



Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="22/11/2018 18:01"/>
Vehicle No.(For Motor)	<input type="text" value="SJJ7881G"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5097768141		KWEK LOUIS	S8818832B	GPC	drivo CLASSIC	SJJ7881G	SJJ7881G	06/02/2018	05/02/2019

## Denise Tay (LKKAuto)

**From:** MTCL@income.com.sg  
**Sent:** Thursday, 21 March 2019 11:03 AM  
**To:** Denise Tay (LKKAuto)  
**Subject:** FW: REQUEST CLAIM NUMBER

Dear Denise

We have registered the claim.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1021078-002	SMART BUSES	SMB 51M	SJJ7881G	22/11/2018	16:40	11,215.10	9650

Josephine Cheah  
Snr Administrator, Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



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Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)

in with you

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Thursday, 21 March 2019 9:36 AM  
**To:** MTCL@income.com.sg  
**Cc:** mtreg <mtreg@income.com.sg>  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Mdm,

For your attention.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	23/11/2018 16:47
Date Of Accident	22/11/2018 16:40
Exact Location Of Accident	SEMBAWANG ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB51M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111
<b>Vehicle Particulars</b>	
Manufacturer	MERCEDES-BENZ
Model	12M SINGLE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
<b>Insurance Company</b>	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	
<b>Driver</b>	
Name of Driver	YEO CHUAN WING
Passport No/FIN	F0554144K
Date Of Birth	26/02/1980
Occupation	OUTDOOR
Date Of Driving Pass	28/09/2015
Driving Experience	3 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address 6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 20

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

My bus was travelling on the leftmost lane along Sembawang Road before BS: 57111 (Opp Blk 101). A private car suddenly cut into my lane to turn left into the minor road and collided onto the front portion of my bus. No injury was reported.

#### Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PEND DOWNLOAD

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJJ7881G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

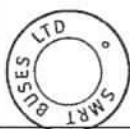
**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

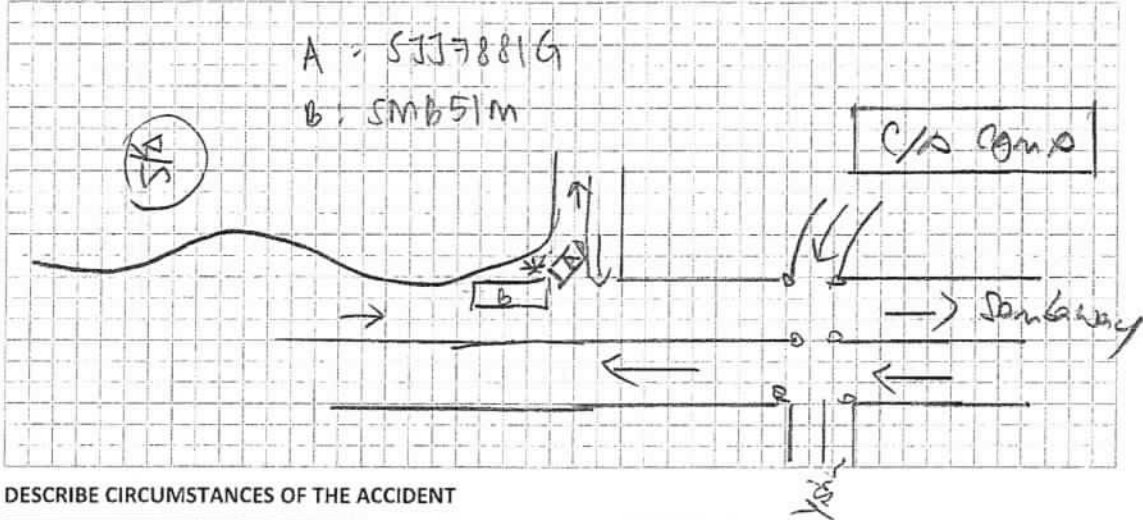
*[Signature]*  
21/8/18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: *[Signature]*  
NRIC/FIN No.: 23 NOV 2018

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

GIARNIC SketchPlanForm\_V3

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

21808

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

23 NOV 2018

## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte
60 Woodlands Industrial Park E4
FAX Number : 63685592
Estimator Telephone Number : 61
Accident Reporting Number : 68

