Griveyar REF: NS/INC18021	517/Pl+d302
	IGNMENT
From: Date: Estimated Cost:	Veh No: SMBS M Yr Regn: 2006 / OBC Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP //WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: MERCEDES BENZ OC 500LE C.C 11967
at Workshop m/s	Colour GREEN A/C: Insured / Std / NI / NA
of	Sp.Reading 841357 T/Radio: Insured / Std / NI / NA
Insured: 81) 7881G	Eng/No:
Policy No. 5097768141 (6/2/18-5/2/19) Claims No. MT/ (02/078-002	C/No: WEB 6344 202 UNO 1.23 Gen. Cond: Good / Faig/ Poor / Burnt
Sum Insured: Excess:	Steering: Morder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil S/Rim / STD A/Rim or
	Tyre Size: F: 275 70822-5
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO OF CONTINEMENTAL
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 8 mm R/Bal. 8/8 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 8 mm L/Bal. 8/8 mm
Est. Repairs: days Res.: Yes or No	D.O.A. 27418 D.O.I. 26/11/18
Lum Sum: % 3 Val.: Yes or No	Survey held at SMR1
CA / REV / REP. / 24 HRS	Des. of Damages FR Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction SMB SIM-CSI / TIB 1006534 / I	RI(1) Dat: 19/0/10 most
21/3- Pinalised lump &m	n \$ 9650 - (Red. 1565.101, 13°2)
RECEIVED 2 5 W	MAR 2019 21/3/20
[\Locites	
Date/Time, File Pass to? Proli Report	Days Of Repair: 5
Date/Time, File Pass to? : Preli. Report	Days Of Repair: Resurvey No. of Trip: Survey Fee: /60
Date/Time, File Return to?	Transportation:
2) Add Fe	9
	Interview (\$) Photos

Tech. Invs (\$

Weekend (\$

) Others

TOTAL

160

Report Format : Lump Sum / I.B.I: (\$ Hello, NAC_PAYA_UBI_800601

Change Language

Change Password

· Log Out

My Desktop Notice of Loss **Policy Query**

Policy No.

Vehicle No.(For Motor) SJJ7881G Certificate Number

Date of Accident

22/11/2018 18:01

Search

Select Policy No. Certificate Number

Policyholder Name

Policyholder NRIC

Product Cover Type

Vehicle No.

Insured Object Commence Date

Expiry Date

(3) 5097768141

KWEK LOUIS

S8818832B GPC drivo CLASSIC

SJJ7881G SJJ7881G

06/02/2018 05/02/2019

Continue

Denise Tay (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Thursday, 21 March 2019 11:03 AM

To:

Denise Tay (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Dear Denise

We have registered the claim.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1021078- 002	SMART BUSES	SMB 51M	SJJ7881G	22/11/2018	16:40	11,215.10	9650

Josephine Cheah

Snr Administrator, Motor Insurance www.income.com.sg













At Income, we are 'in with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Thursday, 21 March 2019 9:36 AM

To: MTCL@income.com.sg

Cc: mtreg <mtreg@income.com.sg> Subject: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

For your attention.

S/No	Income Reference	Claimant (Owner / Taxi	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
		Company)						

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	23/11/2018 16:47
Date Of Accident	22/11/2018 16:40
Exact Location Of Accident	SEMBAWANG ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMB51M
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	12M SINGLE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	
Driver	
Name of Driver	YEO CHUAN WING
Passport No/FIN	F0554144K
Date Of Birth	26/02/1980
Occupation	OUTDOOR
Date Of Driving Pass	28/09/2015
Driving Experience	3 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
THE ACTION AND ADDRESS OF THE PROPERTY.	

NOEMAIL

Address

6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

_

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

....

Number of Passengers (Including Driver)

20

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

My bus was travelling on the leftmost lane along Sembawang Road before BS: 57111 (Opp Blk 101). A private car suddenly cut into my lane to turn left into the minor road and collided onto the front portion of my bus. No injury was reported.

