|     |                                 | 60 WOODLANDS INDUSTRIAL                                 | PARK E             | 4 SINGAPORE 7577                 | 705                |  |  |
| 5a. | Lauren La Carlo                 |   | emarks             |                                  |                    |  |  |
|     | A)THE INSPECTION B)IN ACCORDANG | ON WAS CONDUCTED ON A'WIT<br>CE TO YOUR INSTRUCTIONS, W | HOUT F             | PREJUDICE" BASIS. NOT AUTHORISED | REPAIRS.           |  |  |
| 5b. |                                 | Estimate  | Days o             | f Repair                         |                    |  |  |
|     | ESTIMATED NOR                   | MAL PERIOD FOR REPAIR:                                  |                    | 5 Working Days                   |                    |  |  |



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4684P

| Qty | Description of Parts  | Condition               | Estimate By<br>Workshop (\$) | Our Adjusted (\$) |
|-----|---|-------------------------|------------------------------|-------------------|
|     | REPLACEMENT OF PARTS  |                         |                              |                   |
| 1   | DOOR RR/LH (DISC 25%)   | BENT                    | 954.50                       | 715.88            |
| 1   | FENDER RR/LH (DISC 25%)   | BENT                    | 766.80                       | 575.10            |
| 1   | QUARTER GLASS RR/LH (DISC 25%)  | NECESSARY               | 168.10                       | 126.07            |
| 1   | SEALANT W/SCREEN (SN)   | NECESSARY               | 37.00                        | 37.00             |
| 2   | PIXEL STICKER @\$60.00 (SN)   | NECESSARY               | 120.00                       | 120.00            |
| 1   | STICKER SMRT LOGO (SN)  | NECESSARY               | 7.80                         | 7.80              |
| 1   | STICKER DECAL 6555 8888 (SN)  | NECESSARY               | 21.60                        | 21.60             |
| 1   | BUMPER REAR   | SERVICEABLE             | 458.60                       | 1                 |
| 1   | CAP ASSY, FUEL TANK   | TO REPAIR SEE<br>LABOUR | 68.10                        | :-                |
|     |   |                         | 2,602.50                     | 1,603.45          |
|     | LABOUR  |                         |                              |                   |
|     | PANEL BEATING & BODY WORK, INCLUSIVE OF THE REPAIR OF CAP ASSY, FUEL TANK |                         | 845.00                       | 600.00            |
|     | SPRAY PAINT.  |                         | 1,314.00                     | 450.00            |
|     | TO CHECK WIRING AND SYSTEM FUNCTION.                                      |                         | 80.00                        | 40.00             |
|     | TO APPLY RUST-PROOFING ON AFFECTED AREA.                                  |                         | 100.00                       | 60.00             |
|     | TO TRANSFER DOOR MECHANISM.   |                         | 120.00                       | 60.00             |
|     | TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM.                              |                         | 125.00                       | 125.00            |
|     | TO REMOVE / REFIT SEAT.   |                         | 120.00                       | 60.00             |
|     | TO REMOVE & REFIT REAR QUARTER GLASS LH.                                  |                         | 120.00                       | 60.00             |
|     | TO WASH AND VACUUM.   | NOT NECESSARY           | 60.00                        |                   |
|     | TO REPLACE SUNDRY PARTS.  | NOT NECESSARY           | 100.00                       |                   |
|     |   |                         | -                            | -                 |
|     |   |                         | -                            | -                 |
|     |   |                         | -                            | :-                |
|     |   |                         |                              |                   |
|     |   |                         | -                            | -                 |
|     |   |                         | 2,984.00                     | 1,455.00          |
|     | GRAND TOTAL   |                         | 5,586.50                     | 3,058.45          |

Report Ref No. NS/INC18021519/R1vd3e2





RECOMMENDED COST OF LUMP SUM REPAIRS
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)

2,450.00

Report Ref No. NS/INC18021519/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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