Date Generated : 26/11/2018

User ID : TanAhLeo

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	2385
<b>Total Labour</b>	<b>\$2,650.00</b>	

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$528.00	400
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$528.00</b>	

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$200.00	7.7
TO ALIGN CHASSIS	\$300.00	7.7
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	7.7
<b>Total Other Costs</b>	<b>\$600.00</b>	

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	NA /
			STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace	NA /
			STICKER SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	NA /
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	ORA /
			NUMBER PLATE WITH FRAME	1.00	\$68.00	0.00	\$68.00	Replace	PA /
009351	GLASS		WINDSCREEN,FRT:CEN TRE, FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	CHS /
006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	NA /
006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	NA /
006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	NA /
008240	Body	111049	BLADE,WIPER:1000MM, MB OC500 & MBG	1.00	\$40.44	10.00	\$36.40	Replace	7. XSV
009357	Body		PANEL,FRONT:FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	100.00	\$0.00	Repair	CHS /
009354	GLASS		GLASS,REAR:895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	10.00	\$2,639.25	Replace	XSV
009361	Body	6005	HINGE:65MM,STAINLES S STEEL, FOR MBOC500	1.00	\$120.80	10.00	\$108.72	Replace	repair
009358	BODY LH		COVER,HEADLAMP:LH, FOR MB OC500 BUS	1.00	\$621.00	100.00	\$0.00	Repair	Repair
009362	BODY RH		COVER,HEADLAMP:RH, FIBREGLASS,MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	Repair
<b>Total</b>					<b>\$14,260.74</b>		<b>\$9,296.37</b>		

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

12321.74





## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte
60 Woodlands Industrial Park E4
FAX Number : 63685592
Estimator Telephone Number : 61
Accident Reporting Number : 6E


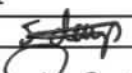
Date Generated : 26/11/2018

User ID : TanAhLeo

### Section A - Accident Details

Registration Number	SMB51M
Case Reference Number	BUS/11/18/1039
Registration Date	18/12/2008
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Yeo Chuan Wing
Type of Accident	Others
Accident Date and Time	22/11/2018 4:40 PM
Accident Reported Date and Time	22/11/2018 4:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB51M - FRONT PORTION DAMAGED SJJ7881G - TP INSURED WITH NTUC - REAR LEFT PORTION DAMAGED
Prepared Date and Time	26/11/2018 11:42 AM
Chassis Number	WEB63442021000123
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$0.00
Total Spray Cost	\$528.00	\$0.00
Total Spare Part Cost	\$7,437.10	\$0.00
Total Other Cost	\$600.00	\$0.00
<b>TOTAL COST</b>	<b>\$11,215.10</b>	<b>\$0.00</b>
<b>Lump Sum Total</b>	<b>\$11,200.00</b>	<b>\$0.00</b>
Number of Repair Days	7.0	5 days
Prepared / Adjusted By	Kok Khoo Goh	Naz
ARC / Surveyor Sign Off Date	26/11/2018 11:54 AM	
Signature		 KARUL (CLKK)
Remarks		26/11/18 @ 1745