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PEND DOWNLOAD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJJ7881G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of the purpose(s).
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

SHOT OF TAMP

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: 2 3 MOV 2018

NRIC/FIN No.:

Sketch Plan Pg. 2

5 SMB51M			C/O (gm p)
THE ACCIDENT		-É	
A	21808	Reporting Centre	SERVICES SIGnature
	THE ACCIDENT	THE ACCIDENT are true in every respect. 21808	THE ACCIDENT are true in every respect. 21808

Granker StatchPlanForm_v3



SMRT Automotive Services Pte

60 Woodlarlds Industrial Park E4

FAX Number : 63685592

Estimator Telephone Number : 68

Accident Reporting Number : 68

Date Generated: 26/11/2018

10 72

User ID : TanAhLeo

			Secti	on D - Deta	ails of Repair E	stimates				
Part 1 - Labou	ur Works		100		HE I C LOCAL BY 28					
Job Scope					rom AR			Adjusted by Surveyor, if applicable		
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.								2385		
otal Labour	ECTED AREAS.			\$2,650.00						
art 2 - Spray	/ Painting & Pan	el Beating Rela	ated Works	2002						
		4.77		I						
ob Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable	
ROVIDE LABO		IAL TO PUTTY A	ND RESPRAY ABOVE	\$528.00				400)	
	inting & Panel Be	ating		\$528.00						
art 3 - Other	Costs - Accider	nt and Acciden	t Repair Related Expens	se						
ob Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable	
OWING CHAR	RGE			\$200.00		EL RIZ EXE		7	1	
O ALIGN CHA				\$300.00				7	5,	
O APPLY RUS	ST-PROOFING ON	AFFECTED ARE	EA	\$100,00				7) w	
otal Other Co	sts			\$600.00					y	
art 4 - Spare	Parts / Material	Usage			75,100,00					
art Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	M /	
			STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace	pu/	
			STICKER SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	W/	
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	GRA /	
			NUMBER PLATE WITH FRAME	1.00	\$68.00	0.00	\$68.00	Replace	74/	
009351	GLASS		WINDSCREEN,FRT:CEN TRE,FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	CAX/	
006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	Ne /	
006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	M/	
006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	NL/	
008240	Body	111049	BLADE,WIPER:1000MM, MB OC500 & MBG	1.00	\$40.44	10.00	\$36.40	Replace	? KSV	
009357	Body		PANEL, FRONT: FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	100.00	\$0.00 2794.50	Repair	CAR.	
009354	GLASS	-	GLASS,REAR:895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	10.00	\$2,639.25	Replace	7 m	
009361	Body	6005	HINGE:65MM,STAINLES S STEEL,FOR MBOC500	1.00	\$120.80	10.00	\$108.72	Replace	repart	
009358	BODY LH		COVER, HEADLAMP: LH, FOR MB OC500 BUS	1.00	\$621.00	100.00	\$0.00	Repair	report report	
009362	BODY RH		COVER, HEADLAMP: RH, FIBREGLASS, MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	rynv	
otal					\$14,260.74		\$9,296.37		1	
dded Spare	Parts / Material	Usage After Su	rveyor Signed off	1.79						
art Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
otal										



SMRT Automotive Services Pte

60 Woodlands Industrial Park E4

FAX Number : 63685592

Estimator Telephone Number : 61

Accident Reporting Number : 68

Date Generated : 26/11/2018

User ID : TanAhLeo

	Section A - Accident	Details						
Registration Number	SMB51M							
Case Reference Number	BUS/11/18/1039	BUS/11/18/1039						
Registration Date	18/12/2008							
Company Type	SMRT Buses Ltd							
Make	MERCEDES							
Model	MBOC500							
Name of Driver	Yeo Chuan Wing							
Type of Accident	Others							
Accident Date and Time	22/11/2018 4:40 PM							
Accident Reported Date and Time	22/11/2018 4:15 PM							
Is Surveyor Required?	Yes							
Survey by								
Vehicle is Towed Back?	No							
Towed Back Date and Time								
Replacement Vehicle issued?	No							
Job Card Number								
Special Instruction to ARC,if any	SMB51M - FRONT PORTION DA SJJ7881G - TP INSURED WITH	MAGED NTUC - REAR LEFT PORTION DAMAGED						
Prepared Date and Time	26/11/2018 11:42 AM							
Chassis Number	WEB63442021000123							
Mileage								
Work Shop								
Repair Completion Date and Time								
	Section B - Summary of Rep	pair Estimates						
Summary of Repair Estimates								
	Quotation from ARC	Adjusted by Surveyor, if applicable						
Fotal Labour Cost	Quotation from ARC \$2,650,00	Adjusted by Surveyor, if applicable						
PARTITION TO SHIP IN PARTITION	1 (500 A 2019 W 2012 C 100 A 1	\$0.00						
Total Spray Cost	\$2,650,00 \$528.00	\$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost	\$2,650.00 \$528.00 \$7,437.10	\$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost	\$2,650.00 \$528.00 \$7,437.10 \$600.00	\$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	\$2,650.00 \$528.00 \$7,437.10 \$600.00	\$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh 26/11/2018 11:54 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh 26/11/2018 11:54 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh 26/11/2018 11:54 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$ lays Naz X X X X X X X X X X X X X X X X X X X						
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	\$2,650.00 \$528.00 \$7,437.10 \$600.00 \$11,215.10 \$11,200.00 7.0 Kok Khoon Goh 26/11/2018 11:54 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 Solution CCKK) Alujor e1745 ent Invoice Details						

Prepared Date

Invoice Amount



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 19/03/2019

User ID : CatherineLee

THE PROPERTY OF THE PARTY.	Section A - A	ccident Details						
Registration Number	SMB51M							
Case Reference Number	BUS/11/18/1039							
Registration Date	18/12/2008							
Company Type	SMRT Buses Ltd	SMRT Buses Ltd						
Make	MERCEDES	NO MADE TO THE TAXABLE PROPERTY OF THE PROPERT						
Model	MBOC500							
Name of Driver	Yeo Chuan Wing	the section of the se						
Type of Accident	Others							
Accident Date and Time	22/11/2018 4:40 PM							
Accident Reported Date and Time	22/11/2018 4:15 PM							
Is Surveyor Required?	Yes							
Survey by								
Vehicle is Towed Back?	No							
Towed Back Date and Time								
Replacement Vehicle issued?	No							
Job Card Number	24098967							
Special Instruction to ARC, if any	SMB51M - FRONT PO SJJ7881G - TP INSUR		REAR LEFT POR	RTION DAMAGED				
Prepared Date and Time	26/11/2018 11:42 AM			- Anna Paris Contract				
Chassis Number	WEB63442021000123							
Mileage								
Work Shop								
HOME OF CHILD AND								
[68.5V2300795	Section B - Summar	v of Repair Est	mates	THE RESERVE				
Repair Completion Date and Time	Section B - Summar	y of Repair Est		Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	y of Repair Est	Adjusted by	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost		y of Repair Est	Adjusted by \$2,385,00	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost	Quotation from ARC \$2,650.00	y of Repair Est	Adjusted by	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Lebour Cost Total Spray Cost Total Spare Part Cost	Quotation from ARC \$2,650.00 \$528.00	y of Repair Est	\$2,385.00 \$400.00 \$7,445.20	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Lebour Cost Total Spray Cost Total Spare Part Cost Total Other Cost	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20	y of Repair Est	Adjusted by \$2,385.00 \$400.00	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost Total Other Cost	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20	y of Repair Est	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00	y of Repair Est	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0	y of Repair Est	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0	Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0 Kok Khoon Goh	y of Repair Est	\$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0 Rasul					
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0	y of Repair Est	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0					
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0 Kok Khoon Goh 28/11/2018 4:15 PM	y of Repair Est	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0 Rasul 28/11/2018 4					
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0 Kok Khoon Goh 28/11/2018 4:15 PM		Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0 Rasul 28/11/2018 4					
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0 Kok Khoon Goh 28/11/2018 4:15 PM		Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0 Rasul 28/11/2018 4					
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$2,650.00 \$528.00 \$7,445.20 \$600.00 \$11,223.20 \$11,200.00 7.0 Kok Khoon Goh 28/11/2018 4:15 PM	d Accident Inve	Adjusted by \$2,385.00 \$400.00 \$7,445.20 (\$557.00) \$9,673.20 \$9,650.00 5.0 Rasul 28/11/2018 4					



SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705

FAX Number: 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number: 68662672