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 19/03/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB51M
Case Reference Number	BUS/11/18/1039
Registration Date	18/12/2008
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Yeo Chuan Wing
Type of Accident	Others
Accident Date and Time	22/11/2018 4:40 PM
Accident Reported Date and Time	22/11/2018 4:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098967
Special Instruction to ARC, if any	SMB51M - FRONT PORTION DAMAGED SJJ7881G - TP INSURED WITH NTUC - REAR LEFT PORTION DAMAGED
Prepared Date and Time	26/11/2018 11:42 AM
Chassis Number	WEB63442021000123
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$2,385.00
Total Spray Cost	\$528.00	\$400.00
Total Spare Part Cost	\$7,445.20	\$7,445.20
Total Other Cost	\$600.00	(\$557.00)
<b>TOTAL COST</b>	<b>\$11,223.20</b>	<b>\$9,673.20</b>
Lump Sum Total	\$11,200.00	\$9,650.00
Number of Repair Days	7.0	5.0
Prepared / Adjusted By	Kok Khoon Goh	Rasul
ARC / Surveyor Sign Off Date	26/11/2018 4:15 PM	28/11/2018 4:48 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 19/03/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope			Quotation from AR				Adjusted by Surveyor, if applicable		
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.			\$2,650.00				\$2,385.00		
Total Labour			\$2,650.00				\$2,385.00		
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable		
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS			\$528.00				\$400.00		
Total Spray Painting & Panel Beating			\$528.00				\$400.00		
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable		
Lump Sum Adjustment by Surveyor			\$0.00				(\$557.00)		
TO ALIGN CHASSIS			\$300.00				\$0.00		
TO APPLY RUST-PROOFING ON AFFECTED AREA			\$100.00				\$0.00		
TOWING CHARGE			\$200.00				\$0.00		
Total Other Costs			\$600.00				(\$557.00)		
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009358	BODY LH		COVER,HEADLAMP:LH, FOR MB OC500 BUS	1.00	\$621.00	100.00	\$0.00	Repair	Repair
			STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace	Replace
6009351	GLASS		WINDSCREEN,FRT:CEN TRE, FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	Replace
6009362	BODY RH		COVER,HEADLAMP:RH, FIBREGLASS,MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	Repair
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	Replace
6009357	Body		PANEL,FRONT:FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	10.00	\$2,794.50	Replace	Replace
6009361	Body	6005	HINGE:65MM,STAINLES S STEEL, FOR MBOC500	1.00	\$120.80	100.00	\$0.00	Replace	Repair
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	Replace
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	Replace
6009354	GLASS		GLASS,REAR:895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	0.00	\$0.00	Replace	Not Given
6008240	Body	111049	BLADE,WIPER:1000MM, MB OC500 & MBG	1.00	\$40.44	0.00	\$0.00	Replace	Check
			NUMBER PLATE WITH FRAME	1.00	\$68.00	0.00	\$68.00	Replace	Replace
			STICKER SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	Replace
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	Replace
Total					\$14,260.74		\$9,306.50		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2785

9306.50

2785.00

12011.50

208

9673.20

43-9650

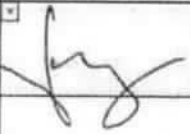

## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte  
60 Woodlands Industrial Park E4  
FAX Number : 63685592  
Estimator Telephone Number : 61  
Accident Reporting Number : 6E

Date Generated : 26/11/2018  
User ID : TanAhLeo

Section A - Accident Details		
Registration Number	SMB51M	
Case Reference Number	BUS/11/18/1039	
Registration Date	18/12/2008	
Company Type	SMRT Buses Ltd	
Make	MERCEDES	
Model	MBOC500	
Name of Driver	Yeo Chuan Wing	
Type of Accident	Others	
Accident Date and Time	22/11/2018 4:40 PM	
Accident Reported Date and Time	22/11/2018 4:15 PM	
Is Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number		
Special Instruction to ARC, if any	SMB51M - FRONT PORTION DAMAGED SJJ7881G - TP INSURED WITH NTUC - REAR LEFT PORTION DAMAGED	
Prepared Date and Time	26/11/2018 11:42 AM	
Chassis Number	WEB63442021000123	
Mileage		
Work Shop		
Repair Completion Date and Time		

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$0.00
Total Spray Cost	\$528.00	\$0.00
Total Spare Part Cost	\$7,437.10	\$0.00
Total Other Cost	\$800.00	\$0.00
<b>TOTAL COST</b>	<b>\$11,215.10</b>	<b>\$0.00</b>
Lump Sum Total	\$11,200.00	\$0.00
Number of Repair Days	7.0	5 days
Prepared / Adjusted By	Kok Khoo Goh	Naz
ARC / Surveyor Sign Off Date	26/11/2018 11:54 AM	
Signature		 KARAL CLKK)
Remarks		26/11/18 @ 1745

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services P
60 Woodlands Industrial Park E
FAX Number : 63685592
Estimator Telephone Number
Accident Reporting Number

Date Generated : 26/11/201

User ID : TanAhLe

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	2385
Total Labour	\$2,650.00	

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$528.00	400
Total Spray Painting & Panel Beating	\$528.00	

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$200.00	7.3m
TO ALIGN CHASSIS	\$300.00	
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	
Total Other Costs	\$600.00	