Date Generated : 19/03/2019
User ID : CatherineLee

Part 1 - Labor	ur Works							Marie 1		
Job Scope		202		Quotation fr	om AR			Adjusted by Sur	veyor, if applicable	
	INSTALL ALL ABO	OVE ITEMS AND	REPAIR OTHERS	\$2,650.00			\$2,385.00			
Total Labour	201201112101			\$2,650.00				\$2,385.00		
Part 2 - Spray	Painting & Pan	el Beating Rela	ated Works							
Job Scope				Quotation fr	om ÁRC			Adjusted by Sur	veyor, if applicable	
PROVIDE LABOREPAIR ITEMS		IAL TO PUTTY A	ND RESPRAY ABOVE	\$528.00				\$400.00		
	inting & Panel Be	ating		\$528.00			- 7	\$400.00		
Part 3 - Other	Costs - Accider	nt and Acciden	t Repair Related Expen	80			a Mary and			
Job Scope		anaka Mili		Quotation fr	om ARC			Adjusted by Sun	veyor, if applicable	
Lump Sum Adju	stment by Surveyo	or .		\$0.00				(\$557.00)		
TO ALIGN CHA	SSIS			\$300.00				\$0.00	70-	
TO APPLY RUS	ST-PROOFING ON	AFFECTED ARE	EA	\$100.00				\$0.00		
TOWING CHAP	RGE			\$200.00				\$0.00		
Total Other Co	sts			\$600.00				(\$557.00)		
Part 4 - Spare	Parts / Material	Usage	THE RESIDENCE			TA KAR			Line Care 10	
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Appro	ved Surveyor Appr	
5009358	BODY LH		COVER, HEADLAMP:LH, FOR MB OC500 BUS	1.00	\$621.00	100.00	\$0.00	Repair	Repair	
			STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace	Replace	
6009351	GLASS		WINDSCREEN,FRT:CEN TRE,FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	Replace	
6009362	BODY RH		COVER, HEADLAMP:RH, FIBREGLASS, MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	Repair	
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	Replace	
6009357	Body		PANEL,FRONT:FIBREGL ASS,FOR MB OC500 BUS	1.00	\$3,105.00	10.00	\$2,794.50	Replace	Replace	
6009361	Body	6005	HINGE:65MM,STAINLES S STEEL,FOR MBOC500	1.00	\$120.80	100.00	\$0.00	Replace	Repair	
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	Replace	
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	Replace	
6009354	GLASS		GLASS,REAR:895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	0.00	\$0.00	Replace	Not Given	
6008240	Body	111049	BLADE, WIPER: 1000MM, MB OC500 & MBG	1.00	\$40.44	0.00	\$0.00	Replace	Check	
			NUMBER PLATE WITH FRAME	1.00	\$68,00	0.00	\$68.00	Replace	Replace	
			STICKER SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	Replace	
4006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace	
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80,00	0.00	\$80.00	Replace	Replace	
Total					\$14,260.74		\$9,306.50			
Added Spare	Parts / Material	Usage After Su	irveyor Signed off							
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Chec	
			ROOM FRIDE LABOUR FRANCISCO				A Lambara Company			



SMRT Automotive Services Pts

60 Woodlands Industrial Park E4

FAX Number : 63685592

Estimator Telephone Number : 61 Accident Reporting Number 65

Date Generated: 26/11/2018

TanAhLeo

	Section A - Accident	Details						
Registration Number	SMB51M							
Case Reference Number	BUS/11/18/1039							
Registration Date	18/12/2008	18/12/2008						
Company Type	SMRT Buses Ltd	SMRT Buses Ltd						
Make	MERCEDES							
Model	MBOC500							
Name of Driver	Yeo Chuan Wing							
Type of Accident	Others							
Accident Date and Time	22/11/2018 4:40 PM							
Accident Reported Date and Time	22/11/2018 4:15 PM							
ls Surveyor Required?	Yes							
Survey by								
Vehicle is Towed Back?	No							
Towed Back Date and Time								
Replacement Vehicle issued?	No							
Job Card Number								
Special Instruction to ARC.if any		SMB51M - FRONT PORTION DAMAGED SJJ7881G - TP INSURED WITH NTUC - REAR LEFT PORTION DAMAGED						
Prepared Date and Time	26/11/2018 11:42 AM							
Chassis Number	WEB63442021000123							
Mileage								
Work Shop								
Repair Completion Date and Time								
The last on the Last	Section B - Summary of Rep	ale Cetimatae						
Summary of Repair Estimates	econon d' commany of Rep	an Counding						
	Quotation from ARC	Adjusted by Surveyor, if applicable						
Total Labour Cost	\$2,650.00	\$0.00						
Total Spray Cost	\$528.00	\$0.00						
Total Spare Part Cost	\$7,437.10	\$0,00						
Total Other Cost	\$600.00	\$0.00						
TOTAL COST	\$11,215.10	\$0.00						
Lump Sum Total	\$11,200.00	50.00						
Number of Repair Days	7.0	5 days						
Prepared / Adjusted By	Kok Khoon Goh	Naz						
ARC / Surveyor Sign Off Date	26/11/2018 11:54 AM	5-0000						
Signature	Jan.	Parm CLKK)						
Romarks	10	26/11/88 @ 1745						
	Section C - Quotation and Accide	nt Invoice Details						
Quotation Number	Invoice N	lumber						

Invoice Date

Prepared Date

Quotation Date

Invoice Amount



SMRT Automotive Services P 60 Woodlarids Industrial Park E

FAX Number : 63685592

Estimator Telephone Number

Accident Reporting Number

Date Generated : 26/11/201

User ID

: TanAhLe

The Little State of the Li	The war is	W. Fire	Section	n D - Deta	ils of Repair E	stimates				
Part 1 - Labour	Works									
lob Scope				Quotation fr	om AR	STEPHEN!	B. SHOP	Adjusted by Surveyor, if applicable		
TO REMOVE & I	NSTALL ALL ABO	VE ITEMS AND I	REPAIR OTHERS	\$2,650.00				2385		
Total Labour	EUTED AREAS.			\$2,650.00						
	Painting & Pane	Beating Rela	ted Works				THE REAL PROPERTY.			
				o sa financia				Adjusted by Surveyo	. If applicable	
Job Scope				Quotation fr	om ARC			Adjusted by Surveyo	г, и аррисави	
PROVIDE LABO REPAIR ITEMS	UR AND MATERIA	AL TO PUTTY AN	ID RESPRAY ABOVE	\$528.00				400		
Total Spray Pai	nting & Panel Bea	ating		\$528.00						
Part 3 - Other	Costs - Acciden	t and Accident	Repair Related Expens	e	PER LO			STATE OF STATE OF		
Job Scope		RECEIPT OF		Quotation fr	om ARC			Adjusted by Surveyo	r, if applicable	
TOWING CHAR	GE			\$200.00				7.7		
TO ALIGN CHAS	TUTO.			\$300.00				7. 5	11	
	T-PROOFING ON	AFFECTED ARE	A	\$100.00				7.		
Total Other Cos	its			\$600.00						
Part 4 - Spare	Parts / Material	Usage		dt. 0.1	2011	WERN !			AUTO TO THE REAL PROPERTY.	
Part Number	Portion		Part Name	Quantity	List Price (5)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	Me / /	
			STICKER SG LOVE	1.00	\$35,00	0.00	\$35,00	Replace	per / V	
	T		STICKER SMRT LOGO	1.00	\$75.00	0,00	\$75,00	Replace	W/V	
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	URA /	
			NUMBER PLATE WITH FRAME	1.00	\$68.00	0.00	\$68.00	Replace	M/~	
6009351	GLASS		WINDSCREEN,FRT:CEN TRE,FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	chx/~	
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE DIRECT GLAZING	10,00	\$37,00	0.00	\$370.00	Replace	W/V	
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80,00	Replace	M'	
4006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	M/V	
6008240	Body	111049	BLADE WIPER 1000MM, MB OC500 & MBG	1.00	\$40,44	10.00	\$36.40	Replace	7. Xon	
6009357	Body		PANEL FRONT FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	100,00	27945	Repair	CANY / ~	
6009354	GLASS		GLASS,REAR,895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	10.00	\$2,639.25	Replace	+nr	
6009361	Body	6005	HINGE:65MM,STAINLES S STEEL,FOR MBOC500		\$120,80	10.00	\$108.72	Replace	repair	
6009358	BODY LH		COVER HEADLAMP LH. FOR MB OC500 BUS	1:00	\$621.00	100.00	\$0.00	Repair	ropert/	
6009362	BODY RH		COVER, HEADLAMP: RH. FIBREGLASS, MB OC500		\$621.00	100.00	\$0.00	Repair	ryuv	
Total			2.1.		\$14,260.74	1	\$9,296.37			
	Parts / Material	Usage After St	rveyor Signed off	The state of						
Added Spare										
Added Spare Part Number	Portion	Stock Number		Quantity	List Price \$	Discount (%)	Final Price (\$	ARC Check	Surveyor Check	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1802151	7/R1td3e2	
		D UNION HOUSESINGAPORE	Date:	28-03-2019 INC4		