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	NA / ✓
			STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace	NA / ✓
			STICKER SMRT LOGO	1.00	\$75.00	0.00	\$75.00	Replace	NA / ✓
			EMBLEM LOGO	1.00	\$200.00	10.00	\$180.00	Replace	GRA / ✓
			NUMBER PLATE WITH FRAME	1.00	\$68.00	0.00	\$68.00	Replace	TA / ✓
6009351	GLASS		WINDSCREEN,FRT;CEN TRE, FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	CHS / ✓
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	NA / ✓
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	NA / ✓
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	NA / ✓
6008240	Body	111049	BLADE,WIPER,1000MM, MB OC500 & MBG	1.00	\$40.44	10.00	\$36.40	Replace	? Xone
6009357	Body		PANEL,FRONT,FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	100.00	\$0.00	Repair	CHS / ✓
6009354	GLASS		GLASS,REAR,895MM X 2165M,MB OC500 BUS	1.00	\$2,932.50	10.00	\$2,639.25	Replace	X 27
6009361	Body	6005	HINGE,65MM,STAINLES S STEEL, FOR MB OC500	1.00	\$120.80	10.00	\$108.72	Replace	repair ✓
6009358	BODY LH		COVER,HEADLAMP,LH, FOR MB OC500 BUS	1.00	\$621.00	100.00	\$0.00	Repair	Repair /
6009362	BODY RH		COVER,HEADLAMP,RH, FIBREGLASS,MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	Repair ✓
Total					\$14,260.74		\$9,296.37		

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18021517/R1td3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 28-03-2019	
		Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJJ 7881G	Veh. Inspected	SMB 51M
Policy No.	5097768141	Coverage (\$)	0.00
Claim No.	MT/1021078-002	Excess (\$)	0.00
Assign From		Assign Date	26/11/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	MERCEDES BENZ OC500LE1830H	c.c	11967
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	WEB63442021000123	Colour	GREEN
Odometer	841357	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	8 mm
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	8/8 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	22/11/2018	Inspection Date	26/11/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>5 Working Days</b>	

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 51M**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	EMBLEM LOGO	CRACKED	200.00	200.00
1	WINDSCREEN, FRT:CENTRE, FOR MB OC500 BUS	CRACKED	6,210.00	6,210.00
1	PANEL, FRONT:FIBREGLASS, FOR MB OC500 BUS	CRACKED	3,105.00	3,105.00
1	BLADE, WIPER:1000MM, MB OC500 & MBG	SERVICEABLE	40.44	-
1	GLASS, REAR:895MM X 2165M, MB OC500 BUS	NOT NECESSARY	2,932.50	-
1	HINGE:65MM, STAINLESS STEEL, FOR MBOC500	TO REPAIR SEE LABOUR	120.80	-
1	COVER, HEADLAMP :LH, FOR MB OC500 BUS	TO REPAIR SEE LABOUR	621.00	-
1	COVER, HEADLAMP:RH, FIBREGLASS, MB OC500	TO REPAIR SEE LABOUR	621.00	-
	LESS 10% DISCOUNT		-	-951.50
			13,850.74	8,563.50
<b><u>SPECIAL NETT ITEMS</u></b>				
1	STICKER IU (SN)	NECESSARY	35.00	35.00
1	STICKER SG LOVE (SN)	NECESSARY	35.00	35.00
1	STICKER SMRT LOGO (SN)	NECESSARY	75.00	75.00
1	NUMBER PLATE WITH FRAME (SN)	BENT	68.00	68.00
10	ADHESIVE:DIRECT GLAZING @\$37.00 (SN)	NECESSARY	370.00	370.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
			743.00	743.00
<b><u>LABOUR</u></b>				
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF HINGE:65MM, STAINLESS STEEL, FOR MBOC500, COVER, HEADLAMP :LH, FOR MB OC500 BUS AND COVER, HEADLAMP:RH, FIBREGLASS, MB OC500.		2,650.00	2,385.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		528.00	400.00
	TO ALIGN CHASSIS.	NOT NECESSARY	300.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-

Report Ref No. NS/INC18021517/R1td3e2





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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOWING CHARGE.		200.00	-
			3,778.00	2,785.00
GRAND TOTAL			18,371.74	12,091.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				9,650.00

Report Ref No. NS/INC18021517/R1td3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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