1.	A STATE OF THE PARTY OF THE PAR	Policy Particulars		MONTH OF	SET SET OF SET OF SET	
	Insured Veh.	SJJ 7881G	_	nspected	SMB 51M	
	Policy No.	5097768141	_	age (\$)	0.00	
	Claim No.	MT/1021078-002	Exces	s (\$)	0.00	
	Assign From		Assig	n Date	26/11/2018	
2.		Vehicle Parti	culars 8	& Condition		
	Make & Model	MERCEDES BENZ OC500LE1830H	c.c		11967	
	Engine No.	HIDDEN	Year o	of Reg.	2008	
	Chassis No.	WEB63442021000123	Colou	r	GREEN	
	Odometer	841357	Steeri	ng	IN ORDER	
	Brakes	IN ORDER	Modifi	cation	NIL	
	General	FAIR				
3.		Conditi	ions of	Tyres		
		Size	Make		Balance	
	R/H Front Tyre	275/70 R22.5	CONTI	NENTAL	8 mm	
	L/H Front Tyre	275/70 R22.5	CONTI	NENTAL	8 mm	
	R/H Rear Tyre	275/70 R22.5 (D)	CONTI	NENTAL	8/8 mm	
	L/H Rear Tyre	275/70 R22.5 (D)	CONTI	NENTAL	8/8 mm	
4.		Descripti	on of D	amages		
	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT PO	RTION.		
	DAMAGES SEE D	ETAILS.				
5.	10 35 2 DESCRIPTION	Genera	l Inform	nation	在一个人的	
	Accident Date	22/11/2018	Insped	ction Date	26/11/2018	
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	TD		
		60 WOODLANDS INDUSTRIAL	PARK E	4 SINGAPORE 7577	705	
5a.		R	emarks			
	A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W	THOUT P	REJUDICE" BASIS. NOT AUTHORISED	REPAIRS.	
5b.		Estimate	Days o	f Repair	THE PROPERTY AND IN	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		5 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 51M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	EMBLEM LOGO	CRACKED	200.00	200.00
1	WINDSCREEN, FRT:CENTRE, FOR MB OC500 BUS	CRACKED	6,210.00	6,210.00
1	PANEL, FRONT:FIBREGLASS, FOR MB OC500 BUS	CRACKED	3,105.00	3,105.00
1	BLADE, WIPER:1000MM, MB OC500 & MBG	SERVICEABLE	40.44	
1	GLASS, REAR:895MM X 2165M, MB OC500 BUS	NOT NECESSARY	2,932.50	-
1	HINGE:65MM, STAINLESS STEEL, FOR MBOC500	TO REPAIR SEE LABOUR	120.80	-
1	COVER, HEADLAMP :LH, FOR MB OC500 BUS	TO REPAIR SEE LABOUR	621.00	-
1	COVER, HEADLAMP:RH, FIBREGLASS, MB OC500	TO REPAIR SEE LABOUR	621.00	-
	LESS 10% DISCOUNT		-	-951.50
			13,850.74	8,563.50
	SPECIAL NETT ITEMS			
1	STICKER IU (SN)	NECESSARY	35.00	35.00
1	STICKER SG LOVE (SN)	NECESSARY	35.00	35.00
1	STICKER SMRT LOGO (SN)	NECESSARY	75.00	75.00
1	NUMBER PLATE WITH FRAME (SN)	BENT	68.00	68.00
10	ADHESIVE:DIRECT GLAZING @\$37.00 (SN)	NECESSARY	370.00	370.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
			743.00	743.00
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF HINGE:65MM, STAINLESS STEEL, FOR MBOC500, COVER, HEADLAMP:LH, FOR MB OC500 BUS AND COVER, HEADLAMP:RH, FIBREGLASS, MB OC500.		2,650.00	2,385.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		528.00	400.00
	TO ALIGN CHASSIS.	NOT NECESSARY	300.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-

Report Ref No. NS/INC18021517/R1td3e2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOWING CHARGE.		200.00	-
			3,778.00	2,785.00
	GRAND TOTAL		18,371.74	12,091.50

RECOMMENDED COST OF LUMP SUM REPAIRS	THE WAY	9,650.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)		

Report Ref No. NS/INC18021517/R1td3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.